

AGENDA

Eau Claire County
Human Services Board Meeting

Date: December 21, 2020

Time: 5 PM

Location: Virtual Meeting via WebEx Events

Those wishing to make public comments must submit their name and address no later than 30 minutes prior to the meeting to alexa.dennis@co.eau-claire.wi.us. Comments are limited to 3 minutes; you will be called on during the public comment section of the meeting. Written comments will also be accepted and should be submitted to alexa.dennis@co.eau-claire.wi.us

Public Access:

Dial in Number: 1-415-655-0001, Access Code: 145 906 3741

****mute your personal device upon entry***

1. Welcome & Call to Order
2. Roll Call
3. Confirmation of Meeting Notice
4. Public Comment
5. Review of November 23, 2020 meeting minutes – **Action Accept/Denial/Revise**
6. Introduction and Welcome Deputy Director Ron Schmidt- **Discussion**
7. Review of October 2020 Financial Statements – **Action/ Accept/ Denial/Revise**
 - Overview/Update of 2020 Budget Mitigation
8. Review of Education Sessions for 2021 – **Action/Accept/Denial/Revise**
9. Recommendation for Human Services Board Community Member Vacancy- **Action Accept/Denial/Revise**
10. Article from UW Population Health Institute – **Discussion**
 - LINK: <https://uwmadison.app.box.com/s/gbdrmm4kttk2ljwm80kac9rrk3zksyi02>
11. Director's Update- **Discussion**
12. Adjourn

Next Human Services Board Meeting: January 4th, 2020 (educational) and January 25th, 2020

Prepared by Alexa Dennis – Department of Human Services

Please note: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 715-839-6945 (FAX) 715-839-1669 or (TDD) 715-839-4735 or by writing to the ADA Coordinator, Human Resources Department, Eau Claire County Courthouse, 721 Oxford Ave., Eau Claire, Wisconsin 54703

MINUTES

HUMAN SERVICES BOARD MEETING

Date: November 23, 2020

Time: 5 PM

Location: Virtual Meeting via WebEx Events

Present: Colleen Bates, Martha Nieman, Sandra McKinney, Katherine Schneider, Donald Mowry, Kimberly Cronk, Dianne Robertson, Kathleen Clark, Paul Maulucci, Lorraine Henning

Absent: N/A

Others: Alexa Dennis –Committee Clerk, Diane Cable – DHS, Chelsey Mayer – DHS, Kathryn Shauf – Administration, Jen Coyne – DHS

Public: Ryan Patterson – Leader Telegram, other members of the public not identified present

Chair Bates called the meeting to order at 5:07 p.m.

Verbal roll call was taken for the Human Services Board and is noted above under present.

Chair Bates confirmed the meeting notice.

Motion made by Supervisor Nieman to move forward and confirm public comment. Paul Maulucci seconded the motion.

The board reviewed the October 26th, 2020 meeting minutes. Paul Maulucci motioned to approve the minutes. Supervisor Nieman seconded the motion. All in favor, the minutes were approved. Correction: remove unanimously on Discussion on Establishment of a Human Services Public Information Advisory Committee action.

Chelsey Mayer with Human Services presented and discussed the September 2020 Financials Statements which were also included in the Agenda Packet. Discussed the revenues and expenditures of each division area within Human Services.

- Action: Kathleen Clark motioned to accept the review of the September 2020 Financial Statements; Supervisor Cronk seconded the motion. All in favor. Motioned carries unanimously.

Update on COVID response and impact. Diane Cable gave an update on facts of COVID in a variety of areas within Human Services. Four different areas were discussed, operations, practice, staff, and involvement with EOC (Emergency Operations Center).

