

**HUMAN SERVICES BOARD MEETING  
COUNTY OF EAU CLAIRE  
Eau Claire, WI 54703  
NOTICE OF PUBLIC MEETING**

In accordance with the provisions of Chapter 297, State of Wisconsin, Laws of 1973, notice is hereby given of the following public meeting: The Human Services Board will meet on Monday, May 21, 2018 at 4 p.m. at 721 Oxford Avenue, Room 2064, Eau Claire WI 54703. Items of business to be discussed or acted upon at this meeting are listed below:

4:00 – 5:00 PM New Human Services Board Member Orientation Page 2

5 PM

1. Welcome & Call Meeting to Order by Chair Colleen Bates
2. Approval of the May 21, 2018 meeting agenda
3. Review/Approval of April 23, 2018 Human Services Board meeting minutes Pgs 3-5
4. Public Input
5. Foster Parent and Foster Care Appreciation Month - Update/Recognition/Discussion
6. Youth Correctional Services – Update/Discussion/Action
7. WCHSA (Wisconsin Counties Human Services Association) Conference Update
8. Human Services Responsibilities-Information/Discussion
9. 2017 Financial Unaudited Update
10. March 2018 Financial Statements/Discussion - Accept - Vickie Gardner, Fiscal Services Manager Pgs 6-10
11. Director Update Pgs 11-15
  - Department Updates
  - Legislative Updates
12. Personnel Update Page 16
13. Adjourn

**2018 Meetings:**

June 25, July 23, Aug 27, Sept 17, Oct 22, Nov 26, Dec 17

**(Typically the fourth Monday of the month unless otherwise noted.)**

This meeting shall be an OPEN session. Meeting notice posted this \_\_\_\_\_ day of \_\_\_\_\_, 2018,  
at \_\_\_\_\_ a.m./p.m. by \_\_\_\_\_.

**PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 839-4710, (FAX) 839-1669 or 839-4735, tty: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.**

**New Human Services Board Member Orientation**

**Date: Mon. May 21 Time: 4-5 p.m. Location: Rm G034**

Colleen Bates	Present – Absent – Excused	
Diane Cable	Present – Absent – Excused	
Tom Wirth	Present – Absent – Excused	
Jackie Krumenauer	Present – Absent – Excused	
Vickie Gardner	Present – Absent – Excused	
Donald Mowry	Present – Absent – Excused	
Martha Nieman	Present – Absent – Excused	
Lydia Boerboom	Present – Absent – Excused	

**KEY ITEMS TO DISCUSS:**

<b>DONE</b>	<b>What</b>	<b>Who</b>	<b>Objective</b>
	Welcome & Introductions	Colleen	
	Role of the Human Services Board	Colleen	
	Human Services Dept overview	Diane/Tom	
	Overview of the DHS Budget Process	Vickie	
	Administrative Support	Jackie	
	Questions/Answers		

## MINUTES OF THE HUMAN SERVICES BOARD MEETING

April 23, 2018

Room 2064

5 p.m.

**PRESENT:** Colleen Bates, Dianne Robertson, Lorraine Henning, Lydia Boerboom, Paul Maulucci, Martha Nieman, Donald Mowry, Sandra McKinney, Kim Cronk

**EXCUSED:** Gabriel Schlieve

**STAFF:** Diane Cable (via phone), Tom Wirth, Vickie Gardner, Jackie Krumenauer

**VISITOR:** Terri Noskoviak

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Lorraine Henning, Chair Pro Tem called the meeting to order at 5 p.m.

**Election of Chair and Vice Chair/Discussion/Action** – Lorraine Henning nominated Colleen Bates as Chair of the Human Services Board. Colleen Bates unanimously was voted to be Chair of the Human Services Board.

**Election of Vice Chair** – Lorraine Henning nominated Sandra McKinney as Vice Chair of the Human Services Board. Sandra McKinney unanimously was voted to be Vice Chair of the Human Services Board.

**Welcome & Introductions** – Colleen reviewed expectations of the Human Services Board members and thanked returning members for their continued contributions.

Kim Cronk arrived at 5:08 p.m.

**Appointment of Committee Clerk** – Colleen Bates nominated Jackie Krumenauer as the Committee Clerk of the Human Services Board. Jackie Krumenauer was unanimously appointed as Committee Clerk of the Human Services Board.

