



AGENDA

Eau Claire County Human Services Board Meeting

Date: June 3, 2024

Time: 5:00 pm

Location: Eau Claire County Government Center,
721 Oxford Ave, 1st Floor, Room 1301/1302,
Eau Claire, WI 54703

Those wishing to make public comments can submit their name and address no later than 30 minutes prior to the meeting to terri.bohl@eauclairecounty.gov or attend the meeting in person or virtually. Comments are limited to three minutes; you will be called on during the public comment section of the meeting. To attend the meeting virtually:

Join From Meeting Link:

<https://eauclairecounty.webex.com/eauclairecounty/j.php?MTID=m94c4e26f530a8d6a6f9c8980e71cf3e2>

Join From Meeting Number:

Meeting number (access code): 2535 934 8377 Meeting password: SzMTGb8JW28

Join by Phone:

1-415-655-0001 Access Code: 2535 934 8377

A majority of the County Board may be in attendance at the meeting, however, only members of the committee may take action on an agenda item.

1. Welcome and Call to Order – Chair
2. Roll Call – Chair & Committee Clerk
3. Confirmation of Meeting Notice – Chair
4. Public Comment – Chair
5. Review of Meeting Minutes from Human Services Board Meeting on May 6, 2024 – Action/Accept/Denial/Revise (pages 2-4) – Chair
6. Human Services Board Orientation – Discussion (pages 5-33) – Director
7. Human Services Director’s Report—Discussion (pages 34-39) – Director
8. 2021 CCS Reconciliation Update – Fiscal Administrator
9. Review of Preliminary December 2023 Financials – Discussion (pages 40-45) – Fiscal Administrator
10. Review of March 2024 Financials—Action/Accept/Denial/Review (pages 46-50) – Fiscal Administrator
11. Future Agenda Items - Chair
 - a. Future agenda items listed in minutes should roll over to next agenda until item has been addressed
12. Future Meeting Dates
 - a. Budget Public Hearing – Date: Monday, July 1, 2024, 4:30-5:00 pm
 - b. Special Human Services Board Meeting - 2025 Budget Overview – Proposed Date: Tuesday, July 23, 2024
 - c. Joint Budget Meeting with Human Services Board and Committee on Finance & Budget – Proposed Date: Monday, August 5, 2024
13. Announcements – Chair
14. Adjourn – Chair

Next Human Services Board meeting – July 1, 2024

Prepared by Terri Bohl, Operations Administrator, Department of Human Services

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters, remote access, or other auxiliary aids. Contact the clerk of the committee (715-839-6794) or Administration for assistance (715- 839-5106). For additional information on ADA requests, contact the County ADA Coordinator at 839-7335, (FAX) 839-1669 or 839-4735, TTY: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703



MINUTES
Eau Claire County
Human Services Board
Monday, May 6, 2024, at 5:30 pm

Present:

- Pro Tem Chair Katherine Schneider*
- Supervisor David Hirsch
- Supervisor Deirdre Jenkins
- Supervisor Connie Russell
- Supervisor Nick Smiar
- Supervisor Christy Tomczak
- Citizen Member Jeremy Beaulieu
- Citizen Member Jim Catlin*
- Citizen Member Kathleen Clark
- Citizen Member Paul Maulucci
- Ex Officio Member Nancy Coffey

Others:

- DHS Director Angela Weideman
 - DHS Fiscal Administrator Vickie Gardner
 - DHS Behavioral Health Administrator Luke Fedie
 - DHS Economic Support Administrator Kathy Welke
 - DHS Family Services Administrator Melissa Christopherson
 - DHS Operations Administrator/Committee Clerk Terri Bohl
 - DHS Resource Specialist Kristen Beaudette
 - Finance Director Jason Szymanski
 - County Board Supervisor Thomas Vue
- * Attended virtually

Members of the Public:

- No members of the public were present

Call to Order:

Pro Tem Chair Schneider called the meeting to order at 5:32 pm.

Roll Call:

The Committee Clerk called the roll call, and it is noted above under Present.

Confirmation of Meeting Notice:

Pro Tem Chair Schneider asked if the meeting had been noticed, and the Committee Clerk said it had been noticed on Thursday, May 2, 2024.

Public Comment:

Pro Tem Chair Schneider asked if any public comment had been received, and the Committee Clerk said no comments were received. Pro Tem Chair Schneider also asked if there was anyone at the meeting wanting to make a public comment and there was not.

Election of Chair and Vice Chair:

Election of Human Services Board Chair: Pro Tem Chair Schneider nominated Supervisor Hirsch as Chair. Citizen Member Clark motioned to close voting. Supervisor Hirsch was unanimously voted in as Chair.

Election of Human Services Board Vice-Chair: Chair Hirsch nominated Supervisor Schneider as Vice-Chair. Supervisor Russell motioned to close voting. Citizen Member Maulucci moved to elect Supervisor Schneider as Vice-Chair. Supervisor Schneider was unanimously voted in as Vice-Chair.

Committee Clerk: Chair Hirsch appointed Terri Bohl as the Committee Clerk and Bohl accepted. The Committee Clerk positions falls within the capacity of the Operations Administrator position.

Determine Meeting Schedule

Discussion around scheduling of future Human Services Board meetings. It was agreed that Mondays continue to work best for the committee, but it was agreed the meeting could start at 5 pm. The next Human Services Board meeting will be on June 3, 2024, at 5 pm. Meetings will be held in Room 1301/1302 if available.

Review/Approval of Committee Meeting Minutes:

The Board reviewed meeting minutes from the Human Services Board Meeting on April 1, 2024. Ex Officio Member Nancy Coffee noted she was in attendance at the April 1st meeting which will be a revision to the minutes. Vice-Chair Schneider motioned to accept the revised minutes. The motion was accepted 10-0.

Out of Home Care Presentation:

Director Weideman provided an overview of the presentation that was given to the County Board on 4-3-24 regarding out of home placements. Discussion occurred but no action was taken on this item.

HSHS Sacred Heart Hospital, St. Joseph's Hospital, & Prevea Clinics Closures:

DHS Director Weideman provided an update on the HSHS & Prevea closures including a new provider for the Birth to Three program and a meeting that occurred with Rogers Memorial. Discussion occurred on this item, but no action was taken.

Human Services Director's Report:

DHS Director Weideman provided an overview of Department updates including the following:

- Structure of Department Report
- Board Orientation & Employee Onboarding
- Social Media presence for Department
- Fiscal Auditors on-site at Department this week
- Foster Care Appreciation Month

Discussion occurred on the Human Services Director's Report. No action was taken.

Juvenile Detention Center Fiscal Impact from Influenza Outbreak:

Director Weideman provided an introduction on the topic of the fiscal impact from the influenza outbreak that occurred in the Juvenile Detention Center limiting census in January and February of 2024. Fiscal Administrator Gardner then provided an overview on the census and revenue. Discussion occurred on this item, but no action was taken.

Review of Preliminary December 2023 Financials:

Fiscal Administrator Gardner gave a review of the Preliminary December 2023 financials. Discussion took place on this item, but no action was taken.

Review of February 2024 Financials:

Fiscal Administrator Gardner gave a review of the February 2024 financials. Discussion occurred on this item. Supervisor Schneider motioned to accept the February 2024 financials. No further discussion occurred. The motion was

accepted 10-0.

Future Agenda Items:

- Restorative Justice Update
- Human Services Board Education
- 2021 CCS Reconciliation Update
- Foster Care (Future meeting)

Announcements:

Next meeting will be June 3, 2024, at 5 pm. Chair Hirsch indicated his intention to keep meetings under two hours. Citizen Member Catlin questioned if the board packet could come out sooner and Director Weideman indicated the Department will get the packet out on the Tuesday prior to the meeting. Supervisor Russell mentioned a special study committee of the legislature on emergency detention of minors. It was agreed this matter would be looked into. Clerk Bohl questioned two meeting dates in 2024 including July and September. It was agreed the July meeting will occur on July 1st, but the September meeting will be moved to September 9th.

Adjourn

The meeting was adjourned at 7:44 pm.

Respectfully submitted by,

Terri Bohl

Human Services Board Orientation

June 2024



Welcome from Director Weideman and 2022-2024 Human Services Board Chair Schneider

Welcome to the Eau Claire County Human Services Board! We're thrilled to have you on board and appreciate your commitment to making a difference in the community.

As Director and previous Board Chair, we're honored to lead our dedicated team of 257 professionals who embody our department's mission: "We care. We act. We empower." Together, we work across five divisions - Behavioral Health, Economic Support, Family Services, Fiscal, and Operations – to advocate for a safe, healthy, and caring community.

To help you get acquainted with our department, we've prepared an orientation packet and PowerPoint presentation that covers our programs, budget, and statutory obligations. Please don't hesitate to reach out to either of us with any questions you may have – we're here to support you every step of the way.

Thank you for joining the Human Services Board. Your commitment and dedication are invaluable, and we look forward to working together to make a positive impact in the lives of those we serve. Welcome aboard!

Warm Regards,
Angie & Kathie

Agenda

- DHS Mission, Vision, & Values
- Contact Information
- Acronyms
- Roles & Responsibilities
- Board Member Position Description
- Board Evaluation Survey
- Wisconsin Counties Human Services Association (WCHSA)
- Human Services Code of Ethics
- DHS Org Chart
- DHS Budget Overview
- DHS Division Overview
- Performance Management

Mission

We care. We act. We empower.

Vision

To boldly advocate for a safe,
healthy, and caring
community.

Values

W.E. C.A.R.E

Welcoming, Ethical, Compassion,
Appreciation, Respect, Excellence

Contact Information

Angela Weideman, Director

Office: (715)839-6914

Cell: (715)379-7089

Angela.Weideman@eauclairecounty.gov

- For all Department-related questions and concerns, please contact Angie
- Please ensure to complete the Board Member Contact Information Form included in the folder. This information will be compiled for use by the Director & Human Services Board

Our Mission: We care. We act. We empower.

| Acronym | Meaning |
|----------------|--|
| A&E | Adult and Elderly |
| AA | Adoption Assistance |
| AE | Adult and Elderly |
| AFCARS | Adoption and Foster Care Analysis and Reporting System |
| AFH | Adult Family Home |
| ANC | Abuse and Neglected Children |
| AODA | Alcohol & Other Drug Abuse |
| APNP | Advanced Practice Nurse Prescriber |
| APS | Adult Protective Services |
| APSR | Annual Progress and Services Report |
| AR | Alternative Response |
| ASFA | Adoption and Safe Families Act |
| ATR | Alternative to Revocation |
| BA | Breath Analysis/Breathalyzer |
| BCA | Basic County Allocation |
| BH | Behavioral Health |
| BR | Benefit Recovery |

Acronyms

Complete list of Human Services acronyms included in board member packet

Roles & Responsibilities – Board, Director, & County Administrator

| | Responsibility | Board | Director | County Administrator |
|-----|---|-------|----------|----------------------|
| 1. | Hire and evaluate the directors. | | | X |
| 2. | Develop staff job descriptions. | | X | |
| 3. | Revise staff job descriptions. | | X | |
| 4. | Review annual budget. | X | | |
| 5. | Evaluate staff performance. | | X | X |
| 6. | Manage the department funds as a result of County Board approval. | | X | X |
| 7. | Evaluate board performance. | X | | |
| 8. | Oversee decisions made by staff and address specific complaints. | | X | |
| 9. | Orient new board members to their duties and to each department's operations. | | X | |
| 10. | Provide adequate facilities, staff, and equipment for operations. | X | X | X |
| 11. | Approve direct service staff expense claims. | | X | X |

Roles & Responsibilities – Board, Director, & County Administrator

| | Responsibility | Board | Director | County Administrator |
|-----|---|-------|----------|----------------------|
| 12. | Provide leadership and management to department staff. | | X | X |
| 13. | Make initial determinations regarding grievances from staff members about conditions of employment. | | X | X |
| 14. | Identify the need for a policy and procedure/create an initial draft. | X | X | X |
| 15. | Approve department policies, goals, and program priorities. | X | | |
| 16. | Hire and terminate staff. | | X | X |
| 17. | Educate the community on the functions of the departments. | X | X | X |
| 18. | Review and approve outcomes of department's performance. | X | X | |
| 19. | Develop agenda and schedule the board meetings. | X | X | X |
| 20. | Plan an agenda with board chair or co-chair and notify the public. | | X | |
| 21. | Notify the departments when program improvements are necessary. | X | X | X |

DHS Board Member Position Description & Role

- Powers and duties of county human services boards are identified in Wisconsin State Statutes 46.23(5m)(a)-(g).
- Functions as the county human services board and is responsible for providing program oversight of the Human Services Department pursuant to Wisconsin State Statutes 46.23(3)(b)2.c. and 46.23(5m) including recommending program priorities and policies.
- Responsible for a final proposed budget for the County Administrator, advise County Human Services Director of purchasing and providing services, develop board operating procedures, and assist in arranging cooperative working agreements with persons providing services.



