

## **AGENDA**

Eau Claire County  
Human Services Board Meeting

**Date:** November 23, 2020

**Time:** 5 PM

**Location:** Virtual Meeting via WebEx Events

*Those wishing to make public comments must submit their name and address no later than 30 minutes prior to the meeting to alexa.dennis@co.eau-claire.wi.us. Comments are limited to 3 minutes; you will be called on during the public comment section of the meeting. Written comments will also be accepted and should be submitted to alexa.dennis@co.eau-claire.wi.us*

### **Public Access:**

Dial in Number: 1-415-655-0001, Access Code: 145 430 0383

***\*mute your personal device upon entry***

1. Welcome & Call to Order
2. Roll Call
3. Confirmation of Meeting Notice
4. Public Comment
5. Review of October 26, 2020 meeting minutes – **Action Accept/Denial/Revise**
6. Review of September 2020 Financial Statements – **Action/ Accept/ Denial/Revise**
  - Overview/Update of 2020 Budget Mitigation
7. Update on COVID response and impact - **Discussion**
8. Personnel Update - **Discussion**
9. System Change Work Update - **Discussion**
10. Fiscal and Avatar System Project - **Discussion**
11. Human Services Board Chair Updates- **Discussion**
  - WCA Conference Recommendations
  - Human Services Board Vacancy
  - Update on educational sessions for Human Services Board
12. Director's Update- **Discussion**
  - WCHSA Conference
13. Adjourn

*Next Human Services Board Meeting: December 21<sup>st</sup>, 2020*

Prepared by Alexa Dennis – Department of Human Services

*Please note: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 715-839-6945 (FAX) 715-839-1669 or (TDD) 715-839-4735 or by writing to the ADA Coordinator, Human Resources Department, Eau Claire County Courthouse, 721 Oxford Ave., Eau Claire, Wisconsin 54703*

## **MINUTES**

### **HUMAN SERVICES BOARD MEETING**

Date: October 26, 2020

Time: 5 PM

Location: Virtual Meeting via WebEx Events

Present: Colleen Bates, Martha Nieman, Sandra McKinney, Katherine Schneider, Donald Mowry, Kimberly Cronk, Dianne Robertson, Kathleen Clark, Paul Maulucci, Lorraine Henning

Absent: N/A

Others: Alexa Dennis –Committee Clerk, Diane Cable – DHS, Vickie Gardner –DHS, Chelsey Mayer – DHS, Kathryn Shauf – Administration, Jessica Rubin – ECC HR, Terri Bohl – DHS, Norb Kirk, Jen Coyne – DHS, Amy Weiss – Finance, Loretta Olson - DHS, Carolyn Dunning

Public: Ryan Patterson – Leader Telegram, other members of the public not identified present

Chair Bates called the meeting to order at 5:00 p.m.

Verbal roll call was taken for the Human Services Board and is noted above under present.

Chair Bates confirmed the meeting notice.

Public comment made by David Carlson and Christine Varnavas, contractor with Eau Claire County CCS. Motion made by Supervisor Schneider to move forward and confirm public comment. Paul Maulucci seconded the motion.

The board reviewed the September 28<sup>th</sup>, 2020 meeting minutes. Supervisor Schneider motioned to approve the minutes. Lorraine Henning seconded the motion. All in favor, the minutes were approved. Error: Change Human Services Board and Finance and Budget Committee to read “Human Services Board Meeting”.

Vickie Gardner presented and discussed the August 2020 Financials which were also included in the Agenda Packet. Terri Bohl discussed kids in residential and how Family Services is keeping numbers low; moved to independent living, helped find housing in the community before aged out of care, and some kids moved into the 180 Program. Time taken from Personnel from investigation, having an impact on some areas for preparing and analyzing.

Dianne Robertson requested a follow-up for next Board Meeting on Christine Varnavas to see if she got all her items back from Sherriff’s department.

Individual represents – Kathryn. Memo was sent regarding representation of attorney. Kathryn Schauf will get to Human Services Board.

- Action: Supervisor Schneider motioned to accept the review of the August 2020 Financial Statements; Supervisor McKinney seconded the motion. All in favor. Motioned carries unanimously.

