AGENDA



Eau Claire County Human Services Board Meeting **Date**: December 4, 2023

Time: 5:30 pm

Location: Eau Claire County Government Center, 721 Oxford Ave, 1st Floor, Room 1301/1302, Eau Claire, WI 54703

Those wishing to make public comments can submit their name and address no later than 30 minutes prior to the meeting to terri.bohl@eauclairecounty.gov or attend the meeting in person or virtually. Comments are limited to three minutes; you will be called on during the public comment section of the meeting. To attend the meeting virtually:

Join from the Meeting Link:

https://eauclairecounty.webex.com/eauclairecounty/j.php?MTID=md3ec2619204455054efefb238a3e7351

Join From Meeting Number:

Meeting number (access code): 2533 307 5156 Meeting password: JFca7BGfX73

Join by Phone:

1-415-655-0001 Access Code: 2533 307 5156

A majority of the County Board may be in attendance at the meeting, however, only members of the committee may take action on an agenda item.

- 1. Welcome and Call to Order
- 2. Roll Call
- 3. Confirmation of Meeting Notice
- 4. Public Comment
- 5. Review of Meeting Minutes from Human Services Board Meeting on November 6, 2023 Action/Accept/Denial/Revise (pages 2-5)
- 6. Professionals with a Purpose Parent's Supporting Parents (page 6-17)
- 7. Deflection Case Manager Resolution Discussion/Action (pages 18-27)
- 8. Metrics on Interventions for Substance Use Disorders Discussion (pages 28-30)
- 9. Board Evaluation
- 10. Human Services Director's Report—Discussion (pages 31-36)
- 11. Review of September 2023 Financials—Action/Accept/Denial/Review (pages 37-42)
- 12. Announcements
- 13. Future Agenda Items
- 14. Adjourn

Next Human Services Board meeting is scheduled for January 8, 2024

Prepared by Terri Bohl, Operations Administrator, Department of Human Services

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters, remote access, or other auxiliary aids. Contact the clerk of the committee (715-839-6794) or Administration for assistance (715-839-5106). For additional information on ADA requests, contact the County ADA Coordinator at 839-7335, (FAX) 839-1669 or 839-4735, TTY: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703

Eau Claire

MINUTES

Eau Claire County
Human Services Board
Monday, November 6, 2023, at 5:30 pm

Present:

- Chair Katherine Schneider*
- Vice Chair Kimberly Cronk*
- Supervisor John Folstad
- Supervisor David Hirsch
- Supervisor Connie Russell
- Supervisor Thomas Vue
- Citizen Member Jim Catlin
- Citizen Member Kathleen Clark
- Citizen Member Lorraine Henning
- Citizen Member Paul Maulucci
 - * Attended virtually

Others:

- DHS Director Angela Weideman
- DHS Deputy Director Ron Schmidt
- DHS Fiscal Manager Vickie Gardner
- DHS Behavioral Health Administrator Luke Fedie*
- DHS Economic Support Administrator Kathy Welke
- DHS Family Services Administrator Melissa Christopherson
- DHS Data Specialist Matthew Kulasiewicz
- DHS Crisis Services Manager Santana Rothbauer
- DHS Crisis Support Supervisor Jess Buckli
- Crisis Social Worker Mari Gunderson
- Crisis Social Worker Christie Hill
- Crisis Social Worker Olympia Prochaska

Members of the Public:

• No members of the public were present

Call to Order:

Chair Schneider called the meeting to order at 5:30 pm.

Roll Call:

The Committee Clerk called the roll call, and it is noted above under Present.

Confirmation of Meeting Notice:

Chair Schneider asked if the meeting had been noticed, and the Committee Clerk said it had been noticed on October 31, 2023.

Public Comment:

Chair Schneider asked if any public comment had been received, and the Committee Clerk said no comments were received. Chair Schneider also asked if there was anyone at the meeting wanting to make a public comment and there was not.

Review/Approval of Committee Meeting Minutes:

The Board reviewed the meeting minutes from the Human Services Board Meeting on October 2, 2023. Supervisor Folstad motioned to accept the minutes. The motion was accepted 10-0.

Professionals with a Purpose:

DHS Director Weideman introduced DHS Crisis Services Manager Rothbauer and DHS Crisis Support Supervisor Buckli who presented an overview of their work in the Crisis Unit. Social Workers Mari Gunderson, Christie Hill, and Olympia Prochaska assisted in answering questions. The following topics were discussed by the Board during the presentation:

- Calls in the middle of night/after hours
- Transportation for Social Workers (whether ride with law enforcement)
- Linkage with Northwest Connections
- 988 Calls
- HOT Team involvement or additional resources such as Restorative Justice
- Calls involving substance use
- Demographics on clients served
- Results of program
- Length of time cases open
- Differences in responses to children vs adults
- Hospital beds available for children
- Positive comments from Police & Sheriff
- How people get connected to program
- Availability of AA in jail
- Loss of Medicaid after 30 days of incarceration
- Linkage team connection while at Winnebago
- Barriers for linkage program
- Crisis bed availability
- Interpreters' availability
- Criteria for emergency detention
- When jury is used in these hearings
- Corporation Counsel's involvement in Probable Cause hearing
- Types of doctors conducting examinations
- Firearm restrictions connected to Chapter 51
- Parties and conditions involved in a 3-party petition
- Contact information for crisis used by clinicians
- Authority to place person on Chapter 51 hold
- Dismissal of Chapter 51 hold
- Linkage for people outside Eau Claire County
- Physical location of Northwest Connections and how funded

Children's Long-Term Support (CLTS) Dashboard:

DHS Director Weideman introduced DHS Data Specialist Matthew Kulasiewicz who provided an overview of the DHS CLTS dashboard. The following topics were discussed by the Board following the presentation:

- Number of consumers waiting to be screened
- Status of screening for children on waitlist
- Timeframe children can be on waitlist
- Staffing status of CLTS
- Suggestion of showing CLTS Dashboard to full County Board
- Reasons why more staff are not at state recommended caseload size

Metrics on Interventions for Substance Use Disorders Discussion:

Chair Schneider moved to postpone this topic until the next meeting and all members were in favor of postponing it.

Human Services Director's Report:

DHS Director Weideman provided the monthly Director's Report and highlighted the following topics:

- Welcome to Melissa Christopherson as Family Services Administrator
- Explanation that the Department had no role or official position to the World Relief Refugee
 Resettlement, but will provide services based on eligibility
- Internal control policies being finalized by fiscal
- New Juvenile Detention Center Manager will start this month
- Clinic applied and received a scholarship to support internship opportunities
- Great Rivers Consortium is anticipating caseloads will go back to pre-pandemic levels by June of 2024 . The following topics were discussed by the Board following the presentation:
 - Clinic Survey Results
 - Donations needed for alternate care drive through event
 - Explanation of internal controls work
 - Precipitating factor why kids are in out of home care
 - Waiting list and capacity for 180-day program

Review of August 2023 Financials:

Fiscal Manager Gardner gave a review of the August 2023 financials. The following topics were discussed by the Board following the overview:

- Reasons for intergovernmental charges revenue down
- Impact of budget on expenditures on wages
- How budget will come out at end of year
- Comparison of annualized amount to deficit in August
- Possible surplus in CCS

Supervisor Hirsch motioned to accept the financials. The motion was accepted 9-1 as follows:

9 Ayes: Supervisors Schneider, Cronk, Hirsch, Russell, & Vue, Citizen Members Catlin, Clark, Henning, & Maulucci

1 No: Supervisor Folstad

Future 2024 Meeting Dates:

Director Weideman proposed the following dates for meetings for the Human Services Board for the first quarter of 2024: January 8, February 5, March 4, April 1. The board supported the proposed dates.

