

**HUMAN SERVICES BOARD MEETING  
COUNTY OF EAU CLAIRE  
Eau Claire, WI 54703  
NOTICE OF PUBLIC MEETING**

**In accordance with the provisions of Chapter 297, State of Wisconsin, Laws of 1973, notice is hereby given of the following public meeting: The Human Services Board will meet on Monday, February 25, 2019 at 5 PM at 721 Oxford Avenue, Room 2064, Eau Claire WI 54703. Items of business to be discussed or acted upon at this meeting are listed below:**

1. Welcome & Call to Order by Colleen Bates, Chair
2. Public Input
3. Approval of today's meeting agenda
4. Review/Approval of December 17, 2018 meeting minutes
5. Review/Approval re: Intoxicated Driver Program (IDP) – Tom Wirth, DHS Deputy Director
6. Review/Approval – Resolution No. 18-19/103 Requesting Support for Legislation Aimed at Decreasing Child Poverty and Racial Disparities in WI – Colleen Bates, Chair
7. Discussion re: 980 Supervised Release Committee Update – Diane Cable, Director
8. November & December 2018 Financial Statements/Discussion – Accept
  - Update on 2018 year end projection
9. Director Update
  - Department Updates
  - 2019 Goals/Priorities
10. Personnel Update

Adjourn

**2019 Meetings:**

Mar 25, April 29, May 20, June 24, July 22, Aug 26, Sept 16, Oct 28 Nov 25, Dec 16  
**(Typically, the fourth Monday of the month unless otherwise noted.)**

This meeting shall be an OPEN session. Meeting notice posted this      day of      ,  
2019, at      a.m./p.m. by      .

**PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 839-4710, (FAX) 839-1669 or 839-4735, tty: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.**

**MINUTES OF THE HUMAN SERVICES BOARD MEETING**  
**December 17, 2018 5 PM**  
**Room 2064**

**PRESENT:** Colleen Bates, Paul Maulucci, Dianne Robertson  
Sandra McKinney, Gabriel Schlieve, Don Mowry  
Kim Cronk, Lydia Boerboom

**EXCUSED:** Lorraine Henning, Martha Nieman

**STAFF:** Diane Cable, Tom Wirth, Vickie Gardner, Jackie Krumenauer

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Welcome & Call meeting to Order by Chair Colleen Bates at 5 PM

**Public Input** - Per Board operating procedures, a period of public input was held. No one was present at the meeting for public input. A motion was made by Dianne Robertson to close the public input session. Second by Paul Maulucci. The motion carried unanimously, and the public input session was closed.

**Approval of the December 17, 2018 Meeting agenda** – Sandra McKinney made a motion to approve today’s agenda. Second by Kim Cronk. The motion carried unanimously, and today’s agenda was approved.

**Review/Approval of November 26, 2018 meeting minutes** – Paul Maulucci made a motion to approve the meeting minutes of November 26, 2018. Second by Kim Cronk. The motion carried and the meeting minutes were approved.

**Discussion on Prevention, Early Intervention & Response to Criminal Justice Needs related to the Jail**

Diane and Colleen shared the proposed Resolution No. 18-19/082 directing the Criminal Justice Collaborating Council to do a comprehensive study of Eau Claire County jail population. This resolution is being presented at the County Board on December 18.

**October 2018 Financial Statements/Discussion- Accept** – Vickie reviewed the October financials. After review, Gabriel Schlieve made a motion to accept the reports as presented. Second by Paul Maulucci. The motion carried unanimously.

**October 2018 Financial Statements/Discussion- Accept** – Vickie reviewed the October financials. After review, Gabriel Schlieve made a motion to accept the reports as presented. Second by Paul Maulucci. The motion carried unanimously.

**Director's Report – Diane Cable**

- Department Updates
  - Linda Struck has been offered and she's accepted the ADRC Director position. We wish Linda well in her new position. Linda's last day at the Dept is January 18, 2019. Having Linda at the ADRC, will enhance the DHS/ADRC partnership.
- Space – The remodeling of the Dept is almost finished. Looks very nice
- Alia work continues to move agency towards System change. Tom and Diane are meeting with the Judges in January to share the Alia philosophy and the direction the Dept is working towards.
- Fall WCHSA Conference – Tom reported that Diane was nominated and voted in as the WCHSA Vice President for 2019. After Vice President term is completed, she will move into the President position. We congratulate Diane on this accomplishment. Overall will help Eau Claire County in a great way.
- Spring WCHSA Conference dates will be shared soon. Finalizing speakers and logistics.

**Personnel** update by Jackie.

The meeting adjourned at 6:33 p.m.

The next Human Services Board meeting is scheduled for **January 28, 2019 at 5 p.m. in Room 2064.**

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Jackie Krumenauer, Committee Clerk

## Information Sheet

### Intoxicated Driver Program (IDP) Administrative Rule HFS 62

The Eau Claire County Department of Human Services contracts with Gateway Counseling LLC, for the purpose of assessing and developing a driver safety plan for individuals convicted of operating while intoxicated. Gateway Counseling is owned and operated by Chris Brahan MA, CSAC.

The responsibilities for this work are outlined in Wisconsin Administrative Code, Chapter DHS 62. Gateway is responsible for filing the driver's safety plan with the Department of Transportation and reporting to the Wisconsin Department of Transportation when individuals are in compliance or non-compliance with the prescribed plan.

The cost for IDP assessments are paid entirely by the individual convicted of operating while intoxicated per DHS 62.11(1).

Mr. Brahan is present for this meeting to share information regarding program outcomes. He is also recommending a different rate structure that incentivizes individual's adherence to scheduled appointments and completion of the IDP plan.

#### Current rate structure

Assessment - \$265  
No-show/late cancel - \$65  
Final follow up - \$65

#### Purposed rate structure effective March 1, 2019

Assessment - \$300  
No-show/late cancel - \$150 (very rare occurrence)  
Plan amendment/extension/reinstatement - \$100

#### ACTION:

The Department recommends the Board reaffirm Gateway Counseling LLC as the provider of IDP services for Eau Claire County.