**Approval of the April 23, 2018 Meeting agenda** – Paul Maulucci made a motion to approve the agenda. Second by Dianne Robertson. The motion carried unanimously and today's agenda was approved.

- Human Services Board meeting dates – Colleen asked everyone if they could attend Human Services Board meetings on the fourth Monday of the month at 5 PM. No problems noted.
- Human Services Board orientation – An orientation meeting will be held 1 hour prior to the next meeting (May 21 at 4 p.m.)
- Review of the DHS Organizational Chart and understanding Human Services – Tom explained the DHS organizational chart. The management team will be assigning mentors to accompany (new and previous) board members on agency tours (possibilities include Sojourner House, Child Advocacy Center, Positive Avenues) and a tour of the Department so (new and previous) board members can see the available space for staff.

**Approval of the March 26, 2018 Meeting Minutes** - Paul Maulucci made a motion to approve the meeting minutes from March 26, 2018. Second by Dianne Robertson. The motion carried unanimously and the meeting minutes dated March 26, 2018 were approved.

**Public Input** - Per Board operating procedures, a period of public input was held. Terri Noskoviak was present at the meeting and plans to be sitting in meetings for awhile. Told her story about mental health issue of family member. Expressed concerns about lack of psychiatry services. A motion was made by Paul Maulucci to close the public input session. Second by Dianne Robertson. The motion carried unanimously.

**Review/Update/Accept on 2017 Financials** – Vickie Gardner, Fiscal Services Manager, reviewed the financial reports. Discussion of lack of psychiatry services.

**February 2018 Financial Statements/Discussion/Accept** – Vickie Gardner, Fiscal Services Manager, reviewed the February 2018 financial reports. Discussion. Since mid-March all youth out of Correction facilities. Sandra McKinney made a motion to accept both 2017 Financial overview and February 2018 financial statements. Second by Lorraine Henning. The motion carried unanimously.

**Discussion/Accept to Support a fully funded Social Worker position for Re-Entry Program**

Tom led a discussion about the need for a Social Worker for the Re-Entry Program. Some of the barriers individuals face when released from jail include:

- Lack of safe and affordable housing
- Access to treatment for mental illness and/or addiction issues
- Mentor to help support them in the community
- Not having access to a resource guide or directory that could assist in their re-entry into the community

In collaboration with the Sheriff's Dept, District Attorney's office and Criminal Justice Collaborating Council, DHS submitted and received a five year \$400,000 re-entry diversion grant from the Wisconsin Department of Justice (DOJ) in February 2018. Outlined in the program plan for the grant is the need for a full time social work position to be housed at the jail. This position will work closely with jail administration and local advocates to assist individuals who are released from jail. In addition to the DOJ grant dollars, some of the services provided by the Social Worker may be billable to Medical Assistance. Importance of collecting meaningful outcomes expressed by board members. Work continues on the 5 a.m. discharge time. No cost for this position.

Dianne Robertson made a motion to accept the request for a full time Social Worker position to be housed at the jail. Second by Paul Maulucci. The motion passed unanimously. The next step is to be reviewed/accepted by the Committee on Human Resources and the County Board (May 15).

**Director Updates** – Tom Wirth, Deputy Director

- Department Updates – Included in Human Services Board packet.
- Living Wage Ordinance Updates – Legislation passed eliminating living wage ordinance.
- Legislative Updates – Closing of Copper Lake and Lincoln Hills facilities. Informational meetings are being organized to address the impact the closing may have on counties.

Personnel update by Jackie.

The meeting adjourned at 7 PM

The next regular Human Services Board meeting will be **Monday, May 21, 2018 at 5 p.m. in Room G034.**

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Jackie Krumenauer, Committee Clerk

**Eau Claire County  
DHS Board Meeting  
Held on 5/21/18**

**March 2018 Financial Overview**

Contributing factors which could favorably impact financial outcomes:

- Overall CCS revenues will continue to ramp up with the addition of new personnel

Contributing factors which could negatively impact financial outcomes:

- Overall increased costs in comparison to budget:
  - Family Services
  - Service Response to Vulnerable Adults
  - Crisis/Emergency Services to Children and Adults

Eau Claire County  
 Department of Human Services  
 Financial Statement for the Period  
 January 1, 2018 through March 31, 2018

