

# HIGHWAY FAQs

- **What if I need to contact the Highway Department after working hours?**

Please call the Sheriff's Office dispatch center at (715) 839-4972 with concerns related to safety on state/county highways and they will contact on-call Highway Department staff. For non-urgent concerns, please contact the Eau Claire County Highway Department at (715) 839-2952 or [ecchwy@eauclairecounty.gov](mailto:ecchwy@eauclairecounty.gov) during normal business hours or leave a message. **If there is an emergency endangering the lives of motorists, please call 911.**

- **Where can I find information on Wisconsin road conditions and construction?**

You can find information on road conditions and traffic, as well as view traffic cameras that show current roadway conditions, on the Wisconsin Department of Transportation (DOT) [511 Website](#).

- **Is this where I renew my driver's license and license plates?**

Driver's licenses and license plates are issued by the Wisconsin Department of Motor Vehicles (DMV). Please visit their [website](#) or call (608) 264-7447.

- **Is this where I can pay for a speeding or parking ticket?**

The Highway Department does not issue speeding and parking tickets. Please contact the Police or Sheriff's Department that issued the ticket.

- **How do I report deer carcasses on the highway?**

If the remains are **on** the active, traveled portion of a highway, call **911**. These remains pose an urgent safety hazard.

State & Federal Highways: For interstate, U.S. and state highways, report the location to the [county Sheriff's Office](#) or to the Eau Claire County Highway Department at 715-839-2952 or [ecchwy@eauclairecounty.gov](mailto:ecchwy@eauclairecounty.gov). Please note that the Wisconsin DOT contracts with an independent contractor for removal of deer carcasses on the State and Federal Highway systems. When deer carcasses on state or federal highways are reported to the Eau Claire County Highway Department or Sheriff's Department, the independent contractor is notified. The carcasses are removed and transported by the contractor to an approved disposal site. You can view more information on the DOT's website [here](#).

County Highways: For all County Highways, the Eau Claire County Highway Department does not remove deer carcasses unless they are a hazard to the traveling public. If the deer carcass is a safety hazard for drivers, the carcass will be moved to the ditch or side of the road to decompose.

Local/Town roads: contact the municipality.

- **What happens if my mailbox is damaged by a snowplow?**

The Eau Claire County Highway Department does not repair or replace damaged mailboxes. All mailboxes placed within the public right-of-way are owned by the property owner and are placed there at the owner's risk. The Eau Claire County mailbox policies can be viewed on the [Mailbox Policy page](#).

- **Can I hire the Highway Department to perform work on my private property?**

The Highway Department, by law, is not allowed to perform hired work for the public.

- **Can I purchase supplies from the Highway Department?**

The Highway Department cannot sell supplies to private contractors or the public.