

Digital Navigator Program Interest Form



United Way of the
Greater Chippewa Valley

Preferred Contact Method:

Phone

Email

Preferred Language:

English Hmong/Hmoob Spanish

Other

Do you prefer in-person or virtual coaching?

In-person

Virtual

What kind of device are you currently using?

Smartphone

Tablet

Laptop Computer

Desktop Computer

I don't have a device

Other, please describe:

What skills do you need help with?

Device Hardware (e.g., I need help turning on my smartphone)

Home Connectivity (e.g., I need help getting connected to an Internet Service Provider)

Digital Skills (e.g., I need help getting into my email)

Research (e.g., I need help finding information about a topic)

Other, please describe:

How did you hear about this program?

Please feel free to add any additional comments or questions that may be helpful in matching you to a Digital Navigator:

Please submit this form or the above information to Jordan Garcia at United Way of the Greater Chippewa Valley:

mail: 3603 N. Hastings Way, Suite 200 **email:** DigitalNavigator@uwgcv.org **phone:** (715) 834-5043
Eau Claire, WI 54703

Are you experiencing TECH-nical Difficulties?



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United Way of the Greater Chippewa Valley is offering the Digital Navigator Program to assist community members in using the internet, computers, and devices. This program follows the Digital Navigator Model produced by the National Digital Inclusion Alliance

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This service is open to all residents of Chippewa and Eau Claire Counties. Digital Navigators will meet with residents who wish to further their digital skills or become more confident with using the internet.

Digital Navigators work one-on-one to figure out what YOUR unique learning goals and needs are. Whether it's learning how to connect to the internet, how to use your devices or more specific needs like Zoom, telehealth, or online banking, your Digital Navigator is there to help! Your Navigator supports progress, forms trusting relationships, and guides you to resources geared towards your needs.

Basic Digital Skills Options:

- Components of a Computer ▪ Mouse and Keyboard Use
- Using an Internet Browser ▪ Creating and Using an Email Account
- Basics of Word Processing (Create, Edit, Save, and Print a Document)
- Privacy, Security, and Data Protection ▪ Finding Trusted Sources for Additional Learning

Additional Digital Skills Options:

- Zoom ▪ Telehealth ▪ Social Media ▪ Online Banking
- Creating Posters and Graphics ▪ Renewing Library Books
- Online Shopping ▪ Research and Education ▪ Renewing Your Driver's License Online
- Virtual Fitness Videos and Nutrition Tips ▪ Streaming TV Shows, Movies and Music

We're here to help you with your technology needs!
Your Digital Navigator will form a trusting relationship,
support progress and guide you to resources geared towards
your needs.



**United Way of the
Greater Chippewa Valley**