

AGENDA

Eau Claire County

Human Services Board

Date: February 28, 2022

Time: 5:00 PM

Location: Virtual Meeting via WebEx Events

Those wishing to make public comments must submit their name and address no later than 30 minutes prior to the meeting to stephanie.hirsch@co.eau-claire.wi.us. Comments are limited to three minutes; you will be called on during the public comment section of the meeting. Written comments will also be accepted and should be submitted to stephanie.hirsch@co.eau-claire.wi.us

Public Access:

****mute your personal device upon entry***

Join by meeting number

Join from the meeting link:

<https://eauclairecounty.webex.com/eauclairecounty/j.php?MTID=md2bfb96279ec104453809f7a1859c2e6>

Join by meeting number:(access code): 2591 226 3715 Meeting password: ZNpgrPRJ892

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1. Roll Call
2. Confirmation of Meeting Notice
3. Public Comment
4. Review of Meeting Minutes
 - January 24, 2022 – Action/Accept/Denial/Revise
5. Review of December and Preliminary 2021 year-end Financials – Action/Accept/Denial/Revise
6. Update on CCS 2022 Advance Payment – Discussion
7. Presentation of 2021 Annual Report – Discussion/Action
8. Preparing for New Board Members, and Advice from Senior Members – Discussion/Action
9. Director’s Report to Human Services Board – Discussion/Action
 - Covid updates re: DHS
 - Grant funding: Updates - Use of ARPA Funds, Opioid settlement funding
 - Staffing updates
 - Waitlist management
10. Future Agenda Items
 - Prevention Services – Discuss June Meeting

Next Human Services Board meeting is scheduled for Monday, March 28, 2022

Prepared by Diane Cable – Department of Human Services

Please note: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 715-839-6945 (FAX) 715-839-1669 or (TDD) 715-839-4735 or by writing to the ADA Coordinator, Human Resources Department, Eau Claire County Courthouse, 721 Oxford Ave., Eau Claire, Wisconsin 54703



MINUTES

Eau Claire County

Human Services Board

Monday, January 24, 2022 at 5PM

Virtual Meeting

Present: Chair Colleen Bates, Vice Chair Sandra McKinney, Supervisor Kimberly Cronk, Supervisor Martha Nieman, Supervisor Katherine Schneider, Citizen Member Lorraine Henning, Citizen Member Jim Catlin, Citizen Member Kathleen Clark, Citizen Member Paul Maulucci, Ex Officio Member Chair Nick Smiar, Supervisor Donald Mowry

Others: Stephanie Hirsch – Committee Clerk, Department of Human Services (DHS) Director Diane Cable, DHS Deputy Director Ron Schmidt, DHS Fiscal Manager Vickie Gardner, DHS Behavioral Health Administrator Luke Fedie, DHS Economic Support Administrator Kathy Welke, DHS Accountant Chelsey Meyer, Senior Accounting Manager Amy Weiss

Public: Members of the public present.

Call to Order

Chair Bates called the meeting to order at 5:00 pm.

Roll Call

The Committee Clerk called the roll, and it is noted above under present.

Confirmation of Meeting Notice

The Chair asked if the meeting had been noticed, and the Committee Clerk said that it had been.

Public Comment

The Chair asked if any public comment had been received, and the Committee Clerk said that none had been received. Vice Chair McKinney moved to close comment, and Supervisor Schneider seconded the motion. The motion was unanimously approved.

Review/Approval of Committee Minutes

The Board reviewed meeting minutes from December 20, 2021. Members requested changing Citizen Member Henning's title and indicating that Clark was not present. Supervisor Schneider moved to approve the minutes, as edited. Vice Chair McKinney seconded the motion. Minutes were unanimously approved.

Review of November 2021 Financials

Fiscal Manager Gardner reviewed November 2021 financials. Supervisor Mowry asked that DHS share some more detail on some of the higher cost placements in IMDs and AFHs. Deputy Director Schmidt said that some more information could be provided.

Supervisor Cronk moved acceptance of the report, and Supervisor Nieman seconded the motion. The report was unanimously accepted.

Review of 2021 Activities and Discussion of New Board Members

The Board reviewed 2021 activities and discussed opportunities for orienting new Board members. Ideas included:

- Encouraging new members to watch the prior recorded session.
- Developing a regular rotation of education topics.
- Creating a sub-group to work on a training agenda for the year.
- Having members meet with DHS administrators to review the value and knowledge-based pieces of DHS as well as technical topics, such as DHS finances.
- Developing written material, such as an orientation binder.
- Promoting the Wisconsin Counties Association's education sessions and participation in the WCA Health and Human Services Advisory.
- Distributing material from the most recent WCA meeting.
- Getting advice from those who have served, potentially having a buddy system.

