

Agenda
Eau Claire County
Aging & Disability Resource Center Board
Thursday, August 10, 2017, 12:00 Noon
Courthouse-Rooms 1301/1302, Eau Claire WI 54703

1. Call to order
2. Introductions
3. Public Comment
4. Meeting Minutes: July 13, 2017 / Discussion – Action Handout #1
5. Chair/Vice Chair Report
6. Grandparents Caregiver Support Group presentation
7. 2018 Budget proposal / Discussion – Action Handout #2
8. Transportation
9. Nutrition
10. Upcoming events – Handout #3
11. Future meeting agenda items: September 14, 2017
12. Adjourn

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 715-839-4710, (FAX) 715-839-1669, tty: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.

Aging & Disability Resource Center Board
Thursday, July 13, 2017, 12:00 Noon
Courthouse-Rooms 1301/1302, Eau Claire WI 54703

Members Present: Tom Christopherson, Ruth Adix, Katherine Schneider, Mary Pierce, David Mortimer, Sandra McKinney, Audrey Nelson, Carl Anton, Kimberly Cronk

Others Present: Jennifer Speckien, Becky Hinzmann, Marlene Rud, Emily Gilbertson, Leslie Fijaliewicz, Jack Halbleib, Dawn Garcia, Emily Moore, Jennifer Jako, Mark Peterson, Dawnelle Horvath, Samantha West

Chair Schneider called the meeting to order at 12 Noon.

Introductions of ADRC Board, staff and others in attendance.

Public Comment.

Dawn Garcia– spoke about impact of health care, and job impact.

ADRC Board meeting minutes June 1, 2017. Motion to approve by Mary Pierce, second by Sandra McKinney. Motion carried.

Chair/Vice Chair Report

Katherine Schneider – attending mental health training as ADRC representative, there will be an ADA upcoming anniversary celebration.

Youth Transition Services. Dawnelle Horvath, ADRC Options Counselor/Youth Transition, works closely with Department of Human Services and also receives referrals from area high schools and families to assist youth transitioning out of high school qualify for benefits and program.

Nutrition Program position requests. Jennifer Speckien reviewed recommended central kitchen model and Fall Creek site. The food source through partnership with Feed My People with some food supplies through other sources. ADRC staff has had conversations with other county programs who operate a central kitchen with food banks. The Barron County ADRC director and the nutrition supervisor discussed the central kitchen operation in Barron County and cost effective, efficient model. Support and assistance through GWAAR and Sustainable Kitchens will help support and get program off the ground. Positions requests for transition are for 1 full time kitchen manager and 2 nutrition program cook positions. Budget proposal for 2018 central kitchen model is around \$2.00/meal, compared to \$3 and \$6 per meal from current providers. Motion by Mary Pierce, second by Tom Christopherson to approve position requests as presented. Board vote; Tom Christopherson-Yea, Ruth Adix-Yea, Katherine Schneider-Yea, Mary Pierce-Yea, Sandra McKinney-Yes, Audrey Nelson-Yea, Kimberly Cronk-Yea, David Mortimer-Nay, Carl Anton-Yea. Motion carried.

Directors Report. Jennifer Speckien reviewed the Food Service Quality Improvement, innovation fund application submitted, MOWAA grant application, 2017 contract amendments/funding and space needs.

2018 Program Ranking. ADRC Board discussed programs and recommended: 1. Information and Counseling; 2. Nutrition; 3. Transportation; 4. Prevention & Health Promotion; 5. Outreach & Public Information; 6. Public Long-Term Care Programs.

Legislative updates. Katherine Schneider discussed Senate Representative Katherine Vinehout's proposal of SB323 creating a regional transit authority.

The August 10, 2017 ADRC Board will meet at regularly scheduled time, 12 Noon.

Future agenda items: August 10, 2017 – living wage, transportation updates, GAP program, 2018 budget.

Motion by David Mortimer, second by Sandra McKinney to adjourn at 1:40 pm.

Respectfully Submitted,

Marlene Rud, Clerk
Aging & Disability Resource Center Board

Chairperson

Aging & Disability Resource Center

Department Mission

To help older people and adults with disabilities secure needed services or benefits, live with dignity and security, and achieve maximum independence and quality of life.