Diane Cable gave verbal update on focus on Mitigation to manage fiscal through 2020. Shared about 15% meeting Mitigation amount of \$500,000. Through August almost to 31% to meet Mitigation.

Diane presented the Human Services Systems Change Work. Covered and discussed Purpose, Shift to Carry out Vision, Approaches, Mindset Shift Work, and Change Occurring. Action: send Board the amount paid to Alia Contractor.

Human Services Board Continuous Improvement Workshops via virtual. Chair Bates suggested that it would help for Board education. Run as a separate meeting for the Human Services Board. Feedback: virtual and timeliness; run no longer than an hour and a half and possibly starting December 2020. Action: Alexa will send out different time options to

Board to start in early December for trainings (2<sup>nd</sup> Monday of the month).

- Action: Supervisor Henning motioned to accept the review of the Human Services Board Continuous Improvement Workshops; Paul Maulucci seconded the motion. All in favor. Motioned carries unanimously.

Discussion on Increasing frequency of Human Services Board Meeting to twice a month; for 4-5 months into 2021 – discussed

- Action: Kathy Clark motioned to accept the review of the Human Services Board Continuous Improvement Workshops; Lorraine Henning seconded the motion. All in favor. Motioned carries unanimously.

Discussion on Establishment of a Human Services Public Information Advisory Committee. To establish connections on distributing information on behalf of DHS to the community. Include a combination of Board Members and DHS staff members, and representation of community partners. Looking for volunteers and suggestion from Board for committee members. Add as an Agenda item for November to discuss process.

- Action: Supervisor Schneider motioned to table the review of the Establishment of a Human Services Public Information Advisory Committee; Kathy Clark seconded the motion. In favor – Chair Bates, Supervisor Nieman, Supervisor Schneider, Supervisor McKinney, Supervisor Mowry, Supervisor Cronk, Dianne Robertson, Kathleen Clark. Not in favor - Paul Maulucci and Loraine Henning. Motioned carries unanimously.

Diane Cable gave a Director's Update. Board Report will change in 2021 to include more demographics. Supervisor Cronk on Jail re-entry – requesting on how community should respond to re-entry and what the barriers are. Get list of vendors to Supervisor Schneider by November 6<sup>th</sup>, 2020.

The meeting was adjourned at 6:45 p.m.

Respectfully submitted,

Alexa Dennis  
Committee Clerk – Human Services

## **EAU CLAIRE COUNTY HUMAN SERVICES**

### **Department Report**

**November 2020**

**DIRECTOR - Diane Cable**

Grace. Understanding. Adaptability. Resiliency. It is because of our staff that we are able to continue to serve and respond to the needs of the community. In the midst of these challenging times, we figure out how and find ways to navigate these times. Human Services took the lead in responding and assisting with Monitoring services for individuals in isolation, as requested by the Emergency Operation Center. Our Crisis Services Supervisor, Lita Prorok coordinated the system for staff to respond and within hours staff were signing up to cover the service need. This time is challenging and hard and we ask a lot of our staff as essential workers. Many who are in positions that require them to engage in risks to themselves while protecting and serving individuals and our community. To all of them, I say thank you.

### **BEHAVIORAL HEALTH SERVICES DIVISION**

**Lynn Wilson, Nancy Huberty, Lita Prorok, Kerry Swoboda, Jennifer Coyne, Luke Fedie**

As we continue to navigate this pandemic and the number of COVID-19 positive individuals grows in our community, we find ourselves limiting face to face contact, unless it is necessary, and providing virtual contact. All programs in Behavioral Health are limiting face to face interactions if possible and following public health guidelines when we need to provide a service face to face. An example of face to face contact that continues is the medication drops that we conduct through our Community Support Program. Staff have continued to demonstrate a level of resilience that has been truly impressive. I know that I have shared how proud I am of this group. It is an honor to lead such a strong team of people, that always put the needs of our community members first. They truly have been heroes in their work.

