

Agenda
Eau Claire County
Aging & Disability Resource Center Board
Thursday, June 1, 2017, 12:00 Noon
Courthouse-Rooms 1301/1302, Eau Claire WI 54703

1. Call to order
2. Introductions
3. Public Comment
4. Meeting Minutes: May 11, 2017 / Discussion – Action Handout #1
5. Chair/Vice Chair Report
6. Hour increase for Meal Site Worker / Discussion – Action Handout #2
7. Job title change & wage adjustment - Volunteer Coordinator / Discussion – Action Handout #3
8. 2018 Strong Bones Classes / Discussion – Action Handout #4
9. 85.21 survey result summary Handout #5
10. Results of 2018 Nutrition Program proposals / Discussion – Action Handouts #6 & #7
11. Long-term care
12. Director's Report
 - Legislative updates
 - Workload
 - Upcoming events
13. Future meeting agenda items: July 13, 2017 - 12:00 Noon
14. Adjourn

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Eau Claire County
Aging & Disability Resource Center Board
Thursday, May 11 2017, 12:00 Noon
Courthouse-Rooms 1301/1302, Eau Claire WI 54703

Members Present: Sue Miller, Jason Endres, Audrey Nelson, Ruth Adix, Katherine Schneider, Mary Pierce, David Mortimer, Kimberly Cronk, Tom Christopherson, Carl Anton

Others Present: Janet Zander, Marlene Rud, Emily Gilbertson, Mark Peterson, Stella Pagonis,

Vice Chair Schneider called the meeting to order at 12 Noon.

Introduction of ADRC Board, staff and others in attendance.

Public Comment. Sue Miller is happy to be on Board again. Welcome to new member, Audrey Nelson. David Mortimer appreciates ADRC staff pictures and names in monthly newsletter. Katherine Schneider circulated reminder of the June mental health first aid training, sign up if interested.

April 13, 2017 ADRC Board meeting minutes. Motion by Mary Pierce to approve. Second by Jason Endres. Motion carried.

Vice Chair Schneider called for nominations for ADRC Board Chair. Mary Pierce nominated Katherine Schneider. Second by David Mortimer. Motion carried. Katherine Schneider, ADRC Board Chair.

Chair Schneider called for nominations for ADRC Board Vice Chair. Katherine Schneider nominated Sue Miller. Second by Kimberly Cronk. Motion carried. Sue Miller, ADRC Board Vice Chair.

Appointment of ADRC Board Clerk – Marlene Rud.

Specialized Transportation Co Pay. Emily Gilbertson reviewed the paratransit co pay and trust funds. Effective June 1, 2017, Sunday and after hours paratransit co pay will go from \$5.00 to \$3.00.

Janet Zander, GWAAR. Reviewed items in proposed State Budget. Discussed 4 talking point; 1) Medicaid Personal Care rate; 2) Funding Dementia Care Specialists; 3) Permanent funding for Healthy Aging grants; 4) Increased funding for specialized transportation. Discussed federal budget items and local impacts and advocacy for Older Americans Act funding.

Future agenda items – June 1, 2017. Meal Site Worker Hour Increase, job title change & wage adjustment for Volunteer Coordinator, fee implementation for Strong Bones, possible new position request for Options Counselor, transportation survey results, nutrition survey results, ADRC Sub Committee updates including RFP results.

Motion by Tom Christopherson, second by Ruth Adix to adjourn at 1:55 pm.

Respectfully submitted,
Marlene Rud, Clerk, Aging & Disability Resource Center Board

Chairperson

**FACT SHEET
TO FILE NO.**

ADRC Request

The ADRC is requesting to increase the Meal Site Worker position to .412 FTE from its current .375. This equates to an additional 3 hours per bi-weekly pay period.

Background and Facts

In 2012, the ADRC began a 'pilot' senior dining site at the LE Phillips Senior Center known as the evening meal. This meal occurs two times per month at 5:00PM. It is highly attended and has evolved out of the 'pilot' stage to an ongoing meal site for the senior dining program. As a pilot, the Volunteer Coordinator was given the job duty to manage the evening meal. This is not a well-aligned job responsibility for the Volunteer Coordinator position.

The current Meal Site Worker for the senior dining program is responsible for managing the meal site at St. John's Apartments in Eau Claire which is served over the noon hour. The additional 3 hours will allow for the Meal Site Worker to take over the management of the evening meal and allow for better alignment with like job responsibilities.

