

AGENDA

Eau Claire County
Human Services Board Meeting (Educational)

Date: April 5, 2021

Time: 5 PM

Location: Virtual Meeting via WebEx Events

Those wishing to make public comments must submit their name and address no later than 30 minutes prior to the meeting to alexa.dennis@co.eau-claire.wi.us. Comments are limited to 3 minutes; you will be called on during the public comment section of the meeting. Written comments will also be accepted and should be submitted to alexa.dennis@co.eau-claire.wi.us

Public Access:

Dial in Number: 1-415-655-0001, Access Code: 145 298 5370

****mute your personal device upon entry***

1. Welcome & Call to Order
2. Roll Call
3. Confirmation of Meeting Notice
4. Public Comment
5. Review of March 1, March 8, March 15, and March 29 meeting minutes – **Action**
Accept/Denial/Revise
6. Overview of Human Services Department Behavioral Health
 - Topic – Behavioral Health Services, Program and Services – Luke Fedie, Behavioral Health Services Division Administrator– **Discussion**
 - Review and Discussion of Human Services March Presentations - **Discussion**
7. Adjourn

Next Human Services Board Meeting: April 26, 2021

Prepared by Alexa Dennis – Department of Human Services

Please note: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language, interpreters, or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 715-839-6945 (FAX) 715-839-1669 or (TDD) 715-839-4735 or by writing to the ADA Coordinator, Human Resources Department, Eau Claire County Courthouse, 721 Oxford Ave., Eau Claire, Wisconsin 54703

MINUTES

Eau Claire County
Human Services Board Meeting (Educational)

Date: March 1, 2021

Time: 5 PM

Location: Virtual Meeting via WebEx Events

Present: Colleen Bates, Martha Nieman, Sandra McKinney, Katherine Schneider, Donald Mowry, Kimberly Cronk,
Citizen Members: Kathleen Clark, Paul Maulucci

N/A: Jim Catlin, Lorraine Henning

Others: Alexa Dennis – Clerk, Diane Cable, Ron Schmidt, Stephanie Hirsch, Vicki Gardner

Chair Bates called the meeting to order at 5:02 p.m.

Verbal roll call was taken by the clerk and noted above under present.

Chair Bates confirmed with the clerk the compliance of open meeting law.

No members of the public wished to make comment. Chair Bates called for a motion to close the public comment session. Motioned by Supervisor Nieman, seconded by Paul Maulucci. All in favor, public comment closed.

Supervisor Mowry arrived at the meeting at 5:05 p.m.

The Board reviewed the minutes from February 1, 2021. Supervisor Schneider motioned to approve as presented, seconded by Supervisor McKinney. Correction: next educational session is hosted by Supervisor Nieman, not Supervisor McKinney. All in favor of the motion, minutes approved.

Supervisor Nieman introduced the educational session to include presentation of the services, programs, to be presented throughout the month of March. Diane Cable provided an overview of the Human Service Department to include programs, services, and responsibilities. A PowerPoint presentation was provided to the Board and in the agenda packet. There will be 3 additional education sessions throughout March in which the Board can join. Each will be on a Monday from 3:00-4:30pm with time for answering questions.

Information Board members are interested in learning about from the presentations:

Economic Support:

- Supervisor Schneider suggested to change wording of Caretaker Supplement to Caretaker/Caregiver.
- Supervisor Schneider – what is the process of responding to different languages
- Kathy – explanation of Program Integrity

Family Services:

- Supervisor Cronk – Wondering of the use of peer support specialists throughout programs.
- Supervisor Nieman - What will Coordinated Services across the Department look like?

Behavioral Health Services:

- Supervisor Schneider - Waiting list process
- Supervisor McKinney – Connection between with DHS and Agency in area that provide

treatment

- Supervisor Cronk – how have virtual services affected support for treatment, mental health, etc.
- Chair Bates - Impact of staff and clients of the underfunding of the services over the last decade
- Supervisor Mowry – how does overlapping support in areas work and the collaboration process

Alexa will send Educational Session invites to the Board with information for the March educational sessions, which will be recorded.

The April 5th Educational Board Meeting will be a follow-up meeting in response to the informational sessions in March.

The meeting was adjourned at 6:03 p.m.

Respectfully submitted by,

Alexa Dennis

Alexa Dennis

MINUTES

Eau Claire County
Human Services Board Meeting (Educational)
Date: March 8, 2021
Time: 3 PM
Location: Virtual Meeting via WebEx Events

Present: Colleen Bates, Martha Nieman, Katherine Schneider, Donald Mowry
Citizen Members: Jim Catlin, Kathleen Clark

N/A: Sandra McKinney, Kimberly Cronk, Paul Maulucci, Lorraine Henning

Others: Alexa Dennis – Clerk, Diane Cable, Ron Schmidt, Stephanie Hirsch, Terri Bohl, Kathy Welke, Luke Fedie, Jen Dahl, Nick Smiar

Chair Bates called the meeting to order at 3:03 p.m.