	YTD Net Budget	YTD Actual Transactions	Net Variance Excess (Deficient)
<b>Expense</b>			
Overhead	203,308.75	149,281.43	54,027.32
Personnel	3,783,299.50	3,344,129.79	439,169.71
Services & Supplies	84,440.00	136,257.08	(51,817.08)
Purchased Services	2,927,865.00	3,585,141.46	(657,276.46)
BCA Payback	284,963.50	284,963.50	0.00
<b>Total</b>	<u>7,283,876.75</u>	<u>7,499,773.26</u>	<u>(215,896.51)</u>
<b>Revenue</b>			
Tax Levy	2,157,542.75	2,157,542.75	0.00
State/Federal	4,129,381.25	3,143,936.88	(985,444.37)
Medical Assistance	447,624.00	848,785.53	401,161.53
Charges & Fees	135,946.25	84,803.58	(51,142.67)
Other	413,382.50	341,215.98	(72,166.52)
<b>Total</b>	<u>7,283,876.75</u>	<u>6,576,284.72</u>	<u>(707,592.03)</u>
<b>Grand Total</b>			(923,488.54)
Less CCS			\$323,660
<b>Excess (Deficiency) of Revenue over Expenditures</b>			<b>(599,828.69)</b>

Eau Claire County  
 Department of Human Services  
 CCS Financial Statement for the Period  
 January 1, 2018 through March 31, 2018

Expense	YTD Actual		Net Variance
	YTD Net Budget	Transactions Excess (Deficient)	
Overhead/Mgmt	130,000	61,909	68,091
Personnel	768,408	348,911	419,496
Services & Supplies	4,713	13,544	(8,831)
Purchased Services	375,000	470,111	(95,111)
<b>Total</b>	<b>1,278,120</b>	<b>894,475</b>	<b>383,645</b>

Revenue	YTD Actual	Net Variance
Medical Assistance	1,273,120	(710,947)
Client Charges & Fees	5,000	3,642
<b>Total</b>	<b>1,278,120</b>	<b>(707,305)</b>
<b>Excess (Deficiency) of Revenue over Expenditures</b>		<b>(323,660)</b>



**DHS Alternate Care  
For Period Ending 03/31/2018  
Year over Year Comparison**

**Children in Foster Care/Residential Care Centers/Group Homes**

	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	March	11	143	\$ 395,489	20	156	\$ 336,708	45%	8%
Year to Date	39	172	\$ 1,192,034	32	165	\$ 998,178	-22%	-4%	-19%

**Juvenile Corrections**

	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	Lincoln Hills/Copper Lake	0	2	\$ 18,104	0	1	\$ 3,120	0%	-100%
Grow Academy	0	0	\$ -	0	0	\$ -	0%	0%	0%
March	0	2	\$ 18,104	0	1	\$ 3,120	0%	-100%	-480%
Year to Date	0	2	\$ 52,560	2	5	\$ 54,255	100%	60%	3%

**Northern/Southern Centers**

	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	March	0	1	\$ 13,749	0	1	\$ 18,374	0%	0%
Year to Date	1	2	\$ 18,628	0	1	\$ 53,345	-100%	-100%	65%

**Winnebago/Mendota**

	2017			2018			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	March	8	10	\$ 94,534	11	15	\$ 139,077	27%	33%
Year to Date	23	24	\$ 407,272	22	23	\$ 299,134	-5%	-4%	-36%

Eau Claire County  
 Department of Human Services  
 YTD Program Expenditures Summary  
 Thru March 31, 2018

Program	Monthly		YTD		Year End	
	Budgeted	Actual	Budgeted	Actual	Annualized	%
1. Community Care & Treatment of Children who are Abused or Neglected	\$426,746	\$767,335	\$1,280,239	\$1,966,064	\$7,864,254.1	153.6
2. Community Care & Treatment of Adults & Children with Mental Illness	\$954,613	\$977,526	\$2,863,839	\$2,505,645	\$10,022,580.5	87.5
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$142,768	\$100,955	\$428,305	\$286,733	\$1,146,931.1	66.9
4. Community Care and Treatment of Youth Offenders	\$394,207	\$361,421	\$1,182,621	\$1,112,247	\$4,448,989.8	94.0
5. Alcohol & Other Drug Abuse	\$72,206	\$68,579	\$216,618	\$199,071	\$796,282.3	91.9
6. Protection of Vulnerable Adults	\$45,468	\$46,932	\$136,403	\$141,220	\$564,878.7	103.5
7. Financial & Economic Assistance	\$296,963	\$242,381	\$890,889	\$878,831	\$3,515,322.6	98.6
<b>Total</b>	<b>\$2,332,971</b>	<b>\$2,565,130</b>	<b>\$6,998,913</b>	<b>\$7,089,810</b>	<b>\$28,359,239</b>	<b>101.3</b>

Expenses Targeted %

Expenses Utilized % of Expenses

Expenses Targeted %

Expenses Utilized % of Expenses

Expenses Annualized %

## **EAU CLAIRE COUNTY HUMAN SERVICES**

### **Department Report**

**May 2018**

#### **DIRECTOR'S REPORT – Diane Cable**

Hello. May is Foster Care Appreciation Month! We are extremely appreciative of all of our Foster Parents! They provide incredible care to our youth and families!

