

Committee on Administration

Tuesday, February 13, 2024

4:00 p.m. Courthouse – Room 3312 721 Oxford Ave, Eau Claire, WI

Join by Phone:

Dial in Number: 415.655.0001 Access Code: 2590 878 1249

Join by Meeting Number:

Meeting Number: 2590 878 1249 Meeting Password: t2uRMmZZj36

Join from Meeting Link:

https://eauclairecounty.webex.com/eauclairecounty/j.php?MTID=m1d29da23569fe4672eb05b7a3ec25c7b

A majority of the county board may be in attendance at this meeting; however, only members of the committee may take action on an agenda item.

- 1. Call to Order and Confirmation of Meeting Notice
- 2. Roll Call
- 3. Public Comment
- 4. Review and approval of meeting minutes **Discussion/Action**
 - January 16, 2024
- 5. Q4 Reports by Departments Information/Discussion
 - Facilities: Matt Theisen
 - Corporation Counsel: Sharon McIlquham
 - Child Support: Megan Brasch
 - Veteran Services: Eric Killen
 - Information Systems: Greg Dachel
 - Risk Management/Administration: Kathryn Schauf
- 6. File No. 23-24/075: Resolution extending the existence of the special committee Opioid Task Force **Discussion/Action**
- 7. County Code Revisions Update **Information/Discussion**
- 8. Chair's Report Information/Discussion
 - Town's Association Update
 - Rules of the Board reminder
 - Eau Claire County Economic Development Committee Update

Prepared by: Samantha Kraegenbrink

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters, remote access, or other auxiliary aids. Contact the clerk of the committee or Administration for assistance at (715) 839-5106. For additional information on ADA requests, contact the County ADA Coordinator at (715) 839-7335, (FAX) (715) 839-1669, TTY: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.



Committee on Administration

Tuesday, February 13, 2024

4:00 p.m. Courthouse – Room 3312 721 Oxford Ave, Eau Claire, WI

- 9. Administrator Report Information/Discussion
 - Federal Railroad Administration Grant Update
 - Rural Partners Network Update
 - HSHS/Prevea Chamber Task Force Update
 - i. Potential County impacts
 - WCA Legislative Exchange Update
 - Internal team updates (Strategic Plan, Performance Management, Communications, and Compensation)
 - Board onboarding materials
- 10. Board training dollars Discussion
- 11. Appointments **Discussion/Action**
 - Veteran Services Commissioni. Steven Cihasky
- 12. Future Agenda Items **Discussion**
- 13. Adjourn

Prepared by: Samantha Kraegenbrink



Committee on Administration MINUTES

Tuesday, January 16, 2024

2:30 p.m. Courthouse – Room 3312 721 Oxford Ave, Eau Claire, WI

Present: Connie Russell, Gerald Wilkie (remote), Todd Meyer, Nancy Coffey, Dane Zook (ex-officio), Allen Myren (ex-officio)

Others: Samantha Kraegenbrink – Assistant to the County Administrator, Sharon McIlquham, Jason Szymanski, Kathryn Schauf, Sonja Leenhouts, Regan Watts, Greg Dachel (remote)

Public: Heather DeLuka (County Board Supervisor), Larry Hoekstra (County Board Supervisor)

Call to Order and Confirmation of Meeting Notice

Chair Coffey called the meeting to order at 2:30 p.m.

Roll Call

Public Comment

Review and approval of meeting minutes from December 12, 2023

Motion by Supervisor Russell, all in favor, motion carried.

<u>Proclamation: Proclaiming February 5, 2024, as Transit Equity Day, to bring community awareness to the issues of unequal access of public transit</u>

Explanation by Supervisor Russell. Motion by Supervisor Wilkie. All in favor, motion carried.

<u>Voluntary Donation: National Association of Counties (NACo) request to contribute \$1,000.00 for the creation of the National Center for Public Lands Counties</u>

Motion by Supervisor Russell. All in favor, motion carried.

EV Charging Station Bills that are moving through the State Senate and Assembly

- 2023 Assembly Bill 846 (https://docs.legis.wisconsin.gov/2023/proposals/REG/AB846)
- 2023 Assembly Bill 847 (https://docs.legis.wisconsin.gov/2023/related/proposals/ab847)

Regan Watts, Recycling and Sustainability Coordinator provided background of the EV charging station bills currently moving through the senate and assembly.

Discussion of policy discussion for Veteran Services donation

Eric Killen provided background information. The committee supported the proposal for the donation to be used to provide dental services to veterans in collaboration with CVTC.



Committee on Administration MINUTES

Tuesday, January 16, 2024

2:30 p.m. Courthouse – Room 3312 721 Oxford Ave, Eau Claire, WI

Distribution of ARPA Funding (process, suggestions on projects/use of remaining funding)

The committee discussed potential processes for the use of ARPA funding. ARPA dollars need to be allocated by the end of 2024. The committee discussed potentially prioritizing capital projects. The committee had general discussion with no action taken on this item.

Vacancy on the Committee on Administration/Resignation on the County Board Update

Chair Coffey advised there will be a vacancy on the Committee on Administration and the County Board until the election in April.

County Code Revisions Update

Administrator Schauf provided an update on the ongoing work to update the county code.