#### **Outpatient Clinic- Jennifer Coyne**

Because of the quickly rising COVID cases in Eau Claire County, the Outpatient Clinic has returned to offering fully remote services and has discontinued "walk and talks." Our therapists are at capacity and we are currently triaging all new referrals for level of urgency and doing our best to get those cases with high-needs in. We've been working to fill the position of Nurse Case Manager since the beginning of October and are pleased that Shannon Spaulding, RN for CSP has accepted the position and will officially start at the clinic on 11/23. Until then she continues to help out in the clinic as able while continuing her duties with CSP. The prescribers have been working without a nurse case manager for over a month are going above and beyond during this transition to continue to assure continuity of care for their patients. Jennifer Coyne has been doing her best to fill in as able, working closely with the prescribers, the admin staff, and Shannon to fill the gap. We expect to have OrderConnect, an e-prescribing software, in place by February 2021 to make the process of prescribing medications smoother and more seamless.

#### **Treatment Courts- Jennifer Coyne**

Treatment Courts have been working remotely since March. While not all courts are at full capacity, case management time continues to increase in order to adjust to the level of need of treatment court participants and our remote operations. We are in the process of contingency planning should one or more of the case managers become ill in order to assure continued operations in treatment courts.

Veterans Court numbers have remained low in 2020 and we are re-evaluating the exclusionary criteria of “history of violence.” We understand that symptoms of military-induced Post Traumatic Stress Disorder can consist of physical responses and do not want to penalize our veterans for symptoms of their mental health disorder. In order to accommodate this we’ve continued to separate treatment court funding from our the grants that do not cover participants with past violent offenses.

#### **Community Support Program – Lynn A. Wilson**

The Community Support Program currently serves 112 participants. We added another new participant to CSP, on 11/17/2020. We have 13 participants on the CSP referral list and have our next intake scheduled in December.

Monique Steiner is our new CSP Case Manager and she is enthusiastically building her caseload within the program. One of our CSP nurses, Shannon Spaulding took the nursing position with the EC County Behavioral Health Clinic, so we are in the process of hiring a nurse. We have completed the interviews for this position and hope to make an offer in the next week. A CSP Case Manager recently resigned and we will begin the recruitment process for this position. We continue to recruit for a Therapist Case Manager.

CSP continues to do most of our work remotely due to the pandemic and we meet with clients face-to-face as needed clinically. In preparation for the winter weather, we hope to find a way to have more contact with our clients virtually, and the program submitted a proposal for 5 cell phones to use in a “Loaner Program” for our clients. This will allow the client to have a phone for a day or two to meet with case managers or other providers virtually.

The CSP staff continue to do an excellent job of providing necessary community-based services such as medication deliveries, medication injections and crisis intervention services. The focus on using appropriate PPE and maintaining social distancing guidelines at all times has paid off thus far, in that we have had a minimal occurrence of Covid-19 with our staff members and clients. With the support of the staff, the clients continue to be adapting to these extreme circumstances in a phenomenal fashion, by utilizing informal supports, developing independent skills, and following recommended guidelines for the pandemic.

#### **Crisis Services -Lita Prorok**

For the month of October, we had 238 crisis contacts through Northwest Connections (NWC). There were 26 emergency detentions for the month of October, with 58% of those placements occurring at our two local inpatient psychiatric units in Eau Claire. 9 were individuals that reside in other counties in Wisconsin. 3 individuals became 51 commitments of Eau Claire County. Diversion from hospitalization occurred with 89% of the monthly crisis contacts.

14 face to face assessments occurred for the month of October. 2 occurring by DHS crisis staff during daytime, business hours and 12 occurring by NWC mobile crisis workers in the after hours. 58% of those assessments were diversions away from emergency detentions.

#### **Adult Protective Services – Nancy Huberty**

During the month of October Adult Protective Services has continued with their daily responsibilities with altered service delivery. Interactions with the individuals served, providers, other professionals and the

Circuit Court has continued to be significantly modified. Face to Face contact with clients has occurred as needed to assess safety concerns and address needs. The APS Team continues to utilize a variety of technical devices and software to interface with clients, families, providers, and other professionals. Court participation continues to occur via Zoom. Assessment and investigations continue to occur via phone, collateral contact via phone, Webex, Zoom and Facetime with specific nursing homes. Currently the team is collaborating with a local Managed Care Organization