Announcements:

There were no announcements at the meeting.

Future Agenda Items:

- Metrics on Substance Use Disorders
- Re-entry rates for out of home care
- Mitigating
- Deflection
- Board Evaluation

<u>Adjourn</u>

The meeting was adjourned at 7:56 pm.

Respectfully submitted by,

Terri Bohl

Eau Claire County

Parents Supporting Parents

Elyse Harvey, Parent Partner

Sherill Jahr, Senior Social Worker, Alternate Care



Parents Supporting Parents

Wisconsin's Parents Supporting
Parents model is an evidence-based
model aimed at empowering parents
with lived child welfare experience as
mentors to parents currently within
the child welfare system. Parents
Supporting Parents (PSP) follows
lowa's parent partner model and
Wisconsin is becoming the third state
to implement and evaluate this model.
PSP innovation zones in Wisconsin
include Jefferson, Rock, Milwaukee,
and Eau Claire counties.



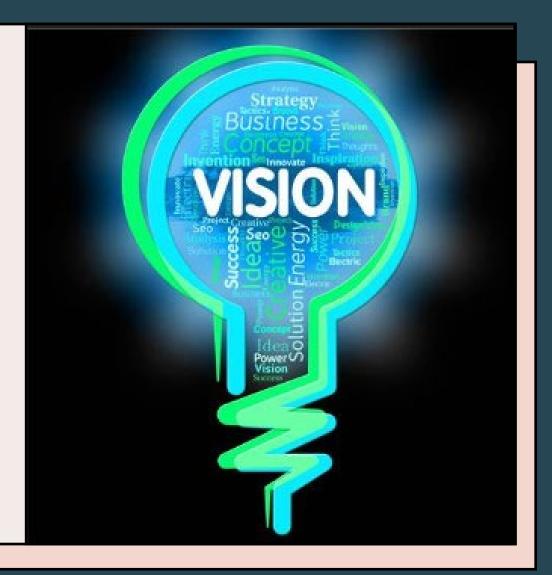
Mission

Parents Supporting Parents cultivates the leadership of Wisconsin's parents who have lived experience in the child welfare system. This group of parents serves as a model of hope and sources of support for parents currently experiencing public child welfare. It is parents with lived experience that will help to shape services and systems to promote child safety, permanency, and family wellbeing.



Vision

Parent voices are elevated and supported as key partners in the child welfare process and toward system improvement. This helps to promote resilient and thriving Wisconsin families, communities and systems.



PSP Benefits to Parents & Families

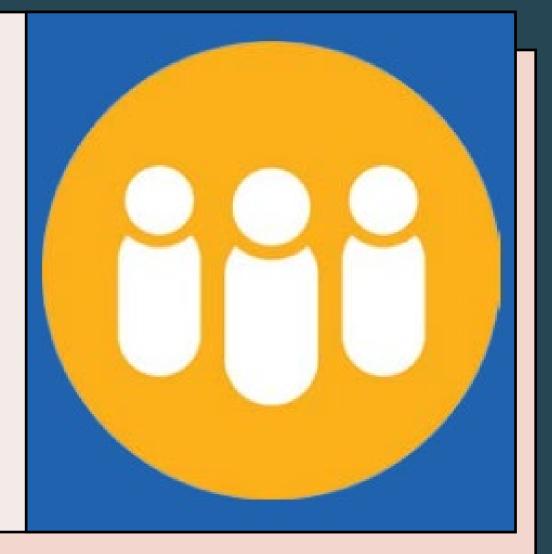
Research on Parent Partner programs demonstrate strong **positive outcomes** for participating parents:

- Higher rates of reunification and lower rates of re-entry into the system
- A greater belief in one's self and hope
- Knowledge of how to advocate for themselves
- Organizational skills and access to resources



Guiding Principles

The Parents Supporting Parents Guiding Principles are grounded in a family-centered and strengths-based framework and are designed to guide the development and operations of Parents Supporting Parents (PSP) programs at the state and local level. The Guiding Principles apply to all components of the PSP program: peer partner direct services, parent voice at the local systems level, and parent voice at the state systems level.





Elyse has helped my client build confidence, trust, strength, and courage throughout this CPS involvement which has resulted in the case moving forward and reunification happening before Christmas. Elyse has also implemented services into my client's life that are showing a positive change in their home and personal life.

Madison Gillis

Social Worker – Ongoing Child Protective Services Unit, Department of Human Services





Working with Elyse is amazing I'm glad to get to connect and she's like a sister I never had. Elyse makes me smile and laugh and I just love the good vibes she brings.

-Eau Claire County Parent





Elyse has worked with a young parent who has a difficult time trusting social workers. The client was a young mother who was able to trust Elyse and work with her to access community resources, that she previously was not open to accessing. Elyse has helped the mother work through her court ordered conditions with the goal of getting her child back in her care.

Liz Belisle
Social Worker – Ongoing Child Protective Services
Unit, Department of Human Services



"My PSP Mentor has been part of a system keeping me alive...She's my cheerleader, she's my support system at court hearings; just the presence in the room of somebody who I know is "on my side" is very reassuring. She has helped me with so many different aspects of life, from AODA treatment, to healing from trauma, to helping me organize my time and keep me motivated."

-Parent

Thank you

Elyse Harvey

Elyse.Harvey@eauclairecounty.gov

715-210-2485

Sherill Jahr

Sherill.Jahr@eauclairecounty.gov

715-563-4094

Nicholas Stabenow-Schneider

Nicholas.Stabenow-Schneider@eauclairecounty.gov

715-495-7644



Parent Supporting Parents Program

Eau Claire County



My name is Elyse Harvey, I am the Parent Partner for Eau Claire County. I have lived experience that will be helpful to connect with parents and families involved in the child welfare system. My lived experience includes: addiction, toxic relationships, mental health issues, incarceration, and grief and loss. In addition, I worked with Child Protection to reunify with my children. In overcoming these challenges, I am now in a position to help support parents facing similar issues.