Supervisor Cronk asked that the senior members of the Board share their historical wisdom and advice at the next meeting.

Chair Bates said that it would be beneficial to have a person from DHS Board to be on the Finance Committee. She asked that this get added to the agenda for next month for DHS and also ask to put it on the Administration Committee meeting.

Director's Report to Human Services Board

Deputy Director Schmidt reviewed the monthly report.

Supervisor Cronk asked that branch names to the numbers for Treatment Courts.

Supervisor Cronk asked that DHS consider an expungement clinic as part of the System of Care and RED-R work.

Future Agenda Items:

Adjourn

The meeting was adjourned at 6:38 p.m.

Respectfully submitted by,

Stephanie Hirsch

Eau Claire County Human Services Financial Overview

For December 2021

Human Services Board Meeting

Held on 2/28/2022

The December financials indicate a deficit for the Department. The overall financial projection of the program areas are within budget.

Financial Surplus/(Deficit) Estimate: (\$83,006)

Factors to note impacting budget - favorable and unfavorable

Staff Vacancies:

Incurring personnel cost savings

Unable to accrue budgeted revenue due to vacant positions

Operations:

Increase of Adult Placements

High Cost Placements

Eau Claire County
 Department of Human Services
 Preliminary Financial Statement w/o CCS Estimated for the Period
 January 1, 2021 through December 31, 2021

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Tax Levy	8,637,999	7,918,164	719,835	8,637,999	-
04-Intergovernment Grants and Aid (State & Federal Grants)	11,200,117	9,479,109	2,194,881	11,673,990	473,873
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	4,832,242	4,019,672	609,657	4,629,330	(202,912)
06-Public Charges for Services (Client Contributions)	813,775	754,646	24,925	779,571	(34,204)
09-Other Revenue (TAP & Misc.)	348,142	148,536	32,188	180,724	(167,418)
Total Revenue	25,832,275	22,320,127	3,581,487	25,901,614	69,339

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Regular Wages	9,353,471	8,514,548	318,740	8,833,287	520,184
02-OT Wages	-	59,681	-	59,681	(59,681)
03-Payroll Benefits	4,311,275	3,883,135	56,633	3,939,769	371,506
04-Contracted Services	11,583,723	11,922,879	725,887	12,648,766	(1,065,043)
05-Supplies & Expenses	493,246	310,268	-	310,268	182,978
07-Fixed Charges (Liability Insurance)	81,997	82,280	-	82,280	(283)
09-Equipment	8,564	110,570	-	110,570	(102,006)
10-Other	-	-	-	-	-
Total Expenditures	25,832,276	24,883,360	1,101,260	25,984,621	(152,344)

Excess (Deficiency) of Revenue over Expenditures (83,006)

December 2020 Excess / (Deficiency) 304,197

Revenue Adjustments Included:

Tax Levy	719,835
State/Federal	2,194,881
MA/Other Counties	609,657
Public Charges	24,925
Other	32,188
	<u>\$ 3,581,486</u>

Expense Adjustments Included:

Overhead	21,941
Wages and Benefits	375,373
Add'l Contracted Services	545,777
Non-CCS Program Expenses	158,170
Liability & Work Comp Insurance	-
IT Equipment-Quarterly Allocation	-
	<u>\$ 1,101,260</u>

Eau Claire County
 Department of Human Services
 Preliminary CCS Financial Statement Estimated for the Period
 January 1, 2021 through December 31, 2021

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Tax Levy	-	-	-	-	-
04-Intergovernment Grants and Aid (State & Federal Grants)	-	-	-	-	-
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	7,585,590	7,243,598	(1,808,979)	5,434,620	(2,150,970)
06-Public Charges for Services (Client Contributions)	42,000	24,925	(24,925)	(0)	(42,000)
09-Other Revenue	-	-	-	-	-
11-Fund Balance Applied (2021 CCS Est.Gap, Rec'd 2022)	2,821,250	-	-	-	(2,821,250)
Total Revenue	10,448,840	7,268,523	(1,833,904)	5,434,619	(5,014,221)

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Regular Wages	3,239,432	2,684,903	104,030	2,788,933	450,499
02-OT Wages	-	3,326	-	3,326	(3,326)
03-Payroll Benefits	1,382,855	1,051,957	17,243	1,069,201	313,654
04-Contracted Services	5,224,531	2,922,948	(51,622)	2,871,326	2,353,205
05-Supplies & Expenses	37,976	18,499	-	18,499	19,477
09-Equipment	-	47,014	-	47,014	(47,014)
AMSO Allocation	564,046	423,084	-	423,084	140,962
Total Expenditures	10,448,840	7,151,732	69,652	7,221,384	3,227,456