Tips on Being a Good Human Services Board Member

- **Work cooperatively with director**
- **Don't assume board or department can instantly solve problems**
- **Be willing to take a stand on important issues**
- **Learn to make necessary decisions**
- **Know what problems affect the public**
- **Seek information before making decisions**
- **Do your homework**
- **Volunteer for first-hand information**
- **Communicate frequently with director and board members**
- **Be a Human Services advocate**
- **Do not make promises to constituents**
- **Allow department director to serve as liaison to media**
- **Your role as a private citizen is important**
- **Assure board complies with open meetings regulations**
- **Enjoy our work**
- **Protect confidentiality**

Board Evaluation Survey

(Rank 1-5 & Comments)

DHS Board Meetings

1. Board meetings begin on time.
2. Board meetings are completed in a reasonable amount of time.
3. Board meetings are focused and stick to the agenda.
4. Board meetings have a positive tone.
5. Board meetings encourage participation by all members.
6. Board meetings focus on policy and outcomes rather than management issues.
7. Board meeting discussion/participation indicate members come prepared to take action on policies and programs.
8. Board meetings are held in adequate facilities.
9. Board meetings are cordial and personal attacks are avoided.

DHS Board Meeting Comments

10. Suggestions on how to further develop meetings that will assist you the most: [comment section]
11. Additional Comments: [comment section]

Board Evaluation Survey

(Rank 1-5)

DHS Board Members (Pertaining to Department of Human Services)

12. Board members understand and support the Department of Human Services' mission and strategic plan.
13. Board members understand the Department of Human Services' statutory responsibilities.
14. Board members understand that communication with the Department of Human Services staff goes through the Department of Human Services Director.
15. Board members work with the Department of Human Services Director to secure and maintain sufficient staff.
16. Board members take advantage of Human Services related learning opportunities, such as conferences, summits, DHS Educational Sessions, and other activities.
17. Board members communicate community needs to the Human Services Director.
18. Board members support improving efficiency and effectiveness of Human Services through staff training and quality improvement initiatives.

Board Evaluation Survey

(Comments & Rank 1-5)

DHS Board Members Section Comments (Pertaining to Department of Human Services)

19. Additional Comments [comment section]

The DHS Board

20. The DHS Board reviews important documents (eg. DHS policies, DHS programs, DHS strategic plan, etc.)

21. The DHS Board reviews the annual budget.

22. The DHS Board is provided adequate information and data to make informed policy decisions.

DHS Board Section Comments

23. Additional Comments [comment section]

The DHS Board

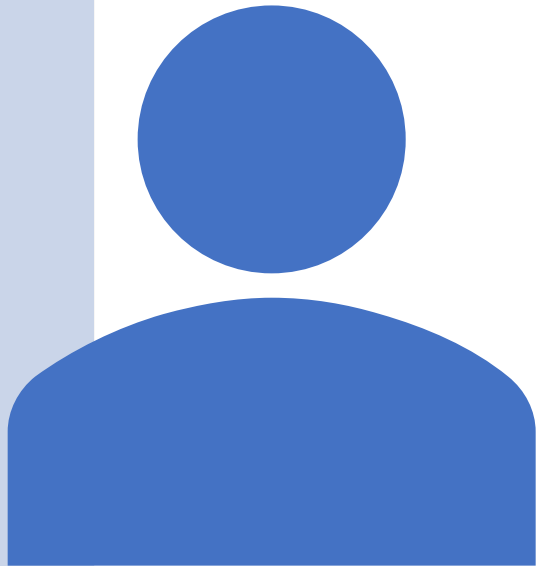
24. The DHS Board member orientation session provided an adequate overview of my role and responsibilities.

25. Suggestions you think would be helpful to include in the board member orientation [comment section]

Wisconsin County Human Services Association

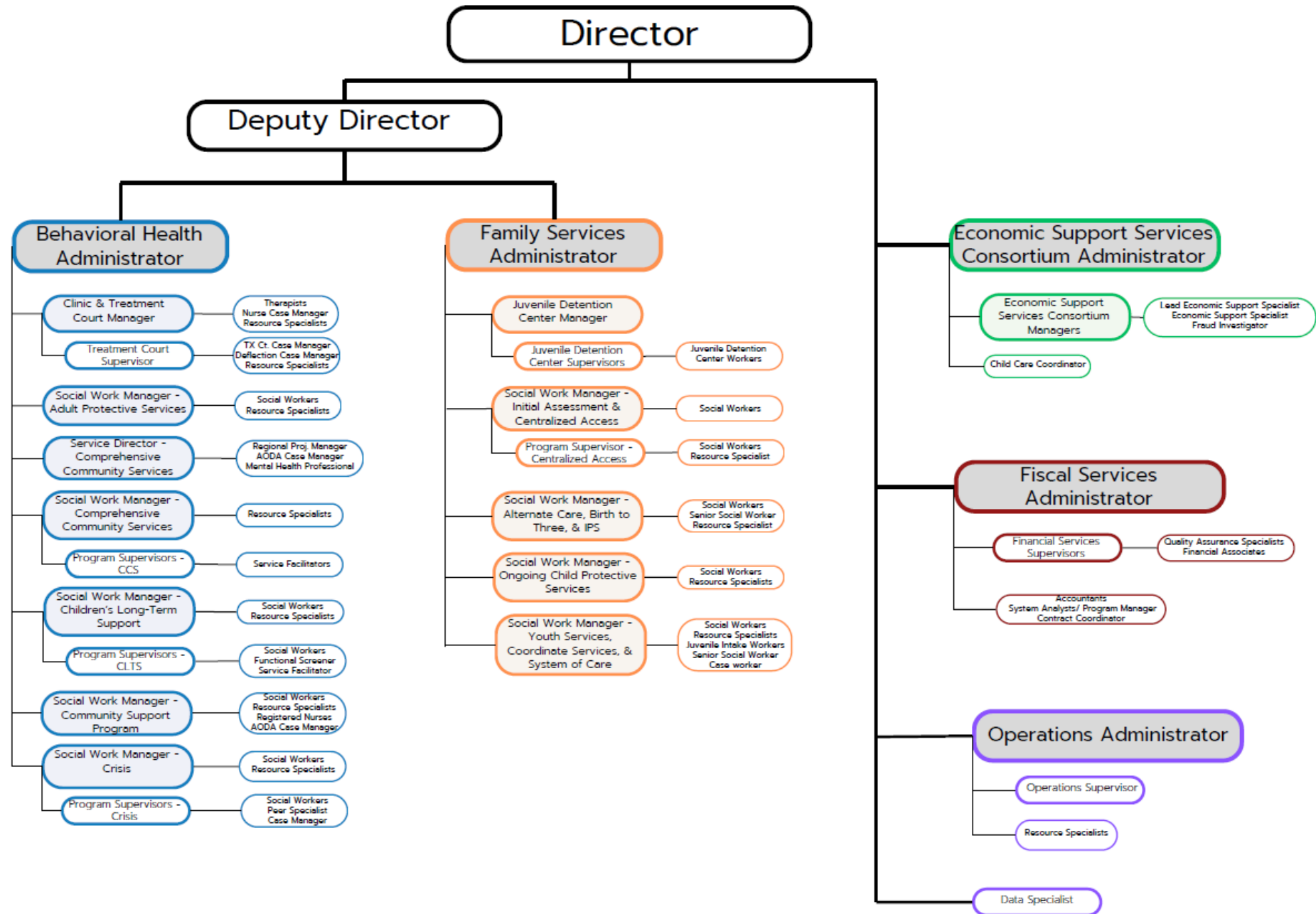


Purpose of WCHSA is to provide a statewide association to promote positive and professional relations in the field of human services among association members, public officials, constituents, and recipients of services, as a means of meeting the needs of local agencies for educational programs, coordinating activities, and administrative



