

AGENDA

Eau Claire County
Aging & Disability Resource Center Board Meeting
Monday, September 9, 2019
3:30 pm
Rooms 1301/1302, Eau Claire County Courthouse
721 Oxford Avenue, Eau Claire WI 54703

1. Call to Order and confirmation of meeting notice
2. Introductions
3. Public Comment
4. Review of ADRC Board Minutes of August 5, 2019/ Discussion – Action Handout #1
5. Chair/Vice Chair Report
6. Youth Transition Presentation
7. Director Report
 - Quarterly Summary Report Handout #2
 - Budget Updates
8. Transportation Updates
 - 85.21 Public Listening Sessions
9. Nutrition Updates
10. Reports from members on state advisory councils/committees
11. Advocacy
12. Upcoming Events Handout #3
13. Future Agenda items – October 14, 2019
14. Adjourn

Prepared by: Marlene Rud

Please note: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 839-4710 (FAX) 839-1669 or (TDD) 839-4735 or by writing to the ADA Coordinator, Human Resources Department, Eau Claire County Courthouse, 721 Oxford Ave., Eau Claire, Wisconsin 54703.

Eau Claire County
Aging & Disability Resource Center Board
Monday, August 5, 2019: 3:30 pm
Room 3312, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire WI 54703

Handout #1

Members Present: Ruth Adix, Katherine Schneider, Sue Miller, Clayton Wagner, Mary Pierce, Sandra McKinney, Carl Anton, Lydia Boerboom, Kimberly Cronk, Audrey Nelson

Others Present: Linda Struck, Emily Gilbertson, Marlene Rud, Kathryn Schauf, Norb Kirk, Kelli Weiss, Debbie Buckli

Chair Schneider called the meeting to order at 3:30 pm.

Confirmation of meeting notice – yes.

Public Comment. Mary Pierce friend's family appreciates Meals on Wheels. Ruth Adix supports City of Eau Claire expanding affordable housing.

Review of July 8, 2019 meeting minutes. Motion by Kim Cronk to approve, second by Mary Pierce. Motion carried.

2020 Budget Proposal. Katherine Schneider briefly explained budget process and thanked ADRC staff for preparing the budget. Linda Struck reviewed and highlighted budget areas. Kelli Weiss reviewed transportation grant match. Motion by Sue Miller to approve, second by Mary Pierce. Motion carried.

Chair Report. Katherine Schneider reminded the Board about the upcoming Low Vision event. She read a poem she wrote on the anniversary of the ADA.

Vice Chair Report. No report.

Director Report. Linda Struck reported the new ADRC Admin IV started today and new Nutrition Director begins in September.

Upcoming events reviewed.

Future agenda items – mental health coordination with DHS, youth transition, prevention programs.

Adjourned at 4:29 pm, motion by Sue Miller, second by Mary Pierce.

