

HUMAN SERVICES BOARD MEETING
COUNTY OF EAU CLAIRE
Eau Claire, WI 54703
NOTICE OF PUBLIC MEETING

In accordance with the provisions of Chapter 297, State of Wisconsin, Laws of 1973, notice is hereby given of the following public meeting: The Human Services Board will meet on Monday, May 22, 2017 at 5 p.m. at 721 Oxford Avenue, Room 2064, Eau Claire WI 54703. Items of business to be discussed or acted upon at this meeting are listed below:

1. Welcome & Call to Order by Colleen Bates, Chair
2. Approval of the May 22, 2017 meeting agenda Page 2
3. Review/Approval of April 24, 2017 Human Services Bd meeting minutes – Jackie Krumenauer Pgs 3-5
4. Public Input Pgs 6-7
5. Recognition of Foster Parents Lacey & Steve Naiberg, recipients of 2017 Governor’s Foster Care Award Pgs8-9
6. Update on Crisis Program – Nancy Shilts, SW Manager and Lita Prorok, Crisis Coordinator Page 10
7. Approval/Accept/Denial of March 2017 Financial Statements including Alternate Care report -Vickie Gardner, Fiscal Services Manager Pages 11-15
 - Review and Approval of 2018 Capital Requests
8. Director’s Report – Diane Cable Pages 16-21
 - Agency wide unit updates
 - Human Services Public Listening Session
 - Update on WCHSA Conference – Sandra McKinney
9. Personnel Update – Jackie Krumenauer Pages 22 - 23
10. Adjourn

2017 Meetings:

June 26, July 24, Aug 28, Sept 18, Oct 23,
Nov 27 and Dec 18

(Typically the fourth Monday of the month unless otherwise noted.)

This meeting shall be an OPEN session. Meeting notice posted this _____ day of _____, 2017,
at _____ a.m./p.m. by _____

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of individuals with disabilities through sign language, interpreters or other auxiliary aids. For additional information or to request the service, contact the County ADA Coordinator at 839-4710, (FAX) 839-1669 or 839-4735, tty: use Relay (711) or by writing to the ADA Coordinator, Human Resources, Eau Claire County Courthouse, 721 Oxford Avenue, Eau Claire, WI 54703.

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17		Information-Discussion	
Agenda Item No. 2		Direction to Staff	
Department: Human Services	x	Approval-Denial	
Subject: Approval of May 22, 2017 meeting agenda		Requires Recommendation to:	
		County Board	
		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

We will review and approve today's meeting agenda.

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17		Information-Discussion	
Agenda Item No. 3		Direction to Staff	
Department: Human Services	x	Approval-Denial	
Subject: Approval of April 24, 2017 meeting		Requires Recommendation to:	
Minutes – Jackie Krumenauer		County Board	
		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

Enclosed please find meeting minutes dated 4/24/17 for your review and approval.

MINUTES OF THE HUMAN SERVICES BOARD MEETING

April 24, 2017

Room 2064

5 p.m.

PRESENT: Colleen Bates, Dianne Robertson, Lorraine Henning
Paul Maulucci, Mark Olson, Nick Smiar, Sandra McKinney, Kim Cronk

EXCUSED: David Mortimer, Rick Kayser

STAFF: Diane Cable, Tom Wirth, Vickie Gardner, Jackie Krumenauer

Colleen Bates called the meeting to order at 5 p.m.

Approval of the April 24, 2017 Meeting agenda – Lorraine Henning made a motion to approve the agenda. Second by Kim Cronk. The motion carried unanimously and today's agenda was approved.

Approval of the March 27, 2017 Meeting Minutes - Sandra McKinney made a motion to approve the meeting minutes from March 27, 2017. Second by Paul Maulucci. The motion carried unanimously and the meeting minutes dated March 27, 2017 were approved.

Public Input - Per Board operating procedures, a period of public input was held. A motion was made by Dianne Robertson to close the public input session. Second by Kim Cronk. The motion carried unanimously.

Approval/Accept/Denial of February 2017 Financial Report – Vickie Gardner, Fiscal Services Manager, reviewed the financial reports including alternate care report & DHS 2016 Financial overview. With the increase in county population can we show that DHS serves more people with no tax levy increase?