Cell: 715-210-2485

Services Provided

*Supporting parents by attending, court, team meetings, recovery meetings, and any other meetings or gatherings to help support their individual needs

*To work with parents to promote engagement in the case plan and with individual workers and service providers

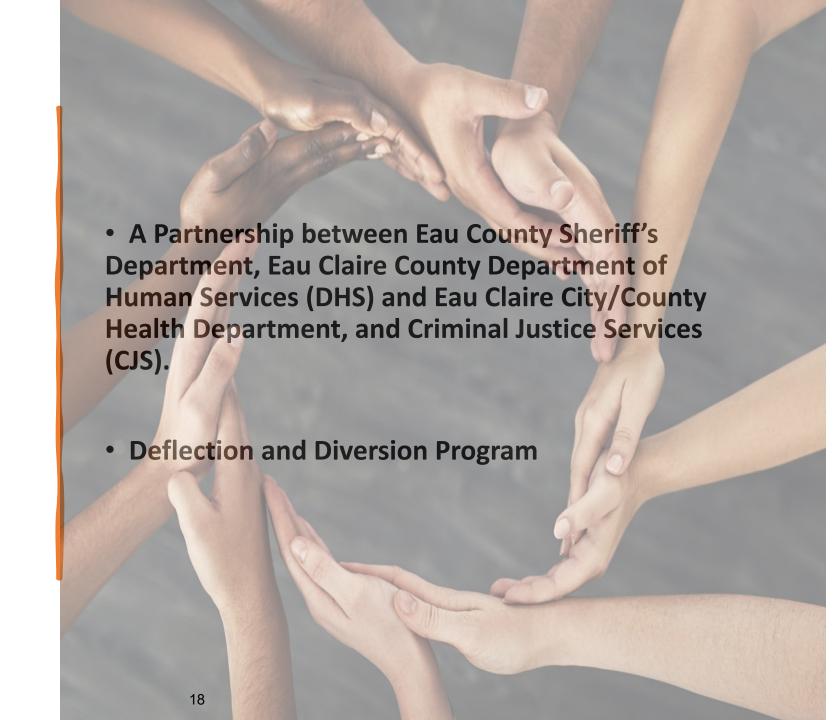
*Help to maintain the connections between parents and their children

*Assisting in the goal of reunification or appropriate goal for children and family

Providing hope and inspiration!



Resolution to create 1.0 FTE Case Manager



Law Enforcement Opioid Abatement Efforts (grant by the State Dept of Health Services)

Case Manager position- This 1.0 FTE will be for deflection services and will report to Human Services in our Behavioral Health Division. Human Services is bringing this resolution forward.

Data specialist position- This 1.0 FTE will report to the Criminal Justices Services (CJS) and Sheriffs Department/CJS is taking that resolution forward.

Peer support-Request For Proposal (RFP) Human Services will work with the 4 county department team to support the RFP process.

Deflection

- The program is made possible through a \$350,453 WI Department of Health Services grant that was awarded to the Eau Claire County Sheriff's Department in November 2023. The grant was written in collaboration with all four county department partners.
- Law enforcement encounters citizens due to various types of complaints from the public.
- When law enforcement determines that deflection from arrest and referral to services is a safe disposition and makes more sense than criminal justice system involvement, a referral to the deflection program can occur.
- Deflection means that a citizen having problems in the community, that appears related to mental health or substance use issues, will be referred for services and not enter the criminal justice system.
- The grant is funded by the State of Wisconsin Opioid Settlement Funds. The grant is a one-year award.

What will a Case Manager Do?

- When law enforcement acts to deflect a citizen, the case manager
 position will be the designated staff to take a warm hand off from law
 enforcement to assess and address the needs of the citizen.
- During initial contacts, the case manager will determine existing services the citizen may benefit from and will determine if a substance use assessment or mental health assessment is indicated.
- For citizens that have an opioid use disorder or opioid use history, the grant will provide primary funding for peer support services.
- For citizens that do not have an opioid use disorder or opiate use history, the case manager will help the citizen obtain available resources and make linkages to existing services. A strong emphasis on peer support will be used.
- Peer support is a primary service strategy to help citizens make desired or needed life changes.



What happens after one year?

- Sustainability of programs and services for citizens is a high priority. When programs open and close or come and go, the community can become frustrated or confused about how to seek help.
- There is a possibility that The State of Wisconsin Department of Health Services would continue to make this grant opportunity available for future years.
- There is a possibility that Eau Claire County Opioid Settlement Funds could be used to sustain these grant activities.
- There is a possibility that a combination of Eau Claire County Opioid Settlement Funds and program revenues earned by this case management position could be used to sustain these grant activities. We can bill case management services for clients who have medical assistance.
- The grant activities are supported by a strong data platform and a grant-funded data analyst position in the Criminal Justice Services (CJS) that will demonstrate the outcomes of the grant activities so that decision makers will be well informed about the outcomes and limitations of the planned grant activities.

CREATING 1.0 (FTE) GRANT FUNDED DEFLECTION PROGRAM CASE MANAGER POSITION IN THE EAU CLAIRE COUNTY DEPARTMENT OF HUMAN SERVICES

WHEREAS, the Eau Claire County Sheriff's Office has been awarded a grant titled "Opioid Abatement Efforts by Law Enforcement Agencies; and

WHEREAS, part of the funding from this grant is earmarked for a Deflection Program Case Manager that will work with all stakeholders such as Public Health, Eau Claire County Sheriff's Office, City of Eau Claire Police Department, the Criminal Justice Services Department, the Department of Human Services, local hospitals/EMS service providers, and the community; and

WHEREAS, this position will be responsible for individuals referred to the diversion/deflection program; which includes by is not limited to making referrals to needed services, tracking progress, providing case management services, data collection and reporting, information sharing with stakeholders, providing education related to the program, and outreach; and

WHEREAS, the total cost for this position is \$62,920.08 in salary/personnel costs and \$37,909.35 in fringe benefits paid for by the grant; and

WHEREAS, the contract period of this position is July 1, 2023-June 30, 2024, however due to the timing of when the grant was awarded, the Sheriff has been advised that the funds are for the organization to use as identified until they are exhausted by a process of reapplication in June 2024 for any unused monies.

NOW THEREFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors hereby approves the creation of 1.0 (FTE) Deflection Program Case Manager in the Eau Claire County Department of Human Services effective July 1, 2023.

ADOPTED:	
	·
Committee on Human Resources	Human Services Board
Dated this, 2023.	Dated this day of, 2023
Vote: Aye Nay	Vote:AyeNay

1	
2	
3	
4	
4 5	
6	
7	
8	
9	
10	
11	
12	
13	Committee on Finance & Budget
14	
15	Dated this day of, 2023
16	
17	Vote: Aye Nay
18	
19	
20	SK
21 22	
22	Resolution 23-24/059

FACT SHEET 23-24/059

The Eau Claire County Department of Human Services has secured a grant specifically allocated for "Opioid Abatement Efforts by Law Enforcement Agencies." Within the grant framework, the department is in search of a Deflection Program Case Manager, and the entirety of this position's funding will come from the grant. The Deflection Program Case Manager will collaborate with various entities, including Public Health, the Eau Claire Sheriff's Office, the Eau Claire Police Department, the Criminal Justice Services Department, Human Services, local hospitals/EMS providers, and the community.

Key responsibilities of the Deflection Program Case Manager involve overseeing activities related to the Eau Claire County Deflection Program. This includes facilitating the screening of potential participants to assess program eligibility and suitability, carrying out intake tasks necessary to meet both grant and local program requirements, and collecting and reporting participant data to fulfill grant and local program obligations.