Ethical Standards for Human Services Professionals

DHS Org Chart





DHS Budget Overview

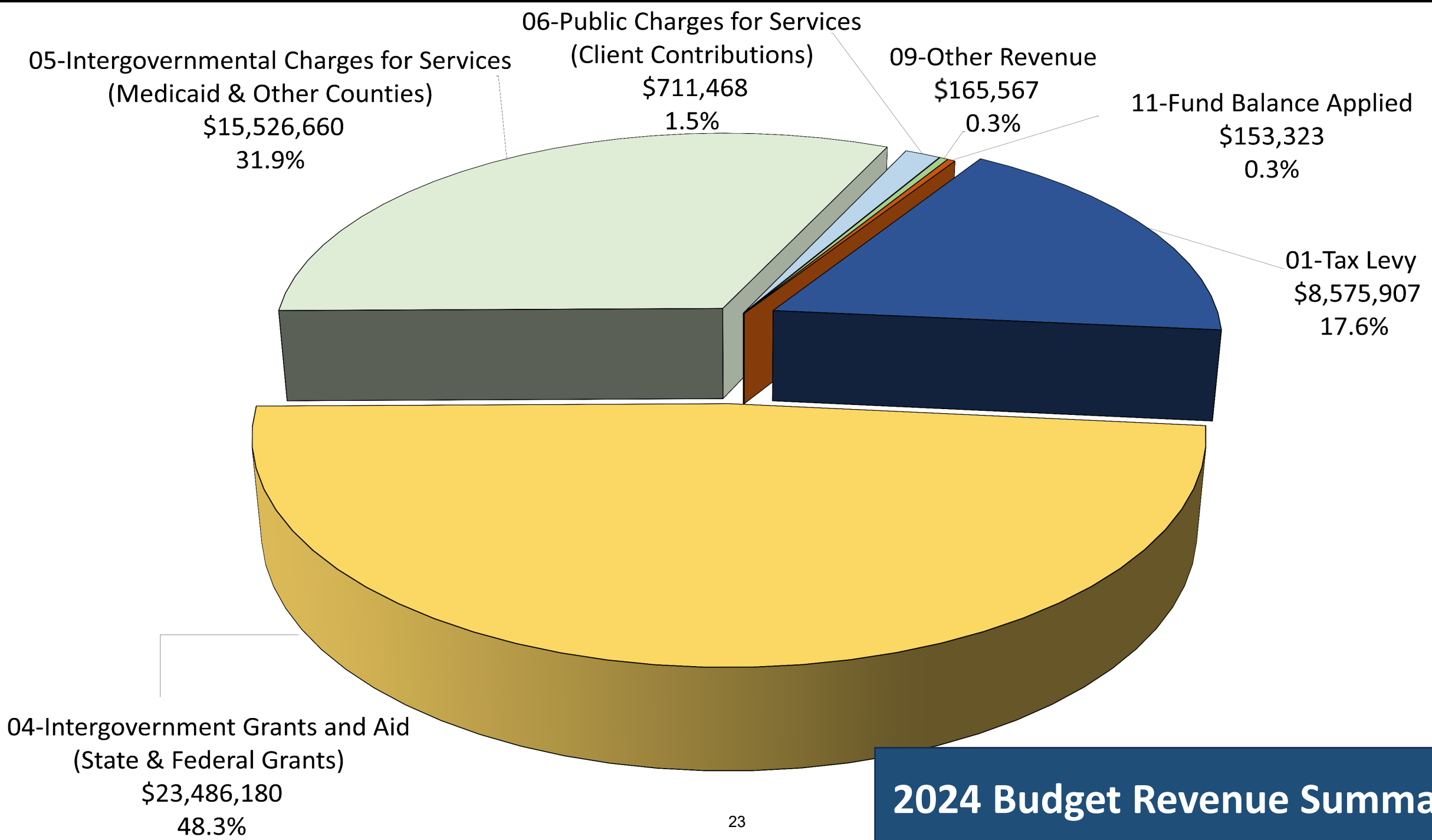
Initial 2024 Budget Request

Total Budget Request: \$48,619,106

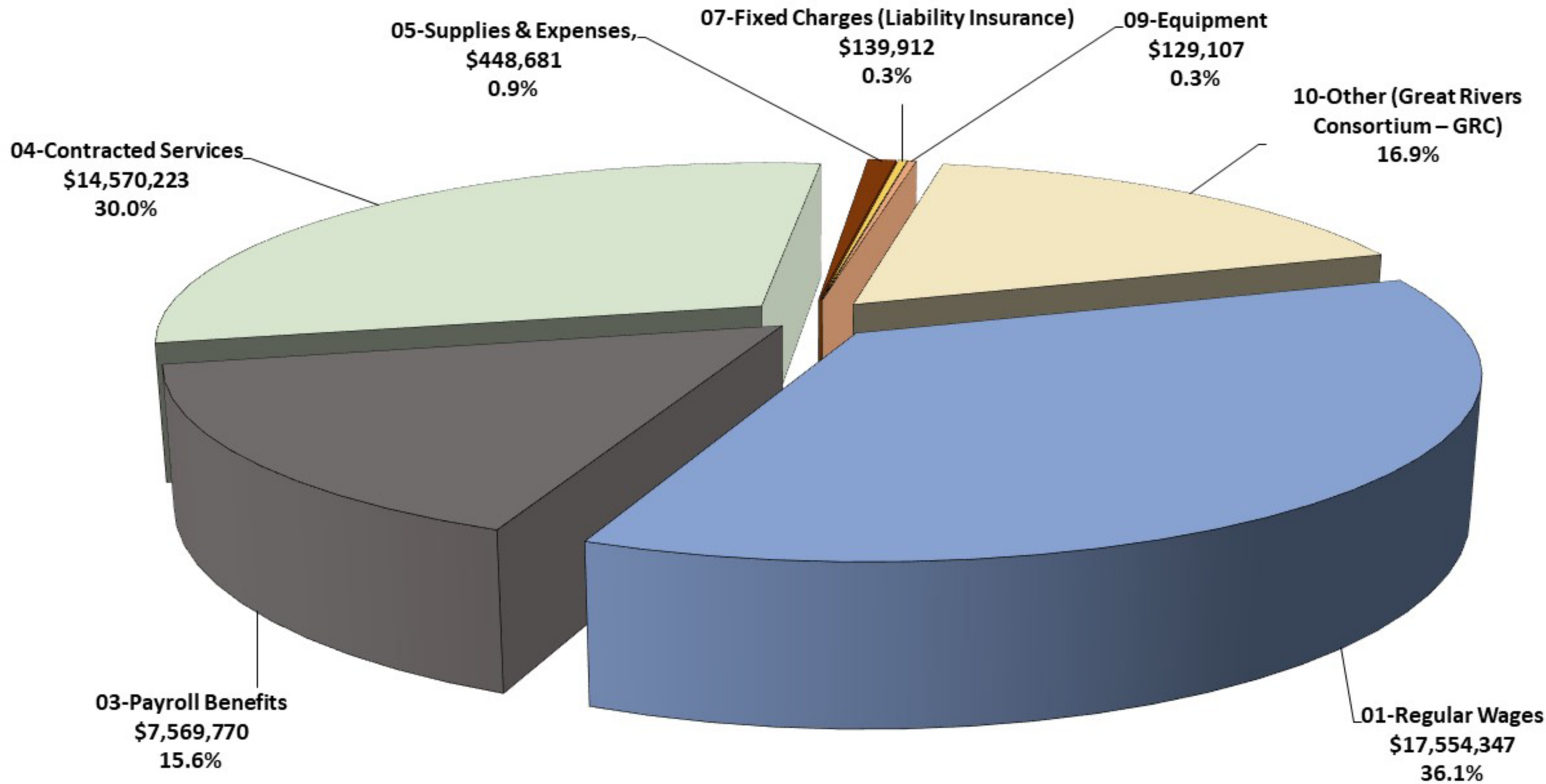
- 4% increase from 2023 Budget

Total Levy: \$8,575,908

- Reduced by \$232,284 in 2023
- No additional tax levy requested for 2024

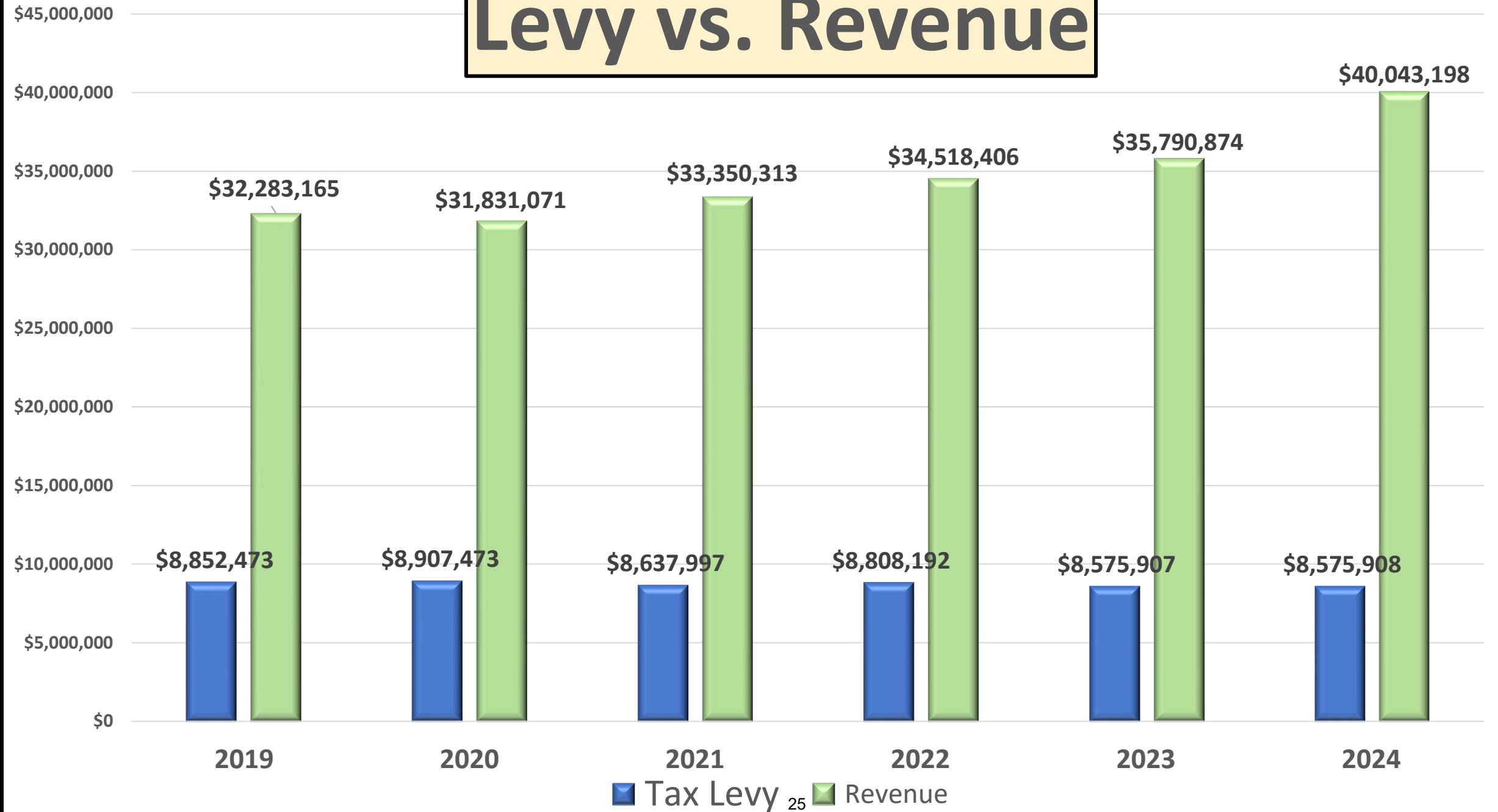


2024 Budget Revenue Summary

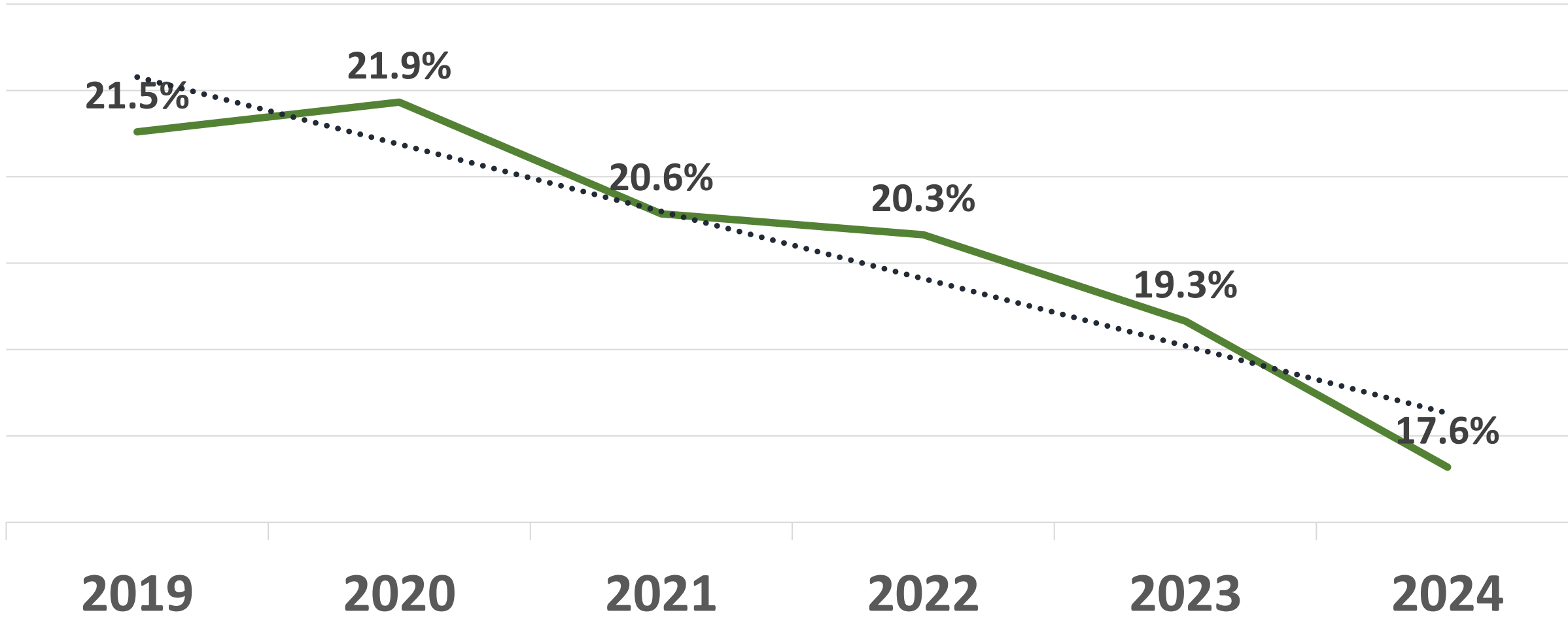


2024 Budget Expense Summary

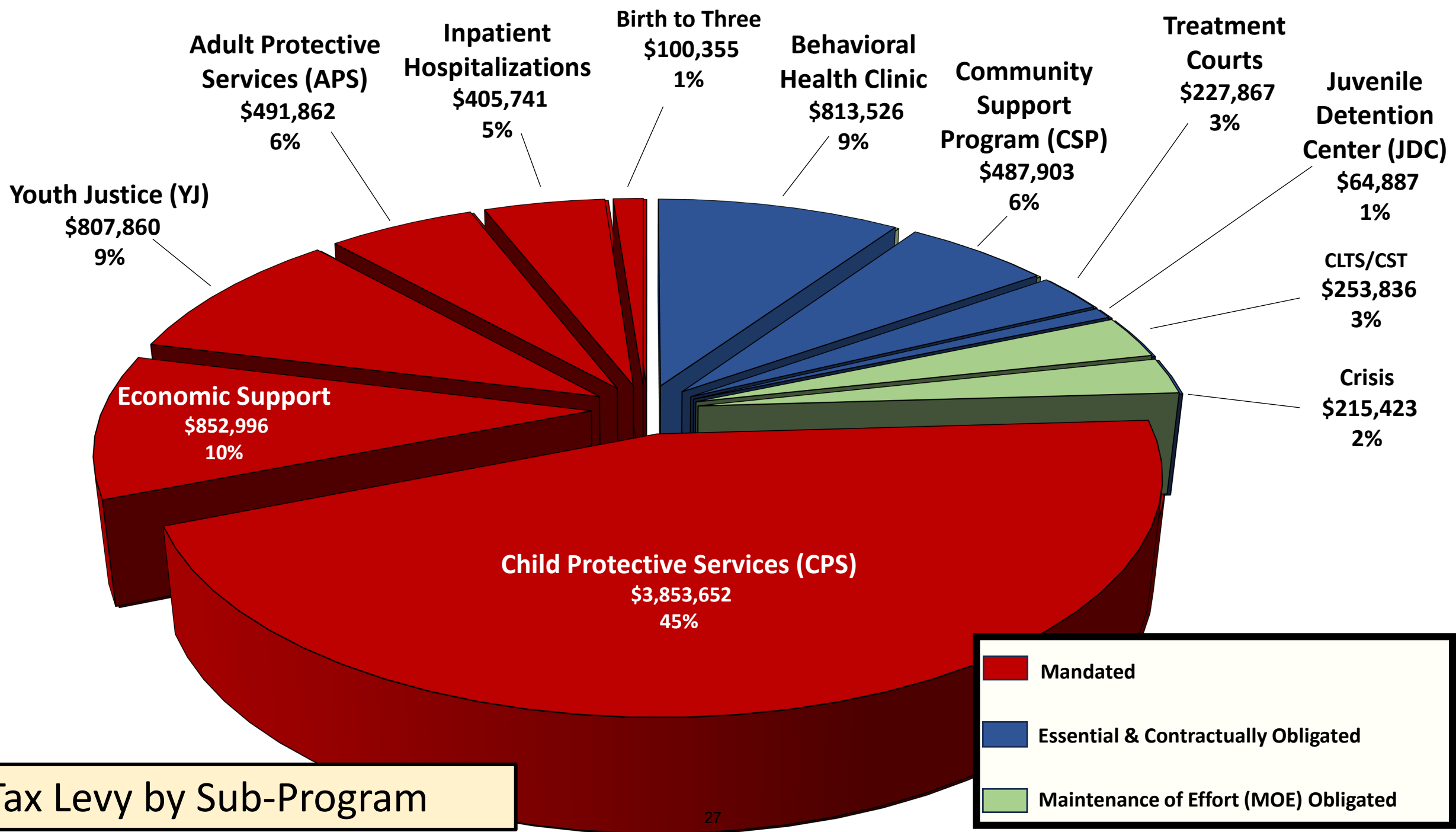
Levy vs. Revenue



Percentage of Tax Levy Allocated to Revenue



Tax Levy by Sub-Program



- Mandated
- Essential & Contractually Obligated
- Maintenance of Effort (MOE) Obligated