The Department also recommends the Board adopt the rate structure as identified above.

## FACT SHEET

TO FILE NO. 18-19/103

1. According to the National Center for Children in Poverty, in Wisconsin in 2018, 17% of children, numbering 214,641 are living at or below the federal poverty level. Children are now the poorest Americans; and this is expanding in every region of the state.
2. Racial disparities in Wisconsin are dramatic, with African American children 5 times, Latino children 3 times, and Native American children 4 times more likely to be poor. Poverty for African American children in Wisconsin is 8% above the national average. (U. S. Census Bureau, 2016).

3. Poverty is one of the adverse childhood experiences that research has shown increases the likelihood of mental illness, substance abuse, incarceration, and chronic illness. 41% of children aged 6 live in low income families. 84% of children living in low income families have parents who did not complete high school; as do 68% of children living at or below poverty level. (National Center for Children in Poverty). Four or more adverse childhood experiences increase a child's chances in later life: 35-50% for incarceration or mental illness; 6 times for behavioral problems; 5x for truancy; and 2.5 times for repeating a grade. More than 7 adverse childhood experiences increase the likelihood of clinical depression 7 times. ([www.cdc.gov/violenceprevention/acestudy](http://www.cdc.gov/violenceprevention/acestudy)).

“Child abuse is the gravest and most costly public health issue in the United States.” The CDC calculates the cost of child abuse is greater than the cost of cancer and heart disease. Eliminating child abuse would reduce depression by 50%, alcoholism by 67%, IV drug use by 75%, domestic violence by 75%, and the rate of incarceration. (van de Kolk, B. The Body Keeps the Score: Brain, Mind, and Body in the Healing of Trauma. Viking, 2014, p. 148).

4. Childhood poverty in the U.S. was reduced temporarily from 30% to 11% when major public investments on behalf of children were made in the 1960's and 1970's. When the investments tapered off, the poverty rate began to rise, to approximately 25% in 2010. (Sachs, JD. The Price of Civilization, 2011, Random House, New York, Chapter 10, pp185-208).
5. According to studies of Perry Preschool and other programs by Nobel economist James Heckman, there is a 7-10% per year return over the lifetime of each child for each dollar invested in early interventions. Other studies conclude a return of \$6 to \$17 for every dollar invested in high quality programs as a result of better education, increased productivity, and decreased social costs.(Raising of America Study Guide, California Newsreel, [www.newsreel.org/video/ARE-WE-CRAZY-ABOUT-OUR-KIDS](http://www.newsreel.org/video/ARE-WE-CRAZY-ABOUT-OUR-KIDS)).
6. The UW Institute for Research on Poverty, a premier and highly respected research center in the nation, uses the Wisconsin Poverty Measure, which includes assessment of earnings and cash income as well as noncash benefits and taxes. This is a better measure than the official poverty measure and the Market-Income-Only Measure. The UW Institute reported in July 2018 that the overall poverty rate increased 9% and the child poverty rate

increased 20% between 2015 and 2016, even in a time of media headlines of record low unemployment. The fact that poverty increased at the same time jobs were added shows that economic expansion is not helping those at the bottom of the economic ladder. The wages earned and the number hours worked keep families in poverty.

7. The 2018 ALICE (Asset limited, Income Constrained, Employed) statistics show that 42% of households in Eau Claire County live at or below the ALICE threshold. ALICE households are those that live above the Federal Poverty Level but less than the basic cost of living for the county. According to the ALICE 2016 report, in Eau Claire County, those who live at or below the ALICE threshold include: 31% of families with children; 75% of families with single female head; 69% of families with single male head; 13% of married; 82% of African American households; 59% Hispanic households; 57% multiracial households; 55% Asian households; and 41% Caucasian households. The survival budget, the bare minimum to work and live, for a family of 4 in Eau Claire County requires wages of \$31.37 per hour to cover annual costs of \$62,736. Cost of living has increased 18% between 2010 and 2016. Costs for a family of 4 in 2016 are well above the Federal Poverty level of \$24, 300. Family income between 2010 and 2016 have remained essentially flat. The increase in jobs has consisted of low-paying service jobs. In 2016 in Wisconsin, 62% of jobs paid less than \$20 per hour.
8. Most recent statistics show that in Eau Claire County, 42% of school children are eligible for free or reduced lunch; 250 are homeless; 3000 live at or below the poverty level. (Eau Claire Area School District, Director of Nutrition Services).
9. The Wisconsin Poverty Report and the information provided by these other sources reinforce the need to adopt the goals of the End Child Poverty Wisconsin Campaign, an initiative begun by Citizen Action of Wisconsin, Kids Forward, the Wisconsin Council of Churches, WISDOM, and locally supported by JONAH. The goals are:
  - Decrease the level of child poverty and racial disparities by 50% over the next 10 years;
  - Implement policies and programs at the scale necessary to achieve that goal;
  - Establish annual, evidence-based evaluation of progress for accountability.

Fiscal Impact: None.

Respectfully Submitted,

Martha Nieman  
Supervisor District 17

Sandra McKinney  
Supervisor District 2

4 - REQUESTING SUPPORT FOR LEGISLATION AIMED AT DECREASING THE LEVEL  
5 OF CHILD POVERTY AND RACIAL DISPARITIES IN THE STATE OF WISCONSIN -

6 WHEREAS, policy experts and recent research has led to a consensus that poverty in  
7 Wisconsin is a moral crisis that demands action; and

8  
9 WHEREAS, facts uncovered by a broad based team show that children are now the poorest  
10 Americans and that child poverty is expanding in every region of Wisconsin; and

11  
12 WHEREAS, racial disparities also impact this issue in Eau Claire and across the state. In  
13 Wisconsin compared to white kids, African American children are almost 5 times more likely to  
14 be poor; Latino kids are 3 times more likely to be poor; and Native American kids 4 times more  
15 likely to be poor. The poverty rate for our African American kids is 8% above the national average  
16 for black child poverty; and

17  
18 WHEREAS, the study concurred that high rates of poverty are not a result of individual  
19 moral failings, that kids are clearly not responsible for their own plight and that poverty is a result  
20 of human-made economic and social structures; and

21  
22 WHEREAS, 42% households in Eau Claire County struggle to cover the costs of living  
23 and working at the most basic level and 42% of children in the Eau Claire School District qualify  
24 for free or reduced price lunch; and

25  
26 WHEREAS, childhood poverty contributes to the development of mental illness, substance  
27 abuse, incarceration, and chronic disease later in life; which deprives our society of the potential  
28 contributions of our citizens and creates significant burdens for our community; and

29  
30 WHEREAS, the significant social and financial costs of childhood poverty could be  
31 decreased by investing in early childhood support; and

32  
33 WHEREAS, out of these ongoing conversations on poverty emerged bold, but attainable,  
34 goals that every person in Wisconsin is invited to endorse.

