

## **AGENDA**

Eau Claire County  
Human Services Board meeting

**Date:** January 27, 2019

**Time:** 5 PM

**Location:** 721 Oxford Avenue, Room 2064  
Eau Claire WI 54703

1. Welcome & Call to Order
2. Confirmation of Meeting Notice
3. Public Comment
4. Review of December 16, 2019 meeting minutes – Action Accept/Denial/Revise
5. Birth to Three – CLTS – Annual Presentation – Melissa Christopherson
6. November 2019 Financial Statements/Discussion – Action Accept/Denial
  - Update on 2018 WIMCR payment and CCS Reconciliation
7. Mitigation Plan for 2019 Budget - Update/Discussion
8. 2020 Department Metrics - Discussion
9. **Director's Update**
  - Update regarding Joint meeting of HS Board, Administration & Finance
10. Adjourn

### **2020 Meetings:**

Feb 24, Mar 23, April 27, May 18, June 22, July 27, Aug 24, Sept 28, Oct 26, Nov 23,  
Dec 14

Typically, the fourth Monday of the month unless otherwise noted

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Prepared by

Please note: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 839-4710 (FAX) 839-1669 or (TDD) 839-4735 or by writing to the ADA Coordinator, Human Resources Department, Eau Claire County Courthouse, 721 Oxford Ave., Eau Claire, Wisconsin 54703

**MINUTES OF THE HUMAN SERVICES BOARD MEETING**  
**December 16, 2019 5 PM**  
**Room 2064**

**PRESENT:** Colleen Bates, Paul Maulucci, Don Mowry  
Gabriel Schlieve, Lorraine Henning,  
Martha Nieman, Sandra McKinney, Kimberly Cronk

**ABSENT:** Lydia Boerboom

**EXCUSED:** Dianne Robertson

**STAFF:** Diane Cable, Tom Wirth, Vickie Gardner, Jackie Krumenauer, Kerry Swoboda

**VISITORS:** Gerald Wilkie, Ryan Patterson, Terri Noel, Stella Pagonis

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Welcome & Call to Order by Chair Colleen Bates at 5:03 PM

**Confirmation of meeting notice**

**Public Input** - Per Board operating procedures, a period of public input was held. No one wished to speak during public input session. Motion by Lorraine Henning to close public input session. Second by Don Mowry. The public input session was closed.

**Review/Approval of November 25, 2019 meeting minutes**

Kim Cronk made a motion to approve the meeting minutes as presented. Second by Sandra McKinney. The motion carried and the meeting minutes were approved unanimously.

**Annual CCOP Advisory Committee Presentation – Kerry Swoboda, SW Manager**

Introductions by all. Terri Noel shared her family story and introduced her son who receives CCOP services. Thank you.

**Treatment Court Update** – Diane gave an update on Vantage Point discontinuing as provider for Treatment Court services effective February 29, 2020.

**Review/Acceptance of October 2019 Financial Statements**

Vickie reviewed the October Financial Statements including Alternate Care reports. Paul Maulucci made a motion to accept the financials as presented. Second by Lorraine Henning. The motion carried unanimously.

**2019 Budget Update/Discussion**

2019 Budget Mitigation Plan was reviewed by Diane and Vickie.

**Resolution 19-20/084** Requiring any department of over 50 employees, trending significantly and repeatedly over budget, to seek approval prior to filling vacant staff positions and to provide fiscal reports to the County Board of Supervisors upon request/ Discussion/Action

Extensive discussion about the above resolution. Review of the current process for filling vacancies at DHS.

Recommendation: The Human Services Board voted in opposition to the Resolution and provided the following feedback:

- Better Communication between Boards and Committees;
- The resolution is too ambiguous;
- The Board should be focused on solving and addressing the root issues impacting the fiscal constraints of the County;
- The Human Services Board would be willing to consider another Resolution that is clearer and addresses the issues.

0 for & 8 against -

#### **Director's Update – Diane Cable**

- Reviewed the Director's Report narrative. Missing CSP manager's report due to vacancy.
- The Department will be closed from 1-4:30 PM on December 18 for All staff meeting.

The meeting adjourned at 7:40 p.m.

The next regularly schedule Human Services Board meeting is scheduled for **Monday, January 27, 2020 at 5 p.m. in Room 2064.**

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Jackie Krumenauer, Committee Clerk

**Eau Claire County  
DHS Board Meeting  
Held on 1/27/20**

**November 2019 Financial Overview**

Contributing factors which could favorably impact financial outcomes:

- Personnel costs (not fully staffed/recruiting)
- Reduction in out of home care for children

Contributing factors which could negatively impact financial outcomes:

- Overall increased costs in comparison to budget:
  - Family Services – Alternate Care
    - Treatment Foster Care
    - RCC/Group Home
    - Adult Family Homes
  - Crisis/Emergency Services to Children and Adults
  - Winnebago/Mendota
  - Trempealeau