Rules of the Board (Link: https://www.eauclairecounty.gov/home/showpublisheddocument/7496/638385085369300000 Chapter 2.04 beginning on page 2)

Supervisor Meyer motions to approve the process for County Board Supervisors to provide proposed updates to the Rules of the Board. All in favor.

Administrator Report

Administrator Schauf provided an update on the following:

- Chippewa Valley Rally
- Eau Claire Chamber of Commerce: State of the County

Future Agenda Items

- Board training dollars
- Administrator Report
- ARPA funding updates
- One-on-one discussion
- Q4 Reports

The next meeting will be February 13, 2024, at 4:00 p.m.

The meeting was adjourned at 4:01 p.m.

Respectfully submitted by,

Samantha Kraegenbrink – Assistant to the County Administrator

Facilities

SELECTED PERFORMANCE M	EASURES
Completed Work Requests as of end of 4th Qtr. 2023	5064

SUMMARY OF CURRENT ACTIVITIES

- Communication Towers analysis project
- Facilities Master Plan update
- Annex Elevator modernization project construction
- IS Suite remodel project design
- Master 3 Radio Equipment replacement
- DHS & Ag Center solar array projects bids awarded
- Courtroom Card Access Doors bid awarded
- Juvenile Detention Day Room carpet replacement bid awarded
- Jail Chillers teardown & rebuild
- Jail Booking project design

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- · Continue to identify energy efficiency & renewable energy projects and implement based on funding
- Recruiting and retaining staff
- Staffing levels to keep up with increased department workload is a concern

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

- Highway Facilities maintenance repairs, working with Highway Department
- New Highway Facility/MOW project punch list & warranty items
- Radio Communications overview with the City of Eau Claire
- Coon Fork Park projects

GOALS FOR NEXT MONTH

- Communications Towers analysis project completion
- Facilities Master Plan update completion
- Annex Elevator modernization project completion
- IS Suite remodel project bid
- Master 3 Radio Equipment replacement completion
- DHS & Ag Center solar array projects construction
- Courtroom Card Access Doors construction
- Juvenile Detention Day Room carpet replacement completion
- Jail Chillers teardown & rebuild completion
- Jail Booking project bid

Eau Claire County - Facilities Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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16 - Facilities

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	2,133,628	2,133,628	533,407	533,407	533,407	533,407	2,133,628	100.00%
	05-Intergovernmental Charges for Services	0	0	168	0	0	0	168	0.00%
	09-Other Revenue	540,768	540,768	134,429	131,656	134,231	135,623	535,938	99.11%
,	Total Revenue - Facilities	\$2,674,396	\$2,674,396	\$668,004	\$665,063	\$667,638	\$669,030	\$2,669,734	99.83%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-640,236	-640,236	-133,814	-188,044	-166,394	-233,406	-721,658	112.72%
	02-OT Wages	-12,000	-12,000	-4,878	-1,940	-422	-960	-8,200	68.33%
	03-Payroll Benefits	-312,012	-312,012	-70,410	-83,572	-85,977	-87,456	-327,416	104.94%
	04-Contracted Services	-1,563,493	-1,563,493	-245,510	-239,013	-293,644	-322,488	-1,100,654	70.40%
	05-Supplies & Expenses	-121,250	-121,250	-1,911	-25,660	-19,396	-53,867	-100,834	83.16%
	07-Fixed Charges	-19,223	-19,223	-8,970	-3,484	-3,484	-3,435	-19,374	100.79%
	09-Equipment	-6,182	-6,182	-671	-671	-671	-4,171	-6,182	100.00%
,	Total Expense - Facilities	-\$2,674,396	-\$2,674,396	-\$466,163	-\$542,383	-\$569,988	-\$705,783	-\$2,284,318	85.41%
	Net Surplus/(-Deficit) - Facilities	\$0	\$0	\$201,840	\$122,679	\$97,649	-\$36,753	\$385,416	

CORPORATION COUNSEL 4th QTR REPORT 2023

SELECTED PERFORMANCE MEASURES	
 Goal is 97% 100% of Contracts were reviewed within 7 days of receipt 	 Goal is 97% 100% of resolutions and ordinances were reviewed within 7 days
Goal is 100% 100% of Chapter 51 ED's and GN&PP reviews were completed within statutory time requirements-	Goal is 100% 100% of CHIPS & JIPS referrals were responded to in 20 days

SUMMARY OF CURRENT ACTIVITIES

- Ongoing prosecution of CH 51, 54 & 55 cases, along with Chapter 48 CHIPS and TPRs and 938 JIPs cases, and county ordinance violations.
- Ongoing representation of the State and Child Support Agency in Chapter 767 paternity and child support cases.
- Ongoing, provide legal representation for Eau Claire County and its Board, Departments and Agencies.
- Continued review of Corp. Counsel Performance Management Structure for revisions.
- Junk Property cleaned up working with Salvage Co. to get inventory of items scrapped.
- Working with Chippewa Off Road Bike Assoc. (CORBA) on amended contract for 2 new skills parks, one at Expo and the other at Lowes Creek Park.
- County wide EMS discussion and meetings-further recommendation based on new information to not continue with this initiative.
- Worked on Property issues and Lease dispute with Airport.
- Guardianship/Protective Placement Fee Schedule approved by Judges after presentation of data gathered from surrounding counties.
- Truancy Court-initiative to change to ordinance filings rather than JIPs Petitions.
- Set up online Training program for Admin Staff through Lorman Education Services.
- Updated DHS procedural processes for locating adoptive resources to be reviewed.
- Assist with creating process and participate with code review and proposed changes. Title 3 modifications were initially made. Modifications will continue with Title 4.
- In REM Ct defaulted 3 properties that haven't been redeemed. Determination on how to handle late payments and fees which should be heard and ruled on by the Court.
- Working on Contracts with P & F for USA National Snowshoe Event and Mt. Bike Summer Group.
- Working on Intergovernmental Agreement for property obtained due to back taxes owed, to be purchased by City of Eau Claire.