Excess (Deficiency) of Revenue over Expenditures **(1,786,764)**

Revenue Adjustments Included:

MA	648,035
CCS 2019-2020 WIMCR	(2,457,013)
Public Charges	(24,925)
	<u>\$ (1,833,903)</u>

Expense Adjustments Included:

Accrued Wages & Benefits	121,273
Non-CCS Program Expenses	(158,170)
Add'l CCS Expenses	106,548
IT Allocation	-
	<u>\$ 69,652</u>

**DHS Child Alternate Care and Adult Institutions
For Preliminary Period Ending 12/31/2021**

Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH)					
	2021				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
FC	2	73	\$ 106,731	\$ 100,122	\$ 6,609
TFC	0	11	\$ 14,702	\$ 45,391	\$ (30,689)
GH	1	3	\$ 15,750	\$ 29,909	\$ (14,159)
RCC	1	7	\$ 106,903	\$ 127,160	\$ (20,257)
December Total	4	94	\$ 244,086	\$ 302,582	\$ (58,496)
<i>2021 YTD Total</i>	<i>82</i>	<i>193</i>	<i>\$ 2,929,032</i>	<i>\$ 3,329,819</i>	<i>\$ (400,787)</i>
<i>2020 YTD Comparison</i>	<i>97</i>	<i>225</i>	<i>\$ 3,080,552</i>	<i>\$ 3,130,509</i>	<i>\$ (49,957)</i>

Juvenile Corrections (Lincoln Hills/Copper Lake)					
	2021				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
December	0	0	\$ -	\$ -	\$ -
2021 YTD Total	0	0	\$ -	\$ -	\$ -
<i>2020 YTD Comparison</i>					

Institute for Mental Disease					
	2021				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
TCHCC	2	12	\$ 17,283	\$ 89,866	\$ (72,583)
Winnebago	6	9	\$ 36,044	\$ 156,927	\$ (120,883)
Mendota	0	0	\$ 15,447	\$ -	\$ 15,447
December Total	8	21	\$ 68,775	\$ 246,793	\$ (178,018)
2021 YTD Total	74	87	\$ 825,297	\$ 1,767,987	\$ (942,690)
<i>2020 YTD Comparison</i>	<i>61</i>	<i>72</i>	<i>\$ 777,045</i>	<i>\$ 1,766,619</i>	<i>\$ (989,574)</i>

Northern/Southern Centers (Adult/Child Developmentally Disabled (DD))					
	2021				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
December	0	0	\$ -	\$ -	
2021 YTD Total	0	0	\$ -	\$ -	
<i>2020 YTD Comparison</i>					

Adult Family Homes (AFH) & Community Based Residential Facility (CBRF)					
	2021				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
AFH	0	11	\$ 29,588	\$ 71,771	\$ (42,183)
CBRF	0	18	\$ 142,799	\$ 60,284	\$ 82,515
December Total	0	29	\$ 172,387	\$ 132,055	\$ 40,332
2021 YTD Total	61	65	\$ 2,068,643	\$ 2,312,124	\$ (243,481)
<i>2020 YTD Comparison</i>	<i>32</i>	<i>69</i>	<i>\$ 2,135,418</i>	<i>\$ 1,944,747</i>	<i>\$ 190,671</i>

**ALTERNATE CARE REPORT
Month Ending December 2021**

Level of Care	November			December			YTD			Ave Cost per Day
	Placements	Clients	Days	Placements	Clients	Number of Days	Placements	Clients	Days	
Foster Care	5	80	2,257	2	73	2,193	45	140	30,927	\$42
Therapeutic Foster Care	0	13	366	0	11	319	13	25	4,863	\$137
Group Home	1	3	65	1	3	84	11	10	517	\$299
Residential Care Center	0	9	247	1	7	180	13	18	2,324	\$523
Total	6	105	2,935	4	94	2,776	82	193	38,631	

Level of Care	Expense				Revenue					
	Adjusted Budget - November	November Expense	November - Percent Used	Adjusted Budget - December	December Expense	YTD Expense	YTD Percent Used	Adjusted Budget	YTD Revenue	Percent Collected
Foster Care	\$ 1,174,041	\$ 105,408	101.6%	\$ 1,280,772	\$ 100,122	\$ 1,292,910	100.9%	\$ 347,341	\$ 330,739	95.2%
*Therapeutic Foster Care	\$ 161,724	\$ 50,659	383.8%	\$ 176,426	\$ 45,391	\$ 666,142	377.6%	\$ 3,000	\$ 32,941	1098.0%
Group Home	\$ 173,250	\$ 18,024	72.1%	\$ 189,000	\$ 29,909	\$ 154,813	81.9%	\$ 10,000	\$ 10,262	102.6%
Residential Care Center	\$ 1,175,928	\$ 112,232	92.6%	\$ 1,282,831	\$ 127,160	\$ 1,215,954	94.8%	\$ 42,000	\$ 57,014	135.7%
Total	\$ 2,684,943	\$ 286,323	105.8%	\$ 2,929,029	\$ 302,582	\$ 3,329,819	113.7%	\$ 402,341	\$ 430,956	107.1%

Notes: *Treatment Foster Care is over budget primarily due to CLTS placements. In previous years, all CLTS placement costs were expensed and budgeted under Foster Care.