The grant's funding period spans from July 1, 2023, to June 30, 2024. Considering the timing of awards, it is anticipated that the utilization of the grant will extend beyond the June 30, 2024, deadline, as indicated by communication allowing continued use of the grant funding. There is no fiscal impact on either the 2023 or 2024 budgets, as the position's financial support is entirely derived from the grant.

Position Title	1 FTE Monthly Pay	Hours paid per	# of months paid	Total Cost
	Rate	Week	in contract period	
Deflection	\$5,243.34	100%	12.00	\$62,920.08
Program Case				
Manager				

Position Title	Salary	Fringe Rate	Total Cost
Deflection Program	\$62,920.08	60.250%	\$37,909.35
Case Manager			

Deflection Program Case Manager Fringe: Consists of FICA (\$4,089.80), HAS (\$1,500.00). Health Insurance (\$27,556.56)

Respectfully submitted by,

Angela Weideman
Department of Human Services Director

EAU CLAIRE COUNTY JOB DESCRIPTION

TITLE: Case Manager POS. NUMBER:

DEPARTMENT: Human Services: Adult Services **PAY GRADE: 11 REPORTS TO:** Treatment Courts Program **CLASSIFICATION:**

Supervisor

FLSA STATUS: Exempt EEO CATEGORY: Professionals UNIT: EFFECTIVE DATE: January 2024

POSITION SUMMARY:

Coordinates activities of the Eau Claire County Deflection Program and provides case management to assigned program participants.

ESSENTIAL FUNCTIONS (Illustrative Only):

- Coordinates activities of the Eau Claire County Deflection Program
 - Facilitates screening of prospective participants to evaluate program eligibility and appropriateness
 - o Performs intake duties needed to admit and orient participants to the program
 - Collects and reports participant data to meet grant and local program requirements
 Monitors and assesses Deflection Program outputs and outcomes to gauge program effectiveness and works within the program to address quality issues.
- Provides case management to assigned participants
 - Identifies the needs of the participant through intake and assessment
 - Works with participants to develop case plans and monitor participant progress
 - o Refers participants to treatment and other services and enters DHS funding authorizations
 - Provides crisis and short-term interventions for participants
 - Documents contacts, services provided and outcomes and complies with all record-keeping requirements
- Maintains and promotes cooperative relationships with and between treatment agencies and other county and community stakeholders
- Participates regularly in meetings
- Makes oral and written presentations on the Deflection Program to government and community organizations as requested and approved by the Department of Human Services
- Performs other duties as assigned

WORK ENVIRONMENT:

- Work is largely sedentary
- Provides services in the office, at participants' homes, or in the community, which requires travel to different locations for performance of work duties
- Daily contact with numerous criminal justice system agencies and treatment providers
- May be required to work outside of standard hours of operation

KNOWLEDGE, SKILLS, AND ABILITIES:

- Knowledge and ability to provide case management and coordination for individuals with alcohol and other drug dependencies and dual diagnoses
- Knowledge, skill, and ability to provide crisis intervention services
- Knowledge of available community resources
- Knowledge of and experience in the clinical area of alcohol and other drugs
- Basic knowledge in the field of mental health

- Considerable ability to establish and maintain effective working relationships with participants, other agencies (especially in the criminal justice system), other employees, providers, other community resources and stakeholders and the general public
- Ability to make public presentations regarding the program and its outcomes
- Ability to work the allocated hours of the position

REQUIRED QUALIFICATIONS:

Bachelor's degree in social work or a human services-related field.

LICENSES, CERTIFICATES, AND OTHER REQUIREMENTS:

- Appointment will be conditional upon successful completion of criminal and caregiver background checks
- Must have access to private transportation at all times for work-related duties

DESIRED QUALIFICATIONS:

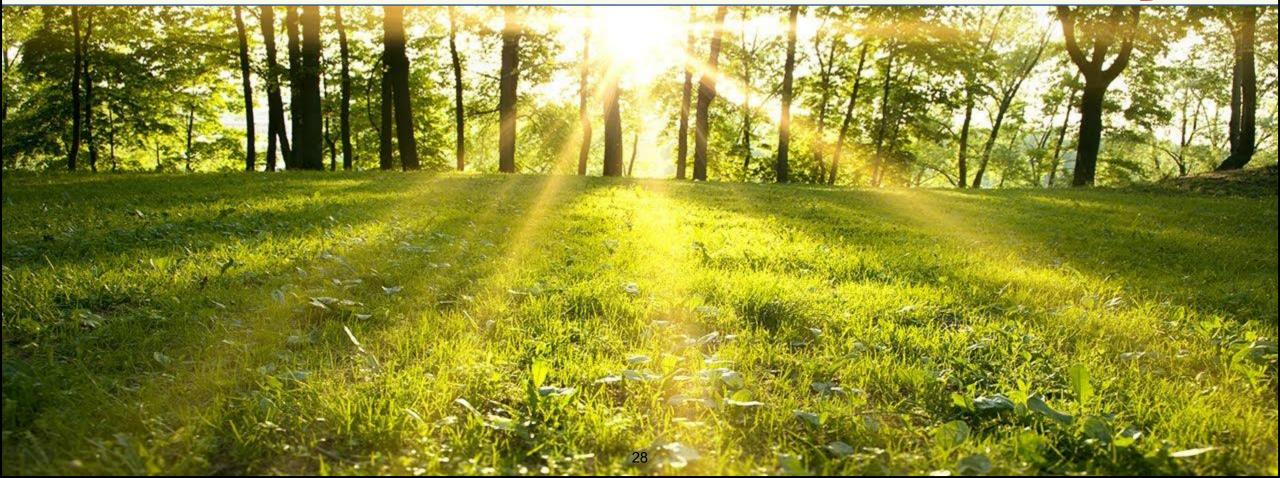
- Two years paid full-time work experience in an addiction treatment, monitoring or counseling environment preferred.
- Certified as a Social Worker by the State of Wisconsin
- Licensed as a Clinical Substance Abuse Counselor by the State of Wisconsin
- Experience serving individuals with mental health conditions

EMPLOYEE REVIEW:

	It it is intended to describe the general content of and requirement ustive statement of duties, responsibilities, or requirements. I have
Incumbent's Signature	 Date
Incumbent's name printed	

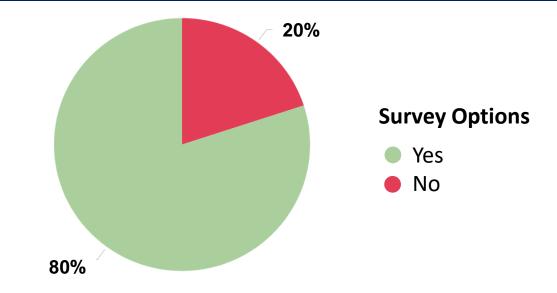
Eau Claire County – Department of Human Services Outpatient Mental Health Clinic