35  
36 NOW THEREFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors  
37 requests and supports the efforts of the State of Wisconsin to endorse and support bills introduced  
38 into the Senate or Assembly that would achieve the following goals:

- 39
- 40 • Decrease the level of child poverty and racial disparities by 50% over the next 10 years
  - 41 • Implement policies and programs at the scale necessary to achieve that goal
  - 42 • Establish annual, evidence-based evaluation of progress for accountability.

43  
44 BE IT FURTHER RESOLVED, that the Eau Claire County Board supports and encourages  
45 ongoing education and opportunity for dialogue about childhood poverty and hunger in Wisconsin.

46  
47 BE IT FURTHER RESOLVED, that the Eau Claire County Board directs the county  
48 clerk to forward a copy of this resolution to state legislators representing Eau Claire County,  
49 Governor Tony Evers and local elected officials within Eau Claire County. In addition, the  
50 county clerk is directed to provide a copy of this resolution to the Wisconsin Counties  
Association, requesting their advocacy to support these goals.

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Human Services Board

KRZ/yk

Dated this \_\_\_\_ day of \_\_\_\_\_, 2019.

ORDINANC/18-19/103



**Eau Claire County  
DHS Board Meeting  
Held on 2/25/19**

**November 2018 Financial Overview**

Contributing factors which could favorably impact financial outcomes:

- Overall CCS revenues are continuing to increase
- Received notification of WIMCR reconciliation funds for the following programs:
  - CSP/Crisis/TCM                      \$698,820
  - CCS    \$501,542
  - **Total                      \$1,200,362**

**NOTE: All of the WIMCR funds have been accounted for in the monthly financial statements**

Contributing factors which could negatively impact financial outcomes:

- Overall increased costs in comparison to budget:
  - Family Services – Alternate Care
    - Treatment Foster Care
    - RCC/Group Home
    - Adult Family Homes
  - Crisis/Emergency Services to Children and Adults
  - Winnebago

**DHS Alternate Care  
For Period Ending 11/30/2018  
Year over Year Comparison**

<b>Children in Foster Care/Residential Care Centers/Group Homes</b>									
	<u>2017</u>			<u>2018</u>			<u>% of Increase/Decrease Year over Year</u>		
	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount
November	18	152	\$ 434,412	9	164	\$ 489,243	-100%	7%	11%
Year to Date	162	280	\$ 4,292,334	106	239	\$ 4,673,516	-53%	-17%	8%

<b>Juvenile Corrections</b>									
	<u>2017</u>			<u>2018</u>			<u>% of Increase/Decrease Year over Year</u>		
	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount
Lincoln Hills/Copper Lake	0	3	\$ 35,100	0	0	\$ -	0%	-100%	-100%
Grow Academy	1	2	\$ 7,350	0	0	\$ -	-100%	-100%	-100%
November	1	3	\$ 42,450	0	0	\$ -	-100%	-100%	-100%
Year to Date	3	5	\$ 476,862	0	3	\$ 54,255	-100%	-67%	-779%

<b>Northern/Southern Centers</b>									
	<u>2017</u>			<u>2018</u>			<u>% of Increase/Decrease Year over Year</u>		
	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount
November	0	1	\$ 16,300	0	1	\$ 16,504	0%	0%	1%
Year to Date	1	2	\$ 142,434	1	2	\$ 160,994	0%	0%	12%

<b>Winnebago/Mendota</b>									
	<u>2017</u>			<u>2018</u>			<u>% of Increase/Decrease Year over Year</u>		
	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount
November	3	7	\$ 93,171	6	8	\$ 64,289	50%	13%	-45%
Year to Date	55	55	\$ 1,068,340	61	62	\$ 985,433	10%	11%	-8%

Eau Claire County  
 Department of Human Services  
 Financial Statement for the Period  
 January 1, 2018 through November 30, 2018

Expense	YTD Net Budget	YTD Actual Transactions	Net Variance Excess (Deficient)
Overhead	745,465.42	825,841.03	(80,375.62)
Personnel	13,872,098.17	12,824,114.22	1,047,983.95
Services & Supplies	351,178.93	627,282.99	(276,104.06)
Purchased Services	10,912,932.25	14,559,443.65	(3,646,511.40)
BCA Payback	1,044,866.17	1,044,866.17	0.00
<b>Total</b>	<u>26,926,540.93</u>	<u>29,881,548.06</u>	<u>(2,955,007.13)</u>
<b>Revenue</b>			
Tax Levy	7,910,990.08	7,910,990.08	0.00
State/Federal	11,150,284.10	11,679,673.63	529,389.53
Medical Assistance	5,851,061.33	5,898,986.64	47,925.30
Charges & Fees	498,469.58	451,135.14	(47,334.44)
Other	1,515,735.83	1,398,120.94	(117,614.89)
<b>Total</b>	<u>26,926,540.93</u>	<u>27,338,906.43</u>	<u>412,365.50</u>
<b>Grand Total</b>			<b>(2,542,641.63)</b>
Less CCS			\$377,634
<b>Excess (Deficiency) of Revenue over Expenditures</b>			<b>(2,165,008.02)</b>

