



Providing quality, innovative, and cost-effective services that safeguard and enhance well-being.

2024 QUARTER 3 | ADRC

SELECTED PERFORMANCE MEASURES

Information & Assistance contacts	15,729
Options Counseling Referrals	1273
Elder Benefit Referrals	531
Disability Benefit Referrals	269
Meals on Wheels (MOW) delivered	76,779
Individuals that attended Prevention & Health Promotion Classes	508
Individuals attending ADRC presentations, groups, outreach events	3,163
Eau Claire Paratransit rides	7,308

SUMMARY OF CURRENT ACTIVITIES

- Chippewa Valley Independent Living Support Grant (Dunn, Chippewa, Eau Claire)
- Development of 2025-2027 Aging Plan
- Annual Review with GWAAR on 2022-2024 Aging Plan
- Ongoing recruiting to fill the need for additional volunteer drivers for MOW
- Senior Farmer’s Market Voucher Distribution
- Collaborated on Social Connectedness and Livable Communities Grant with Health Dept
- Initial training on PeerPlace (statewide software system)
- Final Affairs Event
- Development of Quantum Goals
- ADRC Board approved 2025 budget
- Aging & Disability Professional Association (ADPAW) Board Members
- ADPAW Legislative Advocacy Board Chair
- Wisconsin Aging Advocacy Network (WAAN)

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- The populations of those age 60+ continues to increase at a rapid rate as the baby boomers grow older. All communities throughout the United States are experiencing this to some degree and Eau Claire County is no exception. It is anticipated that the percentage of adults 60+ in Eau Claire County will continue to grow. From 2010 to 2020, Eau Claire County had an increase of 26% and from 2020 to 2040, we are projecting to have an additional 18% increase in this population.
- Due to population increase in older adults, service demand for our programs continues to increase significantly, however the funding has remained still for all three program areas (Nutrition, Resource

Our Core Behaviors:

Proactive Ownership | Infinite Possibilities | Customer First | Stronger Together | Ardent Learners | Unwavering Respect

Center, Transportation). Dept Head, Linda Struck is on the Aging & Disability Professional Association of Wisconsin (ADPAW) board. This board works collaboratively with the State of Wisconsin Department of Health Services on advocacy and funding issues.

- Healthcare closures still impacting availability of some types of care, neurological and psychiatric testing/diagnosis, and placement beds.
- Reduction in service quality of LTC programs.

ARPA funding (i.e. increase in NFCSP and Nutrition) that we had in 2024 will not be available in 2025.

STRATEGIC INITIATIVES (GREEN / AMBER / RED)

- Green = Action item complete / on-track to complete / making expected progress
- Amber = Action item progress is paused / slower than expected / waiting
- Red = Action item progress is not being made / off-track / not expected to be complete

1. Vibrant Communities

- Funds awarded through the social connectiveness and livable community grants to county departments, city of Eau Claire, and community agencies.

- Dunn, Chippewa and Eau Claire County were awarded the Independent Living Support Program (ILSP). This has assisted individuals to stay in their home longer by getting short term services.

2. Quality and Meaningful Relationships

-Working collaboratively with Health Department to solicit feedback from seniors and individuals living with disabilities so that we can enhance healthy communities' alliance to ensure that population is well represented.

GOALS FOR NEXT QUARTER

- Rollout of PeerPlace Software
- Submittal-approval of 2025-2027 Aging Plan
- Submittal-approval of 85.21 Paratransit Plan
- Quantum 1 on 1's w. staff completed
- All Staff Training
- Regional meeting with Social Security office
- Disability Benefit Specialists Annual Review
- Interdepartment Collaboration Meetings
- 2024 Options Counseling Peer Learning opportunities, as required by the State, will be completed

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