- Operations: front doors remain locked and shut, do have reception staff greeting the public at the door. Have a drop box for easy drop offs. Roughly 80% of staff working remotely. Within office space in the Department all staff are wearing a mask. Most of staff meetings are happening virtually.
- Practice: Engagement occurring with virtual meetings, virtual supervision, and virtual committee meetings. All Agency Meetings and trainings are also happening virtually.
- Staff: Seeing an increase with staff that have COVID. Depending upon how staff are feeling, they can still work in a remote way. Diane made comment that staff have been incredibly resilient through COVID and managing work, school, and family.
- Involvement with EOC: DHS staff have filled the response for being on hotel site to help those who were in isolation. Staff are providing ongoing case management support for Public Health who are working with individuals in isolation.

Personnel update. Diane Cable shared that staff have been impacted by current crisis and putting strategies and processes in place to provide support to staff. Have made an offer and received an acceptance for the Director Deputy position within the Department – Ron Schmidt will be starting December 1st, 2020.

System Change Work update. Department of Children and Families of the State are doing system changes in Child Welfare in conjunction of Federal Law – Family Firstout legislation of Family First. The State is starting this transformational change, through a contractor, who will be working with a few counties that are doing significant change work. The State used a methodology to select the top 13 counties, which includes Eau Claire, to engage work share what ECC DHS has learned in our change work.

- Diane shared DHS outcomes between April 1, 2018- March 30, 2020. Have seen 59% decrease in youth and residential care. 41% total of number of youths that are in foster care from 143 to 85 youth. 34% decrease with 50 miles in primary community. 39% removal of children from families.

Fiscal and Avatar System project. Department working with the Joxel Group for system change to help optimize Avatar system to be in alignment with the structure of Department at a fiscal level. Will enhance billing and have better reporting out the system. Goal is to have project completed by mid-March 2021.

Human Services Board Chair updates.

- WCA Conference recommendations – Chair Bates emailed out information and details on this. What areas would the Board like to see covered in the conference/workshops. Needs to be submitted by January 8th, 2021.
- Human Services Board vacancy – Dianne Robertson has issued resignation from the Board. Will stay until the Board finds someone to fill vacancy.
- Update on educational sessions for Human Services Board. Meeting on December 7th, 2020 to bring Board together for input on sessions, more expertise, and insight as what the Board does.

Diane Cable gave a Director's Update. Answered questions from Board on November Board Narrative. WCHSA Conference: no cost and virtual conference. Diane encourages signup for the 3-day conference. Board is invited to Annual Business Meeting; election of officers will take place.

The meeting was adjourned at 6:46 p.m.

Respectfully submitted,

Alexa Dennis

Alexa Dennis
Committee Clerk – Human Services

EAU CLAIRE COUNTY HUMAN SERVICES
Department Report
December 2020
DIRECTOR'S REPORT – Diane Cable

Hello. A year ago, in December 2019, we could not have imagined a year as we have experienced in 2020. To say it has been quite a year, is truly an understatement! We have experienced great challenges and great changes, personally, professionally, systemically, and as a local and global community.

As a Department we have discovered and tested that our abilities are great. We initiated remote work of 80% of our staff in 3 DAYS! We have experienced mandatory and voluntary furloughs, the integration of new words – PPE, Hotel Monitoring, Social Distancing, and COVID. Our staff have been defined as essential workers and have carried out and earned that title as they respond in their roles and experienced new ways of working and carrying out their responsibilities in the midst of a pandemic.

We had staff retire, staff leave, and staff transition to new roles and responsibilities. Our meetings became virtual and face to face interactions occur when necessary and with the appropriate precautions, including our new wardrobe item, a mask.

We have become more technologically smart, navigating platforms, and learning to operate in Webex, Microsoft Teams, Jabber and invites to Zoom. We have been creative and responsive in keeping our Department open and operating, while our front doors have stayed locked, for the safety of all. We have experienced frustrations, been anxious, have had humbling experiences, and our eyes have been open to a new meaning of giving grace to ourselves and others. We have had and have great sorrows, we miss much AND have experienced joy, gratefulness, new learnings and great appreciation.

I am thankful, proud, and not surprised, of our staff rising to our challenges and continuing to serve and respond to the needs of our community, families, youth, children and individual. Happy Holidays and Happy New Year to all.