**DHS Alternate Care  
For Period Ending 11/30/2019**

<b>Children in Foster Care (FC) /Treatment Foster Care (TFC)/Residential Care Centers (RCC)/Group Homes (GH)</b>									
	2018			2019			% of Increase/Decrease Year over Year		
	New Placements	Clients	Amount	New Placements	Clients	Amount	New Placements	Clients	Amount
FC	7	125	\$ 134,577	1	97	\$ 120,774	-600%	-29%	-11%
TFC	0	17	\$ 50,306	2	14	\$ 25,585	100%	-21%	-97%
GH	0	2	\$ 21,511	0	3	\$ 17,443	0%	33%	-23%
RCC	2	20	\$ 227,211	0	8	\$ 104,956	-100%	-150%	-116%
November	9	164	\$ 433,605	3	122	\$ 268,758	-200%	-34%	-61%
YTD	117	250	\$ 4,668,262	91	252	\$ 3,941,742	-29%	1%	-18%

<b>Juvenile Corrections (Lincoln Hills/Copper Lake)</b>									
	2018			2019			% of Increase/Decrease Year over Year		
	New Placements	Clients	Amount	New Placements	Clients	Amount	New Placements	Clients	Amount
November	0	0	\$ -	0	0	\$ -	0%	0%	0%
YTD	3	5	\$ 54,255	0	0	\$ -	-100%	-100%	-100%

<b>Trempealeau County IMD (Institute for Mental Disease - Adult)</b>									
	2018			2019			% of Increase/Decrease Year over Year		
	New Placements	Clients	Amount	New Placements	Clients	Amount	New Placements	Clients	Amount
November	2	13	\$ 119,618	1	7	\$ 56,676	-100%	-86%	-111%
YTD	16	21	\$ 757,768	20	29	\$ 761,516	20%	28%	0%

<b>Northern/Southern Centers (Adult/Child Developmentally Disabled (DD))</b>									
	2018			2019			% of Increase/Decrease Year over Year		
	New Placements	Clients	Amount	New Placements	Clients	Amount	New Placements	Clients	Amount
November	0	1	\$ 16,504	0	0	\$ -	0%	-100%	-100%
YTD	1	2	\$ 160,994	0	0	\$ -	-100%	-100%	-100%

<b>Winnebago/Mendota (Adult/Child Institute for Mental Disease (IMD))</b>									
	2018			2019			% of Increase/Decrease Year over Year		
	New Placements	Clients	Amount	New Placements	Clients	Amount	New Placements	Clients	Amount
November	6	8	\$ 64,289	2	5	\$ 112,575	-200%	-60%	43%
YTD	60	62	\$ 985,433	62	64	\$ 1,064,661	3%	3%	7%

**ALTERNATE CARE REPORT  
Month Ending November 2019**

Level of Care	October			November			YTD			Ave Cost per Day
	Placements	Clients	Days	Placements	Clients	Number of Days	Placements	Clients	Days	
Foster Care	15	110	3,115	1	97	2,874	64	191	36,643	\$38
Therapeutic Foster Care	0	14	408	2	14	383	12	29	5,713	\$101
Group Home	0	3	75	0	3	90	6	8	505	\$241
Residential Care Center	0	9	250	0	8	222	9	24	4,113	\$453
<b>Total</b>	<b>15</b>	<b>136</b>	<b>3,848</b>	<b>3</b>	<b>122</b>	<b>3,569</b>	<b>91</b>	<b>252</b>	<b>46,974</b>	

Level of Care	Expense						Revenue			
	Adjusted Budget - October	October Expense	October - Percent Used	Adjusted Budget - November	November Expense	YTD Expense	YTD Percent Used	Adjusted Budget	YTD Revenue	Percent Collected
Foster Care	\$ 695,333	\$ 117,318	179.6%	\$ 764,867	\$ 120,774	\$ 1,381,653	180.6%	\$ 108,167	\$158,458	146.5%
Therapeutic Foster Care	\$ 296,708	\$ 40,858	190.0%	\$ 326,379	\$ 25,585	\$ 576,927	176.8%	\$ 14,208	\$ 3,351	23.6%
Group Home	\$ 85,273	\$ 20,625	122.0%	\$ 93,800	\$ 17,443	\$ 121,471	129.5%	\$ 34,833	\$ 15,654	44.9%
Residential Care Center	\$ 1,270,709	\$ 113,802	138.5%	\$ 1,397,780	\$ 104,956	\$ 1,861,691	133.2%	\$ 70,583	\$ 34,636	49.1%
<b>Total</b>	<b>\$ 2,348,023</b>	<b>\$ 292,603</b>	<b>156.5%</b>	<b>\$ 2,582,826</b>	<b>\$ 268,758</b>	<b>\$ 3,941,742</b>	<b>152.6%</b>	<b>\$ 227,792</b>	<b>\$212,099</b>	<b>93.1%</b>



Eau Claire County  
 Department of Human Services  
 Financial Statement Estimated for the Period  
 January 1, 2019 through November 30, 2019