2016 Overview Final Financial statement for the period	Jan 1 – Dec 31, 2016
Excess of Revenue over Expenditures	\$376,466.18

Discussion about the ability to carryover excess funds from the past year. We could prepare a resolution tying this to the vision and mission statement of the Dept for submission to the Committee on Finance & Budget and to the County Board for approval/support.

Discussion about prevention dollars which lead to the discussion of the shortage of psychiatrists in the Eau Claire area. Request to see crisis numbers and crisis funding dollars at a future meeting.

Vickie will send out a revised Alternate Care report.

Nick Smiar made a motion to accept the financial reports as presented. Second by Paul Maulucci. The motion carried unanimously.

Director's Report – Diane Cable

- Agency wide unit updates included in Bd packet
- 2018 Capital Request(s) – Space will be addressed in the capital budget. Smart boards in conference rooms also being researched. A report will be reviewed/approved at the May meeting.
- Dept of HS Public Hearing/Focus group – Diane is proposing a focus group for the public to come in and express what is important to them and the community for Human Services Dept. Diane will send a report to the Board prior to the next meeting sharing the focus group activity. What is helpful from the Board perspective? One suggestion was contract effectiveness. Diane confirmed this is a goal for 2018 in the fiscal unit to have one position assist with outcomes of contract services.
- 2016 Annual report included in Bd packet
- Living Wage Ordinance update – Diane confirmed that Human Services will be able to cover any costs associated with complying with the county Living Wage Ordinance. Discussion about benefits and complying with the Living Wage Ordinance. Colleen asked that this item be kept on the agenda for possible amendment to the Living Wage Ordinance as benefits are equal to salary.
- Jail work update – Diane reported the Dept is increasing our connections and resources to the jail participants and client transition into the community by providing Economic Support services twice a month. This initiative is in connection with the Stepping Up program.
- Organizational Effectiveness (OE) – Diane reported meetings are scheduled with the Core OE Team which will assist with the smooth and efficient integration of JCI into DHS by 2018.

Personnel update by Jackie.

Motion by Sandra McKinney to adjourn. Second by Kim Cronk. The meeting adjourned at 6:07 p.m.

The next regular Human Services Board meeting will be **Monday, May 22, 2017 at 5 p.m. in Room 2064.**

Jackie Krumenauer, Committee Clerk

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17	x	Information-Discussion	
Agenda Item No. 4		Direction to Staff	
Department: Human Services		Approval-Denial	
Subject: Public Input		Requires Recommendation to:	
		County Board	
		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

Per the HS Board meeting guidelines, we will receive public input at this time.

PUBLIC INPUT GUIDELINES

A period of public input shall be included at the regular meetings of the Human Services Board at which time the Board may receive information from the public subject to the Rules of General Application as adopted by the Board and County Resolution No. 16-17/053 as it applies to standing committees.

Rules of General Application

1. Time Limit – The comment period would last up to 15 minutes total and up to 3 minutes per individual with the ability of the chair to extend the time limit by his or chair discretion;
2. Identification – each speaker should identify himself or herself by name and residence, tell the Board what item or items they wish to address, and proceed to address them;
3. Written testimony – during the public input time, any person may provide written material to the Board, provided they furnish sufficient copies so that there will be one for each Board member and one for the Department;
4. Subject matter – the topic or topics must be directly related to the agenda of the regular meeting or shall refer to the policies adopted or proposed by the Board. Public comment is not an open forum for general discussion of values, politics, religion or philosophy. It is also not a forum for electioneering or the praise or criticism of individuals in or out of government;
5. Unless the topic addressed is on the agenda for that meeting, neither the Chair, any other Board member, nor any staff member should respond to public input except as follows:
 - a. To acknowledge the contribution;
 - b. To determine that the issue will or will not be placed on a future agenda for discussion or action; and,
 - c. To refer the speaker to the Department for attention to the issue;
 - d. Neither the Chair, any other Board member, any staff member should engage in discussion or exchange with the speakers except for clarification of the issue. If the Chair, any other Board member, or any staff member wishes to follow up directly with the speaker on the matter, that may be done outside of the meeting;
6. This “public input” agenda item does not limit the Chair or Board from inviting or permitting comment from any person on a topic then properly before the Board.