BEHAVIORAL HEALTH SERVICES DIVISION
Lynn Wilson, Nancy Huberty, Kerry Swoboda, Jennifer Coyne, Luke Fedie

Adult and youth referrals for both CCS and CCS/CLTS services remain consistent. There is a high demand for services and the program is working to meet these needs. We welcomed two new staff to fill the CLTS positions in December. We also welcomed our new CCS Services Director, Cinthia Wiebusch.

The Children's Integrated Services (CCS/CLTS) are currently updating data collection and will report updated numbers in January 2021.

CCS Metrics

	Referrals YTD	Current Enrollment	Enrolled YTD	Discharged YTD	Referrals since Program Inception
January	13	257	3	7	1228
February	48	260	23	23	1268

March	81	258	30	34	1303
April	108	255	37	42	1331
May	123	259	41	42	1347
June	149	253	48	56	1377
July	171	250	58	69	1399
August	197	248	68	81	1429
September	243	240	79	100	1472
October	259	234	89	116	1488
November	288	240	106	127	1517

Outpatient Clinic- Jennifer Coyne

The clinic continues to operate remotely.

Year-end numbers for the clinic are:

Total referrals for 2020: 291

Total active therapy clients: 150

Total active medication management patients: 249

Average individual therapy appointments per month: 277 (not including no-shows)

Average weekly attendance for all 6 therapy groups: 34

Treatment Courts- Jennifer Coyne

Eau Claire County Treatment Courts continue to operate remotely.

We were awarded the TAP grant—in which we partner with LSS—for the next 5 years. Currently there are 23 active participants. Twenty three (23) participants graduated in 2020. Because of COVID, referrals have decreased and our ability to contact and engage referrals have been difficult. We expect higher numbers as COVID-19 is better controlled in 2021.

Community Support Program – Lynn A. Wilson

As a program, we recently took a look at the progress we have made in the year of 2020 and began to identify some areas of growth in 2021. Here is what we discovered:

What has gone well in 2020

- CSP staff have been able to stay healthy and well in a pandemic environment and consistently use PPE and social distancing during interactions with clients and other staff.
- We have effectively completed a “crash course” of working remotely and transitioned smoothly to a telehealth mode of service to clients.
- Staff have been able to creatively balance work expectations and home expectation in a pandemic
- Staffing challenges have been managed by obtaining variances from the state, using creative solutions and staff making efforts to go the extra mile by taking extra cases for a period of time.
- Clients have demonstrated the ability to be more independent, learn more skills, doing their own grocery shopping and arrange for informal supports to provide transportation. CSP team members have encouraged clients, helped them problem solve situations and helped to facilitate this independence.
- When the team has encountered barriers to communication with clients, they have persevered until finding a solution (for example, multiple efforts to fix a client’s phone and finding creative ways to contact clients who do not answer their phones).

- Nursing has identified procedures for medication delivery and medication variances. The med consent process is being revised to incorporate the electronic Informed Consent for Clients.
- Medication delivery is more stream-lined with pharmacies doing strip packs and mailing medications to clients-increasing independence for clients.
- Outreach services will continue to increase resources for skill building with clients.
- The reception staff have adapted to direct services being provided remotely to clients and managing the extra workload of other administrative professionals leaving their positions at DHS.

Where to go in 2021:

1. Working remotely has resulted in benefits for the agency, staff, and clients. This can be a platform for CSP program improvement in the new year.
2. Continue to promote independence with clients and encourage them to arrange for their own transportation and grocery shopping.

As a program, we are looking forward to a new year, with the probability of moving past the pandemic. We appreciate all of the support the Human Services Board has provided our agency in the past year-thank you for the work that you do!

Crisis Services -Lita Prorok

For the month of November, we had 221 crisis contacts through Northwest Connections (NWC). There were 17 emergency detentions for the month of November, with 65% of those placements occurring at our two local inpatient psychiatric units in Eau Claire. 7 were individuals that reside in other counties in Wisconsin. 2 individuals became 51 commitments of Eau Claire County. Diversion from hospitalization occurred with 92% of the monthly crisis contacts.