Expense	YTD Net Budget	YTD Actual Transactions	Estimated Adjustments	Adjusted Total	Net Variance Excess (Deficient)
Overhead	749,488	571,369	85,488	656,857	92,631
Personnel	16,540,461	13,463,622	893,948	14,357,569	2,182,892
Services & Supplies	454,110	872,790	-	872,790	(418,680)
Purchased Services	10,940,749	15,742,190	718,923	16,461,113	(5,520,364)
<b>Total</b>	<b>28,684,808</b>	<b>30,649,971</b>	<b>1,698,358</b>	<b>32,348,329</b>	<b>(3,663,521)</b>

**Revenue**

Tax Levy	8,114,767	6,639,355	1,475,412	8,114,767	-
State/Federal	10,499,086	11,235,250	(425,276)	10,809,974	310,888
Medical Assistance	8,085,944	4,144,429	2,821,396	6,965,825	(1,120,119)
Charges & Fees	493,567	479,349	-	479,349	(14,218)
Other	1,491,444	905,657	196,532	1,102,189	(389,255)
<b>Total</b>	<b>28,684,808</b>	<b>23,404,040</b>	<b>4,068,064</b>	<b>27,472,104</b>	<b>(1,212,704)</b>

Excess (Deficiency) of Revenue over Expenditures	(4,876,225)
Less CCS	2,134,815
Excess (Deficiency) Net of CCS	<b>(2,741,410)</b>

Expense Adjustments Included:

Overhead	85,488
Payroll	893,948
Winnebago	662,231
TCHCC IMD	56,691
	<u>1,698,358</u>

Revenue Adjustments Included:

Tax Levy	1,475,412
State/Federal	(425,276)
MA	2,821,396
Other	196,532
	<u>4,068,064</u>

Eau Claire County  
 Department of Human Services  
 CCS Financial Statement Estimated for the Period  
 January 1, 2019 through November 30, 2019

Expense	YTD		Net Variance Excess (Deficient)
	YTD Net Budget	Adjusted Transactions	
Overhead/Mgmt	293,333	456,452	(163,119)
Personnel	3,878,990	3,062,752	816,238
Services & Supplies	102,291	130,517	(28,226)
Purchased Services	2,181,667	4,035,180	(1,853,513)
<b>Total</b>	<b>6,456,280</b>	<b>7,684,901</b>	<b>(1,228,620)</b>
Revenue			
Medical Assistance	6,456,281	5,550,087	(906,194)
<b>Total</b>	<b>6,456,281</b>	<b>5,550,087</b>	<b>(906,194)</b>
<b>Excess (Deficiency) of Revenue over Expenditures</b>			<b>(2,134,815)</b>

**Eau Claire County**  
**Department of Human Services**  
**YTD Program Expenditures Summary**  
**Thru November 30, 2019**

Program	Monthly			YTD			Year End	
	Budgeted	Actual	% of Expenses Utilized	Budgeted	Adjusted Actual	% of Expenses Utilized	Annualized	% Annualized
1. Community Care & Treatment of Children who are Abused or Neglected	\$476,129	\$596,160	10.4%	\$5,237,420	\$7,015,231	122.8%	\$7,652,979.5	133.9%
2. Community Care & Treatment of Adults & Children with BH Issues	\$1,233,295	\$1,558,479	10.5%	\$13,566,248	\$16,569,920	112.0%	\$18,076,276.1	122.1%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$107,016	\$104,622	8.1%	\$1,177,173	\$1,209,472	94.2%	\$1,319,424.2	102.7%
4. Community Care and Treatment of Youth Offenders	\$418,689	\$311,483	6.2%	\$4,605,579	\$3,907,845	77.8%	\$4,263,103.8	84.9%
5. Protection of Vulnerable Adults	\$50,621	\$46,905	7.7%	\$556,834	\$526,231	86.6%	\$574,070.4	94.5%
6. Financial & Economic Assistance	\$321,960	\$302,036	7.8%	\$3,541,555	\$3,119,630	80.7%	\$3,403,232.3	88.1%
<b>Total</b>	<b>\$2,607,710</b>	<b>\$2,919,685</b>	<b>9.3%</b>	<b>\$28,684,809</b>	<b>\$32,348,329</b>	<b>103.4%</b>	<b>\$35,289,086</b>	<b>112.8%</b>