3/25/03

12/6/16 updated

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17	x	Information-Discussion		
Agenda Item No. 5		Direction to Staff		
Department: Human Services		Approval-Denial		
Subject: Recognition of Foster Parents		Requires Recommendation to:		
Lacey & Steve Naiberg, Recipients of 2017		County Board		
Governor's Foster Care Award		Other:		
		Form:		Ordinance
				Resolution
				Report
		Other Action:		

Enclosed please find a copy of the award letter to Lacey and Steve Naiberg.



201 East Washington Avenue, Room G200
P.O. Box 8916
Madison, WI 53708-8916
Telephone: 608-266-8684
Fax: 608-261-6972

Governor Scott Walker
Secretary Eloise Anderson

Secretary's Office

April 21, 2017

Lacey and Steve Naiberg
N340 HWY 27
Conrath, WI 54731

Dear Lacey and Steve:

To celebrate Foster Care Month this year, Governor Walker is honoring the contributions of foster parents and youth throughout Wisconsin. On behalf of the Governor, it is my great honor to congratulate you on being nominated and selected to receive the

2017 Governor's Foster Care Award

You were chosen because of your extraordinary commitment to being a positive influence on children in foster care. I have read that you consistently go above and beyond what is expected to advocate on the behalf of foster youth.

As the Secretary of the Department of Children and Families, I am honored to invite you and your family and guests to the 2017 Governor's Foster Care Award ceremony and luncheon on Tuesday, May 16th at 12:00 noon at the State Capitol building in Madison, in the Assembly Chamber, located on the second floor, West Wing of the State Capitol in downtown Madison. The address is 2 East Main Street, Madison, WI. To assist you with parking, see: <http://www.cityofmadison.com/parking/downtownMap.html>.

I hope you will be able to attend the awards ceremony and luncheon. Please contact Gina at (608) 422-7079 or e-mail ginam.paige@wisconsin.gov to confirm your attendance and the names of those who will join you for this celebration of your remarkable contributions to foster care by Tuesday, May 2nd.

Congratulations on being a recipient of this award, and thank you for your outstanding dedication to Wisconsin's children and families. I look forward to seeing you on May 16th.

Sincerely,

A handwritten signature in cursive script that reads "Eloise Anderson".

Eloise Anderson
Secretary

cc: Gina Caldwell

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17	x	Information-Discussion	
Agenda Item No. 6		Direction to Staff	
Department: Human Services		Approval-Denial	
Subject: Update on Crisis Program -		Requires Recommendation to:	
Nancy Shilts & Lita Prorok		County Board	
		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

At this time Lita and Nancy will share information about the Crisis Program here at DHS.

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17		Information-Discussion	
Agenda Item No. 7		Direction to Staff	
Department: Human Services	x	Approval/Review/Accept-Denial	
Subject: Approval/Review/Accept/Denial of		Requires Recommendation to:	
March 2017 Financial Statements including		County Board	
Alternate Care report – Vickie Gardner		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

Enclosed please find the March 2017 financial statements and alternate care report for your review and approval.

We will also review and approve 2018 Capital requests

**Eau Claire County
DHS Board Meeting
Held on 5/22/17**

March 2017 Financial Overview

Contributing factors which could favorably impact financial outcomes:

- Anticipate the ramping up of CCS MA Revenue as we continue to add staff
- Personnel costs are lower due to various vacancies

Contributing factors which could negatively impact financial outcomes:

- Overall increased costs for the following Alternate Care areas in comparison to prior year (see attached DHS Alternate Care breakdown):
 - Foster Care/Residential Care/Group Homes – 26%
 - Corrections – (-58%)
 - Northern/Southern Centers clients – 83%
 - Winnebago/Mendota clients – 60%

Eau Claire County
 Department of Human Services
 Financial Statement for the Period
 January 1, 2017 through March 31, 2017

Expense	YTD Net Budget	YTD Actual Transactions	Net Variance Excess (Deficient)
Overhead	135,247.00	124,908.48	10,338.52
Personnel	2,944,765.25	2,692,176.81	252,588.44
Services & Supplies	72,156.00	94,773.79	(22,617.79)
Purchased Services	2,604,419.75	3,017,061.99	(412,642.24)
BCA Payback	284,963.50	284,963.50	0.00
Juvenile Corrections	62,500.00	52,560.00	9,940.00
Total	6,104,051.50	6,266,444.57	(162,393.07)