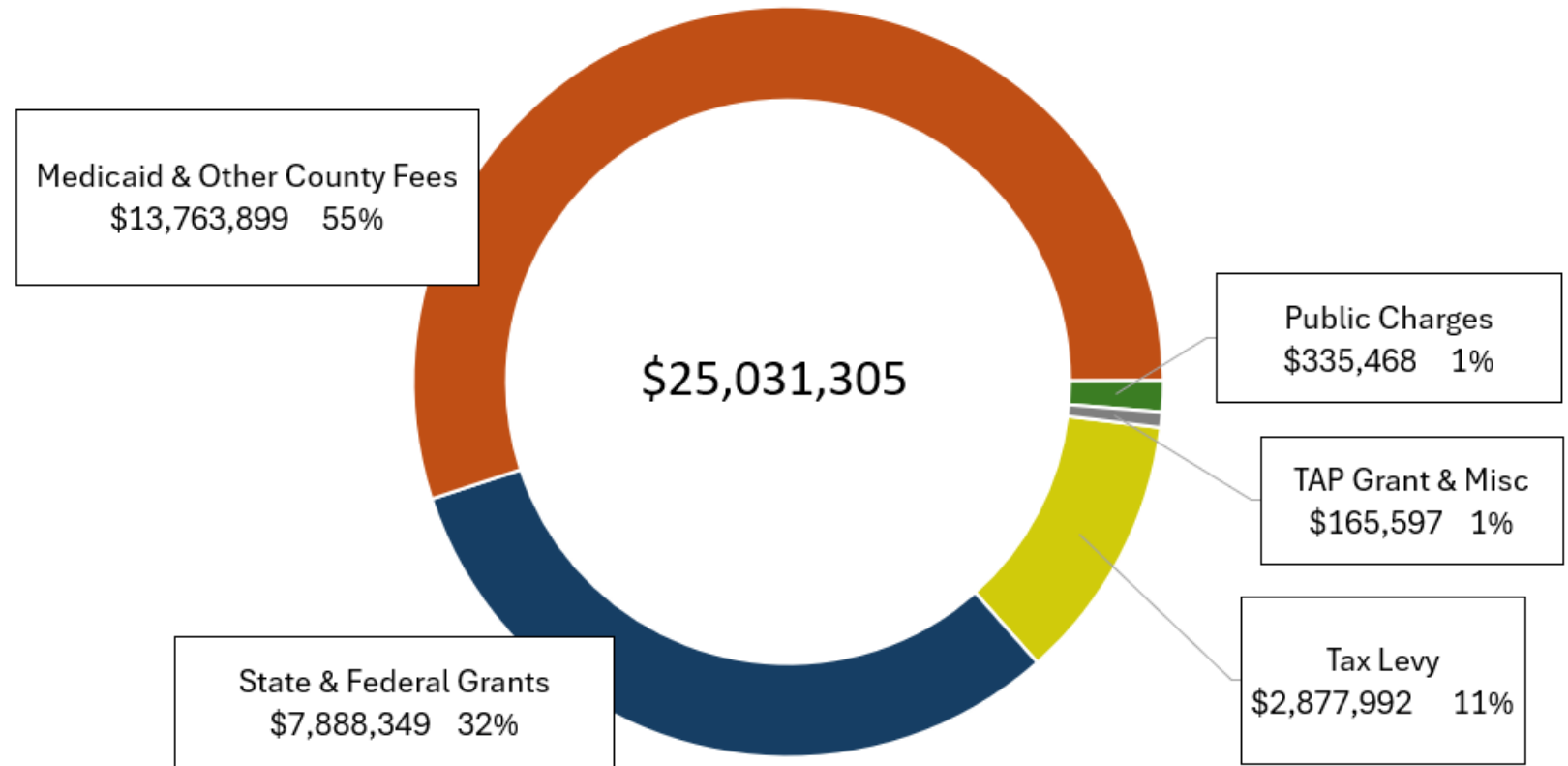
Division Overviews

Behavioral Health Division

Units:

- Adult Protective Services (APS)
- Children's Long-Term Support (CLTS)
- Community Support Program (CSP)
- Comprehensive Community Services (CCS)
- Crisis Services
- Outpatient Clinic
- Treatment Courts

2024 Behavioral Health Funding Sources

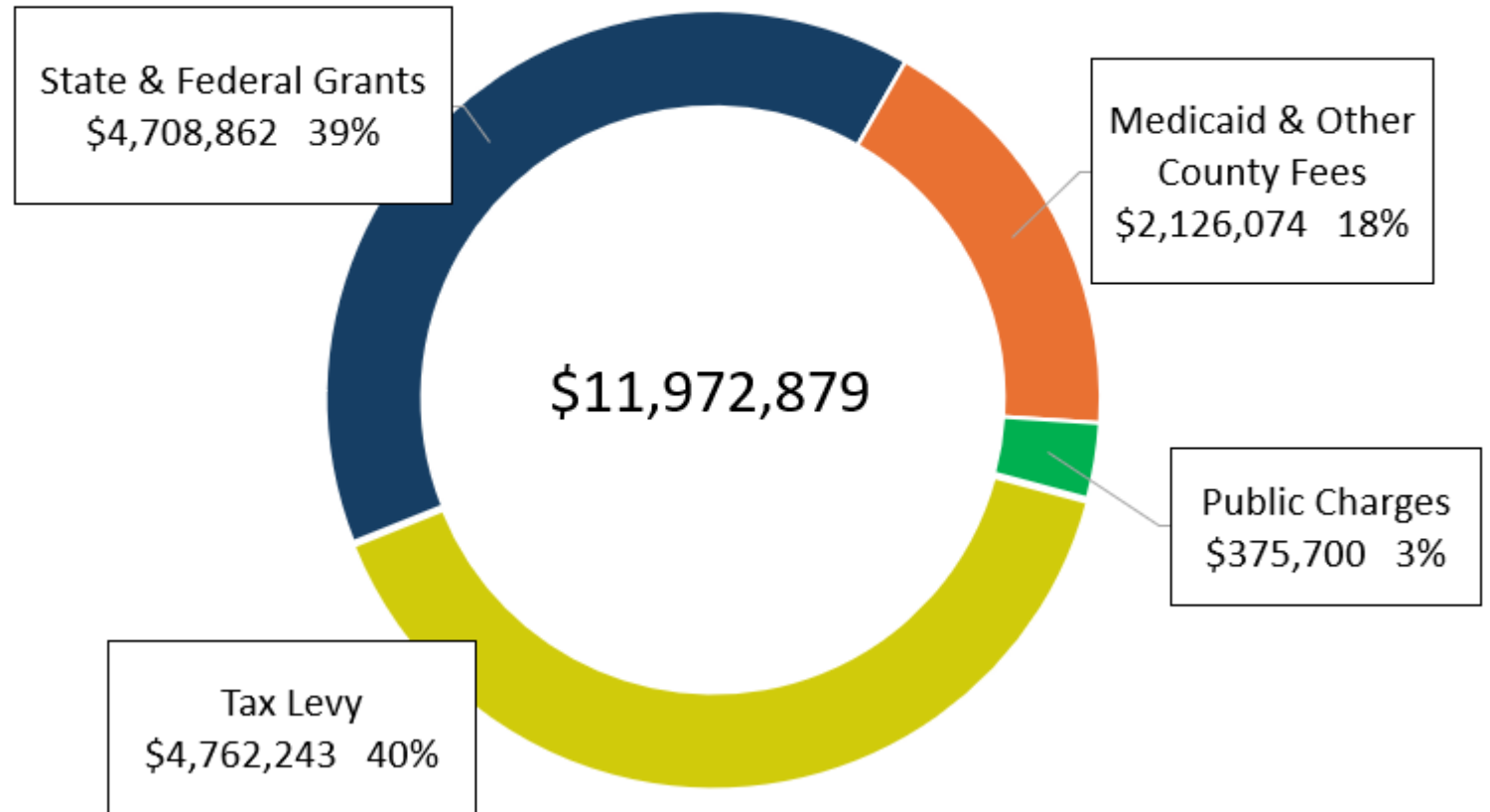


Family Services Division

Units:

- Alternate Care
- Birth to Three Services
- Centralized Access
- Child Protective Services (CPS) – Initial Assessment (IA)
- Child Protective Services (CPS) – Ongoing
- Coordinated Services Teams (CST)
- Intensive Permanency Services (IPS)
- Juvenile Detention Center (JDC)
- Strengthening Families Program (SFP)
- System of Care (SOC)
- Youth Services