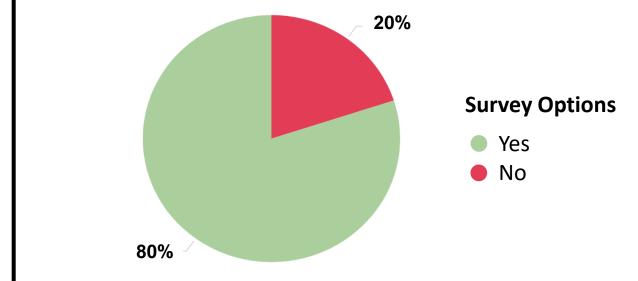
DH\$ 75 Service Evaluation Survey



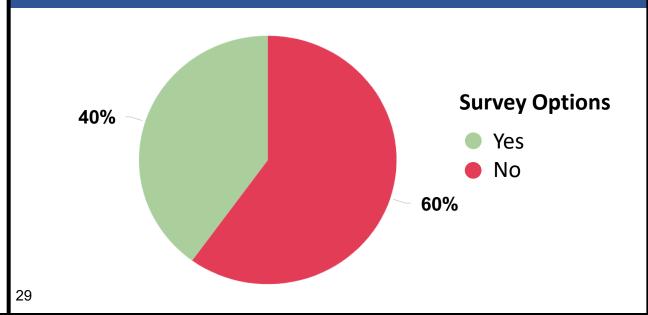
I Have Stable Housing

I Have Abstained From Using Illicit Substances



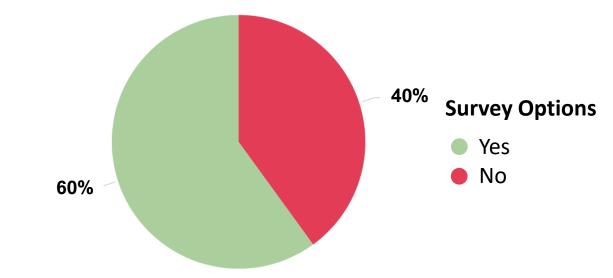


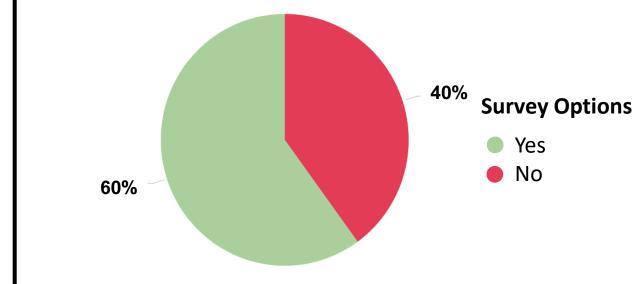
I Am Gainfully Employed Or Enrolled In School



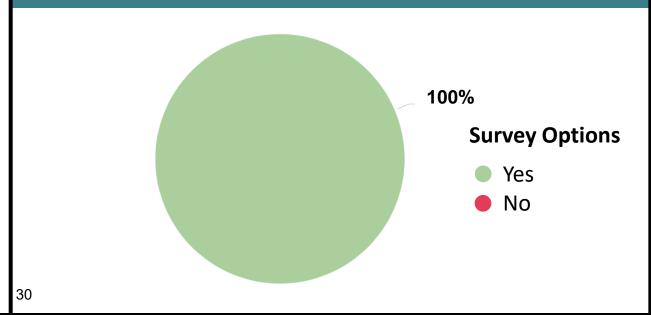
I Have Positive Relationships In My Life

I Have Avoided Involvement in the Criminal Justice System





I Am Satisfied With the Care I Received at the Clinic



EAU CLAIRE COUNTY DEPARTMENT OF HUMAN SERVICES

Department Report – Division & Unit Updates

Director – Angela Weideman

December 4, 2023

Operations, Data, and Fiscal Update

When we reflect on this past year, we are reminded of the tremendous strides we have made in establishing a solid foundation for our Department. Our Mission, Vision, and Values will be finalized this month and will bring a shared understanding of purpose, insight, and culture. Our Dashboard provides a central area for Department communication and resources to be shared. Job descriptions for all Department positions are being finalized and sent to the Human Resources Consultant for review. Our management team has had several changes over the last year but is almost fully staffed.

The work completed over the last year sets the stage for strategic planning efforts that will be implemented in 2024. The dashboard work will be expanded to include CCS and high-cost areas such as out of home care and Institutes for Mental Disease. Fiscal is restructuring accounts to align by division rather than a program number. Operations will focus on grant writing with the intent of enhancing revenues and expanding programming. We are excited for all the changes and positive outcomes they will have for the consumers we serve.

Department Staffing Up	odate			
Total FTE's Filled FTE's Vacant FTE's				t FTE's
257.66	246.66	4.3%		

Family Services Division Update (Melissa Christopherson)

In Family Services, we continue to face a shortage of placement resources for children with needs that reach the level of moderate or severe. Local resources are denying more children for entry, citing that the needs of the children exceed the capacity of the agency. This results in utilization of out-of-state facilities, who often have significantly higher rates. We are planning to start review of all out of home cases to identify needs, strengths, and trends, as this is of particular importance to the status of our out of home care budget.

In the area of Centralized Access, we have been working on designing and implementing a new phone system that will streamline and organize our calls in a more efficient and effective manner. Access Supervisor, Julie Brown, has been working with Information Systems (IS) and the new calling system is now ready for implementation. The system will also allow us to better direct certain calls to specific staff, which will improve the training experience for new employees.

In Youth Services, individual meetings have occurred with local schools to discuss truancy needs, trends, and possible solutions. It is planned that the information gained during those meetings will be discussed with the judges during the January Judges meeting to determine next steps.

Alternate Care continues to plan for the Annual Holiday Drive thru event and is looking for additional gift baskets for families. Donations are trending low in comparison to last year. Further, work is still being done to streamline the licensing process with the hopes of increasing recruitment. Alternate Care has been continually addressing strategies

to address the shortage of foster parent applicants in our community willing to work with school age youth and teens.

In the area of CPS, a member of the board inquired about our rate of re-entry after reunification at the last board meeting. So far, in the calendar year of 2023, we have had re-entry in 5 cases. In most cases, the reason for re-entry was relapse. None of the cases involved a serious incident of abuse such as hospitalization.

Centralized Access (Julie Brown)	June	July	August	Sept	Oct
Child Protective Services reports received	101	75	106	125	135
Child Protective Services reports screened in for Initial Assessment	24	19	21	33	27
Child Welfare Service reports received	10	13	16	14	28
Child Welfare Service reports screened in	9	11	9	11	16
Adult Protective Services Reports and requests for Guardianship/Protective Placement	36	39	31	56	54
Birth to Three Referrals	23	32	29	38	32
Outpatient Clinic Referrals	3	12	7	9	11
AODA Referrals	4	8	5	8	2
Comprehensive Community Services (CCS) Referrals	55	40	46	48	50
Children's Integrated Services Referrals (CLTS or Children's CCS)	20	2	19	16	16
Crisis Referrals & 3-Party Petition Requests	5	6	12	8	9
Community Support Program (CSP) Referrals	3	3	5	6	6
Call Intakes	44	38	40	38	24
Pre-admission Screening and Resident Review (PASRR) for Nursing home	47	33	44	28	31