Fiscal Impact

There is no fiscal impact on tax levy and will be funded with State and Federal sources.

	Salary	FICA 7.65%	WRS Employer 6.80%	Health Insurance	Life Insurance	Total
3. Increased hours for Meal Site Worker						
Meal Site Worker (Pay Range A) Step 1 (CURRENT)	\$10,444	\$799	0	0	0	\$11,243
Meal Site Worker (Pay Range A) Step 1 (PROPOSED)	\$11,475	\$878	0	0	0	\$12,353
Total Increase						\$1,109

Fiscal Impact: **\$1,109** funded with State and Federal funding sources.

Respectfully Submitted,

Jennifer Speckien
Jennifer Speckien
ADRC Director

Jamie K Gower
Jamie Gower
Human Resources Director

/
 Ordinance/17-18. Fact

**FACT SHEET
TO FILE NO.**

ADRC Request

A job analysis and evaluation was performed in collaboration with Human Resources as outlined in Policy 825. As a result of the analysis we are bringing forward a recommendation to change the job title of the Volunteer Coordinator to Outreach Coordinator and a paygrade adjustment. The fiscal impact of the adjustment is listed below.

Background and Facts

The Volunteer Coordinator position has evolved significantly over the past 9 years. For many years, the primary focus of this position was volunteer coordination for the Meals on Wheels program only. The Aging & Disability Resource Center became operational in 2008. As a result of growing from the Department on Aging to an ADRC, the needs and role of this position have changed over time.

The Volunteer Coordinator is presently responsible for all volunteer recruitment, coordination and orientation for several program areas within the ADRC- not just Meals on Wheels. As part of volunteer recruitment, the Coordinator must have strong professional relationships with a variety of community partners. Additionally, since the Coordinator is recruiting volunteers for a wide array of ADRC programs, the Coordinator must have significant knowledge of the programs and services offered through the ADRC.

The Volunteer Coordinator has also been responsible for the ADRC website, ADRC Facebook page, online event registration, coordination of outreach events and presentation requests as well as other duties relating to outreach for the agency as a whole.

Because of these changes occurring over the course of the past 9 years, it warranted a review of the job description and job title to bring them into alignment with what is required of the position.

Fiscal Impact

There is no fiscal impact on tax levy as the additional cost will be funded by State and Federal sources.

	Salary	FICA 7.65%	WKS Employer 6.80%	Health Insurance	Life Insurance	Total
2. Title and Wage Change of Volunteer Coordinator						
Volunteer Coordinator (Pay Range G) Step 3 (CURRENT)	\$38,813	\$ 2,969	\$ 2,639	\$ 20,222	\$ 20	\$ 64,663
Outreach Coordinator (Pay Range I) Step 1 (PROPOSED)	\$41,163	\$ 3,149	\$ 2,799	\$ 20,222	\$ 20	\$ 67,353
Total Increase						\$ 2,690

Fiscal Impact: \$2,690 funded by State and Federal sources.

Respectfully Submitted,

Jennifer Speckien
Jennifer Speckien
 ADRC Director

Jamie K Gower
Jamie Gower
 Human Resources Director



Strong Bones- Fee Implementation for 2018

Background

In November 2013, the ADRC of Eau Claire County offered its first Strong Bones workshop. Ever since, the program has grown substantially year after year. In 2016 the ADRC offered 19 Strong Bones classes with class sizes ranging from 14-67 participants.

Individuals who come to the Strong Bones workshop really enjoy it and learn a lot from it. We have begun to see an extensive amount of individuals repeating the workshop multiple times. Class capacity is becoming an issue as we only have so many class leaders available and there are some funding constraints for having additional leaders trained. It was never intended, however, that Strong Bones would become a 'free' exercise program in our community. It was implemented to introduce individuals to the benefits of resistance training in hopes they would then find a more permanent resource elsewhere in the community.

In 2016, there were 168 individuals who went through the program for the first time and there were 87 individuals who went through the program for their second or more times. Based on enrollment, these 87 individuals went through the program an average of 4x each in 2016.

Issue

The ADRC is exceeding its capacity of Strong Bones classes. The demand and repeat demand for Strong Bones is creating a barrier for the department to implement new health promotion programs in our community. The department would also like to train additional leaders for the program but funding is limited.