Respectfully submitted,

Marlene Rud, Clerk
Aging & Disability Resource Center Board

Q2 2019

ADRC

SELECTED PERFORMANCE MEASURES	
<p>Goal- Provide ADRC customers with reliable and objective information so they can make informed choices about their options. Outcome Measures- 90% of individuals completing satisfaction survey will report the ADRC met or exceeded their expectations for assistance.</p> <p>YTD 2019-100%</p>	<p>Goal (NEW)- Through collaborations with community partners, the Nutrition program will maintain services by providing cost effective, high quality meals to all eligible county citizens. Outcome Measures- 1. Average food costs per meal will be below \$2.90/meal YTD 2019- \$2.67 2. 85% of program participants responding to annual satisfaction surveys will indicate overall program satisfaction as good to excellent. YTD 2019- TBD</p>
<p>Goal- Provide classes, risk screenings, counseling and education to ADRC customers in order to promote healthy practices and increased quality of life. Outcome Measures- 95% of individuals responding to post class surveys will indicate the information and education provided met or exceeded their expectations.</p> <p>YTD 2019- 100%</p>	<p>Goal- Ensure individuals using Specialized Transportation are satisfied with the service Outcome Measures- 90% of users responding to semi-annual surveys will indicate they are satisfied to very satisfied with Specialized Transportation services. YTD 2019- 93%</p>
SUMMARY OF CURRENT ACTIVITIES	
<ul style="list-style-type: none"> • 2020 Budget • ADRC did 59 presentations and outreach events in the community • Distribution of Senior Farmer Market Vouchers • Recruitment of Admin IV position • Recruitment of Nutrition Supervisor position 	
ISSUES ON THE HORIZON AND SIGNIFICANT TRENDS	
<ol style="list-style-type: none"> 1. The percentage of Wisconsin residents age 65+ grew by 24% from 2005 to 2015, and this trend will continue through 2040. 2. There are 47.8 million people age 65+ in the United States. By the year 2020, this number will exceed 56.4 million. By the year 2040, this number will exceed 82.3 million. 3. Population boom also increases the need for caregiver support. Caregiver support and funding continues to be a challenging service demand. The ADRC works with local agencies and the state on issues related to caregiving, including with the Caregiver Workforce Crisis. Recently, Governor Evers established a taskforce specific to caregiving and legislation passed to help support caregiver workforce issues. We will continue to provide information to caregivers we serve and help connect them to resources including additional financial resources. 4. Service demand for the Meals on Wheels program has steadily increased, however the funding has remained stagnant. We are continuing to monitor growth while brainstorming solutions to continue to keep up with the demand while providing a high-quality product. 5. Due to population increase in older adults, service demand for the Elder Benefit Specialist program continues to increase significantly. The ADRC is exploring ways to modify how we provide these services in 	

order to keep up with the rising demand without adding more staff including, online tutorials and larger group appointments.

6. As the population ages and awareness of prevention offerings increases, demand for workshops continue to grow.

7. Prevention workshops are coordinated by one employee and workload continues to expand. Many of the workshops are delivered by trained volunteers, and after five years we are experiencing turnover amongst some long-time Stepping On and Living Well leaders. In general, we continuously need volunteers and leaders for all our ADRC programs. Many of our volunteer-leaders are older and are aging out of volunteering and are working on how we can reach out to more long-term volunteers.

CURRENT COLLABORATIONS (INTERNAL AND EXTERNAL)

- Mayo, Prevea, and UW Family Medicine Clinics Health Professionals
- Health Department and medication safety awareness
- Human Services monthly director mtgs
- State Joint Mtgs (DHS-Income Maintenance-ADRC)
- Senior Centers- evening meals, satellite offices, prevention programming
- UWEC-UWSTOUT
- Fall Creek, Augusta, Eau Claire School Districts
- Workforce Resource
- Chippewa County (prevention programming, training, outreach, Meals on Wheels)
- Group Health

GOALS FOR NEXT QUARTER

- Onboarding Outreach Coordinator, Admin IV and Nutrition Supervisor positions
- Explore additional congregate site opportunities for Meals on Wheels Program
- Successful completion for 2020 Budget

Eau Claire County - ADRC Fund
Quarterly Department Report - Summary

For Period Ending: Q2, 2019

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43 - ADRC

Revenue:		Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD	2019	% of Budget
215	01-Tax Levy	137,689	134,789	34,422	34,422	0	0	0	68,845	51.08%
	04-Intergovernment Grants and Aid	1,767,080	1,780,811	1,356	412,270	0	0	0	413,626	23.23%
	06-Public Charges for Services	13,370	13,370	3,375	3,210	0	0	0	6,585	49.25%
	09-Other Revenue	4,739	4,739	218	3,776	0	0	0	3,994	84.28%
Total Revenue - ADRC		\$1,922,878	\$1,933,709	\$39,371	\$453,679	\$0	\$0	\$0	\$493,049	25.50%
Expenditures:		Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD	2019	% of Budget
215	01-Regular Wages	-1,197,798	-1,205,650	-241,086	-266,479	0	0	0	-507,565	42.10%
	02-OT Wages	0	0	-70	-82	0	0	0	-152	0.00%
	03-Payroll Benefits	-526,437	-526,437	-103,252	-118,618	0	0	0	-221,870	42.15%
	04-Contracted Services	-63,678	-69,557	-9,649	-12,087	0	0	0	-21,736	31.25%
	05-Supplies & Expenses	-103,065	-100,165	-15,264	-23,106	0	0	0	-38,370	38.31%
	07-Fixed Charges	-31,800	-31,800	-10,291	-6,111	0	0	0	-16,402	51.58%
	09-Equipment	-100	-100	-1,290	-890	0	0	0	-2,180	2,179.60%
Total Expense - ADRC		-\$1,922,878	-\$1,933,709	-\$380,901	-\$427,373	\$0	\$0	\$0	-\$808,274	41.80%
Net Surplus/(-Deficit) - ADRC		\$0	\$0	-\$341,530	\$26,305	\$0	\$0	\$0	-\$315,225	