Child Protective Services Initial Assessment (Tasha Alexander)	June	July	August	Sept	Oct
Initial assessments completed	33	35	22	17	19
Assessments resulting in substantiation	3	9	2	5	4
Assessments completed involving child remaining in home	31	33	20	13	15
Assessments resulting in services opening with Department	3	2	3	4	5

Child Protective Services Ongoing (Courtney Wick)	June	July	August	Sept	Oct
Children served in Ongoing Child Protective Services	154	138	149	137	137
Families served in Ongoing Child Protective Services	87	80	85	76	77
Children served in home	73	58	70	60	45

Youth Services (Hannah Keller)	June	July	August	Sept	Oct
Youth served in Youth Services Program	107	97	104	100	98
Youth being served in their home	82	71	77	76	68
Families served in Youth Services Program	105	108	93	90	88

Intensive Permanency Services (Nicholas Stabenow- Schneider)	June	July	August	Sept	Oct
Youth receiving Intensive Permanency Services	16	16	14	14	14

Alternate Care (Nicholas Stabenow-Schneider)	June	July	August	Sept	Oct
Children in out-of-home care at end of month	102	107	122	120	121
Median length of stay in months for children discharged in month	9.5	10.5	6.9	7.7	15.9

Birth-to-Three (Nicholas Stabenow-Schneider)	June	July	August	Sept	Oct
Children being served	99	100	101	102	112

Juvenile Detention Center (Michael Ludgatis and Martin Adams)	June	July	August	Sept	Oct
Total admissions - number youth	40	32	33	29	28
Total admissions - number days	510	577	516	435	447
Eau Claire County admissions - number days	106	127	138	118	115
Short-term admissions - number youth	33	25	26	24	23
Short-term admissions - number days	312	360	330	285	292
Eau Claire County short-term admissions - number youth	12	8	9	12	14
Eau Claire County short-term admissions - number days	58	65	87	58	53
180 program admissions - number youth	7	7	7	5	5
180 program admissions - number days	198	217	186	150	155
Average daily population youth per day	17.0	18.6	16.6	14.5	14.4
Occupancy rate	74.0	80.9	72.4	63.0	62.7
Climate survey – staff	56%	N/A	N/A	77%	88%
Climate survey – safety	66%	N/A	N/A	73%	79%
Climate survey – cleanliness	67%	N/A	N/A	86%	89%
Climate survey – overall	50%	N/A	N/A	86%	78%

Behavioral Health Division Update (Luke Fedie)

As I write this update, many of us are preparing for the upcoming Thanksgiving Holiday. It has helped me reflect on all the things that we have to be grateful for over the last year here in Behavioral Health. I am thankful for the board's support of our expansion of programming in our Children's Long-Term Support program and our Crisis program. The expansion of these programs has allowed us to provide services more expediently with our community members, including children, adults, and families.

There will be more to be thankful for in 2024 as well. We are always looking at ways that we can collaborate with our other county partners, and we have an opportunity to do just that with the Sheriff's Office's deflection grant. This grant is focused on deflecting individuals from the legal system, allowing for programming to happen more upstream than has been typical. The role for Human Services in this grant will be to house a deflection case manager

that can work with individuals that are referred by law enforcement. This case manager will be housed with our treatment court team and will be functioning as a resource coordinator, providing linkage and coordination of care.

In our Crisis program, we have hired a certified Peer Support Specialist, David Stanley. We are excited to have David in our program and we look forward to finding ways that this position can continue to support our community members.

I would like to end this update by sharing a note that one of our service facilitators received from a client:

"Hi Beth!

In keeping with the spirit of the upcoming Holiday, I wanted to express my gratitude to you and your colleagues who work to serve others within the CCS and partner organizations.

Thank you for connecting me with a Team of kind, caring and encouraging individuals—each one a professional in their field. This experience is truly a life-changing one for me.

Not to say I've arrived. There's a road ahead of me to be sure—stretches of easy travel, interrupted here and there by road blocks, detours, and construction zones. I'm both excited and curious to see where it will take me! Thank you for making the journey appear far less frightening.

I hope you enjoy the Holiday surrounded by those you love and hold dear.

Thank you."

Adult Protective Services (Nancy Weltzin)	June	July	August	Sept	Oct
Investigations requests	40	45	34	55	52
Investigations screened out	2	0	3	6	6
Investigations concluded	26	14	15	12	14
Investigations substantiated	6	2	2	6	10
Allegation of self-neglect	19	18	11	22	4
Allegation of neglect	3	8	6	3	3
Allegation of financial abuse	7	5	5	10	9
Requests for guardianship	2	2	5	2	10

Children's Long-Term Support (James LeDuc)	June	July	August	Sept	Oct
Current enrollment	339	349	364	372	384
Current waitlist	203	203	190	166	150
Foster Care	19	18	21	21	20

Clinic (Jen Coyne)	June	July	August	Sept	Oct
Clients in Med Management	182	185	186	190	196
Clients in Therapy	170	171	175	172	173
Referrals	21	32	30	33	38
Med management waitlist	7	17	8	11	9
Therapy waitlist	8	11	12	6	17

Community Support Program (Jocelyn Lingel-Kufner)	June	July	August	Sept	Oct
Number participants	114	113	115	115	116
New admissions	1	2	2	1	1
Referral list	11	10	11	14	16

Comprehensive Community Services (Cinthia Wiebusch)	June	July	August	Sept	Oct
Current case count	253	258	262	264	259
Referrals	33	38	46	38	40
External referrals	30	26	37	38	30
Internal referrals	3	12	9	0	10
Admissions	19	19	24	18	16
Discharges	8	10	17	21	14
Adults waiting for CCS services	16	12	14	9	2
Youth waiting for CCS services	2	2	1	0	0

Crisis Services (Santana Rothbauer)	June	July	August	Sept	Oct
Crisis contacts	198	202	175	221	206
Emergency detentions	19	27	13	10	21
Clients placed in local hospitals	16	21	10	8	15
Clients placed in IMD's	3	4 W	3 W	2 W	CW
W – Winnebago; M - Mendota	3	2 M	3 W	2 VV	6 W
Face-to-face assessments completed	7	8	9	10	11
Community Re-Entry Referrals (Eau Claire County Jail)	17	25	29	24	22
DHS Mental Health Liaison Contacts (Eau Claire County	11	17	13	13	14
Sherriff's Department)	11	17	15	15	14
DHS Mental Health Liaison Contacts (3-11 PM Eau Claire	10	9	7	13	8
Police Department)	10	9	,	13	O

Treatment Court (Brianna Albers)	June	July	August	Sept	Oct
Current caseload	27	27	30	28	27
Branch 1 - AIM	3	3	3	4	4
Branch 3 - Mental Health Court	9	8	10	7	7
Branch 5 - Drug Court	13	14	15	15	14
Vet Court	2	2	2	2	2
Referrals	9	17	6	10	9

Economic Support Services Division Update (Kathy Welke)

The Great River's Consortium continues to stay diligent in meeting the needs of our customers in a timely and accurate manner. We continue to see our overall caseload size decrease due to the review processes of many individuals for whom we have maintained their healthcare eligibility throughout the pandemic.