We continue our work of becoming a Trauma Informed Organization. We have been exploring the importance of 'How' and why 'How' we approach, implement, practice, respond...Matters! This is a process for our organization. Research in childwelfare and Human Services indicates Trauma Informed /Well cultures equate to better outcomes for those we serve!

We continue to move forward in filling our 2018 positions which has led us to reconfiguring how we use our space. We are working with partners in the Facilities Department, IS Department and our staff to create a shared and open space concept. This allows more flexibility with the use of space. A component of this project will be to update our appearance to be a more welcoming space to reflect our mission and vision.

#### **BEHAVIORAL HEALTH SERVICES DIVISION**

**Jeff Wright, Sharon Besterfeldt, Nancy Shilts, Bill Stein**

It has been a very busy Spring in the Behavioral Health Division. All of our programs continue to try and proactively meet the needs of the people we support. There have been new hires in several areas, and the programs themselves are growing as the demand for mental health services increases in our community. To that end, we are very happy our jail re-entry case manager position was approved to move forward with the posting process. This will be almost entirely funded from the DOJ grant that was awarded to DHS at the beginning of the year. Work also continues on completing the application process for our Outpatient Clinic, along with writing the policies and procedures for the new clinic. And finally, we are completing the transition of the CST and CLTS programs to come under the umbrella of Behavioral Health. With that transition, we welcome Kerry Swoboda, who is the Social Work Manager for those programs, as well as co-managing the CCS program along with Bill Stein. All of these moves will help us optimize our strengths as a division, and we are excited to continue finding great ways to collaborate both within our division, throughout the agency and community.

#### ***Treatment Courts***

We have seen a recent increase in referrals to all of the treatment courts as we continue to find ways to improve efficiencies with our triage process. Currently our coordinators support 19 participants in Drug Court, 17 in the AIM Court, 5 in Mental Health Court, and 6 in Veterans Court. We are working with our community partners to increase capacity in a variety of treatment groups that will help our participants be successful while they work hard on maintaining their sobriety. We also are still forging a strong partnership with CJCC, who has been instrumental in helping the treatment courts connect in new ways with major stakeholders.

#### ***Adult Protective Services (APS)***

There continues to be several reports of alleged financial abuse reports from banks and other family members. ECDHS continues to work with local banks regarding the misappropriation of funds. The APS team has also had ongoing contact with local Managed Care Organizations regarding placement concerns, guardianship questions and processes surrounding facility closures.

***Crisis Services:***

Crisis Team continues to manage ongoing civil commitments, provide crisis stabilization, linkage and follow-up and responds to mobile crisis calls during 8am thru 4pm. During the month of April the Crisis Team followed up with 300 individuals who had contact with NorthWest Connections. Overall in the month of April there were 34 detentions which led to 7 individuals being placed under civil commitments. That is 24% higher than in April of 2017.

There continues to be ongoing admissions to Winnebago Mental Health Institute for both adults and children. Longer admissions are occurring due to difficulty with establishing discharge plans that address individual needs and supervised living situations.

2018	Follow-Up Crisis Calls	Mobile and Crisis Team – Crisis Assessments
January	317	34
February	281	29
March	315	29
April	300	27

***Community Support Program , CSP:***

CSP has filled the previously vacant social worker position and look forward to being fully staffed. The Advanced Practice Nurse Practitioner who started working with the Med Management this Spring, has now been approved to also see CSP clients; she will see her first CSP clients on May 21<sup>st</sup>.