Prevention Program Coordinator, Deb Bruning, has been verbally surveying the Strong Bones participants regarding a class fee. Overwhelmingly, the response has been that repeat participants would be willing to pay the fee, drawing the comparison of paying a fee for a Yoga class for example.

Options for 2018

#1: The ADRC could implement a \$20 registration fee for those repeating the class. All attending for the first time will not be charged. We will also not turn anyone away for inability to pay, essentially making scholarships available for those repeating that would need it. This would generate approximately \$6500 in 2018 which would then give us the ability to send more leaders to training, potentially offer stipends to our volunteer leaders, keep equipment (ankle weights) available for new participants, etc.

#2: No longer allow repeat participation beginning in 2018. This would reduce some of the program demand, allowing for our current capacity levels to be sufficient.



721 Oxford Avenue • Room 1130 • Eau Claire, WI 54703
 715.839.4735 • 1-888.338.4636 • tty: use Relay (711) • Fax 715.839.4866
www.eauclaireadrc.org adrc@co.eau-claire.wi.us

Specialized Transportation Service Customer Survey Results Spring 2017					
	Very Satisfied 4	Satisfied 3	Unsatisfied 2	Very Unsatisfied 1	N/A
Courtesy of Abby Vans office personnel Total of 90 Reponses	58 64.44%	26 28.89%	2 2.22%	4 4.44%	0 0.00%
Ease of scheduling rides with Abby Vans Total of 89 Reponses	51 57.30%	30 33.71%	6 6.74%	2 2.25%	0 0.00%
Courtesy of Abby Vans drivers Total of 91 Reponses	57 62.64%	28 30.77%	3 3.30%	3 3.30%	0 0.00%
Cleanliness of Abby Vans vehicles Total of 91 Reponses	46 50.55%	3 41.76%	1 1.10%	4 4.40%	2 2.20%
Comfort of Abby Vans vehicles Total of 90 Reponses	45 50.00%	40 44.44%	1 1.11%	3 3.33%	1 1.11%
Cost of service Total of 89 Responses	59 66.29%	25 28.09%	2 2.25%	2 2.25%	1 1.12%
Overall experience with transportation Program Total of 86 Responses	46 53.49%	33 38.37%	3 3.49%	3 3.49%	1 1.16%

Comments:

1. Have you ever talked to an Abby Van driver or called Abby Vans office with a complaint?
 - a. Yes- 32 or 37.21%
 - b. No-52 or 60.47%
 - c. Did not answer- 2 or 2.33%

2. If yes, please tell us what happened and how satisfied you were with actions taken to resolve the complaint:
 - The afternoon of March 5, 2017. I was 5 minutes late to get picked up and was left stranded. Thank goodness for Luther Midelfort Clinic for kindnesses.
 - I cannot go up steps. More than once a vehicle was sent that I could not get into - i.e. a large van with no lift. Once I missed a doctor appointment because no other vehicle.
 - Late to work (2) & hair appointments (3) a few times - (not bad - only at the time.) Late pick-ups few times - (2 times up to 1 hr.)