Overview of Expenditures and Revenues

	2016 Actual	2017 Budget	2017 Estimate	2018 Request	2018 Recommended	% Change
Expenditures:						
Personnel	\$1,696,021	\$1,752,331	\$1,743,347	\$1,990,552		
Services & Supplies	865,371	869,962	963,278	731,786		
Equipment	26,477	5,000	62,691	0		
Capital Improvement	0	0	114,000	0		
Total Expenditures	\$2,587,869	\$2,627,293	\$2,883,316	\$ 2,722,338	\$ -	3.62%
Revenues:						
Federal/State Grants	\$2,106,235	\$2,123,429	\$2,318,387	\$2,222,062		
Charges & Fees	370,061	360,807	366,174	385,882		
Miscellaneous	0	0	24,000	0		
Fund Balance Applied	7,179	38,663	60,361	0		
Property Tax Levy	104,394	114,394	114,394	114,394		
Total Revenues	\$2,587,869	\$2,637,293	\$2,883,316	\$ 2,722,338	\$ -	3.22%

Summary of Budget Changes and Highlights

New permanent position- Dementia Care Specialist- funded 100% by State and Federal sources.

Fiscal Associate position moved from the Finance Department to the ADRC. No change in overall FTE or fiscal impact as the position has historically been funded by the ADRC.

Implementation of a registration fee for repeat participants of the Strong Bones health promotion program.

Program prioritization change. Transportation is now program priority #3 and health promotion is now program priority #4.

The nutrition program will have a new operational structure for 2018 operating an 'in house' kitchen from Fall Creek.

The required minimum levy match for all ADRC grants is \$92,913. The 2018 levy request is equal to the 2017 levy allocation of \$114,394.

The Nutrition Program fund balance is currently \$56,887 as of August 1, 2017. These funds can only be used towards the Meals on Wheels and Congregate Dining programs.

The Transportation Program fund balance is currently \$90,324 as of August 1, 2017. These funds can only be used towards transportation expenses requiring preapproval by DOT.

No funding budgeted for the community agency allocations for the LE Phillips Senior Center and the Augusta Senior Center.

*2017 miscellaneous revenue listed for \$24,000 is the Innovation Funds awarded by the Committee on Administration.

#1 Information & Counseling		Budget	Levy		FTEs
		\$1,061,168	\$28,779		10.80
This program provides a central source of information about a broad range of community resources and benefits of interest to people age 60+ and adults with disabilities of all incomes and their caregivers. ADRC customers are helped to understand the various short and long term care options and benefits available, use their personal resources wisely, and delay or reduce the demand for public funding for services.					
OUTPUTS					
		<i>(YTD column = Jan-June results)</i>			
		2014	2015	2016	YTD 2017
Information & assistance contacts:		10,742	12,294	17,271	8,334
Options Counseling Referrals			1182	1,396	746
Disability Benefit Specialist Referrals				326	221
Elder Benefit Specialist Referrals				656	452
Medicare Annual Open Enrollment Referrals (October 15 - December 7)		306	313	265	tbd
Nursing Home Resident Contacts		194	205	171	72
Total Number of Volunteers				5	4
Hours Donated by Volunteers		505	399	167	60
Unduplicated number of people receiving assistance:		4,149	5,085	5,999	3,227
Contacts for assistance ages 60+ (standard is 1,344):		7,758	8,646	12,858	6,140
Contacts for assistance ages 18-59 (standard is 768):		2,984	3,648	4,413	2,151
Performance Goal	Outcome Measures	Benchmark	2015	2016	YTD 2017
To provide ADRC customers with reliable and objective information so that they can access services and make informed choices about their short and long-term care options.	90% of individuals completing satisfaction survey will report the ADRC met or exceeded their expectations for assistance.	90%		100%	100%
To provide nursing home residents with the information and assistance they need to safely relocate back into the community	We will assist a minimum of 27 nursing home residents in successfully relocating back into the community annually.	27	54	55	16
#2 Nutrition		Budget	Levy		FTEs
		\$663,793	\$24,281		7.22
This program includes Meals on Wheels delivered throughout the county. Senior dining sites located at the Augusta Senior Center, LE Phillips Senior Center, and St. John's Apartments are included. Additional services that support nutrition are also a part of this program area such as the liquid supplement program and volunteer drivers for Meals on Wheels.					
OUTPUTS					
		<i>(YTD column = Jan-June results)</i>			
		2014	2015	2016	YTD 2017
Congregate meals served:		7,847	9,200	8,850	4,278
Meals on Wheels delivered:		71,858	69,544	68,785	33,166
People served:		1,354	1,365	1,411	812
Cases of Liquid Supplements distributed:		1,087	1,214	1,384	705
Nutrition Risk Screens completed:		615	688	636	221
Total number of volunteers:				192	203
Hours donated by volunteers:		13,760	13,605	12,934	6,139
Performance Goal	Outcome Measures	Benchmark	2015	2016	YTD 2017
To make high quality Nutrition	85% of program participants responding to	85%		96%	tbd