Eau Claire County  
 Department of Human Services  
 CCS Financial Statement for the Period  
 January 1, 2018 through November 30, 2018

Expense	YTD Actual		Net Variance
	YTD Net Budget	Transactions Excess (Deficient)	
Overhead/Mgmt	476,667	332,860	143,807
Personnel	2,817,494	2,017,404	800,090
Services & Supplies	17,279	101,285	(84,006)
Purchased Services	1,375,000	2,451,471	(1,076,471)
<b>Total</b>	<b>4,686,440</b>	<b>4,903,021</b>	<b>(216,581)</b>
Revenue			
Medical Assistance	4,668,107	4,492,320	(175,787)
Client Charges & Fees	18,333	33,067	14,734
<b>Total</b>	<b>4,686,440</b>	<b>4,525,387</b>	<b>(161,053)</b>
<b>Excess (Deficiency) of Revenue over Expenditures</b>			<b>(377,634)</b>

Eau Claire County  
 Department of Human Services  
 YTD Program Expenditures Summary  
 Thru November 30, 2018

Program	Monthly				YTD				Year End	
	Budgeted		Actual		Budgeted		Actual		Annualized	%
	Expenses	Targeted %	Expenses	% of Expenses Utilized	Expenses	Targeted %	Expenses	% of Expenses Utilized	Expenses	Annualized
1. Community Care & Treatment of Children who are Abused or Neglected	\$426,746	8.3%	\$717,325	14.0%	\$4,694,210	91.7%	\$7,345,180	143.4%	\$8,012,923.8	156.5%
2. Community Care & Treatment of Adults & Children with Mental Illness	\$954,613	8.3%	\$1,128,931	9.9%	\$10,500,743	91.7%	\$11,514,370	100.5%	\$12,561,131.4	109.7%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$142,768	8.3%	\$106,043	6.2%	\$1,570,451	91.7%	\$1,052,651	61.4%	\$1,148,347.0	67.0%
4. Community Care and Treatment of Youth Offenders	\$394,207	8.3%	\$383,616	8.1%	\$4,336,275	91.7%	\$4,271,625	90.3%	\$4,659,954.7	98.5%
5. Alcohol & Other Drug Abuse	\$72,206	8.3%	\$81,613	9.4%	\$794,266	91.7%	\$877,305	101.3%	\$957,060.5	110.5%
6. Protection of Vulnerable Adults	\$45,468	8.3%	\$61,034	11.2%	\$500,143	91.7%	\$590,678	108.3%	\$644,376.0	118.1%
7. Financial & Economic Assistance	\$296,963	8.3%	\$273,678	7.7%	\$3,266,594	91.7%	\$3,184,871	89.4%	\$3,474,405.0	97.5%
<b>Total</b>	<b>\$2,332,971</b>	<b>8.3%</b>	<b>\$2,752,241</b>	<b>9.8%</b>	<b>\$25,662,681</b>	<b>91.7%</b>	<b>\$28,836,682</b>	<b>103.0%</b>	<b>\$31,458,198</b>	<b>112.4%</b>

**Eau Claire County  
DHS Board Meeting  
Held on 2/25/19**

**December 2018 (Preliminary) Financial Overview**

Contributing factors which could favorably impact financial outcomes:

- Overall CCS revenues are continuing to increase

**NOTE: All of the WIMCR funds have been accounted for in the monthly financial statements**

Contributing factors which could negatively impact financial outcomes:

- Overall increased costs in comparison to budget:
  - Family Services – Alternate Care
    - Treatment Foster Care
    - RCC/Group Home
    - Adult Family Homes
  - Crisis/Emergency Services to Children and Adults
  - Winnebago

**DHS Alternate Care  
For Period Ending 12/31/2018  
Year over Year Comparison**

Children in Foster Care/Residential Care Centers/Group Homes									
	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount
December	11	150	\$ 410,655	20	165	\$ 407,983	45%	9%	-1%
Year to Date	177	299	\$ 4,280,398	126	259	\$ 5,135,754	-40%	-15%	17%

Juvenile Corrections									
	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount	Number of New Placements	Children	Amount
Lincoln Hills/Copper Lake	0	2	\$ 23,882	0	0	\$ -	0%	-100%	-100%
Grow Academy	0	1	\$ 12,090	0	0	\$ -	0%	-100%	-100%
December	0	5	\$ 45,272	0	0	\$ -	0%	-100%	-100%
Year to Date	0	10	\$ 455,927	0	3	\$ 54,255	0%	-233%	-740%

Northern/Southern Centers									
	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount
December	0	1	\$ 18,374	0	1	\$ 11,003	0%	0%	-67%
Year to Date	1	2	\$ 160,808	1	2	\$ 171,997	0%	0%	7%

Winnebago/Mendota									
	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount	Number of New Placements	Adults/Children	Amount
December	2	3	\$ 51,539	3	4	\$ 48,000	33%	25%	-7%
Year to Date	57	57	\$ 1,119,879	64	65	\$ 1,033,433	11%	12%	-8%

Eau Claire County  
 Department of Human Services  
 Financial Statement for the Period  
 January 1, 2018 through December 31, 2018 (Preliminary)

	YTD Net Budget	YTD Actual Transactions	Net Variance Excess (Deficient)
<b>Expense</b>			
Overhead	813,235.00	912,606.41	(99,371.41)
Personnel	15,133,198.00	13,717,854.09	1,415,343.91
Services & Supplies	383,104.29	875,119.93	(492,015.64)
Purchased Services	11,905,017.00	16,053,836.60	(4,148,819.60)
BCA Payback	1,139,854.00	1,139,854.00	0.00
<b>Total</b>	<u>29,374,408.29</u>	<u>32,699,271.03</u>	<u>(3,324,862.74)</u>
<b>Revenue</b>			
Tax Levy	8,630,171.00	8,630,171.00	0.00
State/Federal	12,163,946.29	12,403,944.24	239,997.95
Medical Assistance	6,382,976.00	6,608,123.67	225,147.67
Charges & Fees	543,785.00	492,268.78	(51,516.22)
Other	1,653,530.00	1,656,643.39	3,113.39
<b>Total</b>	<u>29,374,408.29</u>	<u>29,791,151.08</u>	<u>416,742.79</u>
Grand Total			(2,908,119.95)
Less CCS			\$622,829
Excess (Deficiency) of Revenue over Expenditures			(2,285,291.37)