Eau Claire County
Department of Human Services
YTD Preliminary Program Expenditures Summary
Thru December 31, 2021

Program	Monthly				YTD				Year End	
	Budgeted		Adjusted Actual		Budgeted		Adjusted Actual		Annualized	
	Expenses	Targeted %	Expenses	% of Expenses Utilized	Expenses	Targeted %	Expenses	% of Expenses Utilized	Expenses	% Annualized
1. Community Care & Treatment of Children who are Abused or Neglected	\$569,110	8.3%	\$556,624	8.2%	\$6,829,320	100.0%	\$6,935,577	101.6%	\$6,935,577.5	101.6%
2. Community Care & Treatment of Adults & Children with BH Issues	\$1,609,925	8.3%	\$1,596,152	8.3%	\$19,319,102	100.0%	\$16,928,578	87.6%	\$16,928,577.8	87.6%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$138,553	8.3%	\$124,092	7.5%	\$1,662,631	100.0%	\$1,514,183	91.1%	\$1,514,182.8	91.1%
4. Community Care and Treatment of Youth Offenders	\$304,739	8.3%	\$347,956	9.5%	\$3,656,865	100.0%	\$3,864,820	105.7%	\$3,864,820.4	105.7%
5. Protection of Vulnerable Adults	\$94,772	8.3%	\$72,100	6.3%	\$1,137,264	100.0%	\$976,945	85.9%	\$976,945.2	85.9%
6. Financial & Economic Assistance	\$291,653	8.3%	\$225,130	6.4%	\$3,499,835	100.0%	\$2,971,251	84.9%	\$2,971,250.7	84.9%
Total	\$3,008,751	8.3%	\$2,922,054	8.1%	\$36,105,017	100.0%	\$33,191,354	91.9%	\$33,191,354	91.9%

Ideas for follow-up on suggested orientation options for new Board members

Generated at 1/24/2022 Board Meeting

- Encourage new members to watch the prior recorded session.
- Develop a regular rotation of education topics.
- Create a sub-group to work on a training agenda for the year.
- Have members meet with DHS administrators to review the values and knowledge-based pieces of DHS as well as technical topics, such as DHS finances.
- Develop written material, such as an orientation binder.
- Promote the Wisconsin Counties Association's education sessions and participation in the WCA Health and Human Services Advisory.
- Distribute material from the most recent WCA meeting.
- Get advice from those who have served, potentially having a buddy system.

EAU CLAIRE COUNTY HUMAN SERVICES
 Director – Diane Cable
 Department Report – Division & Unit Updates
 February 2022

Directors Update:

Here's some news from around DHS.

- **Covid updates:** Like the rest of the community, we all are pleased to see the drop in Covid case counts. DHS continues to follow closely the case counts and assess changes to operations and processes.
- **Grant funding updates:** County Administration is providing the leadership and direction for use of the ARPA funds and the Opioid settlement funding. We continue to be involved with both processes. We continue to learn and understand how we can use the funds for serving individuals in the Department and community.
- **Staffing updates:** We are continuing to move forward with hiring of positions that were on the bridge plan and newly funded in 2022.
- **Waitlist management:** As reported in the data in this update, units have the following wait lists:

	Oct.	Nov.	Dec	Jan. '22
Clinic - Med Management	10	11	1	5
Clinic - Therapy		63	59	4
Community Support Program	21	22	20	15
Comprehensive Community Support Program - Adults	3	7	7	7
Comprehensive Community Support Program - Youth	26	12	14	9
Children's Long-Term Support Program	142	144	147	174

- **A few other updates:**
 - The Alternate Care team organized and facilitated a foster care recruitment forum this week. The event was focused on the recruitment of individuals to provide foster care and respite care for children. This well-received event was in-person and virtual.
 - Some staff and managers are reading the book "Biased: Uncovering the Hidden Prejudice That Shapes What We See, Think, and Do, by Jennifer Eberhardt," and staff/managers will also be attending the Traveling Smithsonian exhibit at Pablo Center that examines bias "Smithsonian exhibit at Pablo: 'The Bias Inside Us'".