Economic Support Services (Kathy Welke)	June	July	August	Sept	Oct
Calls received	13,826	12,215	14,126	14,025	13,856
Applications processed	2,981	2,911	3,307	3,254	3,447
Renewals processed	4,672	4,439	4,540	4,294	4,302
All Cases	73,325	73,437	72,003	70,543	68,781
Cases in Eau Claire County	16,629	16,665	16,399	16,063	15,073
Active Child Care Cases	1039	1057	1,046	1,067	1,039
Active Eau Claire Child Care Cases	279	283	279	282	274

Preliminary Thru September 2023 Human Services Board Meeting Held on 12/4/2023

The September financials indicate a deficit for the Department.

Estimated Deficit:

(\$117,783)

Factors to note impacting budget

Expenses:

YTD Alternate Care placements - Up over last month

YTD High Cost Institutional Placements - Down over last month

YTD High Cost Placements - Up over last month

Eau Claire County Department of Human Services

YTD Estimated

Preliminary Financial Statement w/o CCS Estimated for the Period January 1, 2023 through September 30, 2023

Revenue	Net YTD Budget	YTD Actual Transacations	Estimated Adjustments	Adjusted Transactions	Estimated Net Variance Excess (Deficient)
01-Tax Levy	6,431,930	6,431,930	0	6,431,930	-
04-Intergovernment Grants and Aid (State &					
Federal Grants)	10,735,288	10,418,057	1,092,623	11,510,680	775,393
05-Intergovernmental Charges for Services					
(Medicaid & Other Counties)	3,433,517	1,815,114	1,070,985	2,886,099	(547,417)
06-Public Charges for Services (Client					
Contributions)	586,557	483,151	56,415	539,566	(46,991)
09-Other Revenue (TAP & Misc.)	129,746	134,758	14,390	149,148	19,402
11-Fund Balance	24,281	*	-	-	(24,281)
Total Revenue	21,341,319	19,283,011	2,234,413	21,517,424	176,105
				YTD Estimated	
Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Estimated Adjusted Transactions	Estimated Net Variance Excess (Deficient)
Expenditures 01-Regular Wages	Net YTD Budget 8,591,309			Adjusted	
01-Regular Wages	Budget	Transactions	Adjustments	Adjusted Transactions	Excess (Deficient)
	Budget	Transactions 7,675,998	Adjustments	Adjusted Transactions 8,275,685	Excess (Deficient) 315,624
01-Regular Wages 02-OT Wages 03-Payroll Benefits	Budget 8,591,309 -	Transactions 7,675,998 58,416	Adjustments 599,688	Adjusted Transactions 8,275,685 58,416	Excess (Deficient) 315,624 (58,416)
01-Regular Wages 02-OT Wages	Budget 8,591,309 - 3,829,601 8,375,488 334,656	7,675,998 58,416 3,362,241 8,950,151 328,052	Adjustments 599,688 - 234,704	Adjusted Transactions 8,275,685 58,416 3,596,946 9,172,832 328,052	Excess (Deficient) 315,624 (58,416) 232,655 (797,344) 6,604
01-Regular Wages 02-OT Wages 03-Payroll Benefits 04-Contracted Services	Budget 8,591,309 - 3,829,601 8,375,488	7,675,998 58,416 3,362,241 8,950,151	Adjustments 599,688 - 234,704	Adjusted Transactions 8,275,685 58,416 3,596,946 9,172,832 328,052 103,226	Excess (Deficient) 315,624 (58,416) 232,655 (797,344) 6,604 89
01-Regular Wages 02-OT Wages 03-Payroll Benefits 04-Contracted Services 05-Supplies & Expenses	Budget 8,591,309 - 3,829,601 8,375,488 334,656	7,675,998 58,416 3,362,241 8,950,151 328,052	Adjustments 599,688 - 234,704	Adjusted Transactions 8,275,685 58,416 3,596,946 9,172,832 328,052	Excess (Deficient) 315,624 (58,416) 232,655 (797,344) 6,604
01-Regular Wages 02-OT Wages 03-Payroll Benefits 04-Contracted Services 05-Supplies & Expenses 07-Fixed Charges (Liability Insurance)	Budget 8,591,309 - 3,829,601 8,375,488 334,656 103,315	7,675,998 58,416 3,362,241 8,950,151 328,052 103,226	Adjustments 599,688 - 234,704	Adjusted Transactions 8,275,685 58,416 3,596,946 9,172,832 328,052 103,226	Excess (Deficient) 315,624 (58,416) 232,655 (797,344) 6,604 89

Estimated September 2022	Surplus /	(Deficiency)	Ś	(69,609)

Estimated Revenue Adjustments Included:

01-Tax Levy	0
04-Grants and Aid	1,092,623
05-Charges for Services	1,070,985
06-Public Charges	56,415
09-Other	 14,390
	\$ 2,234,413

Estimated Expense Adjustments Included:

01-Regular Wages	599,688
02-OT Wages	224 724
03-Payroll Benefits	234,704
04-Contracted Services	222,681
05-Supplies & Expenses	
07-Fixed Charges	-
09-Equipment	-
10-Other	
	\$ 1,057,073

^{**} This reflects an estimate as of the point in time of the current month's financials. This is not reflective of a year-end estimate.

Eau Claire County Department of Human Services CCS Preliminary Financial Statement Estimated for the Period January 1, 2023 through September 30, 2023

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Estimated Adjusted Transactions	Estimated Net Variance Excess (Deficient)
01-Tax Levy		_	*		-
04-Intergovernment Grants and Aid (State & Federal Grants)	42,750	19,329	-	19,329	(23,421)
05-Intergovernmental Charges for					
Services (Medicaid & Other Counties)	7,504,994	6,672,398	734,075	7,406,473	(98,522)
06-Public Charges for Services (Client Contributions)	16,125	5,706	(5,706)	-	(16,125)
09-Other Revenue	-			-	-
11-Fund Balance Applied (2022 ccs	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
Est.Reconcilation, Rec'd 2023)	243,676		-	••)	(243,676)
Total Revenue	7,807,545	6,697,433	728,369	7,425,802	(381,743)

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Estimated Adjusted Transactions	Estimated Net Variance Excess (Deficient)
01-Regular Wages	2,783,736	2,601,866	218,030	2,819,896	(36,160)
02-OT Wages	-	314	-	314	(314)
03-Payroll Benefits	1,052,172	957,273	73,975	1,031,248	20,924
04-Contracted Services	3,469,953	2,790,103	27,640	2,817,743	652,210
05-Supplies & Expenses	28,500	24,162	-	24,162	4,338
09-Equipment	25,875	39,419	-	39,419	(13,544)
AMSO Allocation	447,309	446,673		446,673	636
Total Expenditures	7,807,545	6,859,810	319,645	7,179,455	628,090
General Ledger Surplus/(Deficiency) of Rev	enue over Expenditures	\$ (162,377)		**	
Estimated Surplus/ (Deficiency) of Revenue					\$ 246,346

Note: Any deficit at year end will be received after Reconciliation in December 2023

Estimated September 2022 Surplus / (Deficiency) (93,908)

Estimated Revenue Adjustments Included:

01-Tax Levy		
04-Grants and Aid	,	
05-Charges for Services		734,075
06-Public Charges		(5,706)
09-Other		
	\$	728,369