Eau Claire County  
 Department of Huamn Services  
 CCS Financial Statement for the Period  
 January 1, 2018 through December 31, 2018 (Preliminary)

Expense	YTD Actual		Net Variance
	YTD Net Budget	Transactions Excess (Deficient)	
Overhead/Mgmt	520,000	367,317	152,683
Personnel	3,073,630	2,239,627	834,003
Services & Supplies	18,850	110,469	(91,619)
Purchased Services	1,500,000	2,960,586	(1,460,586)
<b>Total</b>	<b>5,112,480</b>	<b>5,677,999</b>	<b>(565,519)</b>
Revenue			
Medical Assistance	5,092,480	5,018,491	(73,989)
Client Charges & Fees	20,000	36,679	16,679
<b>Total</b>	<b>5,112,480</b>	<b>5,055,170</b>	<b>(57,310)</b>
<b>Excess (Deficiency) of Revenue over Expenditures</b>			<b>(622,829)</b>

Eau Claire County  
 Department of Human Services  
 YTD Program Expenditures Summary  
 Thru December 31, 2018

Program	Monthly				YTD				Year End	
	Budgeted	Actual	% of Expenses Utilized	Expenses Targeted %	Budgeted	Actual	% of Expenses Utilized	Expenses Targeted %	Annualized	% Annualized
1. Community Care & Treatment of Children who are Abused or Neglected	\$426,746	\$689,171	13.5%	8.3%	\$5,120,956	\$8,034,352	156.9%	100.0%	\$8,034,352	156.9%
2. Community Care & Treatment of Adults & Children with Mental Illness	\$954,613	\$1,273,784	11.1%	8.3%	\$11,455,356	\$12,788,155	111.6%	100.0%	\$12,788,155	111.6%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$142,768	\$155,449	9.1%	8.3%	\$1,713,219	\$1,208,101	70.5%	100.0%	\$1,208,101	70.5%
4. Community Care and Treatment of Youth Offenders	\$394,207	\$465,450	9.8%	8.3%	\$4,730,482	\$4,737,075	100.1%	100.0%	\$4,737,075	100.1%
5. Alcohol & Other Drug Abuse	\$72,206	\$65,913	7.6%	8.3%	\$866,472	\$943,218	108.9%	100.0%	\$943,218	108.9%
6. Protection of Vulnerable Adults	\$45,468	\$55,727	10.2%	8.3%	\$545,610	\$646,405	118.5%	100.0%	\$646,405	118.5%
7. Financial & Economic Assistance	\$296,963	\$329,719	9.3%	8.3%	\$3,563,557	\$3,514,590	98.6%	100.0%	\$3,514,590	98.6%
<b>Total</b>	<b>\$2,332,971</b>	<b>\$3,035,213</b>	<b>10.8%</b>	<b>8.3%</b>	<b>\$27,995,652</b>	<b>\$31,871,895</b>	<b>113.8%</b>	<b>100.0%</b>	<b>\$31,871,895</b>	<b>113.8%</b>

**EAU CLAIRE COUNTY HUMAN SERVICES**  
**Department Report**  
**February 2019**

**DIRECTOR'S REPORT – Diane Cable**

Hello. The winter of 2019 has truly made its presence known with snow and cold! As an agency, we have actively engaged in responding to our community needs. We were one of many community and government partners who jumped into action, collaboratively responding to weather conditions. We advertised our lobby/reception area as a Warming Center where we continue to provide access to warm beverages. We provided staff to assist at Sojourner House during the extreme cold weather. We found and provided temporary shelter for those who suddenly could not stay home and could not provide for themselves due to a broken furnace or burst water pipe. As a community, we responded and wrapped our arms around our community with care by providing buses, transportation, shelter, people, food, safety and basic needs during an extreme event.

This month, as an agency we shared statements and thoughts of gratitude. We hold and recognize gratitude for our staff and community partners for the unselfish and caring response to our community.

**BEHAVIORAL HEALTH SERVICES DIVISION**  
**Jeff Wright, Nancy Shilts, Kerry Swoboda, Sharon Besterfeldt, Luke Fedie**

The Behavioral Health Division has been very busy already in 2019. We are continuing to look at ways to provide support across units, particularly with Family Services. Our Clinic is off and running, and has already accepted many referrals. We are actively recruiting to fill needed and open positions in CCS, CSP, and the Treatment Courts. Our collaboration with the jail has been productive, and we have come up with plans to increase mental health support in the jail, as well as to inmates being released. We are looking forward to increasing ways we can support the people in Eau Claire County.

**Outpatient Clinic- Luke Fedie, Manager**

The Outpatient Clinic, to date, has had a total of 75 referrals from internal programs, as well as from the community. Internal program referrals are from CCS, Family Services, and Access. External referrals are referrals from jail staff, as well as self-made referrals from community members seeking services.

25 therapy referrals have come through CCS, 8 therapy referrals through crisis, 5 therapy referrals through youth and family services, 2 through jail re-entry and 43 through self-referrals for therapy. A total of 28 referrals have been made for medication management through the clinic. 19 unique clients are getting medication management and therapy in conjunction.

This indicates that, to date, the clinic has had a total of 103 unique people referred for medication management, therapy, or both. This number has continued to increase each day as the clinic continues to promote services internally and externally.