2024 Family Services Funding Sources

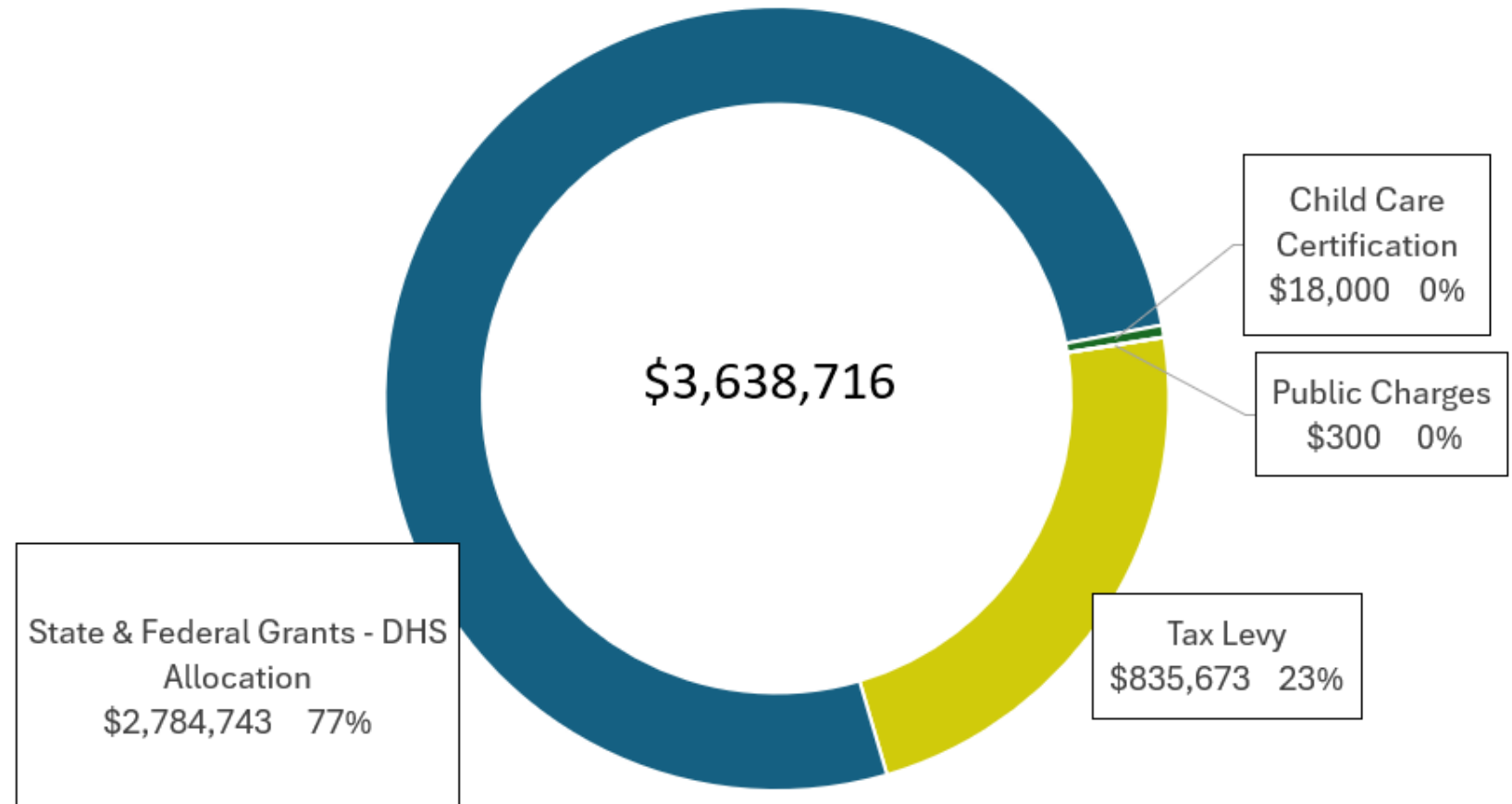


Economic Support Division

2024 Economic Support Funding Sources

Units:

- Child Care Consortium
- Great Rivers Consortium
- Fraud & Benefit Recovery



Performance Management Outcomes

| Program #1: Community Care & Treatment of Children who are abused or neglected including Alternate Care Licensing | | | | | | |
|---|--|------------------|-------------|-------------|-------------|-------------|
| Child Protective Services (CPS) intervention is warranted whenever there is a report that a child may be unsafe, abused or neglected, or be at risk of abuse or neglect. This includes both families assessed and those needing ongoing case management services. | | | | | | |
| OUTPUTS | | 2020 | 2021 | 2022 | 2023 | |
| CPS Reports Received: | | 1,219 | 1,310 | 1,452 | 1,632 | |
| CPS Reports Screened in for Assessment: | | 403 | 389 | 365 | 362 | |
| Screen in ratio (CPS) compared to received reports | | 33.0% | 30.0% | 25.1% | 22.0% | |
| Number of families referred to ongoing | | 62 | 48 | 49 | 44 | |
| Number of Child Welfare Reports Screened In: | | 108 | 94 | 120 | 121 | |
| Number of licensed Eau Claire County foster/respite homes: | | 154 | 110 | 99 | 97 | |
| Number of children in Kin settings vs. other types of alternate care placements: | | 62/129 | 129/109 | 101/98 | 84/98 | |
| Performance Goal | Outcome Measures | Benchmark | 2020 | 2021 | 2022 | 2023 |
| Children removed from home will be placed with Kin (relatives) | 50% of those placed will be with Kin (relatives) | 50% Kin | 48% Kin | 54% Kin | 51% Kin | 46% Kin |



Next Meeting:

**Tour of DHS &
Juvenile Detention
Center**

EAU CLAIRE COUNTY DEPARTMENT OF HUMAN SERVICES
Department Report – Division & Unit Updates
Director – Angela Weideman
June 3rd, 2024

Operations, Data, and Fiscal Update

Restorative Justice Update:

Eau Claire County has contracted with At the Roots LCC for Restorative Justice services. The programming includes mentoring and PRIME for Life, which is an evidence-based program designed to help participants identify their values, reflect on personal choices, and find motivation for significant life changes. The primary objective of the PRIME for Life is to teach participants how to protect what they value most by making positive lifestyle choices. This program is available for youth ages 13 and up, as well as adults.

ProQOL (Professional Quality of Life):

The Department has been working with UW-Extension to implement the ProQOL screener for all staff. The ProQOL is a 30-item self-report questionnaire that measures compassion fatigue, work satisfaction, and burnout. UW-Extension will introduce the tool to the Great Rivers Consortium (GRC) at a meeting on June 5th, after which GRC Staff will have until June 14th to complete the screener. Additionally, UW- Extension will present information on the ProQOL to all DHS staff at the all-agency meeting on June 12th, with a completion window from June 12th – 21st. The results will then be compiled by UW-Extension staff and shared with staff members in July.

Professionals with a Purpose:

The Administration Team plans to bring back the “Professionals with a Purpose” segment at our Human Services Board meetings starting in September. The focus for the June meeting, as noted on the agenda, will be board education. In July, board members will be given a tour of the Department office space and JDC. Budget discussions will take precedence in the August meeting. Planned topics for the “Professionals with a Purpose” segment include:

- September: CCS, CST, & CSP Picnic
- October: Alternate Care
- November: Intensive Permanency Services
- December: Juvenile Detention Center

Assistant Director/Deputy Director:

Human Resources is currently accepting applications for the Assistant Director position, previously known as the Deputy Director. The county has decided to reserve the term “deputy” for deputized positions, hence the new title change. Applications will be accepted through Friday, May 31st.

Department Staffing Update

| Total FTE's | Filled FTE's | | Vacant FTE's | |
|-------------|--------------|--------|--------------|------|
| 262.66 | 250.16 | 952.2% | 12.5 | 4.8% |

Family Services Division Update (Melissa Christopherson)

The Birth to Three therapists formerly employed by Prevea have officially and fully transferred to our new contracted agency, Parenting Place. Parenting Place is fully operational and is already starting to bill MA and private insurance. We are meeting with them weekly to monitor the transition, with special attention to the amount of money recouped from insurance to ensure that they are able to keep pace with Prevea's insurance reimbursements. This is particularly important, as we know that Prevea was taking a consistent loss on Birth to Three and that loss will be transferred to our Human Services budget. Since Prevea was unwilling to provide full disclosure about the loss, we are monitoring all fiscal processes with Parenting Place closely to provide an estimate of that potential cost as soon as possible.

Out of home placement costs continue to rise. Although the number of children in out of home placement has only slightly trended upward, the daily costs for each type of placement continues to increase. The daily rates of placements are not costs that we have control over. In order to mitigate this, we are conducting regular reviews of all out of home placements to ensure that we are managing cases as timely as possible and that all other options have been exhausted and placement is the only current option in the case. We were recently able to defer a referral to corrections by utilizing this process.

In Alternate Care, the recruitment campaign is in full swing. We are also finalizing summer retention events, including a night at a Cavaliers game for foster families, a summer picnic, and training offerings. We are also working with Royal Family Kids camp again this year to provide a tailored summer camp experience to kids in foster care.

In the JDC, staff recently completed ACES training. We are continuing to look to offer enhanced mental health services in the JDC and the JDC leadership team is currently planning a more robust summer calendar and activities plan for youth in the JDC.

In child welfare, we have engaged in some training and conversation with Dane county on building a network that is beyond mandated reports in our community, expanding to include the concept of mandated community supporters. This new approach focuses on the importance of community response and support to families prior to CPS referrals and is being piloted in several Wisconsin counties. This will be developing over time.

| Centralized Access (Julie Brown) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Child Protective Services reports received | 127 | 102 | 122 | 141 | 117 |
| Child Protective Services reports screened in for Initial Assessment | 33 | 20 | 20 | 30 | 17 |
| Child Welfare Service reports received | 9 | 24 | 19 | 14 | 15 |
| Child Welfare Service reports screened in | 7 | 18 | 12 | 10 | 13 |
| Adult Protective Services Reports and requests for Guardianship/Protective Placement | 32 | 51 | 49 | 51 | 54 |

| | | | | | |
|--|----|----|----|----|----|
| Birth to Three Referrals | 21 | 39 | 20 | 31 | 49 |
| Outpatient Clinic Referrals | 3 | 3 | 6 | 7 | 4 |
| AODA Referrals | 5 | 10 | 4 | 2 | 3 |
| Comprehensive Community Services (CCS) Referrals | 34 | 45 | 46 | 67 | 47 |
| Children's Integrated Services Referrals (CLTS or Children's CCS) | 16 | 29 | 11 | 16 | 23 |
| Crisis Referrals & 3-Party Petition Requests | 6 | 9 | 16 | 4 | 8 |
| Community Support Program (CSP) Referrals | 4 | 11 | 10 | 4 | 7 |
| Call Intakes | 33 | 33 | 43 | 50 | 21 |
| Pre-admission Screening and Resident Review (PASRR) for Nursing home | 29 | 39 | 47 | 33 | 51 |

| Child Protective Services Initial Assessment (Tasha Alexander) | Dec | Jan | Feb | Mar | Apr |
|---|------------|------------|------------|------------|------------|
| Initial assessments completed | 31 | 34 | 19 | 19 | 23 |
| Assessments resulting in substantiation | 3 | 5 | 4 | 4 | 4 |
| Assessments completed involving child remaining in home | 28 | 31 | 19 | 19 | 19 |
| Assessments resulting in services opening with Department | 3 | 5 | 1 | 1 | 5 |

| Child Protective Services Ongoing (Courtney Wick) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Children served in Ongoing Child Protective Services | 135 | 135 | 139 | 132 | 142 |
| Families served in Ongoing Child Protective Services | 75 | 74 | 75 | 72 | 78 |
| Children served in home | 46 | 47 | 48 | 46 | 49 |

| Youth Services (Hannah Keller) | Dec | Jan | Feb | Mar | Apr |
|---|------------|------------|------------|------------|------------|
| Youth served in Youth Services Program | 107 | 110 | 100 | 102 | 99 |
| Youth being served in their home | 84 | 87 | 76 | 72 | 70 |
| Families served in Youth Services Program | 94 | 99 | 91 | 91 | 90 |

| Intensive Permanency Services (Nicholas Stabenow-Schneider) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Youth receiving Intensive Permanency Services | 12 | 9 | 11 | 11 | 11 |

| Alternate Care (Nicholas Stabenow-Schneider) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Children in out-of-home care at end of month | 120 | 114 | 117 | 115 | 117 |
| Median length of stay in months for children discharged in month | 6.8 | 7.8 | 8.3 | 8.9 | 6.7 |

| Birth-to-Three (Nicholas Stabenow-Schneider) | Dec | Jan | Feb | Mar | Apr |
|---|------------|------------|------------|------------|------------|
| Children being served | 98 | 99 | 102 | 99 | 103 |

| Juvenile Detention Center (Kevin Cummings) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Total admissions - number youth | 28 | 26 | 19 | 36 | 33 |
| Total admissions - number days | 358 | 351 | 316 | 439 | 450 |
| Eau Claire County admissions - number days | 94 | 107 | 90 | 88 | 112 |
| Short-term admissions - number youth | 24 | 21 | 12 | 29 | 26 |
| Short-term admissions - number days | 234 | 213 | 128 | 222 | 251 |
| Eau Claire County short-term admissions - number youth | 9 | 8 | 6 | 11 | 11 |
| Eau Claire County short-term admissions - number days | 32 | 45 | 22 | 26 | 52 |
| 180 program admissions - number youth | 4 | 5 | 7 | 7 | 7 |
| 180 program admissions - number days | 124 | 138 | 188 | 217 | 199 |
| Average daily population youth per day | 11.5 | 11.3 | 10.9 | 14.1 | 15.0 |
| Occupancy rate | 50.2 | 49.2 | 47.4 | 61.5 | 63.1 |