Estimated Expense Adjustments Included:

01-Regular Wages	218,030
02-OT Wages	
03-Payroll Benefits	73,975
04-Contracted Services	27,640
05-Supplies & Expenses	
09-Equipment	-
10-Other	
	\$ 319,645

DHS Child Alternate Care and Adult Institutions For Period Ending 09/30/2023

Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH)

			2023												
	New Placements	Clients		Budget		Expense		(Over)/Under Budget							
FC	3	70	\$	109,000	\$	137,065	\$	(28,065)							
TFC	0	9	\$	48,000	\$	62,871	\$	(14,871)							
GH	0	4	\$	21,250	\$	81,007	\$	(59,757)							
RCC	0	6	\$	85,833	\$	115,404	\$	(29,571)							
September Total	3	89	\$	264,083	\$	396,347	\$	(132,264)							
2023 YTD Total	65	143	\$	2,376,747	\$	2,729,018	\$	(352,271)							
2022 YTD Comparison	55	143	\$	2,087,109	\$	2,397,200	\$	(310,091)							

•	Ir	istitute f	or N	1ental Diseas	e	STREET, S	
	New Placements	Clients		Budget	Expense		(Over)/Under Budget
TCHCC	0	0	\$	50,185	\$	-	\$ 50,185
Winnebago/Mendota	3	6	\$	62,500	\$	2,549	\$ 59,952
September Total	3	6	\$	112,685	\$	2,549	\$ 110,137
2023 YTD Total	60	69	\$	1,014,169	\$	1,132,643	\$ (118,474
2022 YTD Total	92	106	\$	695,173	\$	1,546,888	\$ (851,716)

Adult Fan	nily Homes (AFI	Homes (AFH) & Community Based Residential Facility (CBRF)												
				2023	3									
	New Placements	Clients		Budget		Expense	(Over)/Under Budget							
AFH	0	11	\$	80,500	\$	174,060	\$	(93,560)						
CBRF	2	13	\$	94,174	\$	143,031	\$	(48,857)						
September Total	2	24	\$	174,674	\$	317,091	\$	(142,416)						
2023 YTD Total	15	36	\$	1,572,069	\$	1,934,423	\$	(362,354)						
2022 YTD Total	15	39	\$	1,936,976	\$	1,606,916	\$	330,060						

ALTERNATE CARE REPORT Month Ending September 2023

Level of Care
Foster Care
Therapeutic Foster Care
Group Home
Residential Care Center
Total

	August			Septembe	r		Ave Cost per		
Placements	Clients	Days	Placements	lacements Clients		Placements	Clients	Days	Day
11	75	2,035	3	70	1,999	48	111	18,355	\$56
0	9	279	0	9	270	8	15	2,116	\$191
1	4	114	0	4	120	3	6	820	\$431
1	7	182	0	6	180	6	11	1,616	\$581
13	95	2,610	3	89	2,569	65	143	22,907	

Level of Care
Foster Care
Therapeutic Foster Care
Group Home
Residential Care Center

Total

					E	xpense						Revenue						
Ad	- August		ust Expense	August - Percent Used		Adjusted Budget - September	-	eptember Expense	Y	TD Expense	YTD Percent Used		Adjusted Budget	YTD Revenue	Percent Collected			
\$	872,000	\$	115,299	102.6%	\$	981,000	\$	137,065	\$	1,031,895	105.2%	\$	251,475	\$ 171,984	68.4%			
\$	384,000	\$	46,169	89.1%	\$	432,000	\$	62,871	\$	405,069	93.8%	\$	27,750	\$ 24,399	87.9%			
\$	170,000	\$	50,717	160.4%	\$	191,250	\$	81,007	\$	353,684	184.9%	\$	22,500	\$ 11,424	50.8%			
\$	686,667	\$	120,322	119.8%	\$	772,500	\$	115,404	\$	938,370	121.5%	\$	45,750	\$ 27,371	59.8%			
\$	2,112,667	\$	332,507	110.4%	\$	2,376,750	\$	396,347	\$	2,729,018	114.8%	\$	347,475	\$ 235,178	67.7%			

Eau Claire County Department of Human Services YTD Program Expense & Revenue Summary Thru September 30, 2023

							YTB							Year End			
	Budge		Mor Adjusted Actu	nthly	Adjusted Actu	al Payanuas	Budgeted Adjusted Actual Expenses Adjusted Actual Revenues					Annu	alized	Annua	lized		
Program/Sub-Program	Evnoncos 9.	Targeted %	Expenses	% of Expenses Utilized	Revenue	% of Revenues Utilized	Expenses & Revenues	Targeted %	Expenses	% of Expenses Utilized	Revenues	% of Revenues Utilized	Expenses	% Annualized	Revenues	% Annualized	
Community Care & Treatment of Children and Youth for Wellbeing, Protection, and Safety (CPS & Youth Justice)	\$801,479	8.3%	\$1,021,969	10.6%	\$766,872	8.0%	\$7,213,309	75.0%	\$7,572,822	78.7%	\$6,733,372	70.0%	\$10,097,096	105.0%	\$8,977,829.5	93.3%	
Community Care & Treatment of Adults & Children with Mental Health and/or Substance Use Disorder (CSP, Crisis, Treatment Court, CCS, Clinic)	\$1,630,426	8.3%	\$1,330,737	6.8%	\$1,556,710	8.0%	\$14,673,833	75.0%	\$14,255,619	72.9%	\$14,480,031	74.0%	\$19,007,492	97.1%	\$19,306,707.4	98.7%	
3. Community Care & Treament of Children who are Developmentally or Physically Disabled, Delayed, or have a Social Emotional Disturbance (83, CLTS, & CST)	\$330,847	8.3%	\$361,452	9.1%	\$457,971	11.5%	\$2,977,623	75.0%	\$2,425,565	61.1%	\$2,834,558	71.4%	\$3,234,086	s 81.5%	\$3,779,410.0	95,2%	
4. Secure Detention Services for Youth Offenders (JDC)	\$136,631	8.3%	\$173,221	10.6%	\$110,205	6.7%	\$1,229,680	75.0%	\$1,268,417	77.4%	\$1,169,626	71.3%	\$1,691,223	103.2%	\$1,559,500.8	95.1%	
5. Protection of Vulnerable Adults (APS)	\$92,007	8.3%	\$119,110	10.8%	\$108,488	9.8%	\$828,059	75.0%	\$841,387	76.2%	\$930,933	84.3%	\$1,121,849	101.6%	\$1,241,244.6	112.4%	
6. Financial & Economic Assistance (ES)	\$279,932	8.3%	\$299,335	8.9%	\$247,456	7.4%	\$2,519,385	75.0%	\$2,464,467	73.4%	\$2,794,707	83.2%	\$3,285,957	7 97.8%	\$3,726,275.4	110.9%	
Total	\$3,271,321	8.3%	\$3,305,824	8.4%	\$3,247,702	8.3%	\$29,441,888	75.0%	\$28,828,278	73.4%	\$28,943,226	73.7%	\$38,437,704	97.9%	\$38,590,968	98.3%	