DEPARTMENT MISSION

Attract and retain talent; help people understand their value to the organization.

DEPARTMENT BUDGET HIGHLIGHTS

In 2022 completed an extensive RFP process for a new health plan vendor after being notified our existing vendor was leaving the business. Signed a 3-year letter of agreement with Security Health Plan as our new vendor partner for a fully insured health plan, alongside an enhancement in our benefit offering to include free access to the Marshfield Direct Access Clinics dedicated to a small group of employer members, including the Eau Claire County population. This, along with reducing simplifying and enhancing the plan design for employees resulted in a budget neutral change for the County along with a 3 year not to exceed agreement at 10% in year one, 12% in years two and three, contingent on the medical loss ratio (MLR) being under 100%.

STRATEGIC DIRECTION AND PRIORITY ISSUES

- Proactively monitor and manage claims, keeping an eye on our MLR
- Partner with Vitality Wellness Program, Security Health Plan and the Direct Access Clinic to educate employees on
 resources available to assist them in their health care journey and keep them engaged in being good health care consumers
 while maintaining a positive return on investment over the long term
- Listen to feedback (Employee Value Perception Survey) and continue to improve the employee experience with the Eau Claire County benefit program by enhancing benefits while staying within budget

TRENDS AND ISSUES ON THE HORIZON

- Important to monitor MLR as our rate caps on the health plan are contingent on MLR being 100% or less.
- High-cost pharmacy continues to drive health plan cost
- Continue to evaluate self-funding the health plan
- Continues to access a direct access clinic managed by the County that is dedicated to the health and wellbeing of the Eau
 Claire County employees and their families

OPERATIONAL CHANGES IN 2024

- Decision to change dental plan to self-funded from fully insured, collapsing two dental plans into one with a budget neutral impact
- Decision to keep the Selerex (Ready Enroll) enrollment website, and transfer third party support from Standard to Mutual of Omaha
- Decision to offer a genomic testing benefit and counseling related to the test results

OPERATIONAL CHANGES - WITH FISCAL IMPACT

- After reviewing the utilization of the benefit advocacy tool, Alithias, we are recommending this contract is not renewed for the 2024 plan year, estimated savings of approximately \$14,000
- Budgeted increase for the health plan was 10% and the calculated renewal came in at 3.5% resulting in a budget savings of approximately \$730,557
- Changing dental from 25% employer premium contribution to 50% contribution with estimated budget impact of \$79,341 based on current enrollment
- Changing vision from 100% employee paid premium to 50% employer, 50% employee paid premium with estimated budget impact of \$19,780 for the County based on current enrollment
- Changing the Selerix enrollment platform to a new third party from Standard to Mutual of Omaha, estimated savings of approximately \$14,400

OPERATIONAL CHANGES – WITHOUT FISCAL IMPACT

HR Benefits Coordinator will be triaging increased employee questions as a result of the Alithias contract termination

KEY ASSUMPTIONS AND POTENTIAL RISKS

• Self-funding dental plan presents a small potential risk of claims being higher than budgeted for the plan year

Overview of Revenues and Expenditures

	2022	2023	2023	2024	2024	%
Revenues	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
05-Intergovernmental Charges for Services	\$9,326,483	\$10,902,274	\$11,150,000	\$12,643,936	\$12,665,936	16%
09-Other Revenue	\$2,691	-	1	1	-	
11-Fund Balance Applied	-	\$200,000	-	-	-	-100%
Total Revenues:	\$9,329,174	\$11,102,274	\$11,150,000	\$12,643,936	\$12,665,936	14%

	2022	2023	2023	2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
01-Regular Wages	\$15,085	\$25,448	\$22,594	\$25,446	\$25,446	0%
02-OT Wages	-	-	-	-	-	
03-Payroll Benefits	\$8,802	\$15,526	\$10,520	\$16,354	\$16,354	5%
04-Contracted Services	\$178,570	-	\$434,000	\$125,689	\$125,689	
05-Supplies & Expenses	\$1,000	-	-	-	-	
10-Grants, Contributions, Other	\$8,822,456	\$10,861,300	\$10,713,000	\$12,476,447	\$12,498,447	15%
12-Fund Transfers	-	\$200,000	-	-	-	-100%
Total Expenditures:	\$9,025,914	\$11,102,274	\$11,180,114	\$12,643,936	\$12,665,936	14%

Net Surplus/(Deficit)- Health Insurance Fund	\$303,260	\$0	(\$30,114)	\$0	\$0	
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Overview of Revenues and Expenditures by Program Area

Benefit Administration

	2022	2023	2023	2024	2024	%
Revenues	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
05-Intergovernmental Charges for Services	-	-	-	-	-	
09-Other Revenue	-	1	-	-	-	
11-Fund Balance Applied	-	-	-	-	-	
Total Revenues:	\$0	\$0	\$0	\$0	\$0	