**Treatment Courts**

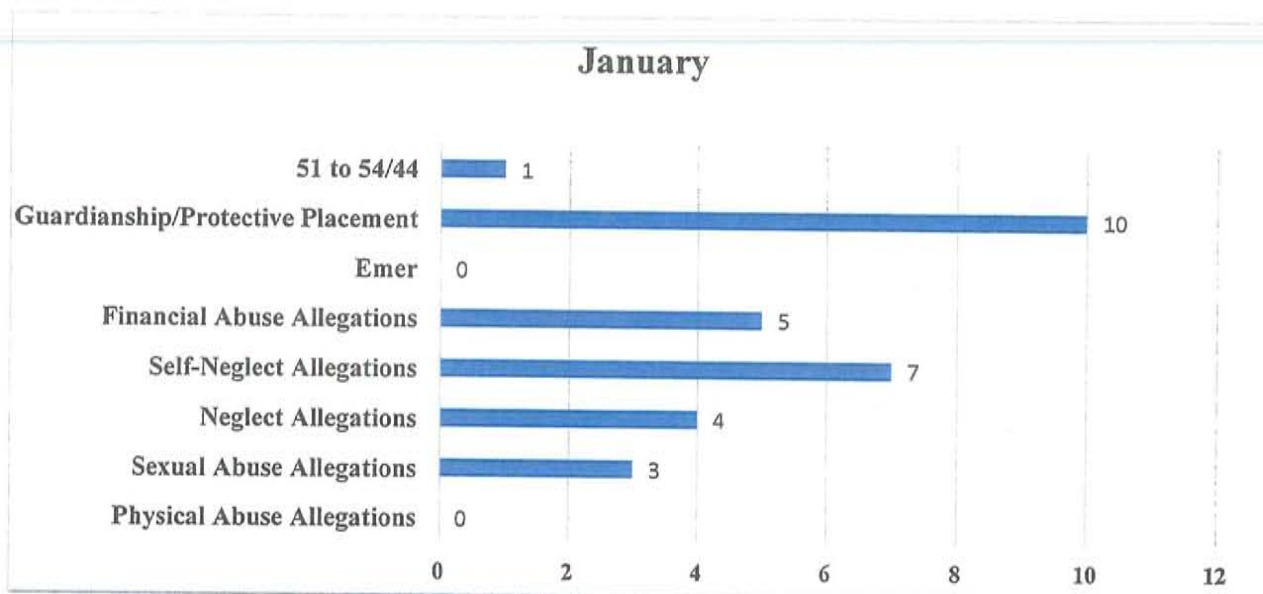
The Department of Justice was able to provide an extensive team training at the end of 2018, and this will enhance the way we support our participants in AIM Court, Drug Court, Mental Health Court, and the Veterans Court. We have successfully modified our TAD grant to allow us to hire a Treatment Court Supervisor, which we are actively recruiting for now. The numbers of referrals have stayed very steady, and we have increased our partnership with LSS to provide screening assistance and more gender specific treatment groups.

Treatment Court Graduations for 2018:

Veterans Court: 2  
Drug Court: 8  
AIM Court: 10  
Mental Health Court: 2

**Adult Protective Services – Nancy Huberty**

During the month of January, Adult Protective Services had 30 investigations. Four investigations were substantiated and 7 were unsubstantiated and 19 had not been concluded by the end of January. As a result of the investigations, 10 guardianship requests occurred as well as a conversion of a civil commitment to guardianship. The Team completed 34 Eau Claire County Annual Protective Placement reviews and 3 Chippewa County Annual Protective Placements reviews.