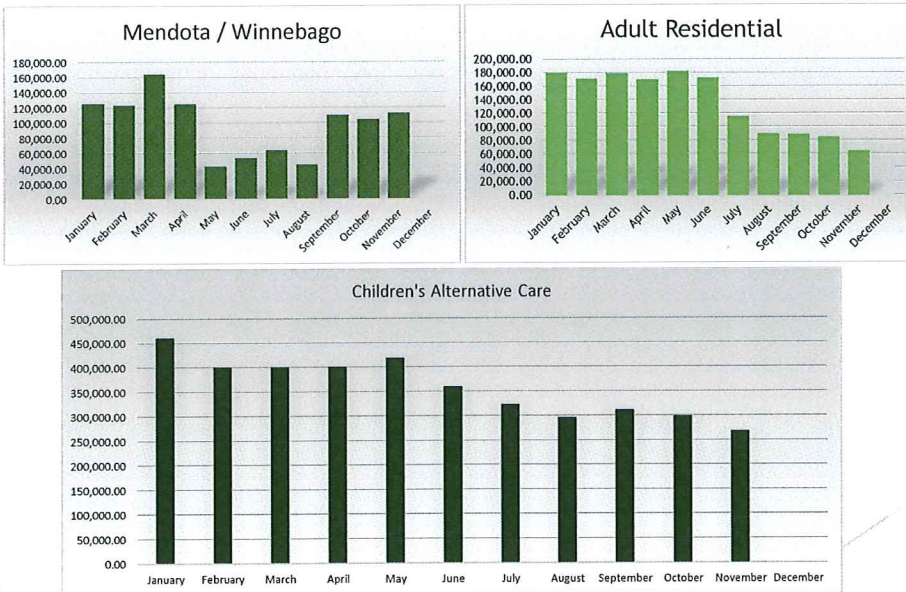


# 2019 Budget Mitigation

January 27, 2020

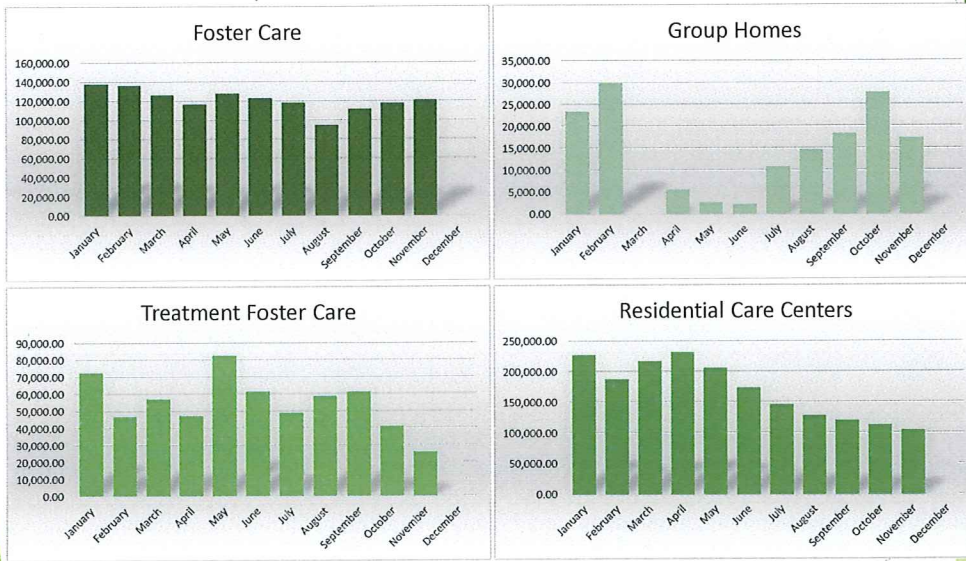
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## Alternate Care - Kids & Adults



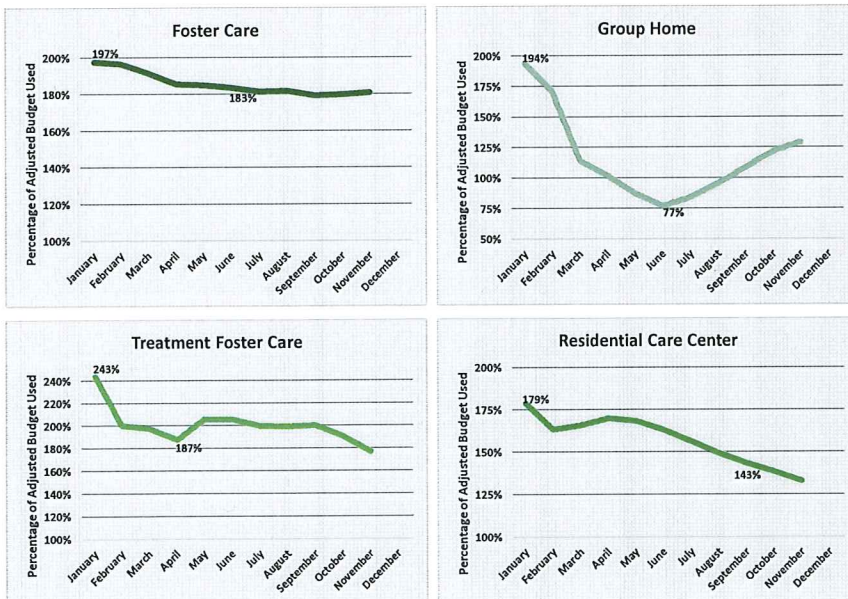
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## Children's Alternate Care