10 face to face assessments occurred for the month of November. 1 occurring by DHS crisis staff during daytime, business hours and 9 occurring by NWC mobile crisis workers in the after hours. 60% of those assessments were diversions away from emergency detentions.

Adult Protective Services – Nancy Huberty

During November2020 APS has been 46 investigation requests of which were screened in and 7 were screened out:

- 3 Allegations of physical abuse
- 4 Allegations of emotional abuse
- 1 Allegation of sexual abuse
- 1 Allegations of neglect
- 14 Allegations of self-neglect
- 6 Allegations of financial abuse
- 2 Emergency Protective Placements
- 8 Requests for guardianships and protective placements

The APS teams continue to work with community partners regarding seeking community placements in a timely manner. This has continued to be challenging due to COVID outbreaks in facilities. Unfortunately, it has slowed the transition and admission to less restrictive environments.

Jail Re-Entry – Nancy Huberty

During the month of November, the Jail Re-Entry Social Worker continued to have contact with 44 individuals who were leaving the Eau Claire County Jail or had just let the jail. The Jail Re-Entry Social Worker continued to assist the Jail Captain so that inmates who requested to vote and were qualified to and able to cast a ballot. This included obtain ID Cards and proof of residency. The Jail Re-entry Social Collaboration with community partners such as King’s Closet, Feed My People, the Inn Towne, Choose Aftercare, Workforce Resource, L.E. Phillips Library as well as units within DHS such as CPS and CCS has been modified to utilize technology such as email, texting, Facetime, Skype, Zoom and WebEx.

Comprehensive Community Services (CCS) Program and Children’s Long-Term Support (CLTS/CCOP) Waiver, Luke Fedie and Kerry Swoboda

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FAMILY SERVICES DIVISION

**Terri Bohl, Tasha Alexander, Melissa Christopherson, Rob Fadness,
Hannah Keller, Michael Ludgatis & Courtney Wick**

Access and Initial Assessment – Tasha Alexander

2020	CPS Reports Received	Reports Screened In/Out
January	104	29/75
February	126	43/83
March	113	43/70
April	84	26/58
May	95	33/62

June	105	33/72
July	89	39/50
August	106	42/63
September	108	30/78
October	94	29/65
November	95	27/68

The Centralized Access team has been identified as the point of contact for the Health Department for community members they may be working with as it relates to COVID and require additional supports of a human services nature.

Interviewing for the vacant Initial Assessment position relating to Jen Carey’s transition to CST has begun and will conclude on 12/21. We are interviewing 10 candidates and have a great pool of candidates with various professional experiences and educational achievements.

Ongoing Child Protective Services – Courtney Wick & Melissa Christopherson

Ongoing CPS is serving 107 families and 193 children. 141 of the 193 children served are in out of home care which equates to 73% of the children served. 82 of the 107 families served have at least one child in out of home care. This means 76% of the families served have a child in out of home care. The Ongoing CPS team continues to diligently seek opportunities to promote child safety, support reunification, enhance family connections and achieve permanency for children.

Youth Services – Hannah Keller

Youth Services is serving 111 youth and 122 families. Currently 26 youth are being served are in out of home placement equating to 26% of the youth served. The level of placement breakdown is 7 youth placed with family, 6 youth in foster care, 3 youth in treatment foster care, 3 youth in group care, and 7 youth in residential placements. Juvenile referrals for delinquency matters and truancy matters have continued to increase.

Alternate Care – Melissa Christopherson

There are currently 162 children in out of home care. The Alternate Care team continues to be overcapacity due to an influx of new placements with relatives and fictive kin requiring new licensing. The team is continuing to recruit, support and license foster families virtually and using physical distancing and in-home visits with PPE. The Alternate Care team, with the assistance of other staff and community volunteers hosted a successful holiday appreciation drive thru event. Approximately 80 kinship and foster families drove thru the event and received gift baskets, support kits and a photo opportunity with Santa standing by their car. Gift Baskets will be delivered to families that were unable to drive thru.