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- Ongoing training and cross training of Assistant Corporation Counsels and Legal Specialists for efficiency in workflow.
- Substantial increase in request for Jury Trials in Guardianship and protective placement cases by the Public Defender Attorneys.
- Discussion regarding Contracted GAL's and replacements.
- Redistribution of case assignment areas for Assistant Corporation Counsels.
- Assisted with revision and drafting of resolution proposed by a supervisor regarding refugee resettlement.
- Review internal processes for handling 3 party mental commitment cases. Meet with DHS to determine referral process and what is handled prior to reaching our office.

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

- All county departments as an internal services provider.
 - Parks and Forest Carbon Credit Registration
 - Working with P & F for Altoona Dam for needed repairs.
 - Working with P & D and P & F regarding the possibility of acreage added for application of additional carbon credits due to P & D redefining setbacks of floodplains in some areas of county owned property.
 - DHS-CHIPS/JIPS/TPR/GN/ME cases
 - Airport Working with CVRA on real property projects.
- Working with Friends of Fair on Memorandum of Understanding and discuss possible separation from County in 2024.
- Met with Dunn Co., Judge Long and EC Co. DHS social workers on a better process for handling Truancy cases. Initiative to change to ordinance filings rather than JIPs Petitions.
- Area hospitals and law enforcement agencies regarding mental commitment and guardianship and protective placement cases – including meetings with behavioral health unit at Mayo and HSHS.
- Interagency and community group involvement related to overdose fatalities and suicide death review.
- Interagency and community group involvement related to "Sharps Disposal" throughout Eau Claire County; Related to disposal of used needles as the numbers climb upward.
- Working with Chippewa Off Road Bike Assoc. on amended contract for 2 new skills parks, one at Expo and the other at Lowes Creek Park.
- Met with LSS and State DCF about adoptive resources

GOALS FOR NEXT QUARTER

- Continue with training and cross training for employees in the office.
- Maintain performance measures.
- Assist in Completion of requirements of the Carbon Credit Registration.
- Complete review and revision of Performance Management Structure.
- Create a spreadsheet with CLE credits for attorneys in the office.

Eau Claire County - Corporation Counsel Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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13 - Corporation Counsel

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	766,996	766,996	191,749	191,749	191,749	191,749	766,996	100.00%
	05-Intergovernmental Charges for Services	2,000	2,000	0	3,023	4,355	2,145	9,523	476.13%
	06-Public Charges for Services	32,675	32,675	4,559	13,670	7,280	5,710	31,219	95.54%
,	Total Revenue - Corporation Counsel	\$801,671	\$801,671	\$196,308	\$208,442	\$203,384	\$199,604	\$807,737	100.76%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-611,147	-611,147	-117,883	-160,026	-140,099	-195,645	-613,653	100.41%
	02-OT Wages	-200	-200	-158	-7	0	0	-165	82.53%
	03-Payroll Benefits	-168,934	-168,934	-39,585	-46,061	-43,344	-52,727	-181,716	107.57%
	04-Contracted Services	-2,240	-2,240	0	-960	-480	-480	-1,920	85.71%
	05-Supplies & Expenses	-13,150	-13,150	-1,775	-2,247	-2,266	-3,387	-9,676	73.58%
	09-Equipment	-6,000	-6,000	-1,866	-1,041	-1,041	-1,066	-5,014	83.57%
,	Total Expense - Corporation Counsel	-\$801,671	-\$801,671	-\$161,267	-\$210,343	-\$187,229	-\$253,304	-\$812,143	101.31%
	Net Surplus/(-Deficit) - Corporation Counsel	\$0	\$0	\$35,041	-\$1,901	\$16,155	-\$53,700	-\$4,406	

Eau Claire County - Child Support Agency Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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19 - Child Support Agency