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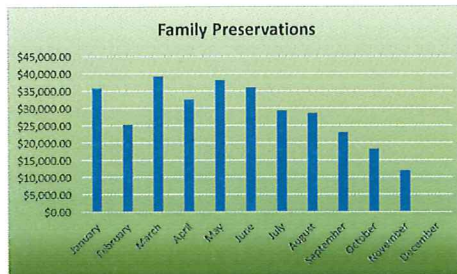
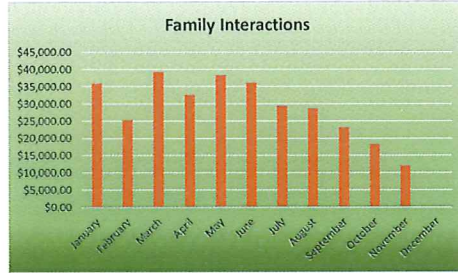
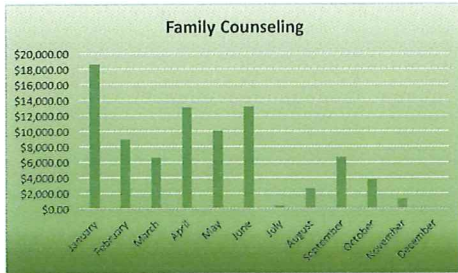
## YTD Percentage of Adjusted Budget



4

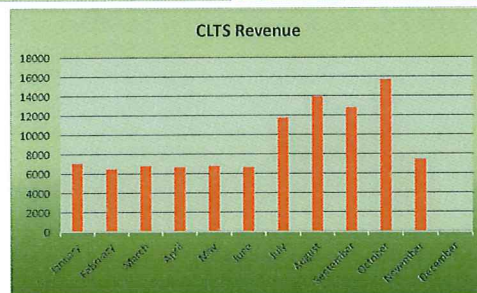
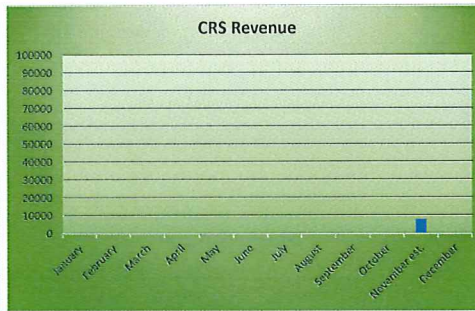
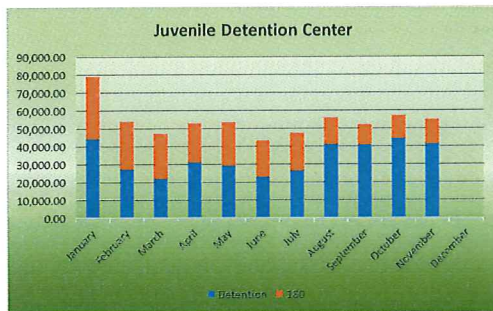


## Purchased Services



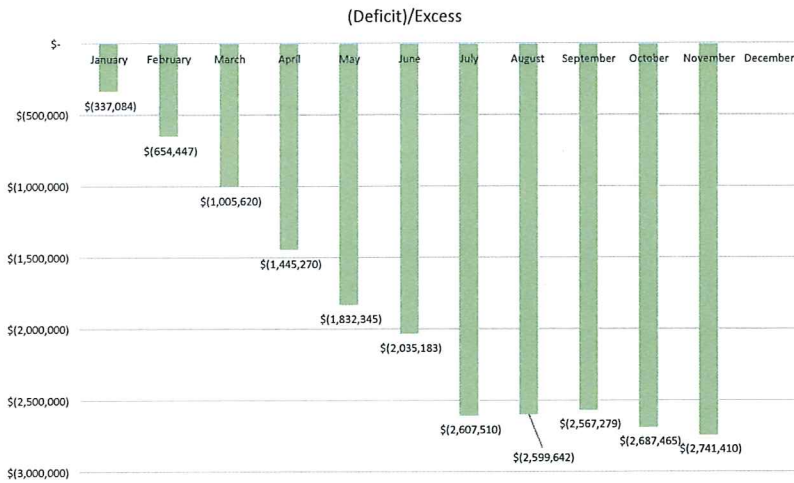
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## Revenues



7

## Month over Month Comparison to Budget



8

## Expense Budget Deficit Summary 1/1/2019 thru 11/30/2019

Current Deficit of \$2,741,410

<u>Service/Supplies</u>	
Professional Services	(273,148)
<u>Purchased Services</u>	
Inpatient IMD (Winnebago, Mendota, Trempealeau County)	(1,102,763)
Inpatient AODA (LE Phillips)	(247,671)
Children/Family/Youth - Other Services	(335,826)
Adult Residential	(709,767)
Child Out of Home Care	(1,703,182)
Total	(4,372,357)

NOTE: This does not include CCS as well as the offsetting revenues and personnel savings

9



**EAU CLAIRE COUNTY HUMAN SERVICES**  
**Department Report**  
**January 2020**  
**DIRECTOR'S REPORT – Diane Cable**

The past year, 2019, presented challenges and opportunities. The fiscal challenges of the Department were driven by the community social challenges, that we are mandated to provide response to for the safety of our community. The Department's responsibility is to provide protection, wellbeing & safety, and treatment to our vulnerable populations. Eau Claire County's 2018 Community Health Assessment identifies the areas of Mental Health, Substance Abuse, and Alcohol use as some of the Community Health Priorities, recognizing that these areas are negatively impacting the health of our community. The Department has focused on improving outcomes for those we serve through:

- Enhancing Internal Services
- Developing In-Home and Community Based Services
- Earlier Interventions

The Department is projected to end 2019 over budget. However the percentage of increase of the overage declined throughout the year. In the High Impact area of Alternate Care for children, youth and adults, we saw a decrease. (From 11/2018 -11/2019 Residential Placements for youth and children declined by 51% and in the same time period overall placements of youth and children decreased by 21%). This leads most importantly to improved outcomes for children, youth, individuals, and families, the community, *and* positively impacts the fiscal overage.