During October 2020 APS has been 33 investigation requests of which were screened in and 8 were screened out of that there were:

- 2 Allegations of emotional abuse
- 11 Allegations of neglect
- 5 Allegations of self-neglect
- 9 Allegations of financial abuse
- 1 Emergency Protective Placements
- 3 Requests for guardianships and protective placements
- 2 Other (did not meet categories tracked)

**Jail Re-Entry – Nancy Huberty**

During the month of October there were 8 referrals to the Jail Re-Entry services of which 7 were male and 1 was female. The top three requests of services were Housing, Foodshare and employment. 90% of referrals were for Eau Claire County residents and 10% of referrals were for non Eau Claire County Residents. The Jail Re-entry Social Worker has returned and has resumed her duties. Collaboration with community partners such as King’s Closet, Feed My People, the Inn Towne, Choose Aftercare, Workforce Resource, L.E. Phillips Library as well as units within DHS such as CPS and CCS has been modified to utilize technology such as email, texting, Facetime, Skype, Zoom and Webex.

**Comprehensive Community Services (CCS) Program and Children’s Long-Term Support (CLTS/CCOP) Waiver, Luke Fedie and Kerry Swoboda**

Adult and youth referrals for both CCS and CCS/CLTS services remain consistent. There is a high demand for services and the program is working to meet these needs. We welcomed two CCS Service Facilitators and two of four temporary CLTS positions last month. Two additional CLTS staff will begin in December to assist in meeting the needs of the youth waitlist.

We will be welcoming a new CCS Services Director, Cinthia Wiebusch. She is currently transitioning from her current position as a Substance Use Professional within the program to the Service Director role.

The Children’s Inegrated Services (CCS/CLTS) are currently updating data collection and will report updated numbers next month.

CCS Metrics

	Referrals YTD	Current Enrollment	Enrolled YTD	Discharged YTD	Referrals since Program Inception

January	13	257	3	7	1228
February	48	260	23	23	1268
March	81	258	30	34	1303
April	108	255	37	42	1331
May	123	259	41	42	1347
June	149	253	48	56	1377
July	171	250	58	69	1399
August	197	248	68	81	1429
September	243	240	79	100	1472
October	259	234	89	116	1488

**FAMILY SERVICES DIVISION**

**Terri Bohl, Tasha Alexander, Melissa Christopherson, Rob Fadness,  
Hannah Keller, Michael Ludgatis & Courtney Wick**

**Access and Initial Assessment – Tasha Alexander**

2020	CPS Reports Received	Reports Screened In/Out
January	104	29/75
February	126	43/83
March	113	43/70
April	84	26/58
May	95	33/62
June	105	33/72
July	89	39/50
August	106	42/63
September	108	30/78
October	94	29/65

We currently are recruiting for a CPS Initial Assessment worker as Jen Carey has accepted the Senior Social Worker position in CCS.

**Ongoing Child Protective Services – Courtney Wick & Melissa Christopherson**

Ongoing CPS is serving 106 families and 194 children. 136 of the 194 children served are in out of home care which equates to 70% of the children served. 81 of the 106 families served have at least one child in out of home care. This means 76% of the families served have a child in out of home care. The Ongoing CPS team continues to diligently seek opportunities to promote child safety, support reunification, enhance family connections and achieve permanency for children.

**Youth Services – Hannah Keller**

Youth Services is serving 110 youth and 121 families. Currently 26 youth are being served are in out of home placement equating to 26% of the youth served. The level of placement breakdown is 7 youth placed with family, 6 youth in foster care, 3 youth in treatment foster care, 3 youth in group care, and 7 youth in residential placements. Juvenile referrals for delinquency matters and truancy matters have continued to significantly increase.

**Alternate Care – Melissa Christopherson**

There are currently 159 children in out of home care. The Alternate Care team continues to be overcapacity due to an influx of new placements with relatives and fictive kin requiring new licensing. The team is continuing to recruit, support and license foster families virtually and using physical distancing and in-home visits with PPE. The Foster Care Recruitment Team is finalizing the collection of donations for the appreciation drive thru event.