Program services available to eligible individuals, countywide.	semiannual satisfaction surveys will indicate overall program satisfaction as good to excellent.			
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#3 Transportation	Budget \$257,724	Levy \$42,954	FTEs 0.08
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The county partners with the City of Eau Claire to provide transportation for people age 60+ and adults with disabilities who do not have access to transportation. Rides are provided for medical, nutrition, social, and employment purposes. The program is funded with a WI Department of Transportation grant and levy match.

OUTPUTS

<i>(YTD column = Jan-June results)</i>	2014	2015	2016	YTD 2017
Total number of paratransit trips	21,459	20,365	25,121	10,599
Total number of after-hours trips on Saturday evening & Sundays	2,697	2,582	3,720	1,539
Total number of out of county trips	263	213	315	62
Total number of rides for people age 60+	8,250	6,969	10,997	6,208
Total number of rides for people with disabilities	16,169	16,201	17,987	5,992
Total number of volunteers				
Total number of hours donated by volunteers				

Performance Goal	Outcome Measures	Benchmark	2015	2016	YTD 2017
To ensure individuals using Specialized Transportation are satisfied with the service.	90% of users responding to semiannual surveys will indicate they are satisfied to very satisfied with Specialized Transportation services.	90%	90%	94%	92%

#4 Prevention & Health Promotion	Budget \$256,975	Levy \$4,001	FTEs 2.06
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This program includes a variety of prevention and health promotions programs. Evidenced-based prevention classes such as Stepping On, Living Well with Chronic Conditions, Strong Bones, Powerful Tools for Caregivers and Healthy Eating for Successful Living are a part of this program area. Other prevention programs and promotion activities include: in home fall prevention screening and education, memory screening and referral, adaptive equipment loans, respite, and other supportive services such as in-home care or adult day services.

OUTPUTS

<i>(YTD column = Jan-June results)</i>	2014	2015	2016	YTD 2017
Total Prevention & Health Promotion Classes Offered:			35	20
Total Number of Participants in Prevention & Health Promotion Classes:	284	370	428	422
Memory Screens Completed:	55	133	44	31
Adaptive Equipment Loans:		237	281	188
Total number of volunteers			16	13
Hours donated by Volunteers	89	491	622	419
Individuals receiving supportive and/or respite services:	27	61	47	26
1. Older Americans Act funded	7	26	19	9
2. Alzheimer Family Caregiver Support Program funded	18	27	14	10
3. Tax Levy Funded	2	8	14	7

Performance Goal	Outcome Measures	Benchmark	2015	2016	YTD 2017
To provide classes, risk screenings, counseling and education to ADRC customers in order to promote healthy practices and increased quality of life.	95% of individuals responding to post class surveys will indicate the information and education provided met or exceeded their expectations.	95%	99%	100%	100%

90% of memory screens indicating risk will be referred to the participant's physician.	90%		80%	86%
95% of adaptive equipment loans will be returned within 90 days.	95%		100%	95%

#5 Outreach & Public Education	Budget \$210,077	Levy \$12,636		FTEs 2.50
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This program promotes awareness of ADRC programs and issues relating to aging and disability including: staff presentations, website, Facebook page, newsletter, resource directory, posters, ads, mailings, news releases, health fairs, and a wide variety of other educational activities. It also includes education presentations such as Medicare & You, Owning Your Future, Final Affairs, The Caregiver Townhall Meeting and more.