In 2020, our work continues to Preserve and Strengthen Families, as we connect with earlier interventions and developing responses *with* families and individuals in their homes and community. 2019 moved us to enhance practice, process and create system change that is beginning to show improved outcomes for those we serve and positively affect our resources.

**BEHAVIORAL HEALTH SERVICES DIVISION**  
**Bill Stein, Lynn Wilson, Nancy Huberty, Kerry Swoboda, Luke Fedie**

**Outpatient Clinic- Luke Fedie**

The clinic will be taking over the groups and individual treatment of individuals in the treatment courts starting on March 1<sup>st</sup> of this year. The clinic will provide the Matrix program as a primary modality of treatment for the individuals in the treatment courts. In February, we will begin Matrix training, provided by the State, in order to ensure that the program is done to fidelity.

We are actively recruiting for two outpatient therapist positions. These positions will be an integral piece in continuing to provide services for individuals.

**Community Support Program – Lynn A. Wilson**

The CSP program has undergone a number of changes over the month of January, including, but not limited to, the addition of Lynn Wilson to the CSP team. Lynn will serve as the manager of the CSP program and comes with a wealth of knowledge.

The CSP Program said goodbye to Mary VanRoy in January, retiring after 30 years of service. Mary's position is actively being recruited for. The CSP program will undergo Program audit with the state on February 13<sup>th</sup> and all CSP workers have been diligently working to ensure that they are prepared for the audit.



### **Treatment Courts- Brenda Goettl**

Currently we are serving 14 women in AIM Court, 14 in Drug Court, 6 in Mental Health Court, and 7 in Veteran's Court.

Judge Manydeeds began presiding over Veteran's Court on 1/9/2020. A celebration occurred 12/26/19, thanking Judge Cray.

Our Treatment Court Mentor Program is meeting consistently. They were disappointed by the low turn-out from the treatment court community at their first event, yet it was well attended by the recovering community. Jeremy and Mia, our Peer Specialists, are working with the Mentor Program and assisting our Alumni with planning and putting their plans into action. They are going to survey the current participants for activity ideas.

Planning and training are underway for transitioning Treatment Services from Vantage Point to the Human Services Outpatient Clinic. The plan remains for both Matrix and Diabolic Treatment services to begin on March 1<sup>st</sup>. This is an exciting change, and we are all committed to working together to make this change as smooth as possible for our participants and staff.

We held our ECCTCC meeting on Tuesday 1/14/2020. The Eau Claire County Treatment Court Council (ECCTCC) supported moving forward with calling the Mental Health Treatment Court, AIM Treatment Court and Drug Treatment Court, *the Eau Claire County Treatment Courts* when referring to our courts. We will continue to separate Veteran's Court outright. We are working on how to identify our courts by judge or branch rather than an identified problem-drug, mental health, alternatives to incarcerating mothers.

### **Crisis Services -Lita Prorok**

The Crisis team provided linkage and follow up to 294 individuals who had experienced a mental health crisis in the month of December. Crisis assessments provided 91% diversion from emergency detentions. There were 22 mobile assessments completed in the month of December with 61% diversion from emergency detentions. Also in December, 26 emergency detentions occurred which resulted in 3 individuals being committed under a civil commitment. Utilization of Midway crisis beds for the month of December was at 64% occupancy.

For the 2019 year, a total of 3,649 telephone assessments and a total of 329 mobile assessments were completed. This is an increased volume of crisis assessments as compared to years prior. For 2019, crisis assessments provided a 90% diversion from emergency detentions. For the year of 2019 our average monthly occupancy at Midway crisis bed was 69%.

Work continues to occur with LSS Positive Avenues to begin crisis stabilization services at their facility, with an anticipation start date in January.

### **Adult Protective Services – Nancy Huberty**

During the month of December, Adult Protective Services (APS) had 30 requests for services/investigations.

Investigations Screened In/Out	Allegations of Neglect	Allegations of Self Negelct	Allegations of Financial Abuse	Emergency Protective Placements	Guardianships
25/5	3	12	7	2	6

During 2019 there were 407 requests for services/investigations. This has resulted in 352 investigations and 57 screen outs.

During 2019 APS has continued to work with the Crisis Team with addressing housing and safety concerns at the Western Ave Trailer Court, referred to as the Maples Neighborhood as well as with the Eau Claire County Health Department and local law enforcement. APS has provided emergency shelter, food, transportation and service coordination with Eau Claire County ADRC and local Family Care Organizations for vulnerable adults and individuals over the age of 60.