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	114,439	114,439	28,610	28,610	28,610	28,610	114,440	100.00%
	04-Intergovernment Grants and Aid	1,306,429	1,306,429	0	291,992	342,286	307,244	941,523	72.07%
	06-Public Charges for Services	9,250	9,250	1,147	1,810	991	2,647	6,594	71.29%
,	Total Revenue - Child Support Agency	\$1,430,118	\$1,430,118	\$29,757	\$322,412	\$371,887	\$338,502	\$1,062,557	74.30%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-922,039	-922,039	-172,843	-225,132	-192,851	-276,932	-867,758	94.11%
	02-OT Wages	0	0	-37	-38	-694	-10	-779	0.00%
	03-Payroll Benefits	-421,949	-421,949	-85,713	-97,535	-107,031	-102,060	-392,339	92.98%
	04-Contracted Services	-37,850	-37,850	-3,964	-7,882	-8,693	-11,026	-31,565	83.40%
	05-Supplies & Expenses	-33,055	-33,055	-3,697	-7,538	-6,884	-10,970	-29,089	88.00%
	07-Fixed Charges	-4,825	-4,825	-1,206	-1,206	-1,206	-1,206	-4,825	100.01%
	09-Equipment	-10,400	-10,400	-1,842	-2,076	-2,092	-1,842	-7,850	75.48%
·	Total Expense - Child Support Agency	-\$1,430,118	-\$1,430,118	-\$269,302	-\$341,408	-\$319,451	-\$404,045	-\$1,334,206	93.29%
	Net Surplus/(-Deficit) - Child Support Agency	\$0	\$0	-\$239,545	-\$18,996	\$52,436	-\$65,544	-\$271,649	

Child Support Agency

SELECTED PERFORMANCE MEASURES (80% GOAL)				
Paternity Establishment - 94.57%	Current Collections - 73.98%			
Arrears Collections – 47075%	Court Order Establishment Rate – 93.74%			

SUMMARY OF CURRENT ACTIVITIES

- Partnership with WRI -monthly jobs fairs and collaboration opportunities to assist customers with finding and maintaining employment.
- Training new staff/Succession Planning Currently training 2 Fiscal Associates, 1 Legal Specialists, and 3 Specialists.
- Updating/creating policies and procedures to assist with training and ensure consistent practices within the agency.
- Presenting local Legislators with WCSEA "Friend of Child Support Program" certificates for support of our State budget ask.
- Focus on identifying strategies to maintain and increase performance measures.
- Collaboration with neighboring agencies to train staff and identify best practices- participation in regional monthly regional meetings.
- Statewide participation- WCSEA Board, Legislative Committee, Awards and Nominations Committee, WCSEA Website Committee
- Engaging staff in teambuilding activities and providing support as we navigate changes.
- New Director Mentor
- Collaborating with courts for treatment court participants.

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- Hiring, Retention, and Succession Planning- recently had two long time staff members retire, loss of over 60 of job knowledge.
- Budget- Reduced Birth Cost Recovery collections- No longer receive federal match for birth cost recovery. For every \$100 received in birth cost recovery, we lost \$194 in federal match. Overall less birth costs being recouped as revenue, increased costs for products and services.
- Referrals for alternate care cases being reviewed- currently receive referrals to establish and collect child support for parents when children are placed in alternate care to recoup funds for DHS.
 Potential impact on our caseloads, which impacts funding. Efficiency of enforcement of these cases is a consideration.
- Sixth court room potential staffing need and increased caseload.

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

- Workforce Resource (WRI)
- Other Counties/Child Support Agencies
- Bureau of Child Support

GOALS FOR NEXT MONTH

- Increase/maintain performance measures
- Hire, train new staff/Succession Planning
- Maintain office morale
- Continue to develop policies and procedures

Veteran Services

SELECTED PERFORMANCE MEASURES / OUTPUTS					
	• 1,590 Office Visits.				
Customers Served	• 4,137 phones calls and 2,452 emails				
	• 480 claims submitted.				
(from Vetra Spec Database)	 32 grants awarded to veterans (Gas/food cards, via veterans service commission) 				
	98% positive customer feedback				
Transported to Mlps VA Medical Center	84 veterans were transported to the Minneapolis VA Medical Center. Van operates 1 – day per week (Tuesday) service.				
Presentations/Public Events	12 presentations to local organizations and attendance at public events.				
Social Media Presence – Communicate with Veterans	64 social media postings/articles. 724 Followers				

SUMMARY OF CURRENT ACTIVITIES (LAST QUARTER)

- The total number of office visits and support to veterans is returning to pre-COVID levels.
- Outreach to the Augusta Senior Center for onsite claims.
- Presentation to Army National Guard 128th Infantry (125 people)
- Collaboration meeting with Veterans Home in Chippewa Falls for more efficient enrollment.
- Developed marketing initiative funded with ARPA monies from WDVA that included billboards, brochures, glasses, jackets, hats, etc...
- Ongoing recruiting to fill the need for additional volunteer drivers for the DAV van.
- We maintain flexible hybrid hours of being in the office and working from home to meet the needs of our Veterans allowing them access to information and assistance.

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

The Veterans Tribute Trail continues to attract positive attention from veterans and the larger community. The good will developed from the project that the county has invested \$450K in has resulted in an increased awareness in Veterans issues and positive feedback for the Veterans Service Office.

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

• IN 2023, represented Eau Claire County on a quarterly basis (with Supervisor Schneider) as part of the WCA Ambassador program. Meet in Madison with 6 legislators and discussed priorities for ECC regarding the WI state budget.

GOALS FOR NEXT MONTH

- Updated 2024 Strategic Plan for the Veterans Service Office.
- Reach out to local civic organizations about getting on calendar for CVSO presentation.
- Develop a relationship with local doctor to assist with Nexus letters for disability claims.
- Continue to refine the 2024 rural community outreach and determine dates and locations for support.
- Finalize marketing plan for 2024 to spend the remaining \$8K in ARPA monies.
- Finalize the recommended Mission,
 Vision, Values marketing posters for Eau Claire County.