Revenue	YTD Net Budget	YTD Actual Transactions	Net Variance Excess (Deficient)
Tax Levy	1,974,384.50	1,974,384.50	0.00
State/Federal	3,076,137.50	3,174,085.13	97,947.63
Medical Assistance	761,963.75	811,620.63	49,656.88
Energy Assistance	42,325.00	47,800.27	5,475.27
IDP	27,500.00	16,851.53	(10,648.47)
Charges & Fees	96,820.25	72,905.76	(23,914.49)
Other	124,920.50	64,563.65	(60,356.85)
Total	6,104,051.50	6,162,211.47	58,159.97

Excess (Deficiency) of Revenue over Expenditures **(104,233.10)**

**DHS Alternate Care
For Period Ending 3/31/17**

Foster Care/Residential Care Centers/Group Homes

	2016			2017			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	March	10	116	\$ 287,182	11	149	\$ 395,489	9%	22%
Year to Date	28	133	\$ 885,122	39	168	\$ 1,192,034	28%	21%	26%

Corrections

	2016			2017			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	Lincoln Hills/Copper Lake	2	5	\$ 44,020	0	2	\$ 18,104	0%	-150%
180-Day Program	0	0	\$ -	0	2	\$ 9,300	0%	100%	100%
Correction Totals	2	5	\$ 44,020	0	4	\$ 27,404	0%	-25%	-61%
Year to Date	2	6	\$ 125,834	0	4	\$ 79,560	0%	-50%	-58%

Northern/Southern Centers

	2016			2017			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	March	1	1	\$ 3,110	0	1	\$ 13,749	0%	0%
Year to Date	1	1	\$ 3,110	1	2	\$ 18,628	0%	50%	83%

Winnebago/Mendota

	2016			2017			% of Increase/Decrease Year over Year		
	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount	Number of New Placements	Clients	Amount
	March	2	4	\$ 35,417	8	10	\$ 94,534	75%	60%
Year to Date	11	12	\$ 164,770	23	23	\$ 407,272	52%	48%	60%

Eau Claire County
 Department of Human Services
 YTD Program Expenditures Summary
 Thru March 31, 2017

Program	Monthly			YTD			Year End			
	Budgeted	Actual	Budgeted	Actual	Budgeted	Actual	Expenses	Annualized		
	Expenses Targeted %	Expenses Utilized % of Expenses	Expenses Targeted %	Expenses Utilized % of Expenses	Expenses Targeted %	Expenses Utilized % of Expenses	Expenses	% Annualized		
1. Community Care & Treatment of Children who are Abused or Neglected	\$415,067	\$580,548	8.3%	11.7%	\$1,245,200	\$1,576,412	25.0%	31.6%	\$6,966,576	139.9%
2. Community Care & Treatment of Adults & Children with Mental Illness	\$648,509	\$694,819	8.3%	8.9%	\$1,945,528	\$2,191,795	25.0%	28.2%	\$8,337,830	107.1%
3. Community Care & Treatment of Developmentally Disabled or Delayed	\$179,054	\$97,315	8.3%	4.5%	\$537,162	\$299,330	25.0%	13.9%	\$1,167,780	54.3%
4. Community Care and Treatment of Youth Offenders	\$237,183	\$287,088	8.3%	10.1%	\$711,548	\$744,070	25.0%	26.1%	\$3,445,057	121.0%
5. Alcohol & Other Drug Abuse	\$71,035	\$52,954	8.3%	6.2%	\$213,106	\$119,297	25.0%	14.0%	\$635,452	74.5%
6. Protection of Vulnerable Adults	\$72,161	\$45,461	8.3%	5.2%	\$216,483	\$145,678	25.0%	16.8%	\$545,527	63.0%
7. Financial & Economic Assistance	\$316,687	\$315,514	8.3%	8.3%	\$950,062	\$904,900	25.0%	23.8%	\$3,786,165	99.6%
Total	\$1,939,696	\$2,073,699	8.3%	8.9%	\$5,819,088	\$5,981,481	25.0%	25.7%	\$24,884,388	106.9%