**Eau Claire County Jail Re-Entry Program**

**Totals for Referrals:** Between dates of: January 1 – January 31, 2019

Age Range: 18-61 yrs

Male-15

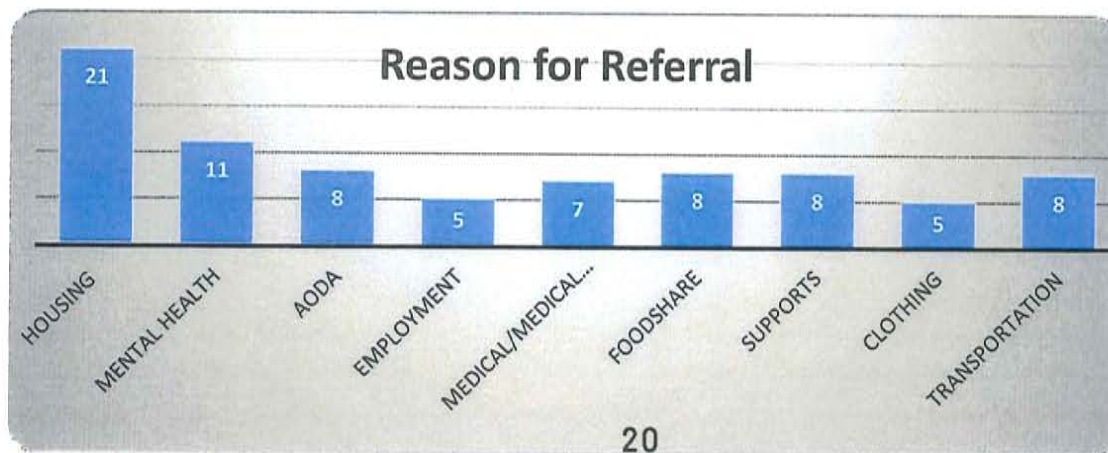
Female - 8

**Referrals made by:**

Professional- 4

Self-21

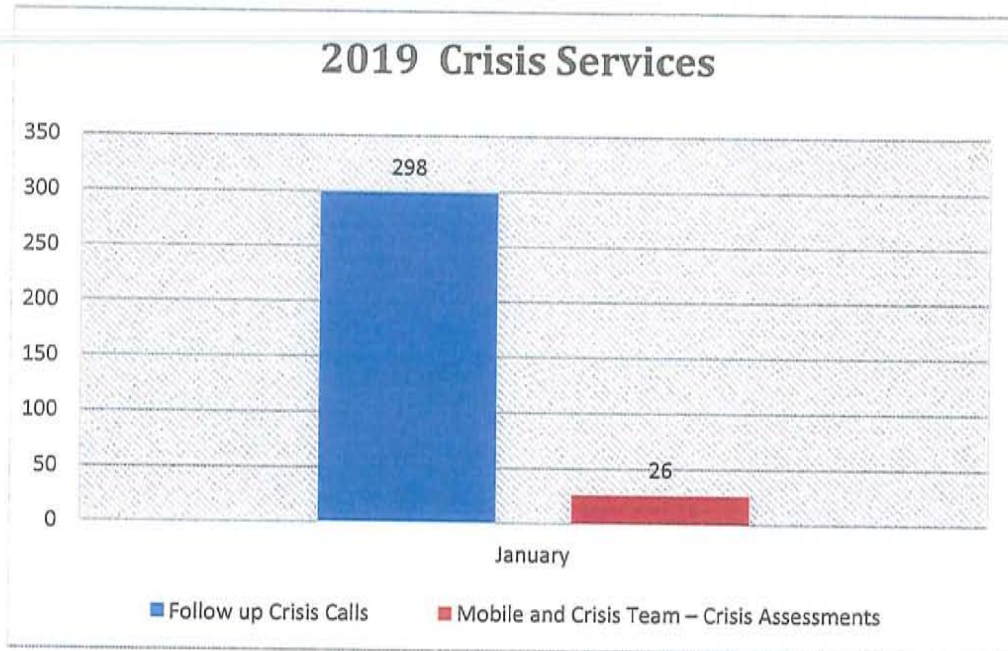
4 client re-referred for services



During ongoing operational Jail Re-Entry meetings, it was noted the Jail Mental Health person could use assistance with individuals identified needing crisis stabilization. DHS has made available to the Jail Mental Health person assistance from a crisis worker who is also a substance abuse professional to assist with crisis stabilization as needed up to 10 hours a week. This collaboration has approximately 3 weeks of activity and we continue to work on our processes such as documentation in the jail and in the Avatar system.

**Crisis Services -Lita Prorok**

The Crisis team provided linkage and follow up to 298 individuals who had experienced a mental health crisis in the month of January. There were 26 mobile assessments that were also completed in the month of January as well. 32 detentions occurred which resulted in 5 individuals being committed under a civil commitment.



**Community Support Program (CSP) – Sharon Besterfeldt**

Interviews are complete and a new social worker has been selected which will make our CSP team once again, complete. Current team members are currently working hard to learn (and in some cases, re-learn) a variety of evidence-based practices which will be used to improve CSP services. CSP is also looking to add a consumer group that will help clients be even more invested in their mental health.

The CSP has received 6 new referrals this year which will be admitted to the program during the 1<sup>st</sup> and 2<sup>nd</sup> quarters. Although 2019 is only in its second month, the number of referrals received so far, already exceeds the number of new admissions for 2018.

**Comprehensive Community Services (CCS) Program, Bill Stein and Kerry Swoboda**

	Referrals YTD	Current Enrollment	Enrolled YTD	Discharged YTD	Referrals since Program Inception
January	27	204	4	2	784
February	72	209	11	6	831

The CCS Program continues to grow and evolve. Demand for CCS remains strong to date in 2019, with 10-12 new referrals arriving on a weekly basis. Interviewing has begun to fill the positions approved in the 2019 budget process. It is hoped that newly hired staff can begin their employment by the beginning of April. The CCS Program on-site recertification review is scheduled for March 6 and 7, 2019. Staff from the State of Wisconsin Department of Health Services-Division of Quality Assurance will conduct this review.

**Children's Behavioral Health Unit: CCS, CLTS/CCOP, CST**

*Children's Long-Term Support Waiver (CLTS) Program*

The CLTS and Children's Community Options Program (CCOP) are currently serving 169 families; 156 waiver, 13 CCOP cases. As of February 2019, there are 49 children found eligible for services and on the formal waitlist. Currently, twelve (12) children are in the screening process to receive an eligibility determination to be placed on the waitlist.

*Coordinated Service Team Program*

As of December 2018, the Coordinated Services Team Program is serving 24 teams. CST received eight (8) referrals in 2019. CST staff facilitated five (5) Family Group Decision Making (FGDM) meetings in 2019.

**FAMILY SERVICES DIVISION**

**Terri Bohl, Tasha Alexander, Melissa Christopherson, Rob Fadness,  
Hannah Keller, Courtney Wick**

On January 9<sup>th</sup> -11<sup>th</sup>, nine members of the Family Services Division attended the Intensive Permanency Services (IPS) Practices Summit at Alia in St. Paul, MN. This included five Social Workers from Child Protective Services and Youth Services, three Social Work Managers and the Family Services Administrator. The Managers also attended an additional one-day Summit to supervise the IPS Practice. The purpose of the Summit was to learn new strategies to establish permanency for children who have been placed in out of home care. The Family Services Division will be implementing Intensive Permanency Services practice within the next couple of months. The practice will focus on establishing permanency with sixteen children who are currently placed in out of home care and have no plan for permanency.

*CPS Initial Assessment-Tasha Alexander*

In December, we received 117 reports alleging child maltreatment; 41 were screened in for CPS Initial Assessment and 76 were screened out.

In January, we received 85 reports alleging child maltreatment; 27 were screened in for CPS Initial Assessment and 58 were screened out.

2018	# Reports	Reports Screened In/Out
January	130	45/85
February	113	37/76
March	116	38/78
April	139	43/96
May	128	44/84
June	110	36/74
July	127	43/84
August	121	43/78
September	107	36/71
October	137	56/81
November	131	35/96
December	117	41/76
<b>Total 2018</b>	<b>1476</b>	<b>497/979</b>
<b>2019</b>		
January	85	27/58

*Ongoing Child Protective Services-Courtney Wic*

Ongoing CPS is currently serving 133 families and 242 children. 173 of the 242 children served are in out of home care which equates to 72% of the children served. 95 of the 133 families served have at least one child in out of home care. This means 72% of the families served have a child in out of home care.

AODA struggles continue to be the main case planning component in Ongoing CPS cases.