Eau Claire County - Veterans Services Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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20 - Veterans Services

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	337,489	337,489	84,372	84,372	84,372	84,407	337,523	100.01%
	04-Intergovernment Grants and Aid	14,300	14,300	19,178	14,300	0	0	33,478	234.11%
	09-Other Revenue	3,000	3,000	250	1,000	0	0	1,250	41.67%
	11-Fund Balance Applied	0	151,656	0	0	0	0	0	0.00%
	Total Revenue - Veterans Services	\$354,789	\$506,445	\$103,800	\$99,672	\$84,372	\$84,407	\$372,251	73.50%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-247,624	-247,624	-47,519	-66,502	-57,578	-75,464	-247,063	99.77%
	02-OT Wages	-150	-150	-10	-49	-210	-67	-336	224.25%
	03-Payroll Benefits	-67,183	-67,183	-14,381	-17,651	-16,379	-19,488	-67,899	101.07%
	04-Contracted Services	-14,000	-14,000	-9,039	-738	-446	-240	-10,464	74.74%
	05-Supplies & Expenses	-6,450	-6,450	-1,470	-7,196	-7,436	-7,198	-23,299	361.23%
	09-Equipment	-2,082	-2,082	-521	-521	-521	-876	-2,438	117.09%
	10-Grants, Contributions, Other	-17,300	-168,956	0	-962	-1,989	-2,901	-5,852	3.46%
	Total Expense - Veterans Services	-\$354,789	-\$506,445	-\$72,940	-\$93,618	-\$84,559	-\$106,234	-\$357,351	70.56%
	Net Surplus/(-Deficit) - Veterans Services	\$0	\$0	\$30,860	\$6,054	-\$187	-\$21,827	\$14,900	

Information Systems

SELECTED PERFORMANCE MEASURES					
Number of PCs and laptops supported	786				
Tickets opened year-to-date	4242				
Average days to close	5.60				

SUMMARY OF CURRENT ACTIVITIES

- Strategic Priority 0 (imperative) Continually improve cybersecurity protections of the county systems / networks.
 - Continue addressing the prioritized lists of improvements on our security roadmap.
 - Implemented a password access management tool.
 - Installed additional speakers in the Courthouse for Informacast and PA emergency announcements.
- Strategic Priority 1 (highest priority) Support and maintain existing applications and infrastructure.
 - Rolled out Windows 11 to all eligible county desktops.
 - Switched to Microsoft Intune to support and manage endpoint devices.
- Strategic Priority 2 Enhance existing technology capabilities to improve service or reduce cost.
 - o Moved the county's ERP/Payroll/Finance systems from the county network into a cloud solution.
 - o Completed Ling (Alio) training with HR on the position control module.
 - Replaced county board iPads.
 - o Installed new storage for VM environment at both datacenters.
 - o Finished installing Video/AV equipment in the Highway building.
 - Upgraded election support equipment.
 - o Completed windows domain upgrade.
 - o Replaced additional printer/copiers hardware and installed Papercut print management software.
 - o Replaced PLC controllers for the Jail, Juvenile Detention and Huber.
 - o Upgraded network connection to the Foster Highway shop.
 - o GIS access was moved from WebGuide Extreme to Schnieder Beacon.
- Strategic Priority 3 Evaluate opportunities for new technology to improve service or reduce cost.
 - o Plan and develop an online employee directory.

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- The use of AI technologies such as ChatGPT is on the rise and can benefit county government but also introduce more risk. As with all technological advancements, policy and regulation will lag, creating higher risks.
- Cyber security incidents, especially ransomware attacks, on public organizations continue to remain high. There is a
 real concern in the cybersecurity community that AI technologies will enhance the attacker's capabilities with things
 like phishing emails.
- Ongoing operating budget pressures while spending shifts from capital to operating. Support and maintenance are
 no longer capitalizable and an industry trend to a subscription licensing model. Seeing higher inflationary increases
 to software renewals.

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

- Ongoing collaboration activities with the City of Eau Claire IT department
- Broadband partnering with Astrea for LTE wireless on towers.
- Broadband committee partnering with United Way on digital equity efforts.
- Partner with CINC to provide fiber connectivity to County locations.
- State of Wisconsin Courts system "CCAP" for support of courtroom infrastructure.

GOALS FOR NEXT QUARTER

- Strategic Priority 0 (imperative) Continually improve cybersecurity protections of the county systems / networks.
 - Continue the network segmentation of critical services.
 - o Migrate squad card network MFA to county standard.
- Strategic Priority 1 (highest priority) Support and maintain existing applications and infrastructure.
 - Continue O365 configuration reviews.
 - Work on the renewal of the Microsoft three-year EA agreement which expires in Q2.
 - Create Generative AI guidelines and training for county employees.
- Strategic Priority 2 Enhance existing technology capabilities to improve service or reduce cost.
 - Fairchild fiber grant project.
 - Finish adding additional cameras in JDC.
 - o Finish VM server upgrades.
 - Airport Gate upgrade project.
 - o Work with EC City on Transcendent Sanitary permits and making the payment website PCI compliant.
 - o Implement billing enhancements within Avatar to reduce processing time in the DHS fiscal department.
 - o Initiate 3rd party provider portal for DHS claims submission to improve quality assurance workflow and reduce data entry time for DHS staff.
 - o Finish adding Stormwater Permit Tracking Module into Transcendent.
 - Implement Position Control Module in Linq to better track up-to-the-minute staffing costs and provide more thorough projections.
- Strategic Priority 3 Evaluate opportunities for new technology to improve service or reduce cost.
 - Evaluate additional cameras in the Jail/Courthouse to cover blind spots.

