

Hospice and Palliative Providers

Agency & Services Provided	Contact	
Heartland Hospice Hospice & Palliative Care	3410 Oakwood Mall Dr #400 Eau Claire, WI 54701 715-214-2485 https://www.gentivahs.com/services/hospice-care/heartland-hospice/	
Interim Healthcare & Hospice◆Hospice Care & Palliative Care	4410 Golf Terrace, Suite 202 Eau Claire, WI 54701 715-834-1313 https://www.interimhealthcare.com	
Mayo Clinic Home Health & Hospice ●Hospice & Palliative Care	1400 Bellinger St Eau Claire WI, 54701 715-831-0100 Hospice and 715-838-3224 Palliative https://www.mayoclinichealthsystem.org/	
Moments Hospice of Eau Claire Hospice & Palliative Care	2263 East Ridge Center Eau Claire WI 54701 715-800-0900 https://momentshospice.com	
St. Croix Hospice •Hospice Care	1280 W Clairemont Ave #4 Eau Claire, WI 54701 715-598-2635 https://stcroixhospice.com	
Lily Home & Hospice ●Hospice Care	4423 Golf Terrace, Suite 1 Eau Claire, WI 54701 715-201-2233 www.lilyhospice.net	

Hospice Care

Palliative Care

Hospice is a philosophy of care meant to provide physical, emotional, and spiritual comfort to those with life-limiting illnesses. Patients are referred to hospice generally when life expectancy is 6 months and no longer responding to, or wanting, cure-oriented treatments. Hospice provides a multidisciplinary team with scheduled visits from these professionals. Hospice provides comfort medication and needed equipment and can be provided wherever you call home. Hospice services are covered by Medicare, Medicaid, and most private insurances. Physician certification is required to receive hospice care. A patient or family can ask their doctor directly about it or they can call the hospice agency to inquire.

Palliative care is specialized medical care for people living with a serious illness, such as cancer, heart failure, or dementia. Patients in palliative care may receive medical care for their symptoms, or palliative care, along with treatment intended to cure their serious illness. Palliative care is meant to enhance a person's current care by focusing on quality of life for them and their family. Medicare, Medicaid and insurance policies may cover palliative care. For more information on palliative care, visit: www.getpalliativecare.org

www.caring.org

Hospice and Palliative Care		
	Hospice Care	Palliative Care
Who might benefit?	 Anyone who: Is experiencing symptoms from the end state of any chronic illness. Is looking for help with symptom control or emotional and spiritual support. Does not plan on further aggressive treatment such as surgery, chemo, radiation or frequent blood transfusions. Hopes to remain out of the hospital if at all possible. Has a physician who can answer no to the surprise question. 	 Anyone who: Is experiencing a life-threatening or life -limiting illness. Has uncontrolled symptoms or side effects. Wants extra emotional or spiritual support. Needs help with decisions about treatment options or future health care.
What is provided?	 Scheduled visits from a multidisciplinary team with expertise in end of life care. Around the clock availability by phone or visit from a nurse. Equipment needed for comfort. Medications needed for comfort and to treat the condition for which hospice is involved. Bereavement support for family for 13 months after a death. 	 Visits from a multidisciplinary team including nurses, chaplains, social workers, counselors. Help with managing pain or other symptoms. Help talking through decisions about treatment options. Help planning for the future. Emotional and spiritual support for patient and family while dealing with serious illness.
How do you access it?	 Call a hospice agency to request information. Physician can suggest and arrange the contact call. Patients or family can self-refer although a physician order is required to start service. 	Ask if a palliative care service is available in your home or facility.
What is the philosophy?	 Death is a natural part of life. Individuals should live every moment of their life until the very end. People are able to make choices about how they want to live. 	 People should be able to make choices about their healthcare and how they want to live. There can be a focus on comfort and quality of life no matter what decisions are made about medical treatments.
Other thoughts	Recent research shows that individuals who receive hospice care live longer than those with the exact same illness who continue to go into the hospital and receive aggressive care.	 Palliative care is not just for end of life, it is helpful at any stage of a serious illness. Palliative care is covered by most insurances often like a clinic visit would be covered.