Outpatient Clinic (Jennifer Coyne)

Clinic	Oct.	Nov.	Dec.	Jan '22
Clients in Med Management	167	250	270	267
Clients in Therapy	145	138	155	124
Referrals	21	22	7	17
Med management waitlist	10	11	1	5
Therapy waitlist		63	59	4

Key Issues: The Clinic continues to struggle with issues and concerns regarding COVID. All staff are highly encouraged to work remotely as much as possible until otherwise instructed. Staff are excited at the prospective of being able to come back into the office soon. The Therapy waitlist count has been reduced after sorting through referrals to see which requests were no longer were current and/or which potential clients had found help elsewhere.

Staffing Updates: As mentioned in the last Board updates, the Clinic's Administrative Specialist, Kelsey Marsolek, is moving to a part-time Admin role in the Centralized Access Unit. Kelsey has agreed to stay part time with the clinic until March 4th. Our new administrative specialist will start on March 2nd. We are also in the process of interviewing for new Therapist position.

Treatment Courts (Jennifer Coyne, Brianna Albers)

Treatment Court	Oct.	Nov.	Dec.	Jan '22
Current caseload	38	32	29	23
Branch 1 - AIM	11	9	8	7
Branch 3 - Mental Health Court	11	9	10	7
Branch 5 - Drug Court	10	11	8	6
Vet Court	1	3	3	3
Referrals	18	9	8	7

Key Issues: Referrals are low because of COVID, and new admissions have been halted until the Unit is fully staffed.

Staffing Updates: Marsha Schiszik, AIM Court Case Manager, had her last day this past Friday, as she shifts into a related role with the State. The Unit is in the hiring process for her position and, until then, her duties are spread across the team. Brianna Albers is transitioning into the Treatment Court Supervisor role and is familiarizing herself with processes, responsibilities, and data collection.

Community Support Program (Jocelyn Lingel-Kufner)

Community Support Program	Oct.	Nov.	Dec.	Jan '22
Number participants	107	105	103	104
New admissions	1	1	2	1
Referral list	21	22	20	15

Key Issues: CSP completed the state re-certification and is recertified for another two years. CSP is working to add IPS, an evidence-based employment program, to the available options for clients.

Staffing Updates: CSP is interviewing for two positions, one to replace Lisa Geist who moved to the Therapist position and the other to replace Monique Steiner who left mid-February.

Crisis Services & Jail Re-Entry (Santana Stauty, Becky Stendahl)

Crisis Services & Jail Re-Entry	Oct.	Nov.	Dec.	Jan '22
Crisis contacts	270	268	230	239
Emergency detentions	32	21	8	22
Clients placed in local hospitals	14	9	10	10
Face-to-face assessments completed	37	33	14	18
Jail re-entry total clients	20	15	6	*
New or self-referral leaving jail	11	12	5	*
Ongoing jail re-entry cases	9	2	1	*
Re-engaged jail re-entry cases	2	1	0	*

Key Issues: In a development for the region as a whole, Sacred Heart has partnered with St. Joe's to solicit a grant to add 22 additional inpatient psychiatric beds. Sacred Heart currently has 29 beds for adults and adolescents. As a result of securing the grant, Sacred Heart will add four more beds (for a total of 33 beds) and will become an adult-only unit. St. Joe's will create an 18-bed adolescent unit. The timeline of these additions is still unknown, however, once complete, it will address a long-standing shortage in in-patient treatment for adolescents and adults, which is a particular challenge for DHS clients seen by the Crisis unit. Note that the Jail Re-entry program was not active in January due to a staffing transition.

Staffing Updates: Jordan Kolb is starting as the AODA/Crisis Case Manager on March 7th.

Adult Protective Services (Nancy Huberty)

Adult Protective Services	Oct.	Nov.	Dec.	Jan '22
Investigations requests	46	58	33	43
Investigations screened out	3	8	3	4
% Investigations screened out	7%	14%	9%	9%
Investigations concluded	19	15	16	19
Investigations substantiated	3	6	6	2
% investigations substantiated	16%	40%	18%	5%
Allegation of self-neglect	25%	16%	36%	19%
Allegation of neglect	7%	27%	15%	26%
Allegation of financial abuse	27%	21%	21%	30%
Requests for guardianship	16%	19%	15%	20%

Key Issues: The Unit has continuing challenges with finding Adult Family Home and Community-Based Residential facility placements.

Staffing Updates: The Unit is fully staffed.