Eau Claire County - Information Systems Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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08 - Information Systems

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	2,369,977	2,369,977	592,494	592,494	592,494	592,494	2,369,976	100.00%
	05-Intergovernmental Charges for Services	12,000	12,000	0	0	12,000	0	12,000	100.00%
	09-Other Revenue	0	0	23	0	0	0	23	0.00%
	11-Fund Balance Applied	114,154	168,625	0	0	0	0	0	0.00%
	Total Revenue - Information Systems	\$2,496,131	\$2,550,602	\$592,517	\$592,494	\$604,494	\$592,494	\$2,381,999	93.39%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-961,734	-961,734	-178,416	-256,174	-220,316	-296,646	-951,553	98.94%
	02-OT Wages	0	0	-4	0	0	-42	-46	0.00%
	03-Payroll Benefits	-344,352	-344,352	-73,791	-89,803	-84,769	-99,024	-347,386	100.88%
	04-Contracted Services	-773,997	-824,431	-549,609	71,878	-75,300	-449,704	-1,002,735	121.63%
	05-Supplies & Expenses	-24,700	-24,700	-4,492	-7,112	-1,944	-3,531	-17,079	69.15%
	09-Equipment	-391,348	-395,385	-18,437	-294,149	-8,226	-6,780	-327,593	82.85%
1	Total Expense - Information								
•	Systems	-\$2,496,131	-\$2,550,602	-\$824,750	-\$575,360	-\$390,556	-\$855,726	-\$2,646,392	103.76%
	Net Surplus/(-Deficit) - Information Systems	\$0	\$0	-\$232,233	\$17,134	\$213,938	-\$263,232	-\$264,393	

Eau Claire County - Shared Services Fund Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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Shared Services Fund

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
705	05-Intergovernmental Charges for Services	504,342	504,342	72,836	191,945	121,455	131,364	517,600	102.63%
	11-Fund Balance Applied	213,443	213,443	0	0	0	0	0	0.00%
ı	Total Revenue - Shared Services Fund	\$717,785	\$717,785	\$72,836	\$191,945	\$121,455	\$131,364	\$517,600	72.11%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
705	04-Contracted Services	-159,215	-159,215	-99,761	-20,729	-40,383	-27,124	-187,997	118.08%
	05-Supplies & Expenses	-12,000	-12,000	-1,645	-1,897	-1,194	-2,854	-7,590	63.25%
	09-Equipment	-546,570	-546,570	-131,969	-55,705	-172,370	-37,725	-397,769	72.78%
,	Total Expense - Shared Services Fund	-\$717,785	-\$717,785	-\$233,375	-\$78,331	-\$213,947	-\$67,703	-\$593,356	82.66%
	Net Surplus/(-Deficit) - Shared Services Fund	\$0	\$0	-\$160,539	\$113,615	-\$92,493	\$63,661	-\$75,756	

Administration and Risk Management

SELECTED PERFORMANCE MEASURES	
Meetings Attended (County Administrator):	220
Risk Manager:	68
Community Events:	7

SUMMARY OF CURRENT ACTIVITIES

- Current initiatives in process
 - o Rural Partners Network (Host Community)
 - o Communications and Crisis Communications notification systems for partner agencies
 - o External communications (exploring forms of an application for cell phones)
 - Management of the Budget webpage
 - 2024 Social Media Plan (Instagram, Twitter, Facebook, LinkedIn); communications strategy; employee townhall
 - Economic forecast
 - o The Employee Gateway (in place of the Employee Extranet)
 - WPPA negotiations
 - UniverCity
 - Ongoing County Code reviews and updates
 - ARPA funding
 - County board onboarding/orientation
- Continuation of Employee Connections (monthly employee newsletter)
- State of the County presentation at Eggs and Issues for Eau Claire Chamber.
- Participation in power outage emergency management scenario
- Human Resources
 - o Priority identification and planning identifying strategy for 2024 budget and role out
 - Policy Manual modifications / review
 - Employee input group is being reformed for shared decision making model. VOICES is up and running.
 - o Capacity building within departments to support change in coaching / mentoring models
- Performance management process is underway and is linked to connection points between strategic plan, budget, quarterly reports, and work plans.
 - A separate work group will be tasked with providing linkage with strategic planning process.
 - Discussion and input with Department Heads in November/December: testing various forms for quarterly, annual and budget documents.
 - Development of recommendations for changes to process to be shared with Committee on Administration in early 2024
- Finance and Budget
 - o 2024 budget compilation, finalization
 - Capital Projects developing planning strategy consistent with Board desire on investment and debt. Discussion with Finance and Budget.
 - Continued research into policy areas for improvements to processes
- Committees and Taskforces supported.
 - Passenger Rail Commission coordination and meetings (including a newly formed Rail Commission subcommittee)
 - Conduct Inquiry Board
 - Opioid Settlement Taskforce
 - o Committee on Human Resources

- o Committee on Administration
- County Board of Supervisors
- o Broadband Committee
- o Regional Partners Network: Regional trail development signature project.
- o EMS Study Taskforce
- o Compensation and Performance Management
- Rural Partners network coordination for the region

ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS

- Cybersecurity issues and insurance premiums continue to be an issue.
- Preparing for county board election in April 2024
- Economic Development Committee providing resources to allow committee to become operational.