OUTPUTS

<i>(YTD column = Jan-June results)</i>	2014	2015	2016	YTD 2017
Staff presentations and educational outreach:	134	184	194	98
Number of people attending presentations:	5,143	9,557	6,585	8,507
Newsletters distributed:	24,319	26,151	28,690	14,925
ADRC website hits:	57,089	26,030	27,657	16,540
ADRC Facebook page likes:	252	336	423	428
Total number of volunteers			20	5
Total number of hours donated by volunteers			191	90

Performance Goal	Outcome Measures	Benchmark	2015	2016	YTD 2017
To provide a variety of educational opportunities and informational materials to ADRC customers and professionals who work with ADRC customers.	95% of all scheduled presentations and events will not be canceled due to low participation.	95%	99%	99%	100%

#6 Public Long-Term Care Programs	Budget \$272,601	Levy \$1,743		FTEs 3.05
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This program includes administering the Adult Long Term Care Functional Screen for people age 65+ and adults with physical and developmental disabilities to determine their functional eligibility for publicly funded long-term care programs: Include, Respect, I Self Direct (IRIS) and Family Care.

OUTPUTS

<i>(YTD column= Jan- June results)</i>	2014	2015	2016	YTD 2017
Total Family Care Enrollments	147	172	248	86
1. Community Link	147	172	170	63
2. Care Wisconsin	N/A	N/A	32	23
Total IRIS Enrollments	37	44	46	30
Medical Assistance Applications the ADRC Assisted With	191	155	202	87

Performance Goal	Outcome Measures	Benchmark	2015	2016	YTD 2017
To provide functional eligibility determination in an accurate and timely manner.	100% of ADRC staff certified to conduct the functional screen will successfully complete Continued Skills Testing to maintain their certification.	100%	100%	100%	100%

Totals	Budget \$2,722,338	Levy \$114,394		FTEs 25.71
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Summary of Requested Addbacks

Description	Department Requested	Administrator Recommendation	F & B Committee Recommendation
No addback requested			
Total	\$0	\$0	\$0

Two public listening sessions regarding the 2018 county budget

Thursday, July 27, 2017 • 6:00 pm
Village of Fall Creek, 122 E. Lincoln Avenue,
Fall Creek

Thursday, August 10, 2017 • 6:30 pm
LE Phillips Memorial Public Library,
400 Eau Claire Street (Chippewa Room),
Eau Claire

Take the survey
www.surveymonkey.com/r/52C3H68

Eau Claire Caregiver Café
August 1, 2017, 9:30-11:00 am
The French Press Restaurant
2823 London Road, Eau Claire
Respite services available. Contact
Aging & Disability Resource Center,
715-839-4735

Eau Claire Memory Cafe
August 8, 2017, 9:30-11:30 am
Chippewa Valley Museum
Carson Park, Eau Claire

August 28, 2017, 1:30-3:30 pm
St. John's Lutheran Church, Eau Claire

Medicare & You
Wednesdays, August 9, 2017, 10 am
August 23, 2017, 1 pm
Room 1277-Courthouse, Eau Claire.
Register at www.adrcevents.org or
715-839-4735

Senior Dining Evening Meals
August 8 & 22, 2017, Check in 4:30 pm,
dinner at 5:00 pm. LE Phillips Senior Center.
Register at 715-839-4735.

Friday Facts (last month)
August 11, Technology for Better Brain Health
August 25, It's a Wrap!

As of 2012, the Guinness World Record for
the tallest sunflower is 27 feet for a sunflower grown in Germany.

Medicare.Gov
Tuesday, August 15, 2017, 9:30-11:30 am
LE Phillips Senior Center, register at 715-839-4909.

Final Affairs
Wednesday, August 23, 2017, 8:00 am-3:30 pm
Dove Healthcare-West Eau Claire. Register by
August 16, 2017 at www.adrcevents.org or
715-839-4735.

Living Well with Chronic Conditions
August 16-September 20, 2017, 5:30-8:00 pm,
The Wellness Shack, 505 S. Dewey Street,
Suite 110, Eau Claire. No charge! Register at
www.adrcevents.org or 715-839-4735.

