

JULY 2021

Child Support Agency

SELECTED PERFORMANCE MEASURES (80% GOAL)	
Paternity Establishment- 101.47%	Current Collections- 72.70%
Arrears Collections- 67.83%	Court Order Establishment Rate - 93.38%
SUMMARY OF CURRENT ACTIVITIES	
<ul style="list-style-type: none">▪ Partnership with WRI- planning future job fairs and collaboration opportunities▪ Training new staff/Succession Planning- currently hiring Fiscal Associate, training Legal Specialist and Admin Associate▪ Transitioning back to in-person court appearances▪ Maintaining performance outcomes- end of FFY September 30th▪ Co-hosting 2021 WCSEA Fall Conference- planning statewide conference held in October 2021.	
ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS	
<ul style="list-style-type: none">▪ Hiring and Succession Planning▪ No longer receive federal match for birth cost recovery. State holding counties harmless for 2021. For every \$100 received in birth cost recovery, we will lose \$194 in federal match. Potential funding deficit of about \$48,000 in 2022.▪ Continued Legislative efforts to increase funding and support for our program▪ WiKids/CCAP Interface scheduled to rollout in 2021/2022▪ Sixth court room- staffing and increased caseload▪ Impacts of COVID-19 on performance outcomes and funding	
CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)	
<ul style="list-style-type: none">▪ Workforce Resource▪ Other Counties/Child Support Agencies	
GOALS FOR NEXT MONTH	
<ul style="list-style-type: none">▪ Increase/maintain performance measures▪ Continue training new staff/Succession Planning▪ Maintain office morale▪ Continue planning for 2021 WCSEA Fall Conference	

JUNE 2021

Corporation Counsel

SELECTED PERFORMANCE MEASURES	
100% of Contracts, resolutions and ordinances reviewed within 7 days- %100	100% of CHIPS & JIPS referrals responded in 20 days-100%
100% of Chapter 51 ED's and GN&PP reviews completed within statutory time requirements-100%	100% of zoning matters referred reviewed with P&D staff monthly-100%
SUMMARY OF CURRENT ACTIVITIES	
<ul style="list-style-type: none">▪ Ongoing prosecution of CH 51, 54 & 55 cases, along with Chapter 48 CHIPS and TPRs and 938 JIPs cases, and county ordinance violations.▪ Ongoing representation of the State and Child Support Agency in Chapter 767 paternity and child support cases▪ Ongoing, provide legal representation for Eau Claire County and its Board, Departments and Agencies.	
ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS	
<ul style="list-style-type: none">▪ Coverage for increasing caseloads.▪ Continued cross training of employees.▪ Succession planning	
CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)	
<ul style="list-style-type: none">▪ All county departments as an internal services provider▪ School Districts within Eau Claire County regarding the issues of truancy and mandatory reporting▪ Area hospitals and law enforcement agencies regarding mental commitment and guardianship and protective placement cases	
GOALS FOR NEXT MONTH	
<ul style="list-style-type: none">▪ Continue with cross training for employees in the office.▪ Maintain performance measures	