**Birth to Three Program – Melissa Christopherson**

The Birth to Three program continues to serve children virtually and formally through telehealth services. The program is continuing to work on planning with Chippewa County to implement a grant received to improve program awareness and effectiveness related to social and emotional development. The first of the grant activities, a series of trainings, has been completed and planning for implementation is underway.

**Juvenile Detention Center – Rob Fadness & Michael Ludgatis**

**UPDATE**

- The detention center continues to operate under COVID-19 protocols: Pre-admission screening, 72-hour quarantines for new residents, and masks worn by staff and residents at all times.
- Limited programming continues, using virtual platforms where available.
- In-person visitation is available, with safety precautions in place.
- Effective November 23<sup>rd</sup>, both education programs will move to all virtual instruction.
- There have been no confirmed cases of COVID-19 by any youth.

**CLIMATE SURVEY**

- Each month, residents are asked to complete a confidential survey measuring the “atmosphere” of the facility, from the resident’s perspective. For 2020, 80% of residents rate their stay in detention as acceptable.

**POPULATION**

- Total days spent in detention by all youth are estimated to be down by 12%
- Eau Claire County use is estimated to be down, but by only 4%
- Out-of-County use of the 180 Program is estimated to be up in 2020 by 17%
- The Average Daily Population is anticipated to be down from 13.8 youth in 2019 to 12.1 youth in 2020

	<b>2020 October</b>	<b>2019 October</b>	<b>2020 Est. Total</b>	<b>2019 Act. Total</b>



ALL – Admissions	27	54	287	441
Eau Claire County	6	13	86	120
Out of County	21	41	199	318
ALL – Days	445	481	4403	4968
Eau Claire County	90	161	1495	1547
Out of County	355	320	2906	3421
SHORT TERM – Admissions	18	50	206	371
Eau Claire County	4	10	54	92
Out of County	14	39	153	279
SHORT TERM – Days	166	320	2078	3049
Eau Claire County	28	99	564	765
Out of County	138	264	1515	2326
180 PROGRAM – Residents	9	4	87	70
Eau Claire County	2	2	34	26
Out of County	7	2	53	42
180 PROGRAM – Days	279	118	2359	1951
Eau Claire County	62	62	967	794
Out of County	215	56	1389	1157
ADP	14.4	15.5	12.1	13.8
OCCUPANCY RATE	62%	67%	52%	60%

**ECONOMIC SUPPORT DIVISION-GREAT RIVERS CONSORTIUM**  
**Kathy Welke, Jane Olson, Jen Dahl, & Cindy Drury**

The Economic Support Unit provides Income Maintenance services to Eau Claire County residents and those within the Great Rivers Consortium counties (Burnett, Barron, Chippewa, Douglas, Dunn, Eau Claire, Polk, Pierce, St. Croix, and Washburn). Program services include: Child Care Assistance, Health Care, FoodShare, and Caretaker Supplement. Eau Claire County is the Lead Agency of the Great Rivers Income Maintenance Consortium (GRC).

ES Unit staff continue serving ECC residents and others within the Great Rivers Consortium coverage area. Ongoing policy and procedural changes due to the Covid-19 pandemic continue, with most allowing for easier customer accessibility to benefits. Health Care applications have started arriving from the Federally Funded Marketplace (FFM) which has an open enrollment of 11/01-12/15/20.

**Great Rivers Consortium Monthly Stats (10/2020):**

- 3,686 applications processed
- 1,974 renewals processed
- 10,035 calls received in the Call Center
- 59,094 Active Cases in GRC; 13,210 of these reside in ECC
- 1419 Active Child Care Cases in GRC; 395 of these are ECC cases

Energy Assistance--1283 applications have been processed for ECC residents (11/11/20)

# Eau Claire County Human Services Financial Overview

For September 2020

Human Services Board Meeting

Held on 11/23/2020

The September financials indicate a small surplus for the Department. The overall financial projection of the program areas are within budget. Revenues, within the first nine months continue to lag.