***Comprehensive Community Services (CCS) Program:***

	Referrals YTD	Current Enrollment	Enrolled YTD	Discharged YTD	Referrals since Program Inception
January	18	127	9	2	394
February	34	126	10	4	409
March	62	131	21	2	441
April	106	136	27	2	485
May	145	143	48	14	525

**FAMILY SERVICES DIVISION**

**Terri Bohl, Tasha Alexander, Rob Fadness, Hannah Keller, Kerry Swoboda**

***Programming***

Melissa Christopherson has been hired as a Social Work Manager of the Resource Unit in Family Services. Melissa has worked in Chippewa County for over twelve years and was most recently working as the Children, Youth and Families Division Manager. As part of the Resource Unit in Eau Claire County, Melissa will manage the Birth to Three Program, Alternate Care and the Strengthening Families Program. Melissa's first day in Eau Claire County will be May 23<sup>rd</sup>.

The Integrated Services Team, which included Alternate Care, Birth to Three, Children's Long Term Support (CLTS) and Coordinated Services Team (CST) Programs transitioned to different units. CLTS and CST transitioned to the Behavioral Health Division to create a new unit with dually eligible

CLTS/Comprehensive Community Services (CCS) staff. Alternate Care and Birth to Three will be joining the Resource Unit and will remain in Family Services.

May is Foster Parent Appreciation Month. The Department celebrated foster families with an appreciation event at the Indoor Sports Center on May 16, 2018. Families will also receive a thank you with a gift card. A picnic at Altoona Park is scheduled for August 19, 2018, for foster families and will include fun activities for families to enjoy before the start of the school year. A co-event with Chippewa County at the Metropolis is currently being explored, with more details to come. The Department will also recognize the need for foster families by placing 177 pinwheels outside the courthouse identifying the number of children in care in hopes of recruiting additional families.

Staff from Child Protective Services, Youth Services and the Juvenile Detention Center finished the second phase of Juvenile Court Intake Training on May 10<sup>th</sup> and 11<sup>th</sup>. All thirty-five staff members who attended the training are certified Juvenile Court Intake Workers. This training was a pilot training hosted by the Bureau of Youth Services through the Department of Children and Families. The training was revised to include an emphasis on decision-making during the on-call and juvenile court intake process. Eau Claire County staff provided feedback throughout the pilot training on ways to continue to enhance the training. Overall, the training was a positive experience for all staff and will help build confidence for staff while performing juvenile court intake functions.

***Personnel***

*CPS Initial Assessment*

There is currently one vacancy on the CPS Initial Assessment team and interviews are scheduled to occur the week of May 21, 2018. The vacancy was created after Courtney Wick became the Social Work Manager of Ongoing Child Protective Services.

***Clients Served***

*CPS Initial Assessment*

In April we received 139 reports alleging child maltreatment; 43 were screened in for CPS Initial Assessment and 96 were screened out. We also screened in four Child Welfare Services reports.

2018	# Reports	Reports Screened In/Out
January	130	45/85
February	113	37/76
March	116	38/78
April	139	43/96

*Ongoing Child Protective Services*

Ongoing CPS is currently serving 138 families and 268 children. 183 of the 268 children served are in out of home care which equates to 68% of the children served. 94 of the 138 families served have at least one child in out of home care. This means 68% of the families served have a child in out of home care. AODA struggles continue to be the main case planning component in Ongoing CPS cases.

	Families/Children Open for services	Families with Children in Alternate Care
January	94/191	85
February	97/198	88
March	106/213	77
April	138/268	94

*Youth Services*

The Youth Services Team is currently serving 92 families with 102 youth. Of the 102 youth open, 22 are in out of home placement which is equivalent to 21% of the children served by Youth Services.

	Families/ Youth open for services	Youth in Alternate Care
January	121/150	51
February	124/154	51
March	113/138	51
April	92/102	22

*Integrated Services (CLTS, B-3, Alternate Care & CST)*

*CLTS*

Children's Long Term Support (CLTS) and Children's Community Options Program (CCOP) are currently serving 136 families; 123 waiver, 13 CCOP cases. As of May 2018, there are 52 children found eligible for services and on the formal waitlist. Currently, three (3) children are in the screening process to receive an eligibility determination to be placed on the waitlist. The Department is expected to eliminate the waitlist during 2018.

*Alternate Care (Kinship and Foster Care)*

Alternate Care has continued to experience a high number of children in alternate care. The primary focus in this unit is to recruit foster parents to meet the needs of children in the community and to provide additional support to foster parents to increase retention.

*Coordinated Service Team Program*

As of April 2018, the Coordinated Services Team Program is serving 23 teams with 41 youth. CST received thirteen (13) referrals since January 2018. CST staff have facilitated one Family Group Decision Making (FGDM) meeting this year.