Comprehensive Community Services Program (Cinthia Wiebusch)

Comprehensive Community Support	Oct.	Nov.	Dec.	Jan '22
Current case count	194	197	195	193
Referrals	39	34	18	21
External referrals	33	28	16	18
Internal referrals	6	6	2	3
Admissions	25	13	10	14
Discharges	18	10	12	17
Adults waiting for CCS services	3	7	7	7
Youth waiting for CCS services	26	12	14	9

Key Issues: CCS finished and submitted its State recertification documentation and fees. Mental Health Professionals and Substance Use Professionals continue to triage adult and youth cases to admit and serve people in a timely manner. Staff continue to meet with Barron and St. Croix Service Directors twice per month to share resources, ideas, and processes. Supervisors continue to update the CCS Guidebook to help staff follow policies and procedures.

Staffing Issues: Three service facilitators joined DHS on February 14th. The CCS Program continues to interview for Service Facilitators. The Program is also hiring a Substance Use Professional and a Supervisor.

Children's Long-Term Support (Acting Manager, Ron Schmidt)

Children's Long-Term Support	Oct.	Nov.	Dec.	Jan '22
Current enrollment	231	241	244	243
Current waitlist	142	144	147	174

Current Issues: The Unit and Agency Administrators and Managers are working on building capacity for the planned addition of staff. The Unit has seen a recent increase in referrals, resulting in a growing waitlist.

Staffing Updates: One Social Worker has been promoted to a Supervisor. The Unit is in the process of continuing to hire staff and juggling temporary leaves, including two upcoming FMLA leaves. In addition, efforts are to identify a new manager.

ECONOMIC SUPPORT (KATHY WELKE)

Economic Support	Oct.	Nov.	Dec.	Jan '22
Calls received	12,393	12,008	10,953	13,763
Applications processed	2,684	3,384	3,726	3,799
Renewals processed	3,045	2,598	2,460	2,772
All cases	65,407	66,257	66,740	66,716
Cases in Eau Claire County	14,255	14,952	14,502	14,510
Active Child Care cases	1,181	1,245	1,235	1,243
Active Eau Claire Child Care cases	334	345	340	343

Key Issues: The Federal Public Health Emergency has been extended to 4/15/22. If this end date stays, Economic Support would see COVID waivers begin to unwind starting in June 2022. This will be a slow unwinding that will last a 12-month duration. The Great Rivers Consortium will be deploying new call center software on 1/22/22 and staff have been training on the software.

Staffing Update: Economic Support has one vacant position, and recruitment will begin in the early part of the year.

FAMILY SERVICES (TERRI BOHL)**Birth-to-Three (Melissa Christopherson)**

Birth-to-Three	Oct.	Nov.	Dec.	Jan '22
Children being served	136	139	143	140

Key Issues: The team is preparing to present to the state about the implementation of the social and emotional grant.

Staffing Update: Based on the approval of the budget, one of our contracted positions with CESA will move in house, resulting in a cost savings of over \$10,000.

Juvenile Detention Center (Rob Fadness, Michael Ludgatis)

Juvenile Detention Center	Oct.	Nov.	Dec.	Jan '22
Total admissions number youth	27	26	27	20
Total admissions number days	456	459	396	348
Eau Claire County admissions - number youth	7	7	9	3
Eau Claire County admissions - number days	46	62	65	20
Short-term admissions - number youth	22	21	22	15
Short-term admissions - number days	301	309	241	193
Eau Claire County short-term admissions - number youth	7	7	9	3
Eau Claire County short-term admissions - number days	46	62	65	20
180 program admissions - number youth	5	5	5	5
180 program admissions - number days	155	150	155	155
Average daily population youth per day	14.7	15.3	12.8	11.2
Occupancy rate	64%	66%	56%	48.40%
Incident report*	65	76	27	N/A
Climate survey - staff	81%	80%	80%	78%
Climate survey - safety	70%	70%	71%	77%
Climate survey - cleanliness	87%	86%	86%	94%
Climate survey - overall	90%	83%	85%	100%

*The incident report count for January has not yet been determined.

Staffing updates: The JDC is in the process of hiring one .50 FTE male, and an individual was offered the position. JDC is also currently recruiting for two .50 FTE female positions.

General Updates: January in general has historically been a slow month for JDC, and Covid has further reduced activity.