Birth to Three Program – Melissa Christopherson

The Birth to Three program continues to serve children virtually and formally through telehealth services. The program is continuing to work on planning with Chippewa County to implement a grant received to improve program awareness and effectiveness related to social and emotional development. The first of the grant activities, a series of trainings, has been completed and implementation is underway.

Juvenile Detention Center – Rob Fadness & Michael Ludgatis

The population of the juvenile detention center has slowly returned to pre-pandemic levels. Since the low of 203 bed days in April, we have gradually increased to 437 days in November. Despite the increase, we will likely end 2020 with 500 less days spent in secure detention.

Although overall placements are down, out-of-county use of the 180 Program has increased. 2020 use of the program will exceed last year by 320 days.

UPDATE

- Recruitment has been completed for three part-time juvenile detention worker vacancies. Offers have been made to two potential candidates, pending pre-employment testing.
- Detention center education programs have returned to the hybrid model. Four days each week, will consist of in-person instruction. One day will remain virtual.
- There have been no confirmed cases of COVID-19 by any youth.

CLIMATE SURVEY

- Each month, residents are asked to complete a confidential survey measuring the “atmosphere” of the facility, from the resident’s perspective.
 - The highlight for this month is **91% of residents state that “staff members expect them to do well.”**
 - One area for improvement is **47% of residents feel that “staff members make me feel important.”**

POPULATION

- Total use of the facility is estimated to be down by 10%
- Short term use will be 31% less than 2019
- Use of the 180 Program is will be up in 2020 by an estimated 19%
 - There are 8 youth in the 180 Program; 7 out-of-county placements
- The Average Daily Population will be down from 13.8 youth to 12.3 youth in 2020

	2020 November	2019 November	2020 Est. Total	2019 Act. Total
ALL – Admissions	30	44	293	441
Eau Claire County	6	11	85	120
Out of County	24	33	207	318
ALL – Days	437	438	4479	4968
Eau Claire County	54	130	1418	1547
Out of County	383	308	3036	3421
SHORT TERM – Admissions	21	39	210	371
Eau Claire County	4	8	53	92
Out of County	17	31	157	279
SHORT TERM – Days	203	306	2110	3049
Eau Claire County	19	61	533	765
Out of County	184	248	1577	2326
180 PROGRAM – Residents	9	5	88	70
Eau Claire County	2	3	33	26

Out of County	7	2	51	42
180 PROGRAM – Days	234	132	2400	1951
Eau Claire County	35	72	917	794
Out of County	199	60	1480	1157
ADP	14.6	14.6	12.27	13.8
OCCUPANCY RATE	63%	63%	53%	60%
MALE	18	29	226	339
FEMALE	12	15	67	96

ECONOMIC SUPPORT DIVISION-GREAT RIVERS CONSORTIUM
Kathy Welke, Jane Olson, Jen Dahl, & Cindy Drury

The Economic Support Unit provides Income Maintenance eligibility services to Eau Claire County residents and those within the Great Rivers Consortium counties (Burnett, Barron, Chippewa, Douglas, Dunn, Eau Claire, Polk, Pierce, St. Croix, and Washburn). Program services include: Child Care Assistance, Health Care, FoodShare, and Caretaker Supplement. Eau Claire County is the Lead Agency of the Great Rivers Income Maintenance Consortium (GRC).

ES Unit staff continue serving ECC residents and others within the Great Rivers Consortium coverage area. Policy and procedural changes regarding the Covid-19 pandemic continue, allowing customers easier benefit accessibility. The FFM open enrollment period ends on 12/15/20, however Health Care applications that are under FFM income guidelines will continue to arrive for staff to process.