*Birth to Three Program*

The Birth to Three Program has received 147 referrals in 2018; 14 referrals during May 2018.

**Fiscal Services Unit – Vickie Gardner**

The Fiscal Unit is continuing recruitment efforts for a couple of positions including a Contract Coordinator, Fiscal Associate III, and Data Specialist. We are also working on Unit priorities including:

*Personnel.* One new Fiscal Associate III has been hired with a start date of June 4, 2018. Training is continuing for the two Quality Assurance CCS staff. They have recently worked with program and other CCS fiscal staff to present Progress Note training for Providers on May 10<sup>th</sup>. We continue to utilize temporary fiscal help within the department to help with State reporting and other fiscal responsibilities until we are fully staffed. We are currently interviewing for the Data Specialist position. We are

reviewing applications and will begin interviewing for the final Fiscal Associate III position. The contract coordinator position has been posted and we are currently reviewing applications.

*Projects.* We continue to work with providers on their 2018 rates and are in the process of preparing and distributing contracts. We are beginning preliminary work with IS department on creating a Sharepoint site for CCS – on hold until Office 365 is tested and distributed. Received feedback from the Finance Dept. on our mapping for Open Gov. We finalized the expense mappings and will begin working on the revenue mappings after year-end processing – on hold. We have been working with the IS department to develop updated testing processes for a very large upgrade in Avatar. Testing occurred the week of May 7<sup>th</sup> and will continue until everything has been tested and is working.

**ORGANIZATIONAL SUPPORT SERVICES**

**Sue Schleppenbach**

We are pleased to announce we have filled 3 vacant positions within our unit. Bailey Gregerson is returning to Eau Claire County and will work with our CSP and Crisis programs. Kelsey Dubay will replace Maureen Kolstad in supporting all of our committee meetings and will also assist us in the Juvenile Intake area. Shayla Wuolett will be filling our new Administrative Specialist position and will assist in supporting CCS.

**ECONOMIC SUPPORT SERVICES DIVISION**

**Linda Struck, Jane Olson, Kathy Welke, Jen Dahl**

**Economic Support Unit (ESU)**

The Economic Support Services Unit (ESU) provides a variety of financial supports and services to families and individuals. The programs include Child Care, Health Care (HC), and Food Share (FS). Eau Claire County is the Lead Agency of the Great Rivers Income Maintenance Consortium (GRC). Counties included in the Great Rivers Consortium include Burnett, Barron, Chippewa, Douglas, Dunn, Eau Claire, Polk, Pierce, St. Croix, and Washburn. Currently GRC has seven vacancies, three of which are in Eau Claire County.

May 2018	HC-FS Caseloads	Child Care Caseloads
Eau Claire County	11,798	450
Great Rivers	53,399	1433

**Additional GRC Stats (March Data):**

- 3,759 applications were processed
- 2,944 renewals were processed
- 14,153 calls were received in our call center
- Average Speed of answer was 1.16 minutes
- \$4,178,007 (GRC) \$958,979 (Eau Claire) were issued in FS benefits for the month

Eau Claire County Department of Human Services  
**Recruitment Status - 5.14.18**

Position Title	Unit	Status
Social Worker (CW)	Family Services Unit	Interviews scheduled
CCS SF (MK)	Beh Health	Interviews scheduled
CCS SF (SR)	Beh Health	Interviews scheduled
Juvenile Detention Workers	Family Services Unit	Ad closes 5/9/18
Economic Support Specialist (MV)	ESS	Under review
Economic Support Specialist (MM)	ESS	Under review
Economic Support Specialist (NS)	ESS	Under review
Administrative Specialist I (ST)	Org Services	Under review

**New for 2018 in Budget**

CCS Supervisor (2)	CCS	2nd interviews scheduled
AODA Case Manager (2)	CCS	Interviews scheduled
Data Spec (AW)	Fiscal	2nd interviews scheduled
SW for Jail Re-Entry Program	Beh. Health	Recruitment meeting
Admin Specialist I (.5) from JCI	JCI	
ESS (Never filled in 2017) to Cont Cood	Fiscal	Reviewing applications
Clinic Manager (1)	Beh. Health	Recruitment meeting
Outpatient Clinical Services Ther. (3)	Beh. Health	Recruitment meeting
Fiscal Associate III Billing Specialist	CCS	Interviews scheduled