**Jail Re-Entry – Nancy Huberty**

During 2019 there were 317 referrals to the Jail Re-Entry services. 286 were Self referrals, 28 were referrals from professionals and 3 were referrals that were both made as self-referrals and by professionals. 79% of referrals were for Eau Claire County residents and 21% of referrals were for non Eau Claire County Residents. Often Jail Re-entry participants identify numerous areas where they would like assistance. 67% of all those referred were seeking assistance with housing, 32% individuals seeking assistance with obtaining medical assistance and well as addressing medical needs, 34% were seeking assistance with employment and FoodShare, 40% AODA services and 21% were seeking clothing.

The jail re-entry social worker expanded services by having outreach hours at the Eau Claire County Probation Office on Tuesdays as well as a block of time on Thursdays to be available by phone to enhance the coordinated services. Jail Re-Entry continued to partner with community partners such as King’s Closet, Feed My People, the Inn Towne, Choose Aftercare, Workforce Resource, L.E. Phillips Library as well as units within DHS such as CPS and CCS. The jail re-entry social worker also continues to meet with the CTC program supervisor, Jail Mental Health, Jail Programs Coordinator, and the Pre-trial worker to continue to assess the roles how to best coordinate assessments and programs for those entering the jail.

**Comprehensive Community Services (CCS) Program, Bill Stein and Kerry Swoboda**

The CCS Program continues to grow and evolve. Participant satisfaction survey administration came to a close on December 31, 2019. 102 of 236 eligible participants completed surveys. This equates to a participation rate of 43 %. Information obtained from these surveys will be utilized to look at trends, patterns, and or service gaps. As we move forward in 2020, changes will be made to when participation surveys will be administered. Historically, surveys have been offered to participants during the 4<sup>th</sup> quarter of the year. The new process will include providing surveys to eligible participants at the point that they reach 6 months longevity in the program. Thus, it will be more of a continuous survey process. Also, of note, 3 new service facilitators either have or will be starting by mid-February of 2020. These staff are replacing positions that became vacant during the 4<sup>th</sup> quarter of 2019.

2020	Referrals YTD	Current Enrollment	Enrolled YTD	Discharged YTD	Referrals since Program Inception
January	13	257	3	7	1228



**Children’s Integrated Services: Comprehensive Community Services (CCS), Children’s Long-Term Support (CLTS/CCOP) Waiver, Coordinated Services Team (CST) and Family Engagement Planning Team (FEPT)**

The CCS Program continues to develop the Youth Empowerment Solutions (YES) philosophy to enhance service delivery to youth and young adults ages 15-25 years of age. The team is working to begin a Mind-Body group for females with a development age of 15-18. The YES philosophy uses developmental perspectives and skill development to assist in empowering youth to develop independence.

The Family Engagement Planning Team (FEPT) will continue to collaborate with Family Services to implement facilitation to support family voice and empowerment. The Family Group Conference, Rapid Response and Case Planning Conferences continue to occur. A training to learn the Collaborative Problem-Solving Process developed by Dr. Ross Greene will be explored to enhance the program and better support the needs of students within the school setting.

Children’s Integrated Services (CIS)	
Referrals received (since September 2019)	65
Children referred, needing to be screened for CLTS/CCS/CST	73
CCS eligible, waiting for services	36
<p>Children’s Integrated Services implemented a triage process in September 2019 to better reach out to family’s referred for services, connect them with community resources and more quickly determine the child’s eligibility for services. The Department received 65 CIS referrals since September 2019. The weekly triage process includes assigning three (3) or four (4) social workers to reach out to families and complete the functional screen with youth. There are 73 children who have been referred for services and still require a screening determination. Please note, the number of children needing screens is more than the number referred since September 2019 as this number includes children referred prior to the implementation of the triage process. There are 36 youth found functionally and programmatically eligible for CCS services and are pending assignment.</p>	
CLTS Waiver Waitlist	101
	CLTS/CCS Eligible 58
	CLTS (only) Eligible 43
<p>Children found functionally eligible for CLTS are placed on a formal waitlist. There are currently 101 children waiting to be enrolled in CLTS services. Of the 101 children waiting to be enrolled in CLTS services, 58 are currently enrolled in CCS. 17 of these children are receiving CCS services and enrolled in CCOP to help fund needed services while waiting to be enrolled in CLTS.</p> <p>CLTS and CCS/CCS staff are currently at or above capacity, which is a barrier to enrolling the children on this list. The State recently submitted a report stating the average amount of time children have been on the waitlist in Eau Claire County is 120 days. The State expects the CLTS waitlist be eliminated.</p>	
Children’s Integrated Services (CIS) Enrollment	
CLTS	191
CCOP	19
CCS Youth (CCS only and CCS/CLTS)	86
CST	5

