

Medical Assistance - Personal Care Worker Options

Company	Additional Information
<p>Advanced Living Care 715-505-2812 www.advancedlivingcare.com</p>	<ul style="list-style-type: none"> • Prefer you hire family member/friend to be your caregiver • Mainly serves Hmong Population - Bilingual staff • Offers private pay services for supportive & personal cares
<p>Almost Family 715-831-0631 www.almostfamily.com</p>	<ul style="list-style-type: none"> • You may hire family member/friend to be your caregiver • Agency may have caregivers available for you • Offers skilled nursing services that may be covered by insurance • Offers supportive home cares which is private pay
<p>Aurora Supportive Home Cares 715-235-3707 www.auroraservices.com</p>	<ul style="list-style-type: none"> • You may hire family member/friend to be your caregiver • Agency may have caregivers available for you • Known for their work with individuals with disabilities and/or mental health, but also work with seniors • Offers skilled nursing services that may be covered by insurance • Offers supportive home care which is private pay • <i>Not accepting new referrals during COVID-19 pandemic</i>
<p>Clearwater Home Care 715-514-1520 http://www.cwhc.co/</p>	<ul style="list-style-type: none"> • You must have family member/friend who is caregiver • Mainly Serves Hmong Population - Bilingual staff
<p>International Quality Home Care 888-278-3405 www.alphaiqh.com</p>	<ul style="list-style-type: none"> • You may hire family member/friend to be your caregiver • Agency may have caregivers available for you • Offers skilled nursing services that may be covered by insurance
<p>Personal Assistance Services 715-233-1070 / 800-228-3287 www.cilww.com</p>	<ul style="list-style-type: none"> • Prefer you hire family member/friend to be your caregiver • Offered through Center for Independent Living
<p>Sunshine Personal Care 715-514-5566 sunshinepersonalcare.com</p>	<ul style="list-style-type: none"> • Prefer you hire family member/friend to be your caregiver • Agency may have caregivers available for you • Mainly Serves Hmong Population - Bilingual staff

Medical Assistance Personal Care Benefit

Wisconsin's Medical Assistance program provides personal care services which are medically oriented activities related to assisting a recipient with activities of daily living necessary to maintain the recipient in his or her place of residence in the community.

In order for services to be received under this benefit, written orders by a physician are required, the provider must be certified, and a registered nurse must visit the recipient's home to complete an assessment and develop a written plan of care. Additionally, the Personal Care Worker (PCW) must be employed by, or under contract with, the provider, supervised and trained by a registered nurse. If using your own caregiver, candidate must be at least 18 years old and ideally, be trained in the skill(s) necessary to provide cares to the consumer. The PCW cannot be paid to provide care to a spouse or their minor child. The PCW is interviewed and a background check is completed. They will be provided orientation and training, become an employee of the agency who will pay them, and the agency will bill Medicaid for the PCW hours worked. PCW cannot have been convicted of a crime that directly relates to the occupation of providing personal care or other health care services.

The following services MAY be covered by this benefit:

- Assistance with bathing
- Assistance with getting in and out of bed
- Teeth, mouth, denture and hair care
- Assistance with mobility and ambulation including use of walker, cane or crutches
- Changing the bed and laundering the bed linens and personal clothing of the recipient
- Skin care, excluding wound care
- Care of eyeglasses and hearing aids
- Assistance with dressing and undressing
- Toileting, including use and care of bedpan, urinal, commode or toilet
- Light cleaning in essential areas of the home used during personal care service activities
- *No more than 1/3 of the time spent by a PCW may be spent performing housekeeping activities*
- Simple transfers including bed to chair or wheelchair and reverse
- Accompanying the recipient to obtain medical diagnosis and treatment
- Meal preparation, food purchasing and meal serving

The following services are NOT covered by this benefit:

- Personal care services provided in facilities such as hospitals and nursing homes
- Homemaking services and cleaning of areas not used during personal care service activities, unless directly related to the care of the person and essential to the recipient's health
- Personal care services not documented in the plan of care
- Skilled nursing services
- Therapy services