

ADRC

SELECTED PERFORMANCE MEASURES-OUTPUTS	
Information & Assistance contacts	19,051
Options Counseling Referrals	1,511
Elder Benefit Referrals	550
Disability Benefit Referrals	374
Meals on Wheels delivered	99,677
Individuals that attended Prevention & Health Promotion Classes	531
Individuals attending ADRC presentations, groups, outreach events	3,608
Eau Claire County Paratransit rides	11,789
SUMMARY OF CURRENT ACTIVITIES	
<ul style="list-style-type: none"> • Coordinated Transportation Plan • Annual ADRC All Staff Training • RFP for 85.21 transportation program • RFP for Food Service Provider for MOW program • Hosted Regional Nutrition Training at new Kitchen/Hwy facility • Aging & Disability Professionals Association Board Mtgs • Awarded Trempealeau County's RFP for Nutrition Program • Updated ADRC Job Descriptions • Medicare Open Enrollment assistance • Finalized Compensation Project 	
ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS	
<ol style="list-style-type: none"> 1. The populations of those age 60+ continues to increase at a rapid rate as the baby boomers grow older. All communities throughout the United States are experiencing this to some degree and Eau Claire County is no exception. It is anticipated that the percentage of adults 60+ in Eau Claire County will continue to grow. From 2010 to 2020, Eau Claire County had an increase of 26% and from 2020 to 2040, we are projecting to have an additional 18% increase in this population. 2. Due to population increase in older adults, service demand for our programs continues to increase significantly, however the funding has remained still. We continue to explore ways to modify how we provide these services to keep up with the rising demand. 3. The population boom has put a strain on all resources for seniors and people living with a disability, such as low-income housing, nursing home beds, caregiver support, etc. 	
CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)	
<ul style="list-style-type: none"> • Quarterly mtgs with Family Care, IRIS agencies and Department of Human Services • City of Eau Claire Transportation Collaboration • Greater Wisconsin Agency on Aging Resources (GWAAR) • Augusta and Eau Claire Senior Centers • Chippewa County (Prevention - Meals on Wheels) 	

- Trempealeau County (Meals on Wheels)
- Housing Coalition
- Healthwatch Coalition
- Hunger Coalition
- Dementia Coalition
- Lutheran Social Services Gaining Grounds
- Hwy Dept-Kitchen Facilities
- Human Services (Adult Protective Services)
- United Way Health Advisory Committee
- Aging & Disability Professionals Association of Wisconsin (ADPAW)
- Statewide ADRC Modernization Project

GOALS FOR NEXT QUARTER

1. Award RFP to Food Service Provider
2. Finalize RFP/Award Paratransit Provider
3. Implement new pay for performance evals/goal setting