	Families/Children Open for services	Families with Children in Alternate Care
<b>2018</b>		
January	94/191	85
February	97/198	88
March	106/213	77
April	138/268	94
May	134/263	103
June	130/252	99
July	130/259	99
August	124/244	98
September	129/250	96
October	132/257	94
November	133/256	95
December	137/254	96
<b>2019</b>		
January	133/242	95

\*The significant increase in numbers from March to April involves the transfer of two Social Workers from the Youth Services team to the Ongoing Child Protective Services Team

*Youth Services-Hannah Keller*

The Youth Services Team is currently serving 89 families with 98 youth. Of the 98 youth open, 17 are in out of home placement which is equivalent to 17% of the children served by Youth Services. Complex

trauma and significant mental health needs and developmental disabilities continue to be the primarily reason for out of home placements.

	Families/ Youth open for services	Youth in Alternate Care
2018		
January	121/150	51
February	124/154	51
March	113/138	51
April	92/102	22
May	91/101	22
June	91/101	22
July	94/105	24
August	89/100	22
October	87/97	24
November	90/98	26
December	89/97	19
2019		
January	89/98	17

\*The significant decrease in youth in out of home care from March to April is explained by the transfer of two Social Workers from the Youth Services team to the Ongoing CPS team

*Resource Unit-Melissa Christopherson  
(Kinship and Foster Care)*

Alternate Care has continued to experience a high number of children in out of home placements. The primary focus in this unit is to recruit and license foster parents to meet the needs of children in the community and to provide additional support to foster parents to increase retention. As of 02/06/19, there were 209 children in out of home placement.

*Birth to Three Program*

The Birth to Three Program has received 44 referrals so far in 2019.

**ECONOMIC SUPPORT DIVISION-GREAT RIVERS CONSORTIUM  
GRC Administrator position-vacant, Kathy Welke-Interim Admin., Jane Olson, Jen Dahl**

The Economic Support Services Unit (ESU) provides a variety of financial supports and services to families and individuals. The programs include Child Care(CC), Health Care (HC), Food Share (FS), Caretaker Supplement (CTS), and Wisconsin Home Energy Assistance (WHEAP). The Energy Assistance Program is contracted out to Western Dairyland. Eau Claire County is the Lead Agency of the Great Rivers Income Maintenance Consortium (GRC). All HC, FS, CTS and any associated fraud are included in the consortium model. Counties included in the Great Rivers Consortium include Burnett, Barron, Chippewa, Douglas, Dunn, Eau Claire, Polk, Pierce, St. Croix, and Washburn. Currently GRC has seven vacancies, three of which are in Eau Claire County.



February 2019	HC-FS Caseloads	Child Care Caseloads
Eau Claire County	11,573	451
Great Rivers	53,004	1428

ESU Monthly Stats (December Data):

- 4,284 applications were processed
- 2,038 renewals were processed
- 15,182 calls were received in our call center
- Average Speed of answer in call center was 3.32 minutes
- 2,307 households have applied for Energy Assistance Program (as of 02/06/19)

**FISCAL SERVICES UNIT -Vickie Gardner**

Fiscal staff are working on year-end processing with provider notifications, billing cleanup, reporting, etc.

The Contract Coordinator has been helping to clean up outstanding 2019 rate tool questions with providers as well as various provider questions, etc. Work on 2019 contracts has also begun.

Training sessions have occurred for the new travel reimbursement forms. Periodic training sessions are occurring as needed.

Overall, the SharePoint project is now underway and moving along. CCS Quality Assurance staff have seen a preview of the EC County SharePoint site with plans to begin working on a CCS page.

We are working with Org services and Crisis units to begin discussions on updating our Crisis billing process through our third party provider to create more efficiencies within Avatar and the overall workload process.

Lastly, we are continuing work with Joxel staff on the Avatar Optimization project.

**ORGANIZATIONAL SERVICES UNIT -Sue Schleppenbach**

We have developed overall unit goals for 2019. This includes entering all closed records into TRIM, the records center software; becoming current on scanning current information into the electronic client record; review workloads. The Support Unit will also become super users for Avatar. What this means is that staff will be the main trainer for newly hired staff. Due to cold weather, we began serving hot drinks in our first floor reception area. This concept has been greatly appreciated by people coming into DHS and we will continue this service. Support services has now taken over the Records Center formerly under the Dept of Information Systems. Procedures were developed for staff so they can request closed records or send a closed record to the Center.

Eau Claire County Department of Human Services  
**Recruitment Status - 2.25.19**

Position Title	Unit	Status
Admin Specialist I (.5) from JCI	Family Ser. Unit	Interviews conducted
Economic Support Cons. Admin.	ESS	Scheduling interviews
AODA CM (BJ)	Beh Health Svcs. CCS	Interviews scheduled
CCS Service Facilitators (1) (CI)	Beh Health Svcs. CCS	Interviews conducted
AODA CM (LG) 1 FTE	Beh Health Svcs.	on hold

**New for 2019 in Budget**

CCS Fiscal Supervisor	Fiscal	March recruitment
Senior SW Access	Beh Health SVCS	March recruitment
SW Supervisor (TC)	Beh Health Svcs.	Pending offer
CCS Peer Support Specialist (2)	Beh Health SVCS	Feb recruitment
CCS Fiscal Associate III (AP)	Fiscal	Feb recruitment
AODA CM (2) new	Beh Health Svcs. CCS	Interviews scheduled
CCS MH Professionals	Beh Health Svcs. CCS	Interviews scheduled
Nurse Practitioner	Beh Health Svcs. CCS	Recruitment internal & external
SW (2)	Family Ser. Unit	Recruitment internal & external
SW Manager	Family Ser. Unit	Recruitment internal & external
Outpatient Clinical Therapist	Beh Health SVCS	Future
Quality Assurance Specialist	Fiscal	Reposting
CCS Services Facilitators (6)	Beh Health SVCS	Interviews conducted
CCS SW Manager	Beh Health SVCS	Future
SW - Crisis	Beh Health SVCS	Future
Economic Support Specialist (DL)	ESS	Under review
Economic Support Specialist (MM)	ESS	Under review
Economic Support Specialist (NS)	ESS	Under review