Behavioral Health Division Update (Luke Fedie)

Behavioral Health has had some exciting new changes throughout the month of May. Children’s Long-Term Support (CLTS) Supervisor, Taylor Johnson, was promoted to Children’s Long Term Support Manager. The ensuing gap was seamlessly filled by a Support and Service Coordinator in the program, Amanda Gaetz. Amanda officially assumes her responsibilities as the CLTS Supervisor on June 3rd. These strategic personnel changes promise to fortify our leadership team, ensuring a wealth of institutional wisdom within the program.

Our clinic welcomed a new Nurse Prescriber, Rachel Chenoweth, who brings her expertise to us twice a week, catering to the needs of children and adolescents. We eagerly anticipate the positive impact her presence will have on our community's youth.

May was Treatment Court month. The staff and participants were able to attend a picnic at Mt. Simon here in Eau Claire. The weather and the turn out were fantastic.

Looking ahead, as we diligently craft budgets for the upcoming year, we remain acutely cognizant of the ongoing ramifications of HSHS closures on our operational expenditures. We continuously monitor pertinent metrics such as hospitalization rates, anecdotal feedback, and crisis outreach data to inform our strategic decisions.

| Adult Protective Services (Nancy Weltzin) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Investigations requests | 39 | 48 | 46 | 48 | 53 |
| Investigations screened out | 5 | 12 | 9 | 7 | 10 |
| Investigations concluded | 10 | 12 | 4 | 16 | 9 |
| Investigations substantiated | 1 | 3 | 3 | 5 | 1 |
| Allegation of self-neglect | 13 | 16 | 14 | 10 | 13 |
| Allegation of neglect | 0 | 12 | 9 | 15 | 22 |

| | | | | | |
|-------------------------------|---|----|---|---|----|
| Allegation of financial abuse | 5 | 11 | 4 | 1 | 5 |
| Requests for guardianship | 6 | 5 | 0 | 8 | 10 |

| Children's Long-Term Support (Taylor Johnson) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Current enrollment | 403 | 413 | 455 | 462 | 479 |
| Current waitlist | 145 | 108 | 56 | 30 | 19 |
| Foster Care | 24 | 24 | 31 | 29 | 30 |

CLTS Caseload Update:

Staff continue to take on new cases and we are very close to eliminating our waitlist completely. Of the 19 still on the waitlist, there are only 6 children/youth waiting to be assigned a case manager. 4 of those 6 are waiting to be triaged to determine if CCS is appropriate. They will be assigned accordingly once CCS determines their programmatic appropriateness.

| Clinic (Jen Coyne) | Dec | Jan | Feb | Mar | Apr |
|---------------------------|------------|------------|------------|------------|------------|
| Clients in Med Management | 191 | 195 | 186 | 189 | 172 |
| Clients in Therapy | 185 | 198 | 198 | 206 | 206 |
| Referrals | 26 | 17 | 26 | 28 | 36 |
| Med management waitlist | 17 | 7 | 9 | 18 | 12 |
| Therapy waitlist | 13 | 9 | 6 | 14 | 20 |

| Community Support Program (Jocelyn Lingel-Kufner) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Number participants | 114 | 117 | 114 | 114 | 114 |
| New admissions | 1 | 1 | 1 | 0 | 2 |
| Referral list | 12 | 20 | 17 | 14 | 16 |

| Comprehensive Community Services (Cinthia Wiebusch & Beth O'Brien) | Dec | Jan | Feb | Mar | Apr |
|---|------------|------------|------------|------------|------------|
| Current case count | 260 | 271 | 268 | 264 | 263 |
| Referrals | 29 | 44 | 38 | 53 | 40 |
| External referrals | 25 | 37 | 32 | 47 | 35 |
| Internal referrals | 4 | 7 | 6 | 6 | 5 |
| Admissions | 13 | 22 | 19 | 10 | 16 |
| Discharges | 15 | 17 | 17 | 12 | 16 |
| Adults waiting for CCS services | 5 | 6 | 8 | 10 | 8 |
| Youth waiting for CCS services | 1 | 1 | 1 | 0 | 0 |

| Crisis Services (Santana Rothbauer) | Dec | Jan | Feb | Mar | Apr |
|---|------------|------------|------------|------------|------------|
| Crisis contacts | 204 | 218 | 219 | 173 | 210 |
| Emergency detentions | 10 | 16 | 21 | 19 | 20 |
| Clients placed in local hospitals | 5 | 6 | 9 | 11 | 13 |
| Clients placed in IMD's W – Winnebago; M - Mendota | 5W | 10 W | 12W | 8W | 7W |
| Face-to-face assessments completed | 8 | 3 | 16 | 9 | 6 |

| | | | | | |
|---|-----|----|----|----|----|
| Community Re-Entry Referrals (Eau Claire County Jail) | 29 | 15 | 12 | 16 | 13 |
| Community Re-Entry Booking Contacts (Eau Claire County Jail) | N/A | 23 | 16 | 11 | 32 |
| DHS Mental Health Liaison Contacts (Eau Claire County Sheriff's Department) | 18 | 8 | 6 | 15 | 25 |
| DHS Mental Health Liaison Contacts (3-11 PM Eau Claire Police Department) | 5 | 12 | 20 | 17 | 19 |

| Treatment Court (Brianna Albers) | Dec | Jan | Feb | Mar | Apr |
|---|------------|------------|------------|------------|------------|
| Current caseload | 28 | 27 | 29 | 29 | 30 |
| Branch V – Wednesday Court | 13 | 11 | 12 | 13 | 14 |
| Branch VI – Thursday Court (former Mental Health & AIM) | 12 | 13 | 12 | 12 | 12 |
| Veteran's Court | 3 | 3 | 5 | 4 | 4 |
| Referrals | 5 | 9 | 8 | 12 | 11 |

Economic Support Services Division Update (Kathy Welke)

The Great Rivers Call Center received 14,144 calls in April. Of those calls, 95.52% percent were answered, with an average wait time of 3.26 minutes.

| Economic Support Services (Kathy Welke) | Dec | Jan | Feb | Mar | Apr |
|--|------------|------------|------------|------------|------------|
| Calls received | 13,066 | 14,964 | 14,591 | 12,947 | 14,144 |
| Applications processed | 4,224 | 4,637 | 3,423 | 3,314 | 3,663 |
| Renewals processed | 4,340 | 5,715 | 5,409 | 6,226 | 5,851 |
| All Cases | 67,211 | 66,304 | 65,401 | 64,224 | 63,307 |
| Cases in Eau Claire County | 14,671 | 14,432 | 14,202 | 13,928 | 13,719 |
| Active Childcare Cases | 1,015 | 1,019 | 1,030 | 1,018 | 1,011 |
| Active Eau Claire Childcare Cases | 273 | 273 | 280 | 272 | 269 |

Eau Claire County
 Department of Human Services
 Preliminary Financial Statement w/o CCS Estimated for the Period
 January 1, 2023 through December 31, 2023

| Revenue | Net YTD Budget | YTD Actual Transactions | Estimated Adjustments | YTD Estimated Adjusted Transactions | Estimated Net Variance Excess (Deficient) |
|---|-------------------|----------------------------|--------------------------|---|--|
| 01-Tax Levy | 8,575,907 | 8,575,907 | 0 | 8,575,907 | - |
| 04-Intergovernment Grants and Aid (State & Federal Grants) | 14,313,717 | 14,863,040 | 1,130,055 | 15,993,095 | 1,679,378 |
| 05-Intergovernmental Charges for Services (Medicaid & Other Counties) | 4,578,022 | 3,829,080 | 12,925 | 3,842,005 | (736,017) |
| 06-Public Charges for Services (Client Contributions) | 782,076 | 763,374 | 8,376 | 771,750 | (10,326) |
| 09-Other Revenue (TAP & Misc.) | 172,995 | 257,930 | 5,487 | 263,418 | 90,423 |
| 11-Fund Balance | 32,375 | - | - | - | (32,375) |
| Total Revenue | 28,455,092 | 28,289,331 | 1,156,843 | 29,446,174 | 991,082 |

| Expenditures | Net YTD Budget | YTD Actual Transactions | Estimated Adjustments | YTD Estimated Adjusted Transactions | Estimated Net Variance Excess (Deficient) |
|--|-------------------|----------------------------|--------------------------|---|--|
| 01-Regular Wages | 11,455,079 | 11,242,214 | - | 11,242,214 | 212,865 |
| 02-OT Wages | - | 91,751 | - | 91,751 | (91,751) |
| 03-Payroll Benefits | 5,106,134 | 4,737,769 | - | 4,737,769 | 368,365 |
| 04-Contracted Services | 11,167,317 | 13,125,665 | 201,380 | 13,327,045 | (2,159,728) |
| 05-Supplies & Expenses | 446,208 | 422,443 | - | 422,443 | 23,764 |
| 07-Fixed Charges (Liability Insurance) | 137,753 | 137,859 | - | 137,859 | (106) |
| 09-Equipment | 142,601 | 139,866 | - | 139,866 | 2,736 |
| 10-Other | - | - | - | - | - |
| Total Expenditures | 28,455,092 | 29,897,567 | 201,380 | 30,098,948 | (1,643,856) |

General Ledger Surplus/(Deficiency) of Revenue over Expenditures \$ (1,608,236)
 Estimated Surplus/ (Deficiency) of Revenue over Expenditures ** \$ (652,774)

Estimated December 2022 Surplus / (Deficiency) \$ 399,000

Estimated Revenue Adjustments Included:

| | |
|-------------------------|--------------------------|
| 01-Tax Levy | 0 |
| 04-Grants and Aid | 1,130,055 |
| 05-Charges for Services | 12,925 |
| 06-Public Charges | 8,376 |
| 09-Other | 5,487 |
| | <u>\$ 1,156,843</u> |

Estimated Expense Adjustments Included:

| | |
|------------------------|------------------------|
| 01-Regular Wages | - |
| 02-OT Wages | - |
| 03-Payroll Benefits | - |
| 04-Contracted Services | 201,380 |
| 05-Supplies & Expenses | - |
| 07-Fixed Charges | - |
| 09-Equipment | - |
| 10-Other | - |
| | <u>\$ 201,380</u> |

** This reflects an estimate as of the point in time of the current month's financials. This is not reflective of a year-end estimate.