FAMILY SERVICES

Administrator

Terri Bohl

Division Description

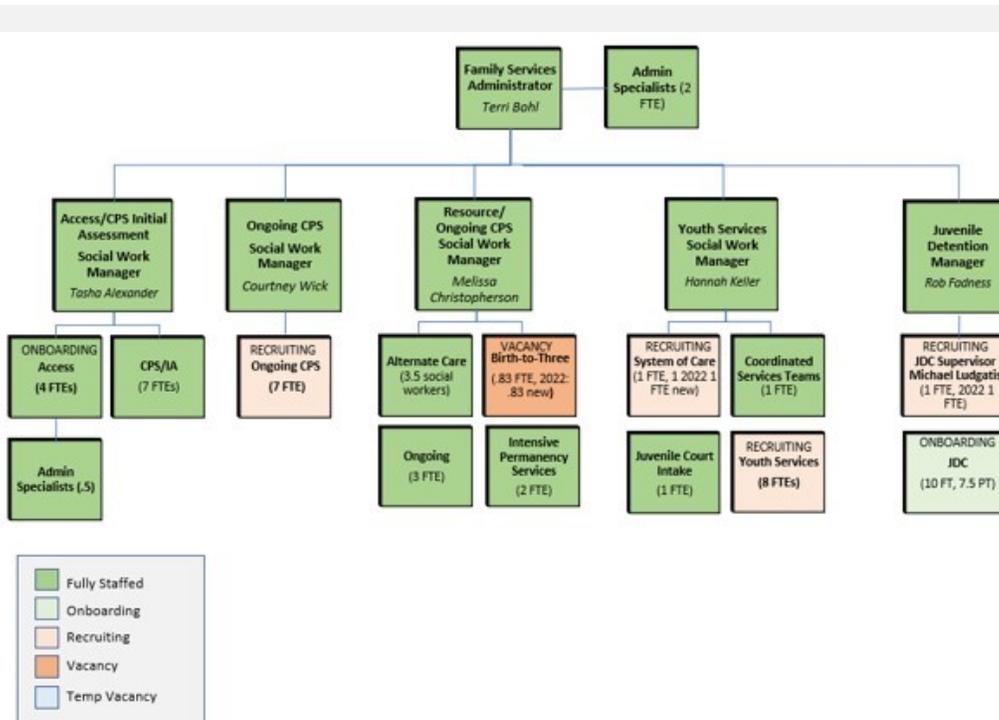
The Family Services Division works to protect children from abuse and neglect through the following strategies: support for parents/caregivers as they make necessary behavioral changes; help for youth with skills and treatment needs so that they may stay safely in the community; support for children who need permanency planning and connections; recruitment, licensing, and support for kinship and foster care providers; support for families of children with developmental delays or disabilities; and protection of public safety while providing rehabilitation to youth offenders.

February Update

The Alternate Care team, with the help of Christa Dutter, recently organized a foster care recruitment event entitled: Foster Care Forum -- Every Child Needs Someone, Why Not You? It was both virtual and in person, and it was held in coordination with the organization Jonah and local churches. Kim Schlais, Angie Pichler, and Sherill Jahr gave a brief presentation on the need for foster families and respite providers and had two guest speakers -- Nic Ashman and Kevin Klein – who shared their experiences as being foster parents. The Our RED-Reduction team has begun carrying out interviews with youth and parents who have had contacts with the Juvenile Justice System to learn more about their experiences. The team also recently met with EDI coordinator Jeneise Briggs to learn more about how the RED-Reduction work can be coordinated with other related efforts underway or planned.

February Staffing

A few staffing shifts are underway in Family Services. Sheng Lor is settling into her role with the Access team, just as Bridget Kinderman shifts into her new role as Operations Administrator. Josh Kilde, who served families in his role as a Strengthening Families worker, has recently decided to pursue a new career adventure. Josh provided a wide range of services to children and families, including parenting education, supervised visits, mentoring, safety checks and access to community resources. As a foster parent himself, he brought a unique perspective and insight to team discussions. In addition, three interns from UWEC started in Family Services on January 26th and will stay with us through the semester.



Access, Initial Assessment, Ongoing CPS, Youth Services, Intensive Permanency, and Alternate Care**Manager(s)****Tasha Alexander, Courtney Wick, Melissa Christopherson, and Hannah Keller****Unit Description**

These units provide direct services and support to children, youth, and families in our community. Access unit staff receive reports of abuse or neglect for children and adults and referrals for services. The safety of children is the paramount responsibility of CPS staff members, while Youth Services staff members must assure safety for youth and for their community. Through assessment and case planning, all staff strive to enhance the well-being of the individuals served and assure children have permanency in their living environments. Intensive Permanency Services staff provide additional support to youth with the goal of forming healthy relationships that will provide a connection and path to permanency for youth. The Alternate Care team works with community care providers to assess and assure they provide a safe and nurturing home environment for children needing an out-of-home placement.

Related Laws and Regulations**Related Laws**

Much of the work completed by the Family Services Division is regulated by Chapter 48 (the Children's Code), Chapter 938 (The Juvenile Justice Code), and DCF Administrative Code 56 (Foster Home Care for Children). The Wisconsin Department of Children and Families developed Safety, Access, Ongoing Services, and Youth Justice standards specifying the requirements necessary to perform case practice in the state of Wisconsin. The Wisconsin Indian Child Welfare Act (WICWA) guides practice ensuring the best interest of Native American children.

