

# Digital Literacy Coaching Program Interest Form

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United Way of the  
Greater Chippewa Valley

## Preferred Contact Method:

- Phone \_\_\_\_\_  Email \_\_\_\_\_

## Preferred Language:

- English  Miao, Hmong  Spanish  
 Other \_\_\_\_\_

## Do you prefer in-person or virtual coaching?

- In-person  Virtual

## What kind of device are you currently using?

- Smartphone  Tablet  Laptop Computer  
 Desktop Computer  I don't have a device  
 Other, please describe:

## What skills do you need help with?

- Device Hardware (e.g., I need help turning on my smartphone)  
 Home Connectivity (e.g., I need help getting connected to an Internet Service Provider)  
 Digital Skills (e.g., I need help getting into my email)  
 Research (e.g., I need help finding information about a topic)  
 Other, please describe:

## How did you hear about this program?

**Please feel free to add any additional comments that may be helpful in matching you to a Digital Literacy Coach.**

**To be paired with your coach, please submit the following information to Amber Scharenbroch at United Way of the Greater Chippewa Valley:**

**mail:** 3603 N. Hastings Way, Suite 200    **email:** [ascharenbroch@uwgcv.org](mailto:ascharenbroch@uwgcv.org)    **phone:** (715) 834-5043

# Are you experiencing TECH-nical Difficulties?



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United Way of the Greater Chippewa Valley is continuing the Digital Literacy Coaching Program, previously administered by Eau Claire County's Broadband Committee. This program is modeled after the Digital Navigator Model produced by National Digital Inclusion Alliance.

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This service is open to all residents of Eau Claire County. College student volunteers (Digital Literacy Coaches) are paired with residents who wish to further their digital literacy skills.

Digital Literacy Coaches work one-on-one to address YOUR unique learning goals and needs. Coaches first assess your needs and then guide you towards training activities and resources. You can get training on basic digital literacy skills or more specific skills.

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## **Basic Digital Literacy Training Options:**

- Components of a Computer    ▪ Mouse and Keyboard Use
- Using an Internet Browser    ▪ Creating and Using an Email Account
- Basics of Word Processing (Create, Edit, Save, and Print a Document)
- Privacy, Security, and Data Protection    ▪ Finding Trusted Sources for Additional Learning

## **Additional Digital Literacy Training Options:**

- Zoom    ▪ Telehealth    ▪ Social Media    ▪ Online Banking
- Creating Posters and Graphics    ▪ Renewing Library Books
- Online Shopping    ▪ Research and Education    ▪ Renewing Your Driver's License Online
- Virtual Fitness Videos and Nutrition Tips    ▪ Streaming TV Shows, Movies and Music

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## **We're here to help you with your technology needs!**

Your Digital Literacy Coach will form a trusting relationship, support progress and guide you to resources geared towards your needs.



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