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

Administration

- Wisconsin Counties Association- Legislative Updates
- External State-wide Boards: Wisconsin Institute of Public Policy and Service; Board of Visitors: Extension; Whitburn Institute; Wisconsin County Administrators / Executives Board; Wisconsin City / County Managers Association Board
- Internal Services
- New Employee Orientation
- New County Board Supervisor Orientation
- Redevelopment of the employee extranet to the Employee Gateway
- Training of newly hired/appointed Committee Clerks
- Per diem and mileage tracking for all governmental bodies

Risk / Safety

- Working with departments regularly to address safety concerns or issues and to ensure proper procedures are being followed (highway, airport, parks and forest, sheriff's dept, ADRC, DHS and facilities).
- Held Highway Safety training and Flagger Recertification in October 2023
- Provided training for Facilities Maintenance and Custodial Staff in November 2023
- Completed all insurance renewals
- Assisting employees with ergonomic concerns virtually and in person
- Highway Safety Committee
- New Employee Orientation presentations (monthly)
- Local Public Health Emergency Planning (PHEP) committee
- Needle Disposal Problem-Solving Team with Health Department and others
- Judiciary and Law Committee meetings
- Highway Committee Meetings
- Traffic Safety Commission

GOALS FOR NEXT QUARTER

Risk / Safety

- Planning for MSHA training and Highway Safety Day in March 2024
- Additional online training for employees (emergency action procedures)
- Continue work with Strategic Plan work group for County Board and budget connection
- Placement and communication on new sharps containers in locals around Eau Claire county

Administration

- Working collaboratively with Risk and Human Resources to develop and implement ongoing training in NeoGov.
- Areas of shared focus: Human Resources 2023 detailed implementation plan for overall compensation and total rewards system plan including administration of the plan; Finance – Finance policies, budget policies and priorities, debt, and capital plan. Clarification of process for approval steps post budget approval.
- Yearly calendar for major initiatives for citizen engagement and collaborative response from departments.
- Internal work teams:
 - o Performance Management working with strategic plan refresher / connection committee
 - o Strategic Plan embedded into operations
 - Ochmunications: craft strategy, build framework (department heads, board, staff) -
 - Needs analysis for departments determine both capacity and capability
 - Goals: branding; communications guidelines; focus on push notifications

Eau Claire County - County Administrator Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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05 - County Administrator

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	210,935	210,935	52,734	52,734	52,734	52,734	210,936	100.00%
i i	Total Revenue - County Administrator	\$210,935	\$210,935	\$52,734	\$52,734	\$52,734	\$52,734	\$210,936	100.00%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-155,394	-155,394	-29,657	-41,520	-36,036	-49,001	-156,214	100.53%
	03-Payroll Benefits	-39,585	-39,585	-8,312	-10,286	-9,493	-11,289	-39,379	99.48%
	04-Contracted Services	-640	-640	-79	-498	-240	-240	-1,057	165.09%
	05-Supplies & Expenses	-12,340	-12,340	-5,806	-2,271	-863	-1,194	-10,135	82.13%
	09-Equipment	-2,976	-2,976	-744	-744	-744	-744	-2,976	100.00%
	Total Expense - County Administrator	-\$210,935	-\$210,935	-\$44,597	-\$55,318	-\$47,377	-\$62,468	-\$209,760	99.44%
•	Net Surplus/(-Deficit) - County Administrator	\$0	\$0	\$8,137	-\$2,584	\$5,357	-\$9,734	\$1,176	

Eau Claire County - County Board Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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01 - County Board

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Tax Levy	212,129	212,129	53,032	53,032	53,032	53,032	212,128	100.00%
	Total Revenue - County Board	\$212,129	\$212,129	\$53,032	\$53,032	\$53,032	\$53,032	\$212,128	100.00%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
100	01-Regular Wages	-118,648	-118,648	-21,506	-30,892	-28,603	-38,585	-119,586	100.79%
	03-Payroll Benefits	-63,363	-63,363	-9,725	-18,964	-20,377	-22,918	-71,985	113.61%
	04-Contracted Services	-1,470	-1,470	-268	-642	-522	-522	-1,954	132.90%
	05-Supplies & Expenses	-21,603	-21,603	-19,387	6,980	-1,229	-3,152	-16,789	77.71%
	09-Equipment	-7,045	-7,045	-130	-130	-7,993	-130	-8,383	118.99%
	Total Expense - County Board	-\$212,129	-\$212,129	-\$51,017	-\$43,648	-\$58,724	-\$65,307	-\$218,695	103.10%
	Net Surplus/(-Deficit) - County Board	\$0	\$0	\$2,015	\$9,384	-\$5,692	-\$12,275	-\$6,567	