Regulating Agency

The Wisconsin Department of Children and Families regulates County Child Protective Services activities.

Unit Goals, Accomplishments, Challenges, and Funding Sources**Barriers Faced**

- Housing shortages and homelessness continues to be a barrier for families.
- Substance use continues to be a primary factor in majority of cases.

Goals for 2022

- Maximize placements with relatives or kin-like individuals.
- Improve timeliness of the termination of parental rights process.
- Increase percent of children and youth served in their own homes.

Monthly Updates

- Oct 21** Fentanyl continues to be a growing factor in Child Protective Services reports received. Over the summer, Centralized Access observed an increase in the number of homeless individuals coming to DHS with very complex needs. Workload has been overwhelming.
- Nov 21** Family Services has been experiencing an increase in RCC placements due to a high number of children with complex needs. Several children are placed in out-of-state placements as local providers are unable to meet the children's needs. Social Workers involved in these cases are doing a great job of collaborating with teams of providers including Intensive Permanency Services and Behavioral Health professionals.
- Dec 21** The Youth Services unit is working hard to continue to launch two new programs - System of Care and our YJ Innovation RED Reduction Grant. The System of Care program has already served 47 students and Family Services will report on this program in future Board Updates. For the RED grant, two internal staff have just stepped forward to coordinate it. That grant focuses on understanding and addressing factors that cause a over-representation of youth of color in the County's criminal justice system.
- Jan 22** As mentioned in the Division update, the unit is adjusting to some staffing shifts. Because these are a retirement and internal transfers, we are very happy for and proud of our team members. Also, as mentioned, we are working on two new initiatives - System of Care and the RED Reduction grant. Additionally, we continue

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to focus on understanding length of stay and outcomes in Alternate Care.

Feb 22 Several projects are described in the Division update, including our continued work on the RED-Reduction grant. This month, the CPS IA team saw an unusually high number of substantiated cases and ones that required out-of-home placements. Note that we are missing a few data points this month due to one key manager needing to be out for a few days due to an emergency.

Data Trends

	<u>Oct 21</u>	<u>Nov 21</u>	<u>Dec 21</u>	<u>Jan 22</u>	<u>Feb 22</u>	<u>Mar 22</u>	<u>April 22</u>	<u>May 22</u>	<u>Jun 22</u>	<u>July 22</u>	<u>Aug 22</u>
CENTRALIZED ACCESS											
● Child Protective Services reports received	102	135	122	115							
● % Child Protective Services reports screened In	28%	27%	24%	36%							
● Child Protective Services reports screened In	28	37	29	41							
● Child Welfare Service reports received	13	19	16	15							
● Child Welfare Service reports screened In	11	12	11	*							
● % Child Welfare Service reports screened In	85%	63%	69%	*							
CPS INITIAL ASSESSMENT											
● Initial assessments completed	14	36	30	31							
● Assessments resulting in substantiation	2	6	3	9							
● % of assessments resulting in substantiation	14%	17%	10%	29%							
● Assessments completed involving child remaining in home	13	34	29	22							
● % of assessments completed involving child remaining in home	94%	94%	97%	71%							
● Assessments resulting in services opening within department	2	4	2	4							
● % of assessments resulting in services opening within department	14%	11%	7%	13%							
ONGOING											
● Children served in Ongoing Child Protective Services	197	192	193	150							
● Families served in Ongoing Child Protective Services	108	105	103	81							
● Children served in home	72	80	86	69							
● Children enrolled in Targeted Safety Support	38	38	34	23							
YOUTH SERVICES											
● Youth served in Youth Services Program	107	101	107	*							
● Youth being served in their home	74	68	82	*							
● Families served in Youth Services Program	97	90	97	*							

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INTENSIVE PERMANANCY

	<u>Oct 21</u>	<u>Nov 21</u>	<u>Dec 21</u>	<u>Jan 22</u>	<u>Feb 22</u>	<u>Mar 22</u>	<u>April 22</u>	<u>May 22</u>	<u>Jun 22</u>	<u>July 22</u>	<u>Aug 22</u>
• Youth receiving Intensive Permanency Services	16	16	16	16							

ALTERNATE CARE

	<u>Oct 21</u>	<u>Nov 21</u>	<u>Dec 21</u>	<u>Jan 22</u>	<u>Feb 22</u>	<u>Mar 22</u>	<u>April 22</u>	<u>May 22</u>	<u>Jun 22</u>	<u>July 22</u>	<u>Aug 22</u>
• Children in out-of-home care	141	127	122	119							
• Median length of stay in months	13.9	13.4	13.9	12.45							