Eau Claire County
 Department of Human Services
 CCS Preliminary Financial Statement Estimated for the Period
 January 1, 2023 through December 31, 2023

| Revenue | Net YTD Budget | YTD Actual Transactions | Estimated Adjustments | YTD Estimated Adjusted Transactions | Estimated Net Variance Excess (Deficient) |
|---|-------------------|----------------------------|--------------------------|---|--|
| 01-Tax Levy | - | - | - | - | - |
| 04-Intergovernment Grants and Aid (State & Federal Grants) | 57,000 | 19,329 | - | 19,329 | (37,671) |
| 05-Intergovernmental Charges for Services (Medicaid & Other Counties) | 10,397,659 | 10,723,934 | (730,533) | 9,993,401 | (404,258) |
| 06-Public Charges for Services (Client Contributions) | 21,500 | 8,376 | (8,376) | - | (21,500) |
| 09-Other Revenue | - | - | - | - | - |
| 11-Fund Balance Applied (2022 CCS Est.Reconciliation, Rec'd 2023) | 324,901 | - | - | - | (324,901) |
| Total Revenue | 10,801,060 | 10,751,639 | (738,908) | 10,012,730 | (788,330) |

| Expenditures | Net YTD Budget | YTD Actual Transactions | Estimated Adjustments | YTD Estimated Adjusted Transactions | Estimated Net Variance Excess (Deficient) |
|---------------------------|-------------------|----------------------------|--------------------------|---|--|
| 01-Regular Wages | 3,988,995 | 3,818,536 | - | 3,818,536 | 170,459 |
| 02-OT Wages | - | 1,406 | - | 1,406 | (1,406) |
| 03-Payroll Benefits | 1,516,549 | 1,336,120 | - | 1,336,120 | 180,429 |
| 04-Contracted Services | 4,626,604 | 4,196,227 | (201,380) | 3,994,847 | 631,757 |
| 05-Supplies & Expenses | 38,000 | 34,882 | - | 34,882 | 3,118 |
| 09-Equipment | 34,500 | 50,320 | - | 50,320 | (15,820) |
| AMSO Allocation | 596,412 | 585,685 | - | 585,685 | 10,727 |
| Total Expenditures | 10,801,060 | 10,023,176 | (201,380) | 9,821,796 | 979,264 |

General Ledger Surplus/(Deficiency) of Revenue over Expenditures \$ 728,462 **

Estimated Surplus/ (Deficiency) of Revenue over Expenditures \$ 190,935

Note: Any deficit at year end will be received after Reconciliation in December 2023

Estimated December 2022 Surplus / (Deficiency) \$ (197,781)

Estimated Revenue Adjustments Included:

| | |
|-------------------------|--------------|
| 01-Tax Levy | |
| 04-Grants and Aid | |
| 05-Charges for Services | (730,533) |
| 06-Public Charges | (8,376) |
| 09-Other | |
| | \$ (738,908) |

Estimated Expense Adjustments Included:

| | |
|------------------------|--------------|
| 01-Regular Wages | - |
| 02-OT Wages | |
| 03-Payroll Benefits | - |
| 04-Contracted Services | (201,380) |
| 05-Supplies & Expenses | |
| 09-Equipment | - |
| 10-Other | |
| | \$ (201,380) |

**DHS Child Alternate Care and Adult Institutions
For Period Ending 12/31/2023**

| Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH) | | | | | |
|--|----------------|------------|---------------------|---------------------|---------------------|
| | 2023 | | | | |
| | New Placements | Clients | Budget | Expense | (Over)/Under Budget |
| FC | 5 | 75 | \$ 109,000 | \$ 116,290 | \$ (7,290) |
| TFC | 0 | 13 | \$ 48,000 | \$ 84,212 | \$ (36,212) |
| GH | 0 | 3 | \$ 21,250 | \$ 70,586 | \$ (49,336) |
| RCC | 2 | 10 | \$ 85,833 | \$ 161,455 | \$ (75,622) |
| December Total | 7 | 101 | \$ 264,083 | \$ 432,543 | \$ (168,460) |
| <i>2023 YTD Total</i> | <i>89</i> | <i>167</i> | <i>\$ 3,168,996</i> | <i>\$ 3,944,040</i> | <i>\$ (775,044)</i> |
| <i>2022 YTD Comparison</i> | <i>78</i> | <i>166</i> | <i>\$ 2,782,812</i> | <i>\$ 3,147,636</i> | <i>\$ (364,824)</i> |

| Institute for Mental Disease | | | | | |
|-------------------------------------|----------------|------------|---------------------|---------------------|---------------------|
| | 2023 | | | | |
| | New Placements | Clients | Budget | Expense | (Over)/Under Budget |
| TCHCC | 2 | 2 | \$ 50,185 | \$ 7,975 | \$ 42,210 |
| Winnebago/Mendota | 7 | 12 | \$ 62,500 | \$ 155,207 | \$ (92,707) |
| December Total | 9 | 14 | \$ 112,685 | \$ 163,182 | \$ (50,497) |
| 2023 YTD Total | 89 | 114 | \$ 1,352,225 | \$ 1,528,728 | \$ (176,503) |
| <i>2022 YTD Total</i> | <i>113</i> | <i>127</i> | <i>\$ 926,897</i> | <i>\$ 1,761,855</i> | <i>\$ (834,958)</i> |

| Adult Family Homes (AFH) & Community Based Residential Facility (CBRF) | | | | | |
|---|----------------|-----------|---------------------|---------------------|---------------------|
| | 2023 | | | | |
| | New Placements | Clients | Budget | Expense | (Over)/Under Budget |
| AFH | 0 | 12 | \$ 80,500 | \$ 169,534 | \$ (89,034) |
| CBRF | 2 | 14 | \$ 94,174 | \$ 192,821 | \$ (98,647) |
| December Total | 2 | 26 | \$ 174,674 | \$ 362,354 | \$ (187,680) |
| 2023 YTD Total | 21 | 42 | \$ 2,096,092 | \$ 2,897,120 | \$ (801,028) |
| <i>2022 YTD Total</i> | <i>21</i> | <i>43</i> | <i>\$ 2,582,634</i> | <i>\$ 2,282,767</i> | <i>\$ 299,867</i> |

**ALTERNATE CARE REPORT
UPDATED - Month Ending December 2023**

| Level of Care | November | | | December | | | YTD | | | Ave Cost per Day |
|-------------------------|------------|-----------|--------------|------------|------------|----------------|------------|------------|---------------|------------------|
| | Placements | Clients | Days | Placements | Clients | Number of Days | Placements | Clients | Days | |
| Foster Care | 6 | 71 | 2,071 | 5 | 75 | 2,196 | 63 | 126 | 24,729 | \$56 |
| Therapeutic Foster Care | 4 | 13 | 381 | 0 | 13 | 403 | 13 | 20 | 3,173 | \$196 |
| Group Home | 0 | 4 | 99 | 0 | 3 | 93 | 3 | 6 | 1,136 | \$483 |
| Residential Care Center | 1 | 8 | 221 | 2 | 10 | 240 | 10 | 15 | 2,285 | \$611 |
| Total | 11 | 96 | 2,772 | 7 | 101 | 2,932 | 89 | 167 | 31,323 | |

| Level of Care | Expense | | | | | | Revenue | | | |
|-------------------------|----------------------------|-------------------|-------------------------|----------------------------|-------------------|---------------------|------------------|-------------------|-------------------|-------------------|
| | Adjusted Budget - November | November Expense | November - Percent Used | Adjusted Budget - December | December Expense | YTD Expense | YTD Percent Used | Adjusted Budget | YTD Revenue | Percent Collected |
| Foster Care | \$ 1,199,000 | \$ 113,074 | 105.0% | \$ 1,308,000 | \$ 116,290 | \$ 1,375,154 | 105.1% | \$ 335,300 | \$ 249,684 | 74.5% |
| Therapeutic Foster Care | \$ 528,000 | \$ 73,990 | 102.1% | \$ 576,000 | \$ 84,212 | \$ 623,263 | 108.2% | \$ 37,000 | \$ 35,925 | 97.1% |
| Group Home | \$ 233,750 | \$ 48,391 | 204.5% | \$ 255,000 | \$ 70,586 | \$ 548,596 | 215.1% | \$ 30,000 | \$ 17,992 | 60.0% |
| Residential Care Center | \$ 944,167 | \$ 141,157 | 130.9% | \$ 1,030,000 | \$ 161,455 | \$ 1,397,027 | 135.6% | \$ 61,000 | \$ 32,133 | 52.7% |
| Total | \$ 2,904,917 | \$ 376,612 | 120.9% | \$ 3,169,000 | \$ 432,543 | \$ 3,944,040 | 124.5% | \$ 463,300 | \$ 335,734 | 72.5% |

**Eau Claire County
Department of Human Services
YTD Program Expense & Revenue Summary
Thru December 31, 2023**

| Program/Sub-Program | Monthly | | | | | | YTD | | | | | |
|---|---------------------|-------------|--------------------------|------------------------|--------------------------|------------------------|---------------------|---------------|--------------------------|------------------------|--------------------------|------------------------|
| | Budgeted | | Adjusted Actual Expenses | | Adjusted Actual Revenues | | Budgeted | | Adjusted Actual Expenses | | Adjusted Actual Revenues | |
| | Expenses & Revenues | Targeted % | Expenses | % of Expenses Utilized | Revenue | % of Revenues Utilized | Expenses & Revenues | Targeted % | Expenses | % of Expenses Utilized | Revenues | % of Revenues Utilized |
| 1. Community Care & Treatment of Children and Youth for Wellbeing, Protection, and Safety (CPS & Youth Justice) | \$801,479 | 8.3% | \$1,063,612 | 11.1% | \$778,551 | 8.1% | \$9,617,745 | 100.0% | \$10,504,244 | 109.2% | \$9,237,117 | 96.0% |
| 2. Community Care & Treatment of Adults & Children with Mental Health and/or Substance Use Disorder (CSP, Crisis, Treatment Court, CCS, Clinic) | \$1,630,451 | 8.3% | \$1,656,022 | 8.5% | \$463,888 | 2.4% | \$19,565,411 | 100.0% | \$19,575,198 | 100.1% | \$19,170,100 | 98.0% |
| 3. Community Care & Treatment of Children who are Developmentally or Physically Disabled, Delayed, or have a Social Emotional Disturbance (B3, CLTS, & CST) | \$330,847 | 8.3% | \$339,158 | 8.5% | \$493,834 | 12.4% | \$3,970,164 | 100.0% | \$3,820,908 | 96.2% | \$4,106,331 | 103.4% |
| 4. Secure Detention Services for Youth Offenders (JDC) | \$136,631 | 8.3% | \$139,360 | 8.5% | \$97,425 | 5.9% | \$1,639,573 | 100.0% | \$1,648,048 | 100.5% | \$1,504,390 | 91.8% |
| 5. Protection of Vulnerable Adults (APS) | \$92,007 | 8.3% | \$96,231 | 8.7% | \$59,354 | 5.4% | \$1,104,079 | 100.0% | \$1,125,750 | 102.0% | \$1,179,077 | 106.8% |
| 6. Financial & Economic Assistance (ES) | \$279,932 | 8.3% | \$235,162 | 7.0% | \$828,082 | 24.7% | \$3,359,180 | 100.0% | \$3,246,596 | 96.6% | \$4,261,887 | 126.9% |
| Total | \$3,271,346 | 8.3% | \$3,529,546 | 9.0% | \$2,721,134 | 6.9% | \$39,256,152 | 100.0% | \$39,920,743 | 101.7% | \$39,458,902 | 100.5% |

Eau Claire County Human Services Financial Overview

Preliminary Thru March

Human Services Board

Meeting Held on 6/3/2024

The Preliminary March financials indicate a deficit for the Department.