- They didn't show up!!
- Fell getting in the large van - cut leg, twisted leg which hurts with every step
- 6 problems have been related to late pick-ups or overly lengthy rides - for a while it seems the office was scheduling unrealistic transportation time frames for drivers.
- My mother missed an appointment because the van was so late.
- No show, passed me up...????? & hung up
- If pick up more than one person, sometimes you ride all over town before you get where you want to go. I do not complain to the drivers. They do what they are asked to do.
- I paid in cash and the driver must not have turned it in. I was billed for the money (\$6). I called when I received the bill and was told to pay by check. I had to wait an hour to be picked up for my return ride that I paid for twice. I do not want to write \$3 checks the last time I took Abby Van everything was great.
- The time for my daughter to get picked-up which is 7:45 - 8:00 a.m., it's been 8:30, 9:00, and 9:30. There's no way she made it to reach by 9:00 a.m. She also was stuck in a driveway when the driver dropped someone else off and she didn't get home until 5:30. I called the office to find out where she was, no one contacted me. I was so upset. Also the van has been late several times picking her up from Reach, which means the staff couldn't leave until they came; it's been 3:30-4:00 p.m. Tonya gets upset very easy when it's not consistent. The IRIS consultant also knows about these situations.
- Ride to Kwik Trip told driver would only take a couple min., he was gonna take off until he seen me on the phone then he waited..same thing happened at UPS store took a few min I had to wait 1 1/2 hours & I have hip & back problems so I had no seat & had to stand also was delayed my next stop.
- All office personal was very helpful
- The driver did not strap me safely, was always late, did not know her way around. I was scared to have her drive me and asked never to have her again. She ended up picking me up again, she was just as bad. I was surprised she still had a job driving anyone!
- A long time ago of one driver. Driving fast & running lights & stop signs. Have not seen the driver since
- I gave the driver the \$3- by putting \$3 under some papers she had in the vehicle up front. Abby Van company had a lot of problems that day, employees calling in sick - too many pickups close together & not enough time. They didn't find the \$3- & I was charged as "no show." I realize it was my fault in not making sure the driver noted the payment down. You people had the driver with too many pickups but I understand problems happen & you, bosses, employees, etc. do the best you can in troubled situations. I am not troubled. I am very satisfied with your company, vans, drivers etc. - phones etc.
- Called especially late pick-up times on Wed and Thurs. Abby Vans re-scheduled pick-up times these days to another time.
- Sometimes it takes so long for them to answer the phone it rings & rings
- One problem I had sometimes often the phone rings in the office a man well answer and if I want to schedule an appointment he says he will check & then he fails to come back on the phone after waiting 10 or 15 minutes 2 forced to hang up
- Every now and then, I am unable to schedule a ride
- I had an appointment at Mayo scheduled for pu for return, I had to wait 1 1/2 hours even they knew when I be ready for return, I called to inform them I was ready and they said I had to wait 1 1/2 hours.
- I had a driver who arrived rather late, missed apt at hospital, was out of it seems to me and reported this issue, happened lately and yet to be resolved

- There have been times that my schedule has been botched or rides have been cancelled in error. Overall, the office staff has been courteous & professional, and have helped to quickly resolve the situation.
- I have to sit in the front seat or go on the wheelchair lift. I can't get in the backseat as my balance is bad so my doctor wrote to Abby van, and have been good about helping me in the cab. I have been treated very nice and professional Thank you.
- (Basically a ride from Hell) Had a driver with an attitude & he was speeding - road rage - I paid him the cash for the ride & he never turned it in so I got billed for it.
- Due to my program - my rides can be unavailable for me to use - therefore I am unable to use you often I need to -Saturday afternoons & nighttime
- I received numerous excuses and unpredictable for pick-ups. Have missed pick up times & when called, received excuses w/ no solutions
- Report was acknowledged, made and not sure if it went any further than that cause it continues to happen periodically.
- The driver was making comments that I was special cargo and he wanted to take me with him. The office was very polite and listened and said that they would look into it.
- It was not a complaint. It was a nice visit or talking. They all are friendly.
- Report was acknowledged, made and not sure if it went any further than that cause it continues to happen periodically.
- Complained about pick-up/return windows. If I wanted to be at my son's football game at 5 in the contract, their pick up window would be 3:35-4:05 if I wanted to be there at 4:30. Most of the time I would be picked up at the beginning of that window arriving at 4 for a 5 o'clock game??? Then if I wanted a return time of 6:15 they had a return window of 6:15-6:45 and most of the time I would get the end of the window.
- No follow-up - manager going to call me back no return call

3. Other Comments:

- The drivers are always kind & helpful.
- End result: my family picked me up. They live 1.5 hours away.
- The seats available in the back of large were available. Vans are not safe. Even with the seat belt on I am tossed back & forth.
- Usually only drivers hear my complaints but don't blame them - I call each time I redo for my schedule & drivers are meeting their schedule it may not be my scheduled - my regular riders are mostly excellent - it's when I change my schedule I shudder at times. Overall it's a great service that is offered to us that need it.
- Very satisfied and appreciative of your service.
- It's great to help us peeps out independence
- Many drivers are kind; a few can be rude. Sunday cost is high.
- Come way too early for appts pick up & too late for pickups.
- Have been able to work at issues with the office - We also check and double check ride changes to try to avoid these problems. Would like consistency with drivers on routes.
- The wait times are too long. By the time the van arrives my mom's feet are swollen from sitting bundled up in a wheelchair. She also has to go to the bathroom. Abby Vans tries to pick up too many people at a time. If one is late
- They all are late.
- I feel they pick me too soon & get too soon for the appointment.