## Contributing Factors which favorably impact financial outcomes

- Personnel costs (not fully staffed)
- Increase delivery of services, as a provider of services
- Mandatory Furloughs
- Voluntary Furloughs

## Contributing factors which negatively impact financial outcomes

- Revenue lagging monthly budgeted projection
- Overall increased utilization and costs
  - Winnebago and Mendota
  - Trempealeau
- Children's Long-Term Support (CLTS) 2019 reconciliation to be recorded in 2020

## Actions

- Continue to manage program areas within budget through established processes
- Implement process to enhance revenue in targeted areas:
  - Juvenile Detention Facility
  - Outpatient Clinic
- Mitigate lagging revenues through decrease of expenses in personnel vacancy management and management of contract utilization

**DHS Child Alternate Care and Adult Institutions  
For Period Ending 09/30/2020**

<b>Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH)</b>					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
FC	4	88	\$ 95,660	\$ 121,665	\$ (26,005)
TFC	0	14	\$ 26,706	\$ 11,371	\$ 15,335
GH	1	3	\$ 8,668	\$ 19,373	\$ (10,705)
RCC	0	5	\$ 125,679	\$ 70,188	\$ 55,491
<b>September Total</b>	<b>5</b>	<b>110</b>	<b>\$ 256,713</b>	<b>\$ 222,597</b>	<b>\$ 34,116</b>
<i>2020 YTD Total</i>	<i>67</i>	<i>195</i>	<i>\$ 2,310,414</i>	<i>\$ 2,341,351</i>	<i>\$ (30,937)</i>
<i>2019 YTD Comparison</i>	<i>73</i>	<i>234</i>	<i>\$ 2,113,221</i>	<i>\$ 3,377,257</i>	<i>\$ (1,264,036)</i>

<b>Juvenile Corrections (Lincoln Hills/Copper Lake)</b>					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
<b>September Total</b>	<b>0</b>	<b>0</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>2020 YTD Total</b>	<b>0</b>	<b>0</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<i>2019 YTD Comparison</i>					

<b>Institute for Mental Disease</b>					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
TCHCC	1	6	\$ 25,902	\$ 50,184	\$ (24,283)
Winnebago	4	7	\$ 33,352	\$ 79,840	\$ (46,487)
Mendota	0	0	\$ 5,500	\$ -	\$ 5,500
<b>September Total</b>	<b>5</b>	<b>13</b>	<b>\$ 64,754</b>	<b>\$ 130,024</b>	<b>\$ (65,270)</b>
<b>2020 YTD Total</b>	<b>42</b>	<b>96</b>	<b>\$ 582,784</b>	<b>\$ 1,418,903</b>	<b>\$ (836,119)</b>
<i>2019 YTD Comparison</i>	<i>72</i>	<i>136</i>	<i>\$ 572,800</i>	<i>\$ 1,482,366</i>	<i>\$ (909,566)</i>

<b>Northern/Southern Centers (Adult/Child Developmentally Disabled (DD))</b>					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
<b>September Total</b>	<b>0</b>	<b>0</b>	<b>\$ -</b>	<b>\$ -</b>	
<b>2020 YTD Total</b>	<b>0</b>	<b>0</b>	<b>\$ -</b>	<b>\$ -</b>	
<i>2019 YTD Comparison</i>					

<b>Adult Family Homes (AFH) &amp; Community Based Residential Facility (CBRF)</b>					
	2020				
	New Placements	Clients	Budget	Expense	(Over)/Under Budget
AFH	0	10	\$ 69,114	\$ 19,980	\$ 49,135
CBRF	4	21	\$ 108,837	\$ 100,165	\$ 8,672
<b>September Total</b>	<b>4</b>	<b>31</b>	<b>\$ 177,952</b>	<b>\$ 120,145</b>	<b>\$ 57,807</b>
<b>2020 YTD Total</b>	<b>29</b>	<b>62</b>	<b>\$ 1,601,564</b>	<b>\$ 1,364,579</b>	<b>\$ 236,984</b>
<i>2019 YTD Comparison</i>	<i>40</i>	<i>120</i>	<i>\$ 1,133,911</i>	<i>\$ 2,007,736</i>	<i>\$ (873,826)</i>