Verbal roll call was taken by the clerk and noted above under present.

Chair Bates confirmed with the clerk the compliance of open meeting law.

No members of the public wished to make comment. Public comment closed.

Kathy Welke, Division Administrator for the Great Rivers Consortium introduced the Economic Support Services Division education topic. A video was shared on the Economic Support Services Division, Programs and Services.

Question and discussion occurred by the Human Service's Board and answered by the Economic Support team.

The meeting was adjourned at 3:48 p.m.

Respectfully submitted by,

Alexa Dennis

Alexa Dennis

MINUTES

Eau Claire County

Human Services Board Meeting (Educational)

Date: March 15, 2021

Time: 3 PM

Location: Virtual Meeting via WebEx Events

Present: Colleen Bates, Katherine Schneider, Donald Mowry, Sandra McKinney, Kimberly Cronk joined after the roll call

Citizen Members: Jim Catlin, Kathleen Clark

N/A: Martha Nieman, Lorraine Henning, Paul Maulucci

Others: Alexa Dennis – Clerk, Diane Cable, Rob Fadness, Ron Schmidt, Stephanie Hirsch, Terri Bohl, Courtney Wick, Luke Fedie, Christa Dutter, Vickie Gardner, Connie Russell

Chair Bates called the meeting to order at 3:02 p.m.

Verbal roll call was taken by the clerk and noted above under present.

Chair Bates confirmed with the clerk the compliance of open meeting law.

No members of the public wished to make comment. Public comment closed.

Terri Bohl, the Family Services Administrator, introduced the Family Services Division education topic. A video was shared on Family Services Division, Programs and Services Division.

Question and discussion occurred by the Human Service's Board and answered by the Family Services team that were on the meeting.

The meeting was adjourned at 4:46 p.m.

Respectfully submitted by,

Alexa Dennis

Alexa Dennis

MINUTES

Eau Claire County

Human Services Board Meeting (Educational)

Date: March 29, 2021

Time: 3 PM

Location: Virtual Meeting via WebEx Events

Present: Colleen Bates, Katherine Schneider, Donald Mowry, Sandra McKinney, Kimberly Cronk, Martha Nieman

Citizen Members: Jim Catlin, Kathleen Clark, Lorraine Henning

N/A: Paul Maulucci

Others: Alexa Dennis – Clerk, Diane Cable, Ron Schmidt, Stephanie Hirsch, Jen Coyne, Becky Stendhal, Lita Prorok, Nancy Huberty, Luke Fedie, Melissa Walkowski, Vickie Gardner

Chair Bates called the meeting to order at 3:05 p.m.

Verbal roll call was taken by the clerk and noted above under present.

Chair Bates confirmed with the clerk the compliance of open meeting law.

No members of the public wished to make comment. Public comment closed.

No members of the public wished to make comment. Chair Bates called for a motion to close the public comment session. Motioned by Supervisor Nieman, seconded by Lorraine Henning. All in favor, public comment closed.

Luke Fedie, the Behavioral Health Administrator, introduced the Behavioral Health Division education topic. A video was shared on Behavioral Health Programs and Services Division.

Question and discussion occurred by the Human Service's Board and answered by the Behavioral Health Services team that were on the meeting.

The meeting was adjourned at 4:17 p.m.

Respectfully submitted by,

Alexa Dennis

Alexa Dennis

ECONOMIC SUPPORT UNIT



Eau Claire County is one of 10 counties that make up the Great Rivers Consortium (GRC). The other counties included in the GRC are: Barron, Burnett, Chippewa, Douglas, Dunn, Pierce, Polk, St. Croix, and Washburn. All these counties' customers can contact the Great Rivers Call Center to report changes to cases, apply for benefits, check benefits, process eligibility, complete reviews. Changes can also be reported online via www.access.wisconsin.gov

Great Rivers Call Center Hours

Mon, Tues, Thurs, Fri: 8am-4pm

Wed: 8am-11am 1-888-283-0012

Fax documents: 1-855-293-1822

BENEFITS THAT MAY BE AVAILABLE TO YOU:

- Wisconsin Shares Child Care Assistance
- Child Care Certification
- Caretaker Supplement
- Medical Assistance
- BadgerCare Plus—Families & Adults, with or without children
- SNAP (Foodshare)

CHILDREN & YOUTH SERVICES

Birth to 3 — Early Intervention Program

- Evaluation and early intervention for children ages birth to 36 months with identified developmental delays or disabilities.
- Provides education and support to children and their families through Evidence-based Practices.