Fall Creek Memory Cafe
August 15, 2017, 9:30-11:00 am at Fall Creek
Village Hall. Contact Alyson Jones at Fall Creek
Library, 715-877-3334.

Stand in the Light Community Chorus
Rehearsals begin Thursdays, August 31-
November 16, 2017, 9:30-11:00 am.
Lutheran Church of the Good Shepherd.
Concert Thursday, November 16, 2017, 6:30 pm.

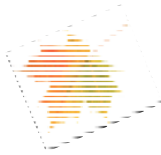
NAMI Family-to-Family Class
Wednesdays, September 13—November 22, 2017,
6:00-8:30 pm. **Pre-registration is required,**
715-450-6484. www.nami.org

Stepping On
Tuesdays, September 12-October 24, 2017,
9:00-11:00 am, HSHS Center for Rehab Services,
1109 W. Clairemont Avenue, Eau Claire. Register
at www.adrcevents.org or 715-839-4735.



August 2017

September 2017



2018 County Budget Survey

www.surveymonkey.com/r/52C3H68

2017 Medicare Annual Open Enrollment

Individual appointments with Aging & Disability Resource Center Benefit Specialist available between October 16—December 6, 2017. Calls accepted beginning September 25, 2017 to set up appointment. Contact the Aging & Disability Resource Center, 715-839-4735.

Senior Dining Evening Meals

September 5 & 19, 2017, check in 4:30 pm, dinner at 5:00 pm. At LE Phillips Senior Center, register at 715-839-4735.

Friday, September 15, 2017

Oakwood Hills,
4316 Oakwood Hills Pkwy, Eau Claire
Falls Risk & Balance Screening, 9:30 - 10:30 am
Falls Prevention Presentation, 10:30 - 11:30 am

Friday, September 22, 2017

Good Shepherd Apartments,
3304 14th Street, Eau Claire
Falls Prevention Presentation, 1:30 - 2:30 pm
Falls Risk & Balance Screening, 2:30 - 3:30 pm

Medicare.Gov

Wednesday, September 20, 2017, 9:30-11:30 am
LE Phillips Senior Center, register at 715-839-4909.

Augusta Memory Cafe

September 21, 2017, 9:30-11:00 am at
Augusta Fellowship Hall, 218 W. Lincoln,
Augusta. Contact Leslie LaRose at Augusta
Memorial Public Library, 715-286-2070.

NAMI Family-to-Family Class

Wednesdays, September 13—November 22, 2017,
6:00-8:30 pm. Pre-registration is required,
715-450-6484. www.nami.org

Powerful Tools for Caregivers

Thursdays, September 14-October 19, 2107
5:30-7:00 pm, Eau Claire County Courthouse.
Rooms 1301/1302. Register by September 8, 2017
at www.adrcevents.org or 715-839-4735.

Eau Claire Caregiver Café

September 5, 2017, 9:30-11:00 am
The French Press Restaurant, 2823 London Road,
Eau Claire. Respite services available. Contact
Aging & Disability Resource Center, 715-839-4735

Eau Claire Memory Cafes

September 12, 2017, 9:30-11:30 am, Chippewa
Valley Museum Carson Park, Eau Claire
September 18, 1:30-3:30 pm
St. John's Lutheran Church, Eau Claire

Medicare & You

Fridays, September 8, 2017, 10 am and
September 22, 2017, 1 pm
Room 1277-Courthouse, Eau Claire. Register at
www.adrcevents.org or 715-839-4735

Planning and Preparing for Future Care Needs

September 28, 2017, 12 Noon – 2 pm
Augusta Senior and Community Center.
Register at www.adrcevents.org or 715-839-4735.

Special event in honor of Grandparents and
Others as Parent Sunday, September 17, 2017,
Noon-5 pm at the Children's Museum, 220 South
Barstow Street, Eau Claire. FREE Admission to the
Children's Museum.

Grandparents and Others as Parents (GAP)

Monthly meeting, September 19, 2017, 6-7 pm.
Contact Rae Tipler, 715-225-0404 rae.tipler@yahoo.com

Stepping On

Tuesdays, September 12-October 14, 2017,
9:00-11:00 am. Also –Booster Session for any past
participant, Thursday, September 7, 2017.