**ALTERNATE CARE REPORT**  
**Month Ending September 2020**

Level of Care	August			September			YTD			Ave Cost per Day
	Placements	Clients	Days	Placements	Clients	Number of Days	Placements	Clients	Days	
Foster Care	3	92	2,792	4	88	2,449	51	151	23,871	\$48
Therapeutic Foster Care	0	13	374	0	14	254	5	20	3,372	\$51
Group Home	0	2	62	1	3	67	5	9	526	\$283
Residential Care Center	0	5	155	0	5	142	6	15	1,770	\$494
<b>Total</b>	<b>3</b>	<b>112</b>	<b>3,383</b>	<b>5</b>	<b>110</b>	<b>2,912</b>	<b>67</b>	<b>195</b>	<b>29,539</b>	

Level of Care	Expense				Revenue					
	Adjusted Budget - August	August Expense	Percentage Used - August	Adjusted Budget - September	September Expense	YTD Expense	YTD Percent Used	Adjusted Budget	YTD Revenue	Percent Collected
Foster Care	\$ 765,279	\$ 131,923	133.6%	\$ 860,939	\$ 121,665	\$ 1,144,445	132.9%	\$ 124,500	\$193,713	155.6%
Therapeutic Foster Care	\$ 213,645	\$ 24,446	75.7%	\$ 240,351	\$ 11,371	\$ 173,068	72.0%	\$ 5,588	\$ 5,171	92.5%
Group Home	\$ 69,343	\$ 16,012	187.0%	\$ 78,011	\$ 19,373	\$ 149,057	191.1%	\$ 12,000	\$ 20,601	171.7%
Residential Care Center	\$ 1,005,434	\$ 75,851	80.0%	\$ 1,131,113	\$ 70,188	\$ 874,781	77.3%	\$ 45,225	\$ 33,010	73.0%
<b>Total</b>	<b>\$ 2,053,701</b>	<b>\$ 248,232</b>	<b>103.2%</b>	<b>\$ 2,310,414</b>	<b>\$ 222,597</b>	<b>\$ 2,341,351</b>	<b>101.3%</b>	<b>\$ 187,313</b>	<b>\$252,495</b>	<b>134.8%</b>

NOTES:

Eau Claire County  
 Department of Human Services  
 Financial Statement w/o CCS Estimated for the Period  
 January 1, 2020 through September 30, 2020

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Tax Levy	6,680,605	6,680,599	6	6,680,605	-
04-Intergovernment Grants and Aid (State & Federal Grants)	8,481,815	7,962,598	83,035	8,045,633	(436,182)
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	3,016,832	1,409,282	1,041,402	2,450,684	(566,147)
06-Public Charges for Services (Client Contributions)	706,036	624,748		624,748	(81,288)
09-Other Revenue (TAP & Misc.)	137,526	77,110	64,187	141,297	3,771
<b>Total Revenue</b>	<b>19,022,813</b>	<b>16,754,337</b>	<b>1,188,631</b>	<b>17,942,967</b>	<b>(1,079,845)</b>

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Regular Wages	6,890,916	5,927,264	350,298	6,277,562	613,354
02-OT Wages	-	34,753		34,753	(34,753)
03-Payroll Benefits	3,130,294	2,695,679	150,105	2,845,785	284,509
04-Contracted Services	8,552,844	8,144,550	190,992	8,335,542	217,302
05-Supplies & Expenses	350,898	211,356		211,356	139,542
07-Fixed Charges (Liability Insurance)	47,405	51,507	-	51,507	(4,101)
09-Equipment	50,456	5,716		5,716	44,740
10-Other	-	-		-	-
<b>Total Expenditures</b>	<b>19,022,813</b>	<b>17,070,825</b>	<b>691,395</b>	<b>17,762,220</b>	<b>1,260,593</b>

Excess (Deficiency) of Revenue over Expenditures **180,748**

September 2019 Deficit (2,567,279)

Revenue Adjustments Included:

Tax Levy	6
State/Federal	83,035
MA/Other Counties	1,041,402
Other- TAP Grant	64,187
	<u>1,188,631</u>
	\$ 1,188,631

Expense Adjustments Included:

Overhead	(4,434)
Wages and Benefits	500,403
Add'l Contracted Services	101,775
Winnebago	43,466
TCHCC	50,184
	<u>691,395</u>
	\$ 691,395