- I called the office just once when I was very angry - on March 14. I called the office to schedule a ride to Walgreens. I informed her I would be in and out to pick up medication & then go on to Target & return home at 3 pm and be there at 2 pm. I didn't have that problem with Tender Care.
- Great service - affordable Price
- They have always been good to me- take me to the door
- Good service
- I'm only used Abby Van once as I live on 3rd floor & cannot see when van is here or cannot sit out in the cold to wait for an hour.
- I'm very happy with the service! Keep up the good job!
- When I need a ride the Dr. I know I will have a ride there for sure
- All actions check with a plus has improved since I started riding w/Abby. Personnel have always been courteous. The scheduling is good and simple to follow.
- Great service
- Some drivers need more control of riders
- Conner, Mary, Debbie, Verlain + many others are TOPS!!!
- We were picked up at our home to go to Festival Foods we waited for our ride an hour before being picked up after I called them. We never would use your service again.
- The vans come promptly regardless if snow and rain the men are pleasant and very helpful
- Most of the drivers do their best & beyond
- What are my rights as a rider about what drivers have on the radio? Should drivers be able to have stations on about political one-sided-views i.e. Rush Limbaugh. I have asked to change station that does not happen. He refuses. It is on constantly Very upsetting for everyone in van. I am afraid to say something to Abby Van. I might not get good service. This driver has a big bus and takes the church groups sometimes.
- The vans that could use a general cleaning are the smaller vans, especially the front area
- Very courteous & helpful. Easy to talk to. Very pleased!
- Wait on phone to long. Drivers are pushed too hard to make pickups. Short on personnel. Difficult drivers
- I really don't have a complaint except for the one problem
- Very satisfied
- Would like to get ride on the days I call
- The regular driver from Augusta appears kind and understanding of clients limitations
- The drivers are outstanding.
- A few of their drivers get rather strange, quite a bit of turnover in the staff at the office, drivers - Abby Vans will look to raise their rates too, wonder if Tender care could regain the contract?
- I notice that the morning office personnel are much more professional and polished in customer service skills. The night crew office members need training. They listen less (I have to repeat myself four or more times), and they talk over me when I'm trying to voice a concern. Going forward, I will make a purposeful effort to make schedule adjustments in the mornings. Also - props to Connor, Ron, and Ricardo! If I could give each of them raises, I would. My days start and end better when they're a part of them. Additionally - I find Rex, Dawn, Stephanie, and Sue to be amongst the most helpful and professional of the office personnel. I appreciate them greatly. Thank you!
- I have been very satisfied with everything
- At times I have waited too long for my ride home. The service is much appreciated
- Abby Van service is just great we are very happy

- They are serving seniors & those w/ disabilities and expecting these people to wait in the elements? When talking to representatives, I've received different answers from different responses. They are not consistent w/ their information they are providing.
- They have always been very nice and helpful
- I totally forgot a scheduled ride last Fri. Driver was very nice. I did pay her \$3.00 and she did not make me feel bad about forgetting. I believe Abby Van is a real asset to E.C. Community. I am very grateful you are here.
- The service has been very good in general despite one incident "mix-up."
- Need more people to answer calls/schedule rides wish had way to access rides that are already scheduled online
- Drivers either show up super early or super late, never on time. Pick up window time is ridiculous.
- Sometimes the rides are very long. They pick up other people and go right by were you are going. You have to be ready an hour before your appointment.
- I am very satisfied and lucky Abby Van is available. Thank you
- Drivers either show up super early or super late, never on time. Pick up window time is ridiculous
- Thank You! At 87 had to give up my car - so will calling more.



2018 Nutrition Vendor Update

Background

The ADRC operates the senior nutrition program in Eau Claire County which is funded primarily through State and Federal sources along with participant contributions. The ADRC had contracts signed and in place for the 2017 calendar year prior to the Living Wage Ordinance being adopted by the full county board in the fall of 2016. Therefore, the ordinance did not apply to the 2017 contracts. The current per meal rates are \$3.97 in Eau Claire/Altoona and \$6.95 in the Augusta/Fairchild area.