Eau Claire County - Risk Management Quarterly Department Report - Summary

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Risk Management

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
703	05-Intergovernmental Charges for Services	1,353,453	1,353,453	338,363	338,363	338,363	338,363	1,353,452	100.00%
	09-Other Revenue	39,907	39,907	0	26,865	0	0	26,865	67.32%
	11-Fund Balance Applied	54,630	54,630	0	0	0	0	0	0.00%
	Total Revenue - Risk Management	\$1,447,990	\$1,447,990	\$338,363	\$365,228	\$338,363	\$338,363	\$1,380,317	95.33%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
703	01-Regular Wages	-113,054	-113,054	-19,307	-33,849	-22,688	-30,763	-106,607	94.30%
	03-Payroll Benefits	-52,978	-52,978	-8,237	-10,410	-9,256	-10,580	-38,483	72.64%
	04-Contracted Services	-39,600	-39,600	-354	-46,286	-67,831	-9,383	-123,853	312.76%
	05-Supplies & Expenses	-8,505	-8,505	-1,036	-505	-1,381	-2,340	-5,261	61.86%
	07-Fixed Charges	-848,253	-848,253	-481,617	-325,526	-60,487	-205	-867,836	102.31%
	09-Equipment	-600	-600	-130	-130	-130	-130	-520	86.67%
	10-Grants, Contributions, Other	-385,000	-385,000	-6,674	-209,234	-65,915	-83,325	-365,148	94.84%
	Total Expense - Risk Management	-\$1,447,990	-\$1,447,990	-\$517,355	-\$625,940	-\$227,689	-\$136,724	-\$1,507,708	104.12%
	Net Surplus/(-Deficit) - Risk Management	\$0	\$0	-\$178,992	-\$260,712	\$110,674	\$201,639	-\$127,391	

Eau Claire County - Health Insurance Fund Quarterly Department Report - Summary

For Period Ending: Q4, 2023

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Health Insurance Fund

Fund	Revenue:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
704	05-Intergovernmental Charges for Services	10,902,274	10,902,274	2,547,011	2,731,835	2,698,741	2,907,873	10,885,460	99.85%
	09-Other Revenue	0	0	0	14,840	0	0	14,840	0.00%
	11-Fund Balance Applied	200,000	200,000	0	0	0	0	0	0.00%
	Total Revenue - Health Insurance Fund	\$11,102,274	\$11,102,274	\$2,547,011	\$2,746,675	\$2,698,741	\$2,907,873	\$10,900,300	98.18%
Fund	Expenditures:	Orig Budget 2023	Adj Budget 2023	Q1 2023	Q2 2023	Q3 2023	Q4 2023	YTD 2023	% of Budget
704	01-Regular Wages	-25,448	-25,448	-4,117	-12,498	-5,560	-7,432	-29,607	116.34%
	03-Payroll Benefits	-15,526	-15,526	-2,291	-5,679	-3,678	-4,130	-15,778	101.62%
	04-Contracted Services	0	0	-17,790	-184,660	-113,968	-110,876	-427,294	0.00%
	05-Supplies & Expenses	0	0	0	-396	-250	-750	-1,396	0.00%
	10-Grants, Contributions, Other	-10,861,300	-10,861,300	-3,233,163	-2,608,878	-2,664,943	-1,937,135	-10,444,119	96.16%
	11-Other	-200,000	-200,000	0	0	0	0	0	0.00%
	Total Expense - Health Insurance Fund	-\$11,102,274	-\$11,102,274	-\$3,257,361	-\$2,812,111	-\$2,788,399	-\$2,060,323	-\$10,918,193	98.34%
	Net Surplus/(-Deficit) - Health Insurance Fund	\$0	\$0	-\$710,350	-\$65,436	-\$89,658	\$847,550	-\$17,893	

Fact Sheet

File No 23-24/075

This resolution extends the existence of the special committee, known as the Eau Claire County Opioid Settlement Task Force, for a period of the purpose of developing an objective process for distributing and expending the Opioid Settlement funds in compliance with the required guidelines and criteria. This extension is until such time as a final plan is approved, but not longer than 24 months from the date of approval of this resolution.

Respectfully submitted,

Sharon McIlquham Eau Claire County Corporation Counsel WHEREAS, the Eau Claire Police Department has indicated a wish to no longer be involved with the Opioid Task Force; and

WHEREAS, it will be beneficial to have a representative from the City of Eau Claire to be involved with the Opioid Task Force and the City of Eau Claire is interested and willing to have a representative on the Opioid Task Force; and

WHEREAS, it is necessary to remove the Eau Claire Police Department as a member of the Opioid Task Force and replace the Eau Claire Police Department representative with a representative of the City of Eau Claire; and

WHEREAS, it necessary to extend the existence of the Opioid Task Force in order for them to complete their recommendation.

NOW THERFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors extends existence of the special committee – Opioid Task Force as created by Resolution No. 22-23/050, Enrolled No. R166-023 until such time as a final recommendation is approved but not longer than 24 months from the date of approval of this resolution; and

BE IT FURTHER RESOLVED the Eau Claire Police Department shall be removed as a member of the Opioid Task Force and be replace with a representative of the City of Eau Claire.

ADOPTED:

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10		Committee on Administration	
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12		Vote: AYE NAY	
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14		Dated this day of	024
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21 22			