

## WHAT IS A COORDINATED SERVICES TEAM?

- ❖ A *family team* is formed. The team is made up of family members, service providers, friends, relatives, school and other community members.
- ❖ A *strengths and needs assessment* is completed with the family focusing on things that the family does well while identifying areas of need.
- ❖ The team develops an individualized and collaborative *plan of care*, drawing on resources from the community and developing solutions when gaps in services are identified.
- ❖ The team develops *crisis plans* with the family to prepare for any crisis in the home, school or community.
- ❖ The *team ends* the formal involvement when the parent has a voice in decisions that are made regarding the child, access to services, a strong support network and has the ability to carry on the team process.

If the child you are considering referring to the Coordinated Services Team meets the above criteria, contact Becca Klingbeil at 715-491-8286 or [becca.klingbeil@eauclairecounty.gov](mailto:becca.klingbeil@eauclairecounty.gov) to begin the referral process.



## Eau Claire County Coordinated Services Team



For more information  
contact:

Eau Claire County  
Department of  
Human Services CST  
715-491-8286  
Fax: 715-318-5616

## PROJECT MISSION

The mission of the Coordinated Services Team (CST) is to maintain children with multiple needs in a family setting. The program partners believe that a family setting is the key to a child's growth and are committed to a working partnership with families and other agencies to achieve this mission.

## COLLABORATION

No single agency has the staff or the resources to serve all children and their families. The CST process draws on the expertise and energy of family members, natural supports (relatives, friends, co-workers) and professionals working together to strengthen resources to better support and serve families.

In order to meet the needs of families, a close collaborative relationship is necessary. Families must be actively involved in the planning, implementation, and evaluation of services.

## CST CORE VALUES

**Family-Centered:** CST is flexible and based on the strengths that are unique to each family and their support network. The family has a voice in all decisions about their family and the leaders in the team process.

**Strength Based:** "Strength Based" means focusing on those things the family does well. Strengths can also be found in attitudes, values, skills, and dreams.

**Community Based:** Recognizes and utilizes resources in our community, including formal and informal supports and service systems.

**Unconditional Care:** The family team does not "give up" or "end". It means the team adapts to the family's needs not the family adapting to the program needs.

## CRITERIA FOR INVOLVEMENT

- ❖ Child is or has recently been involved in at least two of the following direct services:
  - Mental Health (therapy and/or medication management)
  - Special Education
  - Juvenile Justice
  - Child Protective Services
  - AODA
- ❖ Other interventions have not been successful over time; persistent obstacles to services are present, and there is a need for service coordination due to involvement in multiple systems.
- ❖ Child is at risk of out-of-home placement (or is transitioning home from out-of-home placement).
- ❖ CST is a voluntary service. You have talked to the parents about Coordinated Services Team, and the parents understand the team process and are committed and able to be involved in the team.