A competitive bid process took place in the April/May 2017 to obtain bids for the nutrition program's 2018 vendor(s). Proposals were due by May 15.

Results

There was only one proposal submitted for the Eau Claire/Altoona area contract. The proposal came from a local restaurant at a price per meal of \$5.99. We only received one bid from the rural area from the Augusta Area Nursing Home for \$9.00 per meal. All other available vendors in the rural area declined to bid. To accept these bids while maintaining current service levels, the fiscal impact in 2018 would be approximately \$144,983 and would eliminate the program's fund balance in its entirety.

The ADRC Director had follow up communication with the current vendors. The Eau Claire/Altoona vendor stated they would like to continue providing the meals and would do so if the living wage ordinance was waived. The Augusta vendor indicated that if the ordinance was waived, they would be able to continue providing the meals at a similar price to what we currently pay.

Options for Action

#1: Request that the Eau Claire County Board of Supervisors waive the Living Wage Ordinance requirements for the ADRC's nutrition program contracts and execute contracts for 2018 with our current 2017 vendors. This would allow us to maintain current service levels while pursuing alternatives for meal preparation in the future. See attached fact sheet and resolution.

#2: Accept the bids received for Eau Claire and Augusta. The program could afford to purchase approximately 50,685 meals in 2018 with the proposed rates. This is 26,950 less meals than current service levels. This equates to approximately 104 fewer participants per day.

ADRC Director's recommendation to the board is option #1 to allow additional time to pursue our own kitchen operation.

FACT SHEET
TO FILE NO. 17-18/026

Background

The ADRC operates the senior nutrition program in Eau Claire County which is funded primarily through State and Federal sources along with participant contributions. This program area encompasses the Meals on Wheels program in which daily meals are served to homebound seniors living in Eau Claire County. It also encompasses the Senior Congregate Dining program which includes four different congregate dining sites throughout the County. The ADRC had contracts signed and in place for the 2017 calendar year prior to the Living Wage Ordinance being adopted by the full county board in the fall of 2016. Therefore, the ordinance did not apply to the 2017 contracts. The current per meal rates are \$3.97 in the Eau Claire and Altoona area and \$6.95 in the Augusta/Fairchild area.

A competitive RFP process took place in April-May 2017 to obtain proposals for the nutrition program's 2018 vendor(s). Proposals were due by May 15.

Results

There was only one proposal submitted for the Eau Claire and Altoona area contract. The proposal came from a local restaurant at a price per meal of \$5.99, a 51% increase over 2017 cost. We only received one proposal for the rural area from Augusta Nursing and Rehabilitation for \$9.00 per meal, a 30% increase over 2017 cost. All other available vendors in the rural area declined to bid.

The ADRC Director had follow up communication with the current vendors. The Eau Claire and Altoona area vendor, Sacred Heart Hospital, stated they would like to continue providing the meals and would do so if the living wage ordinance was waived. They explained the issue with the living wage ordinance is that it would force them to modify their current pay scale, used across 14 different hospitals, for a very small number of employees. The Augusta vendor, Augusta Nursing & Rehabilitation, indicated that if the ordinance was waived, they would be able to continue providing the meals at a similar price to what we currently pay.

Program Impact

To accept these proposals while maintaining current service levels, the fiscal impact in 2018 would be an increase of \$144,983 and would eliminate the program's fund balance in its entirety. The fund balance, at the close of 2016, currently has \$56,887. There is always potential that the ADRC will need to use a portion of the fund balance for 2017 services depending on participant revenue generated from donations.

Without additional funding to cover this increased cost, the result would be serving approximately 104 fewer meals per day. In other words, the ADRC would need to remove 104 individuals from the program. The ADRC currently serves 310 meals per day. Of the meals that are served each day, almost 90% are Meals on Wheels which are delivered to homebound elderly. Recent survey results of Meals on Wheels participants shows that over 88% say they are able to remain living in their home because of Meals on Wheels.

If the Living Wage Ordinance is waived, allowing the ADRC to negotiate contracts for 2018 with current service providers, there should be no programmatic impact for the individuals that we serve. Service levels should remain equal to what they are currently.

Per county code, the county board has the authority to approve a waiver to the Living Wage Ordinance.