Eau Claire County - ADRC Fund
Quarterly Department Report - Summary

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For Period Ending: Q2, 2019

44 - Nutrition

Revenue:									
Fund	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	2019	% of Budget
215	55,519	55,519	13,880	13,880	0	0	0	27,760	50.00%
	264,913	282,474	0	89,303	0	0	0	89,303	31.61%
	469,741	469,741	21,656	41,605	0	0	0	63,261	13.47%
	173,593	173,593	45,398	43,787	0	0	0	89,186	51.38%
Total Revenue - Nutrition									
	\$963,766	\$981,327	\$80,934	\$188,575	\$0	\$0	\$0	\$269,509	27.46%
Expenditures:									
Fund	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	2019	% of Budget
215	-365,390	-365,390	-63,726	-76,250	0	0	0	-139,976	38.31%
	0	0	-31	-76	0	0	0	-107	0.00%
	-125,713	-125,713	-20,152	-21,801	0	0	0	-41,953	33.37%
	-10,200	-10,200	-724	-1,361	0	0	0	-2,085	20.44%
	-422,863	-440,424	-61,293	-79,804	0	0	0	-141,097	32.04%
	-39,600	-39,600	-13,200	-6,600	0	0	0	-19,800	50.00%
Total Expense - Nutrition									
	-\$963,766	-\$981,327	-\$159,126	-\$185,892	\$0	\$0	\$0	-\$345,018	35.16%
Net Surplus/(-Deficit) - Nutrition									
	\$0	\$0	-\$78,192	\$2,683	\$0	\$0	\$0	-\$75,509	

Eau Claire County - ADRC Fund
Quarterly Department Report - Summary

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For Period Ending: Q2, 2019

46 - Transportation

Revenue:		Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
215	01-Tax Levy	45,109	48,009	11,277	11,277	0	0	22,555	46.98%
	04-Intergovernment Grants and Aid	225,545	240,043	240,043	0	0	0	240,043	100.00%
Total Revenue - Transportation		\$270,654	\$288,052	\$251,320	\$11,277	\$0	\$0	\$262,598	91.16%
Expenditures:		Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
215	01-Regular Wages	-21,825	-21,825	-4,568	-4,936	0	0	-9,504	43.55%
	02-OT Wages	0	0	-3	0	0	0	-3	0.00%
	03-Payroll Benefits	-4,168	-4,168	-741	-754	0	0	-1,495	35.86%
	04-Contracted Services	-221,861	-239,259	-18,992	-44,242	0	0	-63,234	26.43%
	05-Supplies & Expenses	-3,000	-3,000	-364	-865	0	0	-1,229	40.96%
	07-Fixed Charges	-19,800	-19,800	-6,600	-3,300	0	0	-9,900	50.00%
	09-Equipment	0	0	0	-1,000	0	0	-1,000	0.00%
Total Expense - Transportation		-\$270,654	-\$288,052	-\$31,267	-\$55,097	\$0	\$0	-\$86,364	29.98%
Net Surplus/(-Deficit) - Transportation		\$0	\$0	\$220,053	-\$43,820	\$0	\$0	\$176,233	

Total ADRC Fund

Eau Claire County - ADRC Fund Quarterly Department Report - Summary

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For Period Ending: Q2, 2019

Dept	DEPT Description	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
43	ADRC	1,922,878	1,933,709	39,370.57	453,678.5	0	0	493,049	25.50%
44	Nutrition	963,766	981,327	80,934.13	188,574.64	0	0	269,509	27.46%
46	Transportation	270,654	288,052	251,320.25	11,277.25	0	0	262,598	91.16%
Total Revenue: ADRC Fund		\$3,157,298	\$3,203,088	\$371,625	\$653,530	\$0	\$0	\$1,025,155	32.01%