\*\*Includes \$95,000 Netsmart bill across 12 mo. period

Eau Claire County  
 Department of Human Services  
 CCS Financial Statement Estimated for the Period  
 January 1, 2020 through September 30, 2020

Revenue	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Tax Levy	-	-	-	-	-
04-Intergovernment Grants and Aid (State & Federal Grants)	-	-	-	-	-
05-Intergovernmental Charges for Services (Medicaid & Other Counties)	4,664,196	2,593,280	1,537,963	4,131,243	(532,953)
06-Public Charges for Services (Client Contributions)	25,286	20,000	-	20,000	(5,285)
09-Other Revenue	-	-	-	-	-
<b>Total Revenue</b>	<b>4,689,482</b>	<b>2,613,281</b>	<b>1,537,963</b>	<b>4,151,243</b>	<b>(538,238)</b>

Expenditures	Net YTD Budget	YTD Actual Transactions	Estimated Adjustments	YTD Adjusted Transactions	Net Variance Excess (Deficient)
01-Regular Wages	2,408,771	1,929,658	122,692	2,052,350	356,421
02-OT Wages	-	661	-	661	(661)
03-Payroll Benefits	1,043,294	767,993	60,796	828,789	214,504
04-Contracted Services	2,521,302	2,423,445	193,437	2,616,882	(95,580)
05-Supplies & Expenses	27,525	22,004	-	22,004	5,521
09-Equipment	-	800	-	800	(800)
AMSO Allocation	484,286	286,689	-	286,689	197,597
<b>Total Expenditures</b>	<b>6,485,178</b>	<b>5,431,251</b>	<b>376,925</b>	<b>5,808,176</b>	<b>677,002</b>

<b>Excess (Deficiency) of Revenue over Expenditures</b>	<b>138,764</b>
11-Fund Balance Applied (2020 CCS Est.Gap, Rec'd 2021)	(1,795,697)
2020 CCS Est. Gap Rec'd 2021	(1,656,932)

Revenue Adjustments Included:	
MA	1,537,963
	<u>\$ 1,537,963</u>

Expense Adjustments Included:	
Accrued Wages 10/9 & 10/23	122,692
Accrued Benefits 10/9 & 10/23	60,796
Add'l September CCS Expenses	193,437
	<u>\$ 376,925</u>

**Eau Claire County**  
**Department of Human Services**  
**YTD Program Expenditures Summary**  
**Thru September 30, 2020**

Program	Monthly				YTD			Year End		
	Budgeted		Actual		Budgeted		Actual		Annualized	
	Expenses	Targeted %	Expenses	% of Expenses Utilized	Expenses	Targeted %	Expenses	% of Expenses Utilized	Expenses Annualized	
1. Community Care & Treatment of Children who are Abused or Neglected	\$473,012	8.3%	\$578,996	10.2%	\$4,257,104	75.0%	\$5,100,723	89.9%	\$6,800,964.4	119.8%
2. Community Care & Treatment of Adults & Children with BH Issues	\$1,466,759	8.3%	\$1,294,141	7.4%	\$13,200,827	75.0%	\$11,635,519	66.1%	\$15,514,025.9	88.1%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$109,069	8.3%	\$135,628	10.4%	\$981,618	75.0%	\$924,573	70.6%	\$1,232,764.5	94.2%
4. Community Care and Treatment of Youth Offenders	\$399,474	8.3%	\$328,232	6.8%	\$3,595,268	75.0%	\$2,779,649	58.0%	\$3,706,198.5	77.3%
5. Protection of Vulnerable Adults	\$62,619	8.3%	\$43,541	5.8%	\$563,573	75.0%	\$603,684	80.3%	\$804,911.7	107.1%
6. Financial & Economic Assistance	\$323,289	8.3%	\$273,006	7.0%	\$2,909,600	75.0%	\$2,526,248	65.1%	\$3,368,330.1	86.8%
<b>Total</b>	<b>\$2,834,221</b>	<b>8.3%</b>	<b>\$2,653,543</b>	<b>7.8%</b>	<b>\$25,507,990</b>	<b>75.0%</b>	<b>\$23,570,396</b>	<b>69.3%</b>	<b>\$31,427,195</b>	<b>92.4%</b>