Family Engagement Planning Team (FEPT) Conferences	2019: 52 referrals; 41 conferences 2020: 5
<p>There are currently 191 children enrolled in CLTS waiver; 19 in CCOP. Please note, 17 of the 19 children enrolled in CCOP are receiving CCS services and waiting to be enrolled in CLTS. Two (2) of the children are served by CLTS workers and found functionally eligible only for CCOP. There are currently 86 youth enrolled in CCS.</p> <p>Two (2) CCS positions that have been vacant since September and October were recently filled. Two additional vacancies occurred this month. One position will be filled on February and a new recruitment will occur for the other vacant position. The new staff will be absorbing the previous worker's caseloads and will begin to take new cases as soon as they are able to assist in addressing the waitlist.</p> <p>The CST Program has shifted to primary include Family Engagement Planning Team Program (FEPT). The one CST staff currently provides case management to five (5) cases and is the lead worker for FEPT facilitating most of the meetings. There have been five (5) referrals made in 2020.</p>	

#### **FAMILY SERVICES DIVISION**

**Terri Bohl, Tasha Alexander, Melissa Christopherson, Rob Fadness,  
Hannah Keller, Michael Ludgatis & Courtney Wick**

The Family Services Division is starting the year with a focus on ways to assure youth and families have an active voice in every aspect of their case. These discussions are happening at unit and division meetings as well as individual consultation between managers and individual workers. We are hopeful that more and more families are able to create their own case plans and even safety plans through the utilization of Family Engagement Planning Teams (FEPT) which is based on a family group decision-making model.

The Family Services Division is very proud to announce that we were awarded Targeted Safety Support Funding (TSSF) from the Department of Children and Families to help expand in-home programming with families involved in child protective services. TSSF replaces In-Home Safety Services which was a program very few families met eligibility for in Eau Claire County. TSSF eligibility is based on the family having a safety plan or protective plan open and the children residing in the home. We are planning on enrolling lots of families in TSSF and maximizing our funding. Eau Claire County was awarded \$102,600 in Targeted Safety Support Funding.

Staff within the Family Services Division continue to focus on innovative approaches to case practice. One area of continued focus is Supervised Independent Living which allows youth to obtain independent housing in the community while receiving a tremendous amount of support from the Department, other adults, and community resources. The Department has assisted three youth in establishing housing and is excited to continue and expand the services and supports available to these youth and other youth in the future.

*Child Protective Services Initial Assessment*

2019	# Reports	Reports Screened In/Out
January	85	27/58
February	97	27/70
March	105	40/65
April	126	55/71
May	120	52/68
June	71	29/42
July	75	28/47
August	93	28/65
September	111	31/80
October	145	34/111
November	115	42/73
December	99	34/65

*Ongoing Child Protective Services*

	Families/Children Open for services	Families with Children in Alternate Care
2019		
January	133/242	95
February	133/242	95
March	129/231	94
April	122/214	86
May	113/204	81
June	118/216	84



July	111/196	73
August	111/196	73
September	107/194	71
October	106/190	70
November	111/195	69
December	116/208	71

*Youth Services*

2019	Families/ Youth open for services	Youth in Alternate Care
January	89/98	17
February	95/100	21
March	93/103	24
April	90/101	28
May	91/103	26
June	90/101	23
July	87/96	21
September	92/102	29
October	95/105	29
November	104/110	29
December	119/124	26

***Juvenile Detention***

Staffing has stabilized with one remaining part-time vacancy.

December and 2019 both ended with a similar number of admissions compared to 2018, but a overall decline in the number of days spent in detention. The population consisted of 30% Eau Claire County youth, up from 18% in 2018.

Short-term admissions and days were comparable to 2018. Eau Claire youth made up 28% of the short-term population in 2018 and decreased to 24% in 2019.

The 180 Program admissions were down by 27% in 2019, resulting in a 20% decline in program days. Despite the decline, Eau Claire youth comprised 40% of the program population, up from 6% in 2018.

The average daily population declined by 1.2 youth per day in 2019.

**ECONOMIC SUPPORT DIVISION-GREAT RIVERS CONSORTIUM**  
**Kathy Welke, Jane Olson, Jen Dahl, & Cindy Drury**

The Economic Support Services Unit (ESU) provides Income Maintenance services to Eau Claire County residents and those within the Great Rivers Consortium counties (Burnett, Barron, Chippewa, Douglas, Dunn, Eau Claire, Polk, Pierce, St. Croix, and Washburn). Program services include: Child Care Assistance, Health Care, FoodShare, and Caretaker Supplement. Eau Claire County is the Lead Agency of the Great Rivers Income Maintenance Consortium (GRC).

**Great Rivers Consortium Monthly Stats (12/2019):**

- **4,485 applications** processed
- **3,695 renewals** processed
- **14,039 calls** received in the Call Center
  
- **(01/2020) 53,841 Active Cases** in GRC; **12,026** of these are in ECC
- **(01/2020) 1403 Active Child Care Cases** in GRC; **436** of these are in ECC
  
- **Energy Assistance in ECC**--As of **01/08/20, 2002** WHEAP applications have been processed for ECC residents