	2022	2023	2023	2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
01-Regular Wages	\$15,085	\$25,448	\$22,594	\$25,446	\$25,446	0%
02-OT Wages	-	-	-	-	-	
03-Payroll Benefits	\$8,733	\$15,526	\$10,520	\$16,354	\$16,354	5%
04-Contracted Services	\$158,043	-	\$134,000	\$125,689	\$125,689	
05-Supplies & Expenses	-	-	-	-	-	
10-Grants, Contributions, Other	\$18,260	-	-	-	-	
12-Fund Transfers	-	-	-	-	-	
Total Expenditures:	\$200,121	\$40,974	\$167,114	\$167,489	\$167,489	309%

Net Surplus/(Deficit)- Benefit	(\$200,121)	(\$40,974)	(\$167,114)	(\$167,489)	(\$167,489)	
Administration	(, , ,	(, , ,	(, , ,	(, , ,	(, , ,	

Overview of Revenues and Expenditures by Program Area

Self-Funded Health Claims

	2022	2023	2023	2024	2024	%
Revenues	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
05-Intergovernmental Charges for Services	1	-	-	-	-	
09-Other Revenue	1	1	1	1	1	
11-Fund Balance Applied	1	1	1	1	1	
Total Revenues:	\$0	\$0	\$0	\$0	\$0	

	2022	2023	2023	2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
01-Regular Wages	-	-	-	-	-	
02-OT Wages	-	-	-	-	-	
03-Payroll Benefits	\$69	-	-	-	-	
04-Contracted Services	\$20,528	-	-	-	-	
05-Supplies & Expenses	\$1,000	-	-	-	-	
10-Grants, Contributions, Other	\$837,166	-	(\$3,000)	-	-	
12-Fund Transfers	-	-	-	-	-	
Total Expenditures:	\$858,763	\$0	(\$3,000)	\$0	\$0	

Net Surplus/(Deficit)- Self-	(\$858,763)	\$0	\$3,000	\$0	\$0	
Funded Health Claims	(\$636,703)	ΦU	\$5,000	ΦU	ΦU	

Overview of Revenues and Expenditures by Program Area

Health Insurance Premiums/HSA

	2022	2023	2023	2024	2024	%
Revenues	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
05-Intergovernmental Charges for Services	\$9,326,483	\$10,902,274	\$10,910,000	\$12,494,235	\$12,494,235	15%
09-Other Revenue	\$2,691	1	1	1	1	
11-Fund Balance Applied	-	\$200,000	1	1	1	-100%
Total Revenues:	\$9,329,174	\$11,102,274	\$10,910,000	\$12,494,235	\$12,494,235	13%

	2022	2023	2023	2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
01-Regular Wages	-	-	-	-	-	
02-OT Wages	-	-	-	-	-	
03-Payroll Benefits	-	-	-	-	-	
04-Contracted Services	-	-	\$300,000	-	-	
05-Supplies & Expenses	-	-	-	-	-	
10-Grants, Contributions, Other	\$7,967,030	\$10,861,300	\$10,476,000	\$12,326,746	\$12,326,746	13%
12-Fund Transfers	-	\$200,000	-	-	-	-100%
Total Expenditures:	\$7,967,030	\$11,061,300	\$10,776,000	\$12,326,746	\$12,326,746	11%

Insurance Premiums/HSA \$1,362,144 \$40,974 \$134,000 \$167,489 \$167,489	Net Surplus/(Deficit)- Health Insurance Premiums/HSA	\$1,362,144	\$40,974	\$134,000	\$167,489	\$167,489	
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Overview of Revenues and Expenditures by Program Area

Self-Funded Dental

	2022 2023 2023		2024	2024	%	
Revenues	Actual	Actual Adjusted Budget Estimate		Request	Recom- mended	Change
05-Intergovernmental Charges for Services	-	-	\$240,000	\$149,701	\$149,701	
09-Other Revenue	1	1	-	-	1	
11-Fund Balance Applied	1	1	-	-	1	
Total Revenues:	\$0	\$0	\$240,000	\$149,701	\$149,701	

	2022	2023	2023	2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
01-Regular Wages	-	-	-	-	-	
02-OT Wages	-	-	-	-	-	
03-Payroll Benefits	-	-	-	-	-	
04-Contracted Services	-	-	-	-	-	
05-Supplies & Expenses	-	-	-	-	-	
10-Grants, Contributions, Other	-	-	\$240,000	\$149,701	\$149,701	
12-Fund Transfers	-	-	-	-	-	
Total Expenditures:	\$0	\$0	\$240,000	\$149,701	\$149,701	

Net Surplus/(Deficit)- Self-	\$0	02	\$0	\$0	\$0	
Funded Dental	\$0	3 0	ΦU	ΦU	ΦU	

Overview of Revenues and Expenditures by Program Area

Self-Funded Vision

	2022	2023	2023	2024	2024	%
Revenues	Actual Adjusted Budget		Estimate	Request	Recom- mended	Change
05-Intergovernmental Charges for Services	-	-	-	-	\$22,000	
09-Other Revenue	1	1	1	1	1	
11-Fund Balance Applied	-	-	-	-	-	
Total Revenues:	\$0	\$0	\$0	\$0	\$22,000	