Great Rivers Consortium Monthly Stats (11/2020):

- 3,640 applications processed
- 1,261 renewals processed
- 7,877 calls received in the Call Center
- 59,891 Active Cases in GRC; 13,210 of these reside in ECC
- 1419 Active Child Care Cases in GRC; 395 of these are ECC cases

Energy Assistance--1744 applications have been processed for ECC residents (as of 12/09/20)

Eau Claire County Human Services Financial Overview

For October 2020

Human Services Board Meeting

Held on 12/21/2020

The October financials indicate a small overage for the Department. The overall financial projection of the program areas are within budget. Revenues, within the first ten months continue to lag.

Contributing Factors which favorably impact financial outcomes

- Personnel costs (not fully staffed)
- Increase delivery of services, as a provider of services
- Mandatory Furloughs
- Voluntary Furloughs

Contributing factors which negatively impact financial outcomes

- Revenue lagging monthly budgeted projection
- Overall increased utilization and costs
 - Winnebago and Mendota
 - Trempealeau
- Children's Long-Term Support (CLTS) 2019 reconciliation recorded in October - \$230,000

Actions

- Continue to manage program areas within budget through established processes
- Implement process to enhance revenue in targeted areas:
 - Juvenile Detention Facility
 - Outpatient Clinic
- Mitigate lagging revenues through decrease of expenses in personnel vacancy management and management of contract utilization

**DHS Child Alternate Care and Adult Institutions
For Period Ending 10/31/2020**

Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH)					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
FC	3	84	\$ 95,660	\$ 130,240	\$ (34,580)
TFC	0	9	\$ 26,706	\$ 21,473	\$ 5,233
GH	1	4	\$ 8,668	\$ 43,209	\$ (34,541)
RCC	1	5	\$ 125,679	\$ 78,622	\$ 47,057
October Total	5	102	\$ 256,713	\$ 273,544	\$ (16,831)
<i>2020 YTD Total</i>	<i>74</i>	<i>202</i>	<i>\$ 2,567,127</i>	<i>\$ 2,615,945</i>	<i>\$ (48,818)</i>
<i>2019 YTD Comparison</i>	<i>88</i>	<i>249</i>	<i>\$ 2,348,023</i>	<i>\$ 3,672,451</i>	<i>\$ (1,324,428)</i>

Juvenile Corrections (Lincoln Hills/Copper Lake)					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
October Total	0	0	\$ -	\$ -	\$ -
2020 YTD Total	0	0	\$ -	\$ -	\$ -
<i>2019 YTD Comparison</i>					

Institute for Mental Disease					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
TCHCC	1	8	\$ 25,902	\$ 59,368	\$ (33,467)
Winnebago	6	8	\$ 33,352	\$ 77,894	\$ (44,542)
Mendota	0	0	\$ 5,500	\$ -	\$ 5,500
October Total	7	16	\$ 64,754	\$ 137,262	\$ (72,508)
2020 YTD Total	49	60	\$ 647,538	\$ 1,556,166	\$ (908,628)
<i>2019 YTD Comparison</i>	<i>79</i>	<i>91</i>	<i>\$ 572,800</i>	<i>\$ 1,629,878</i>	<i>\$ (1,057,078)</i>

Northern/Southern Centers (Adult/Child Developmentally Disabled (DD))					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
October Total	0	0	\$ -	\$ -	
2020 YTD Total	0	0	\$ -	\$ -	
<i>2019 YTD Comparison</i>					

Adult Family Homes (AFH) & Community Based Residential Facility (CBRF)					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
AFH	0	10	\$ 69,114	\$ 7,828	\$ 61,287
CBRF	1	18	\$ 108,837	\$ 128,544	\$ (19,707)
October Total	1	28	\$ 177,952	\$ 136,371	\$ 41,580
2020 YTD Total	30	67	\$ 1,779,515	\$ 1,500,951	\$ 278,564
<i>2019 YTD Comparison</i>	<i>44</i>	<i>119</i>	<i>\$ 1,259,901</i>	<i>\$ 2,076,090</i>	<i>\$ (816,189)</i>