2.95.050 Waiver by County Board/Rights of Enforcement. The County recognizes that from time to time it may be in the County's best interest to enter into contracts, leases or other agreements, including agreements involving financial assistance, which have been negotiated, bid for, or otherwise entered into in a manner which is not in strict conformity with the terms of this ordinance. Upon adoption or ratification of any such contract, lease or other agreement by the county board, any such nonconformity shall be deemed to have been waived by the County.

Fiscal Impact Details

The fiscal impact of granting the waiver to the living wage ordinance would be \$144,983 for 2018. The nutrition program has an overall budget of \$673,000 of which only \$30,162 is tax levy. The funding breakdown is as follows:

- 39% State and Federal revenue
- 31% Program revenue (sale of liquid supplement, meal sales to managed care organizations)
- 26% Participant contributions
- 4% County tax levy

None of these funding sources are expected to increase in 2018.

Fiscal Impact: \$144,983

Respectfully Submitted,



Jennifer Speckien ADRC Director

/
Ordinance/17-18.026 Fact

1 Enrolled No.

RESOLUTION

File No. 17-18/026

2
3 - RATIFYING AGREEMENTS WITH SACRED HEART HOSPITAL AND AUGUSTA
4 HEALTH AND REHABILITATION FOR THE SENIOR NUTRITION PROGRAM FOR
5 CALENDAR 2018; WAIVING THE LIVING WAGE RATE REQUIREMENT IN THE
6 LIVING WAGE ORDINANCE FOR THAT YEAR -
7

8 WHEREAS, the ADRC operates the Senior Nutrition Program in Eau Claire County, which
9 includes Meals on Wheels and Congregate Dining, which is funded primarily through state and
10 federal sources along with participant contributions; and

11
12 WHEREAS, 2017 calendar year contracts were in place prior to adoption of the Living Wage
13 Ordinance; and

14
15 WHEREAS, the current per meal rates in the Eau Claire and Altoona area are \$3.97 and in
16 the Augusta/Fairchild area are \$6.95; and

17
18 WHEREAS, a competitive bid process took place in April/May 2017 to obtain bids for 2018
19 vendors; and

20
21 WHEREAS, there was only one proposal submitted for the Eau Claire and Altoona area
22 contract with a price per meal \$5.99 and bids received from Augusta/Fairchild area of \$9.00 per
23 meal; and

24
25 WHEREAS, the existing vendors, Sacred Heart Hospital and Augusta Health and
26 Rehabilitation are willing to provide meals in 2018 if provisions of the Living Wage Ordinance are
27 waived; and

28
29 WHEREAS, to accept these bids and to maintain current service levels, the fiscal impact in
30 2018 of \$144,983 would eliminate the program's fund balance in its entirety and without additional
31 funding the end result would be serving 104 less meals for individuals per day; and

32
33 WHEREAS, section 2.95.050 allows the county board to waive the provisions of the living
34 wage ordinance. Section 2.95.050 of the code provides:

35 "The County recognizes that from time to time it may be in the County's best interest to
36 enter into contracts, leases or other agreements, including agreements involving financial
37 assistance, which have been negotiated, bid for, or otherwise entered into in a manner
38 which is not in strict conformity with the terms of this ordinance. Upon adoption or
39 ratification of any such contract, lease or other agreement by the county board, any such
40 nonconformity shall be deemed to have been waived by the County."
41

42 WHEREAS, allowing the ADRC to negotiate contracts for 2018 with the current service
43 providers will result in no programmatic impact for 2018.

44
45 NOW THEREFORE BE IT RESOLVED that the Eau Claire County Board of Supervisors
46 ratifies agreements for provision of meals for calendar 2018 by Sacred Heart Hospital in the Eau
47 Claire and Altoona area for a rate negotiable and comparable to the 2017 cost per meal and by
48 Augusta Health and Rehabilitation in the Augusta/Fairchild area not to exceed \$7.20 per meal,
49 thereby waiving the hourly wage rates in the Living Wage Ordinance for 2018.

1 BE IT FURTHER RESOLVED that the Eau Claire County Board of Supervisors directs the
2 county clerk to forward this resolution to the governor, assembly members and senators representing
3 Eau Claire County and the Wisconsin Counties Association.
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5 ADOPTED

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ADRC Board

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Committee on Administration

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29 Dated this _____ day of _____, 2017.

ORDINANCE 17-18 026