Facilities

The Facilities Department provides cost effective and efficient general and preventative maintenance/custodial services to County departments and facilities. The department provides a safe, secure, clean, healthy and efficient work environment for courthouse employees and general visiting public.

Courthouse/Jail/Towers					
In house department that provides cost effective, efficient maintenance and custodial services for the Eau Claire County Courthouse. Provides a safe, secure, clean, and healthy work environment for courthouse employees and general visiting public.					
OUTPUTS	**2015**	**2016**	**2017**	**2018**	**2019**
General requests/repairs completed	4360	4726	4636	4105	4977
OUTCOMES	**2015**	**2016**	**2017**	**2018**	**2019**
95% of maintenance and custodial work orders will be completed within 7 days of being requested.	95%	95%	98%	93%	95%
Maintenance cost per ft2 of building (not including labor & utilities)				$1.31	$1.49
Utilities (Electric & Natural Gas) cost per ft2 of building.				$1.53	$1.35

Ag Center					
In house department that provides cost effective, efficient maintenance and custodial services for the Eau Claire County AG Center. Provides a safe, secure, clean, and healthy work environment for AG Center employees and general visiting public.					
OUTPUTS	**2015**	**2016**	**2017**	**2018**	**2019**
General requests/repairs completed	184	163	148	133	148
OUTCOMES	**2015**	**2016**	**2017**	**2018**	**2019**
95% of maintenance and custodial work orders will be completed within 7 days of being requested.	95%	90.0%	96%	93%	95%
Maintenance cost per ft2 of building (not including labor & utilities)				$1.63	$2.19
Utilities (Electric & Natural Gas) cost per ft2 of building.				$0.71	$0.38

Cemetery
In house department that provides cost effective maintenance, service procurement, and contract oversight for the Orchard Cemetery.

OUTPUTS	2015	2016	2017	2018	2019
Grave sites maintained	318	318	318	318	318
Square footage of grounds mowed & maintained	31,873	31,873	31,873	31,873	31,873

OUTCOMES	Benchmark	2016	2017	2018	2019
95% of maintenance and custodial work orders will be completed within seven days.	95%	100%	100%	100%	100%

2019 Accomplishments

Maintenance Projects

- Union Communication Tower Construction
- Carpet replacement for Child Support Offices/Suite
- Courthouse Steam to Hot Water Boiler Conversion Project
- Sealcoating of Parking Lot C, E, F at the Courthouse/Jail Complex
- Sealcoating of Ag Center Parking Lots
- Replacement of damaged sidewalks/curbs on Courthouse property
- Lake Eau Claire Shop Roof Replacement & Tuckpointing/Painting
- Lake Eau Claire Pole Building Construction
- DHS Office Moves/Relocations
- Power Wash Courthouse & Jail Exterior Stone/Brick Walls & Structures
- Beaver Creek Reserve Capital Projects

Efficiency Projects

- Jail LED Lighting Retrofit of Entire Building
- Purchase of Additional 40 KW of XCEL Energy Solar Connect Capacity for the Courthouse Building for a Total of 165KW
- Replaced 110 Fluorescent Light Fixtures with LED Fixtures in Courthouse
- Retrofit of 10 HID Light Fixtures in Parking Garage to LED

Additional Projects

- DA's Office expansion space design
- Computer Forensic Lab expansion design
- Courthouse 88' 2nd Floor VAV retrofit design
- 911 Communication Center HVAC replacement design
- Green Tier Legacy Communities representative

Alignment with Strategic Plan

Ensure Financial Stability.	Innovate and adapt.	Improve Collaboration
-Energy Efficiency Projects lowering funds spent on utilities. Purchase of solar energy and LED retrofits are examples	-Computerized Maintenance Management Software (CMMS) allows Facilities to more efficiently assign, complete, track, and report work orders	-Work with Highway Department on Altoona Facilities Maintenance Projects
-Preventative Maintenance on Equipment extends life, lowers operating costs	-Upgraded building automation system will improve alert/response times to building HVAC problems	-Work with Parks & Forest on Lake Eau Claire Facility Maintenance Projects

2020 Future Challenges/Opportunities

- Funding was allocated for a LED lighting retrofit for the Courthouse Facility
- Retrofit all VAV's on 2nd floor 88' addition of the Courthouse to DDC
- Replacement of 911 Communication Center HVAC equipment
- Computer Forensic Lab expansion construction
- DA's Office expansion space construction
- Construction of the 6th Courtroom
- Altoona Highway facilities maintenance projects
- DHS 1st Floor corridors carpet replacement
- CMMS work order system replacement
- Beaver Creek Reserve capital projects
- Being the County designate for Green Tier Legacy Communities continues to take a lot of staff time
- Staffing has become a concern with the additional responsibilities the Facilities Department has and will continue to take on