ALTERNATE CARE REPORT
Month Ending October 2020

Level of Care	September				October				YTD				Ave Cost per Day
	Placements	Clients	Days	Number of Days	Placements	Clients	Days	Number of Days	Placements	Clients	Days	Number of Days	
Foster Care	4	88	2,449	2,532	3	84	2,449	2,532	54	154	26,403	26,403	\$48
Therapeutic Foster Care	2	14	254	279	0	9	254	279	7	22	3,651	3,651	\$54
Group Home	1	3	67	117	1	4	67	117	6	10	643	643	\$299
Residential Care Center	0	5	142	141	1	5	142	141	7	16	1,911	1,911	\$499
Total	7	110	2,912	3,069	5	102	2,912	3,069	74	202	32,608	32,608	

Level of Care	Expense				YTD				Revenue			
	Adjusted Budget - September	September Expense	Percentage Used - September	Adjusted Budget - October	October Expense	YTD Expense	YTD Percent Used	Adjusted Budget	YTD Revenue	Percent Collected		
Foster Care	\$ 860,939	\$ 121,665	132.9%	\$ 956,598	\$ 130,240	\$ 1,273,334	133.1%	\$ 138,333	\$206,636	149.4%		
Therapeutic Foster Care	\$ 240,351	\$ 11,371	72.0%	\$ 267,057	\$ 21,473	\$ 196,941	73.7%	\$ 6,208	\$ 5,591	90.1%		
Group Home	\$ 78,011	\$ 19,373	191.1%	\$ 86,679	\$ 43,209	\$ 192,267	221.8%	\$ 13,333	\$ 20,601	154.5%		
Residential Care Center	\$ 1,131,113	\$ 70,188	77.3%	\$ 1,256,793	\$ 78,622	\$ 953,403	75.9%	\$ 50,250	\$ 36,176	72.0%		
Total	\$ 2,310,414	\$ 222,597	101.3%	\$ 2,567,127	\$ 273,544	\$ 2,615,945	101.9%	\$ 208,125	\$269,004	129.3%		

NOTES:

In October, Residential Care Centers and Group Homes were given money to offset lost revenue due to COVID. For this reason, October's Group Home and Residential Care Center expenses are higher in comparison to September's. The State of Wisconsin has reimbursed DHS for COVID related expenses. Expenses were a little less than \$20,000. Revenue will be shown on November's report.

Eau Claire County
 Department of Human Services
 Financial Statement w/o CCS Estimated for the Period
 January 1, 2020 through October 31, 2020

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Tax Levy	7,422,894	7,422,887	7	7,422,894	-
04-Intergovernment Grants and Aid (State & Federal Grants)	9,424,238	9,190,025	(111,488)	9,078,537	(345,701)
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	3,352,035	1,586,988	1,194,011	2,780,998	(571,037)
06-Public Charges for Services (Client Contributions)	784,484	668,778		668,778	(115,707)
09-Other Revenue (TAP & Misc.)	152,807	85,616	77,174	162,789	9,983
Total Revenue	21,136,458	18,954,293	1,159,704	20,113,996	(1,022,462)

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Regular Wages	7,656,574	6,557,128	411,599	6,968,727	687,846
02-OT Wages	-	36,574		36,574	(36,574)
03-Payroll Benefits	3,478,104	3,088,853	142,281	3,231,134	246,970
04-Contracted Services	9,503,160	9,151,704	459,386	9,611,091	(107,931)
05-Supplies & Expenses	389,887	231,674		231,674	158,213
07-Fixed Charges (Liability Insurance)	52,672	68,460	-	68,460	(15,788)
09-Equipment	56,063	5,953		5,953	50,109
10-Other	-	-		-	-
Total Expenditures	21,136,459	19,140,347	1,013,266	20,153,613	982,846

Excess (Deficiency) of Revenue over Expenditures (39,616)

October 2019 Deficit (2,687,465)

Revenue Adjustments Included:

Tax Levy	7
State/Federal	(111,488)
MA/Other Counties	1,194,011
Other- TAP Grant	77,174
	\$ 1,159,704

Expense Adjustments Included:

Overhead *	5,878
Wages and Benefits	553,879
Add'l Contracted Services **	318,411
Winnebago	75,730
TCHCC	59,368
	\$ 1,013,266

*Includes \$95,000 Netsmart bill across 12 mo. period

** Includes 2019 CLTS reconciliation

Eau Claire County
 Department of Human Services
 CCS Financial Statement Estimated for the Period
 January 1, 2020 through October 31, 2020

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Tax Levy	-	-	-	-	-
04-Intergovernment Grants and Aid (State & Federal Grants)	-	-	-	-	-
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	5,182,440	3,391,486	1,198,784	4,590,270	(592,170)
06-Public Charges for Services (Client Contributions)	28,095	22,455	-	22,455	(5,640)
09-Other Revenue	-	-	-	-	-
Total Revenue	5,210,535	3,413,941	1,198,784	4,612,725	(597,810)

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Regular Wages	2,676,413	2,074,491	144,376	2,218,867	457,545
02-OT Wages	-	661	-	661	(661)
03-Payroll Benefits	1,159,215	891,571	44,624	936,195	223,020
04-Contracted Services	2,801,447	2,806,261	402,407	3,208,668	(407,221)
05-Supplies & Expenses	30,583	22,712	-	22,712	7,871
09-Equipment	-	800	-	800	(800)
AMSO Allocation	538,096	340,264	-	340,264	197,832
Total Expenditures	7,205,753	6,136,759	591,408	6,728,167	477,587

Excess (Deficiency) of Revenue over Expenditures					(120,224)
11-Fund Balance Applied (2020 CCS Est.Gap, Rec'd 2021)	(1,995,218)	-	-	-	(1,995,218)
2020 CCS Est. Gap Rec'd 2021					(2,115,442)

Revenue Adjustments Included:	
MA	1,198,784
	<u>\$ 1,198,784</u>

Expense Adjustments Included:	
Accrued Wages 11/6 & 11/20	144,376
Accrued Benefits 11/6 & 11/20	44,624
Add'l October CCS Expenses*	402,407
	<u>\$ 591,408</u>

*Includes adjustment for 2018 WIMCR

Eau Claire County
 Department of Human Services
 YTD Program Expenditures Summary
 Thru October 31, 2020

Program	Monthly			YTD			Year End		
	Budgeted		Actual	Budgeted		Actual	Expenses	Annualized	
	Expenses	Targeted %	Expenses Utilized % of	Expenses	Targeted %	Expenses Utilized % of	Expenses	Annualized %	
1. Community Care & Treatment of Children who are Abused or Neglected	\$473,012	8.3%	11.4%	\$4,730,115	83.3%	101.2%	\$5,746,323	\$6,895,587.9	121.5%
2. Community Care & Treatment of Adults & Children with BH Issues	\$1,466,759	8.3%	8.9%	\$14,667,585	83.3%	75.0%	\$13,202,463	\$15,842,955.3	90.0%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$109,069	8.3%	10.6%	\$1,090,687	83.3%	81.2%	\$1,062,820	\$1,275,384.1	97.4%
4. Community Care and Treatment of Youth Offenders	\$399,474	8.3%	6.7%	\$3,994,743	83.3%	64.7%	\$3,103,195	\$3,723,833.7	77.7%
5. Protection of Vulnerable Adults	\$62,619	8.3%	10.7%	\$626,193	83.3%	91.0%	\$684,031	\$820,837.2	109.2%
6. Financial & Economic Assistance	\$323,289	8.3%	8.2%	\$3,232,889	83.3%	73.4%	\$2,846,199	\$3,415,439.3	88.0%
Total	\$2,834,221	8.3%	9.0%	\$28,342,211	83.3%	78.3%	\$26,645,031	\$91,974,037	94.0%