Estimated Deficit: **(\$1,091,737)**

Factors to note impacting budget

Revenues:

Crisis revenue under budget \$332,000 YTD
(Increase over last month \$142,000)

CRS revenue under budget \$60,000 YTD
(Increase over last month of \$24,000)

JDC revenue under budget \$160,000 YTD
(Increase over last month of \$25,000)

Expenses:

Alternate Care placements – Over budget this month \$173,000
(YTD Increase over last month of \$142,000)

High-Cost Institutional Placements – Over budget this month \$61,000
(YTD Increase over last month of \$176,000)

Adult Family Homes/Community Based Residential Facilities – Over budget this month \$84,000
(YTD Decrease over last month of \$235,000)

NOTE: Beginning in February we are combining the CCS and Non-CCS financials into one report. Finance has also requested that we do not show an excess of revenue for the CCS program due to the \$3.5 million advance payment. Therefore, the monthly balance will show \$0 to indicate the program costs are funded.

Eau Claire County
 Department of Human Services
 Preliminary Financial Statement Estimated for the Period
 January 1, 2024 through March 31, 2024

| Revenue | Net YTD Budget | YTD Actual Transactions | Estimated Adjustments | Adjusted Total | Net Variance Excess (Deficient) |
|---|-------------------|----------------------------|--------------------------|-------------------|------------------------------------|
| 01-Tax Levy | 2,118,977 | 2,118,977 | 0 | 2,118,977 | - |
| 04-Intergovernment Grants and Aid (State & Federal Grants) | 3,845,489 | 1,159,480 | 2,955,079 | 4,114,559 | 269,070 |
| 05-Intergovernmental Charges for Services (Medicaid & Other Counties) | 3,976,993 | 3,638,466 | (278,543) | 3,359,923 | (617,070) |
| 06-Public Charges for Services (Client Contributions) | 177,867 | 114,321 | 48,273 | 162,594 | (15,273) |
| 09-Other Revenue (TAP & Misc.) | 41,392 | 388 | 23,934 | 24,322 | (17,070) |
| 11-Fund Balance Applied (2024 CCS Est.Reconciliation, Rec'd 2025) | - | - | - | - | - |
| Total Revenue | 10,160,718 | 7,031,632 | 2,748,743 | 9,780,374 | (380,343) |

| Expenditures | Net YTD Budget | YTD Actual Transactions | Estimated Adjustments | Adjusted Total | Net Variance Excess (Deficient) |
|--|-------------------|----------------------------|--------------------------|-------------------|------------------------------------|
| 01-Regular Wages | 4,405,832 | 3,189,651 | 889,992 | 4,079,643 | 326,189 |
| 02-OT Wages | - | 29,730 | - | 29,730 | (29,730) |
| 03-Payroll Benefits | 1,902,851 | 1,509,177 | 341,550 | 1,850,727 | 52,124 |
| 04-Contracted Services | 3,672,610 | 4,079,741 | 678,646 | 4,758,387 | (1,085,777) |
| 05-Supplies & Expenses | 112,170 | 74,522 | - | 74,522 | 37,649 |
| 07-Fixed Charges (Liability Insurance) | 34,978 | 46,197 | - | 46,197 | (11,219) |
| 09-Equipment | 32,277 | 32,906 | - | 32,906 | (629) |
| 10-Other | - | - | - | - | - |
| Total Expenditures | 10,160,718 | 8,961,924 | 1,910,187 | 10,872,111 | (711,394) |

| | | |
|--|----------------|-------------|
| General Ledger Surplus/(Deficiency) of Revenue over Expenditures | \$ (1,930,292) | |
| Excess (Deficiency) of Revenue over Expenditures | | (1,091,737) |
| Less 2024 CCS Est. Gap Rec'd 2025 | | 0 |
| Excess (Deficiency) Net of CCS | | (1,091,737) |

Estimated March 2023 Surplus / (Deficiency) \$ (202,462)

Revenue Adjustments Included:

| | |
|-------------------------|---------------------|
| 01-Tax Levy | 0 |
| 04-Grants and Aid | 2,955,079 |
| 05-Charges for Services | (278,543) |
| 06-Public Charges | 48,273 |
| 09-Other | 23,934 |
| | <u>\$ 2,748,743</u> |

Expense Adjustments Included:

| | |
|------------------------|---------------------|
| 01-Regular Wages | 889,992 |
| 02-OT Wages | |
| 03-Payroll Benefits | 341,550 |
| 04-Contracted Services | 678,646 |
| 05-Supplies & Expenses | - |
| 07-Fixed Charges | - |
| 09-Equipment | - |
| 10-Other | - |
| | <u>\$ 1,910,187</u> |

DHS Child Alternate Care and Adult Institutions
For Period Ending 03/31/2024

| Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH) | | | | | |
|--|----------------|------------|-------------------|---------------------|---------------------|
| 2024 | | | | | |
| | New Placements | Clients | Budget | Expense | (Over)/Under Budget |
| FC | 5 | 78 | \$ 113,854 | \$ 118,217 | \$ (4,363) |
| TFC | 0 | 10 | \$ 46,833 | \$ 66,531 | \$ (19,698) |
| GH | 0 | 4 | \$ 18,750 | \$ 73,993 | \$ (55,243) |
| RCC | 1 | 8 | \$ 77,500 | \$ 170,842 | \$ (93,342) |
| March Total | 6 | 100 | \$ 256,937 | \$ 429,583 | \$ (172,646) |
| <i>2024 YTD Total</i> | <i>16</i> | <i>108</i> | <i>\$ 770,811</i> | <i>\$ 1,190,804</i> | <i>\$ (419,993)</i> |
| <i>2023 YTD Comparison</i> | <i>29</i> | <i>107</i> | <i>\$ 792,249</i> | <i>\$ 785,127</i> | <i>\$ 7,122</i> |

| Institute for Mental Disease | | | | | | |
|-------------------------------------|----------------|-----------|----------------|-------------------|-------------------|---------------------|
| 2024 | | | | | | |
| | New Placements | Clients | Number of Days | Budget | Expense | (Over)/Under Budget |
| TCHCC | 1 | 3 | 79 | \$ 45,833 | \$ 28,045 | \$ 17,788 |
| Winnebago/Mendota | 8 | 11 | 106 | \$ 69,800 | \$ 148,396 | \$ (78,596) |
| March Total | 9 | 14 | 185 | \$ 115,633 | \$ 176,441 | \$ (60,808) |
| 2024 YTD Total | 36 | 41 | 585 | \$ 346,900 | \$ 595,101 | \$ (248,202) |
| <i>2023 YTD Total</i> | <i>24</i> | <i>39</i> | <i>655</i> | <i>\$ 338,056</i> | <i>\$ 433,117</i> | <i>\$ (95,061)</i> |

| Adult Family Homes (AFH) & Community Based Residential Facility (CBRF) | | | | | |
|---|----------------|-----------|-------------------|-------------------|---------------------|
| 2024 | | | | | |
| | New Placements | Clients | Budget | Expense | (Over)/Under Budget |
| AFH | 0 | 14 | \$ 79,125 | \$ 137,913 | \$ (58,788) |
| CBRF | 0 | 10 | \$ 71,965 | \$ 97,407 | \$ (25,443) |
| March | 0 | 24 | \$ 151,090 | \$ 235,321 | \$ (84,231) |
| 2024 YTD Total | 4 | 29 | \$ 453,269 | \$ 685,488 | \$ (232,219) |
| <i>2023 YTD Total</i> | <i>3</i> | <i>24</i> | <i>\$ 524,023</i> | <i>\$ 429,843</i> | <i>\$ 94,180</i> |

**ALTERNATE CARE REPORT
Month Ending March 2024**

| Level of Care | February | | | March | | | YTD | | | Ave Cost per Day |
|-------------------------|------------|-----------|--------------|------------|------------|----------------|------------|------------|--------------|------------------|
| | Placements | Clients | Days | Placements | Clients | Number of Days | Placements | Clients | Days | |
| Foster Care | 4 | 74 | 2,006 | 5 | 78 | 2,312 | 9 | 81 | 6,529 | \$53 |
| Therapeutic Foster Care | 2 | 13 | 308 | 0 | 10 | 277 | 2 | 14 | 944 | \$227 |
| Group Home | 1 | 4 | 102 | 0 | 4 | 124 | 2 | 4 | 297 | \$651 |
| Residential Care Center | 1 | 7 | 186 | 1 | 8 | 224 | 3 | 9 | 627 | \$698 |
| Total | 8 | 98 | 2,602 | 6 | 100 | 2,937 | 16 | 108 | 8,397 | |

| Level of Care | Expense | | | | | | | Revenue | | |
|-------------------------|----------------------------|-------------------|-------------------------|-------------------------|-------------------|---------------------|------------------|-------------------|------------------|-------------------|
| | Adjusted Budget - February | February Expense | February - Percent Used | Adjusted Budget - March | March Expense | YTD Expense | YTD Percent Used | Adjusted Budget | YTD Revenue | Percent Collected |
| Foster Care | \$ 227,707 | \$ 117,602 | 100.1% | \$ 341,561 | \$ 118,217 | \$ 346,071 | 101.3% | \$ 74,913 | \$ 42,420 | 56.6% |
| Therapeutic Foster Care | \$ 93,667 | \$ 68,387 | 157.4% | \$ 140,500 | \$ 66,531 | \$ 213,975 | 152.3% | \$ 10,500 | \$ 5,691 | 54.2% |
| Group Home | \$ 37,500 | \$ 66,187 | 318.1% | \$ 56,250 | \$ 73,993 | \$ 193,279 | 343.6% | \$ 4,750 | \$ 3,790 | 79.8% |
| Residential Care Center | \$ 155,000 | \$ 104,029 | 172.0% | \$ 232,500 | \$ 170,842 | \$ 437,480 | 188.2% | \$ 12,750 | \$ 4,240 | 33.3% |
| Total | \$ 513,874 | \$ 356,205 | 148.1% | \$ 770,811 | \$ 429,583 | \$ 1,190,804 | 154.5% | \$ 102,913 | \$ 56,141 | 54.6% |

**Eau Claire County
Department of Human Services
YTD Program Expense & Revenue Summary
Thru March 31, 2024**

| Program/Sub-Program | Monthly | | | | | | YTD | | | | | | Year End | | | |
|--|---------------------|-------------|--------------------------|------------------------|--------------------------|------------------------|---------------------|--------------|--------------------------|------------------------|--------------------------|------------------------|---------------------|---------------|---------------------|--------------|
| | Budgeted | | Adjusted Actual Expenses | | Adjusted Actual Revenues | | Budgeted | | Adjusted Actual Expenses | | Adjusted Actual Revenues | | Annualized | | Annualized | |
| | Expenses & Revenues | Targeted % | Expenses | % of Expenses Utilized | Revenue | % of Revenues Utilized | Expenses & Revenues | Targeted % | Expenses | % of Expenses Utilized | Revenues | % of Revenues Utilized | Expenses | % Annualized | Revenues | % Annualized |
| Community Care & Treatment of Children and Youth for Wellbeing, Protection, and Safety (CPS & Youth Justice) | \$955,611 | 8.3% | \$1,354,122 | 11.8% | \$212,137 | 1.8% | \$2,866,832 | 25.0% | \$3,093,976 | 27.0% | \$2,517,939 | 22.0% | \$12,375,903 | 107.9% | \$10,071,754.3 | 87.8% |
| Community Care & Treatment of Adults & Children with Mental Health and/or Substance Use Disorder (CSP, Crisis, Treatment Court, CCS, Clinic) | \$2,128,069 | 8.3% | \$3,540,638 | 13.9% | \$2,915,609 | 11.4% | \$6,384,207 | 25.0% | \$6,870,140 | 26.9% | \$6,368,992 | 24.9% | \$27,480,558 | 107.6% | \$25,475,969.8 | 99.8% |
| Financial & Economic Assistance (ES) | \$303,226 | 8.3% | \$469,835 | 12.9% | \$325,671 | 9.0% | \$909,679 | 25.0% | \$907,996 | 25.0% | \$893,443 | 24.6% | \$3,631,984 | 99.8% | \$3,573,773.8 | 98.2% |
| Total | \$3,386,906 | 8.3% | \$5,364,596 | 13.2% | \$3,453,418 | 8.5% | \$10,160,718 | 25.0% | \$10,872,111 | 26.8% | \$9,780,374 | 24.1% | \$43,488,445 | 107.0% | \$39,121,498 | 96.3% |