Dept	DEPT Description	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
43	ADRC	-1,922,878	-1,933,709	-380,900.67	-427,373.3	0	0	-808,274	41.80%
44	Nutrition	-963,766	-981,327	-159,126.32	-185,891.66	0	0	-345,018	35.16%
46	Transportation	-270,654	-288,052	-31,267.19	-55,096.89	0	0	-86,364	29.98%
Total Expenditures:ADRC Func		-\$3,157,298	-\$3,203,088	-\$571,294	-\$668,362	\$0	\$0	-\$1,239,656	38.70%

Dept	DEPT Description	Orig Budget 2019	Adj Budget 2019	Q1 2019	Q2 2019	Q3 2019	Q4 2019	YTD 2019	% of Budget
43	ADRC	0	0	-341,530	26,305.2	0	0	-315,225	0.00%
44	Nutrition	0	0	-78,192.19	2,682.98	0	0	-75,509	0.00%
46	Transportation	0	0	220,053.06	-43,819.64	0	0	176,233	0.00%
Net Surplus/-Deficit:ADRC Fun		\$0	\$0	-\$199,669	-\$14,831	\$0	\$0	-\$214,501	0.00%

Eau Claire-Chippewa Falls Area Low Vision Fair. August 9, 2019, 11 am - 3 pm. Chippewa Valley Technical College Business Education Center, 620 W. Clairemont Avenue, Eau Claire.

UW Stout Vocational Rehabilitation Institute free clinic to maintain & clean wheelchairs. Monday & Tuesday, August 12 & 13, Vocational Rehabilitation Building, Menomonie. Free parking available in lot 28. Signs will be up to direct visitors to the clinic room.

Stand in the Light rehearsals. Thursdays 9:30 - 11:00 am, August 22 - November 21, 2019. Fall Concert November 21, 2019, 6:30 pm. Lutheran Church of the Good Shepherd, 1120 Cedar Street, Eau Claire.

Boost Your Brain and Memory Class. Every other Wednesday, August 21 - November 13, 2019, 10:00 - 11:30 am, Fall Creek Village Hall, 122 E. Lincoln Avenue, Fall Creek. Register by August 19, 2019.

Walk With Ease. Wednesdays, Thursdays, 8:30 - 9:30 am, August 20 - September 26, 2019, Augusta Senior & Community Center Gymnasium 616 W. Washington Street, Augusta.

Friday Facts. Every other Friday, May 3 – August 23, 2019, 10:00 – 11:30 am. Community Room at Dove Healthcare - West Eau Claire, 1405 Truax Boulevard, Eau Claire.

Eau Claire Caregiver Café. 1st Tuesday each month, 9:30 -11:00 am and 3rd Tuesday each month, 1:30 - 2:30 pm. The French Press Restaurant, 2823 London Road, Eau Claire. Contact Aging & Disability Resource Center, 715-839-4735 or ADRC@co.eau-claire.wi.us.

Mind Over Matter. Thursdays, 9:00 - 11:00 am, August 29, September 12 & 26, 2019. Good Shepherd Senior Apartments, 3304 14th Street, Eau Claire. Wednesdays, 2:00 - 4:00 pm, October 2, 16 & 30, 2019, St Francis Apartments, 851 University Drive, Eau Claire. Limited 12 women.

Evening Meals. August 13, 2019 and August 27, 2019. LE Phillips Senior Center, 1616 Bellinger Street, Eau Claire, check in 4:30 pm, dinner 5:00 pm. Make reservations at www.adrcevents.org or 715-839-4735.

Strong Bodies at Grace Lutheran Church. Information Sessions for new participants: Thursday, September 5, 9:00-10:15 am or Monday, September 30, 10:00-11:15 am, 5:00-6:15 pm. Workshops Mondays/Wednesdays (10:00, 11:30 and 5:00) and Tuesdays/Thursdays (8:30 am) October 7 - December 18, 2019.

Final Affairs. Wednesday, September 11, 2019. 8:00 am - 3:30 pm. Dove Healthcare – West Eau Claire ▪ Community Room, 1405 Truax Blvd., Eau Claire.

Stepping On Leader Training. October 16, 17 & 18, 2019 in Eau Claire. Contact Deb Bruning, 715-839-7998 or deb.bruning@co.eau-claire.wi.us