Child Protection Services

- Child Protection and Initial Assessment
- Child Protection Ongoing (CHIPS)
- Strengthening Families Program

Youth Services

- Truancy & Delinquency Services
- Secure Detention Services

Alternate Care

- Recruitment, training, licensing/certification and support of Eau Claire County and Chippewa County foster/respite homes.
- Kinship Care

Centralized Access

Centralized Access provides information and referral as the first point of entry into the Department of Human Services for children and adults. Centralized Access is the first point of reporting abuse and neglect of children and adults.

Centralized Access also assesses for service needs and makes referrals to appropriate services within the agency and community.

Centralized Access: 715-839-7118

Eau Claire County Department of Human Services

721 Oxford Avenue

Eau Claire WI 54703

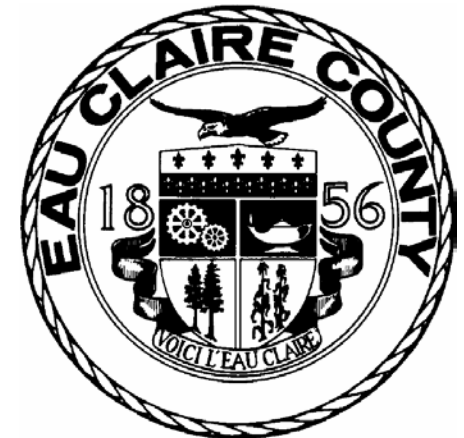
715-839-2300

Centralized Access: 715-839-7118

**PLEASE VISIT OUR
WEBSITE AT**

www.co.eau-claire.wi.us

*Family connections are always
preserved and strengthened.*



BEHAVIORAL HEALTH SERVICES

Comprehensive Community Services (CCS)

CCS provides recovery focused programming for people of all ages living with either a mental illness and/or substance use disorder. CCS is for individuals who need ongoing services beyond occasional outpatient care, but less than the intensive care provided in a hospital setting. The individual works with a dedicated team of service providers to develop a treatment and recovery plan to meet the individual's unique needs and goals.

Community Support Program (CSP)

For chronically mentally ill persons who are able to live in the community when they receive these services.

- Provides a range of treatment, rehabilitation, and support services
- Help persons function in the community with a better quality of life
- The majority of services are provided to people in the community, in non-office or non-agency based settings
- Provision of treatment services by way of a multidisciplinary and integrated recovery team including AODA services
- Goal is to enhance the recovery and functioning of individuals with serious mental illness

Coordinated Services Team (CST)

The mission of the CST is to maintain children with multiple needs in a family setting. The program partners believe a family setting is key to a child's growth and are committed to a working partnership with families and agencies to achieve this mission.

Children's Long-Term Support (CLTS)

CLTS MA Waivers support children who are living at home or in the community who have substantial limitations in multiple daily activities as a result of one or more of the following disabilities: Developmental and /or physical disabilities, severe emotional disturbances

Adult Protective Services/Crisis Services

Adult Protective Services/Crisis provides protection, advocacy, outreach, intervention and guardianship/protective placement coordination to Eau Claire County residents who are Elder Adults at Risk, persons age 60 or older who have experienced, are currently experiencing, or are at risk of experiencing abuse, neglect, self-neglect, or financial exploitation, and/or Adults at Risk, persons age 18 to 60 who have a physical, cognitive, or mental impairment that restricts his or her ability to care for his/her needs and who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation.

Intensive Case Management

Eau Claire County Department of Human Services – Intensive Case Management provides Recovery based case management to Eau Claire County residents who have been diagnosed mental health and/or substance abuse condition that are under a Mental Health Commitment, Settlement Agreement, and on-going voluntary clients with mental health and/or substance abuse issues. Case managers assess safety and compliance regarding court order treatment and services as well as collaborate, coordinate and secure a variety services for individuals involving appropriate professional and paraprofessional staff in programs, through provider agencies, and other community resources.

Eau Claire County Treatment Courts

We serve adults with substance abuse and/or mental health diagnoses who have recurring criminal justice system involvement.

- **Alternatives to Incarcerating Mothers (AIM Court)** – Serves mothers with substance use dependencies who have dependent children. Participants also may have a mental health condition.
- **Drug Court** – Serves adults with substance use dependencies. Participants also may have a mental health condition.
- **Mental Health Court** – Serves adults with mental health conditions that contribute to criminal offenses. Participants also may have a substance use condition.
- **Veterans Court** – Serves adults with mental health and/or substance use conditions who have served in any of armed forces.

Outpatient Mental Health Clinic

Hours: 8 AM to 4:30 PM,
Monday through Friday

Clinical services include:

- Psychological Evaluation
- Ongoing Psychotherapy
- Medication Management
- Prevention/Consultation Activities

We are here to help you work through whatever you are experiencing. If you need help, reach out.

Behavioral Health Emergency Services

The Behavioral Health Crisis Program provides services to residents & consultation to professionals 24 hrs/day, 7 days a week through a contract with Northwest Connections by dialing 1-888-552-6642.