	2022	2023	2023	2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
01-Regular Wages	-	-	-	-	-	
02-OT Wages	-	-	-	-	-	
03-Payroll Benefits	-	-	-	-	-	
04-Contracted Services	-	-	-	-	-	
05-Supplies & Expenses	-	-	-	-	-	
10-Grants, Contributions, Other	-	-	-	-	\$22,000	
12-Fund Transfers	-	-	-	-	-	
Total Expenditures:	\$0	\$0	\$0	\$0	\$22,000	

Funded Vision S0 S0 S0 S0	Net Surplus/(Deficit)- Self- Funded Vision	\$0	\$0	\$0	\$0	\$0	
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Program Summary

	2022	2023	2023	2024	2024	%
Revenues	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
Benefit Administration	-	-	-	-	-	
Self-Funded Health Claims	-	-	-	-	-	
Health Insurance Premiums/HSA	\$9,329,174	\$11,102,274	\$10,910,000	\$12,494,235	\$12,494,235	13%
Self-Funded Dental	-	-	\$240,000	\$149,701	\$149,701	
Self-Funded Vision	-	-	-	-	\$22,000	
Total Revenues:	\$9,329,174	\$11,102,274	\$11,150,000	\$12,643,936	\$12,665,936	14%

	2022	2022 2023 2023 2024		2024	2024	%
Expenditures	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
Benefit Administration	\$200,121	\$40,974	\$167,114	\$167,489	\$167,489	309%
Self-Funded Health Claims	\$858,763	-	(\$3,000)	-	-	
Health Insurance Premiums/HSA	\$7,967,030	\$11,061,300	\$10,776,000	\$12,326,746	\$12,326,746	11%
Self-Funded Dental	-	-	\$240,000	\$149,701	\$149,701	
Self-Funded Vision	-	-	-	-	\$22,000	
Total Expenditures:	\$9,025,914	\$11,102,274	\$11,180,114	\$12,643,936	\$12,665,936	14%

	2022	2023	2023	2024	2024	%
Net	Actual	Adjusted Budget	Estimate	Request	Recom- mended	Change
Benefit Administration	(\$200,121)	(\$40,974)	(\$167,114)	(\$167,489)	(\$167,489)	309%
Self-Funded Health Claims	(\$858,763)	-	\$3,000	-	-	
Health Insurance Premiums/HSA	\$1,362,144	\$40,974	\$134,000	\$167,489	\$167,489	309%
Self-Funded Dental	-	-	-	-	-	
Self-Funded Vision	-	-	-	-	-	
Total Net	\$303,260	\$0	(\$30,114)	\$0	\$0	

Budget Analysis

	2023 Adjusted Budget	Cost to Continue Operations in 2024	2024 Requested Budget
05-Intergovernmental Charges for Services	\$10,902,274	\$1,741,662	\$12,643,936
09-Other Revenue	-	1	1
11-Fund Balance Applied	\$200,000	(\$200,000)	1
Total Revenues	\$11,102,274	\$1,541,662	\$12,643,936

01-Regular Wages	\$25,448	(\$2)	\$25,446
02-OT Wages	-	-	-
03-Payroll Benefits	\$15,526	\$828	\$16,354
04-Contracted Services	1	\$125,689	\$125,689
05-Supplies & Expenses	-	-	-
10-Grants, Contributions, Other	\$10,861,300	\$1,615,147	\$12,476,447
12-Fund Transfers	\$200,000	(\$200,000)	-
Total Expenditures	\$11,102,274	\$1,541,662	\$12,643,936

Revenue Assumptions

	2022	2023	2023	2024	2024
Revenue Source	Actual	Budget	Estimate	Request	Recom- mended
Insurance Premiums From Depts	9,326,483	10,902,274	10,910,000	12,494,235	12,494,235
Dental Ins Prem From Dept	ı	ı	240,000	149,701	149,701
Vision Ins Prem From Dept	ı	ı	ı	ı	22,000
Misc Revenue	2,691	ı	ı	ı	ı
Fund Balance Applied	-	200,000	-	-	-
TOTAL	\$9,329,174	\$11,102,274	\$11,150,000	\$12,643,936	\$12,665,936

Contracted Services Summary

	2022	2023	2023	2024	2024
Expenditure Type	Actual	Budget	Estimate	Request	Recom- mended
Professional Services	178,570	ı	434,000	125,689	125,689
Utility Services	-	ı	ı	1	1
Repairs And Maintenance	-	ı	ı	1	1
Other Contracted Services	-	-	-	-	-
Total	\$178,570	\$0	\$434,000	\$125,689	\$125,689

Contracted Services Detail

	2022	2023	2023	2024	2024		
Expenditure	Actual	Budget	Estimate	Request	Recom- mended	Description	Expenditure Type
Hra Admin Fees	20,528	-	-	-	-	Administration fees	Professional Services
Benefit Administration Fees	155,695	-	134,000	123,628	123,628	Administration fees	Professional Services
Audit Fees	2,348	1	ı	2,061	2,061	External audit	Professional Services
Near Site Clinic	-	-	300,000	-	-	Medical	Professional Services
TOTAL	\$178,570	\$0	\$434,000	\$125,689	\$125,689		