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17	x	Information-Discussion	
Agenda Item No. 8		Direction to Staff	
Department: Human Services		Approval/Review/Accept-Denial	
Subject: Director's Report – Diane Cable		Requires Recommendation to:	
		County Board	
		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

Director's Report – Diane Cable

- Agency wide unit updates
- Human Services Public Listening session
- Update on WCHSA Conference – Sandra McKinney

EAU CLAIRE COUNTY HUMAN SERVICES

Department Report

May 2017

DIRECTOR'S REPORT – Diane Cable

Hello. May is Foster Care Appreciation Month. We celebrate and recognize with great appreciation our foster parents who provide a home, care and compassion for children and youth of Eau Claire County. Our Foster Parent's Lacey and Steve Naiberg were recognized in May, receiving the 2017 Governor's Foster Care Award.

May 30th, Human Services will hold a Public Listening Session at the McMillian Library. There will be a presentation of the Department following by a facilitated discussion on the needs in our community. The forum is open to all.

Human Services and the Children's Court Services Department continue work on the integration process. The first two of seven Organizational Effectiveness sessions occurred, initiating the collaborative work for implementing the integration.

BEHAVIORAL HEALTH SERVICES

Jeff Wright has accepted the offer to be the Behavioral Health Services Administrator for Eau Claire County. Jeff comes with a wide range of Behavioral Health Services experience. Jeff will start his position mid-June.

Adult Protective Services – Nancy Shilts

During the past month Adult Protective Services, APS, has continued to address guardianship requests as well as and protective placements concerns.

APS collaborated with numerous community partners to address concerns with a group of certified Adult Family Homes due to allegations of mistreatment. APS continues to provide Education and support to the community regarding guardianship, protective placement and health and safety, as well as identifying resources for vulnerable and elderly adults in Eau Claire County.

Community Services Program – Nancy Shilts

During the past month the Community Support Program, CSP, continues to work effectively in the community offering emotional, social, medical, and psychological assistance for severely mentally ill adults. The Social Work student, Brook, completed her internship. She was a welcome addition to the team and will be missed.

In May, we celebrated our nurses who work in the CSP program: Keith Dilley, Shannon Spaulding and Renee Bogstad.

Comprehensive Community Services Program– Bill Stein

The CCS program continues to expand both with participants and staff. We welcome two new Comprehensive Coordinated Services Service Facilitators on June 5. We continue to be grateful for the

support and recognition of importance of the program by the Human Services and County Board as we develop the Behavioral Health Services Unit.

Referrals YTD	Enrolled/Pending YTD	Current Census	Total Referrals since program inception
103	36	74	196

Treatment Courts- Melissa Ives

On May 4, the Veterans Treatment Court (VTC) graduated its first participant since the court underwent a reorganization phase in 2015 (new admissions were halted in 2014). In addition to gaining and maintaining his sobriety and avoiding any new arrests through the duration of his participation, the graduate also was able to obtain his own apartment and achieve part-time placement of his young sons.

Seventeen treatment court team members attended the annual Wisconsin Association of Treatment Court Professionals conference from May 10-12 in Wisconsin Dells. In addition to DHS staff, Judge John Manydeeds, Dr. Jenifer Bassett and representatives from the offices of the District Attorney, State Public Defender, Department of Corrections, Vantage Point Clinic and Bolton Refuge House attended. Among other topics, the effective use of Medication-Assisted Treatment (MAT) – particularly in relation to individuals dependent on opiates and opioids – served as a major focus of the conference.

May is National Drug Court Month! More than 3,000 treatment courts currently operate across the United States and U.S. territories, providing a sentencing option for individuals with substance use and mental health disorders in the criminal justice system. This total includes 84 such programs in 60 Wisconsin counties. Treatment courts provide participants with treatment and accountability in a community setting, thereby reducing recidivism and cost of lengthy incarceration to families and taxpayers. In order to celebrate the month, the four Eau Claire County Courts – Drug, Alternatives to Incarcerating Mothers (AIM), Mental Health and Veterans – plan to hold a recognition ceremony at 8:30 AM on Tuesday, May 30, in Branch I. All are welcome!

CHILDREN & FAMILY SERVICES

Child Protective Services Initial Assessment – Tasha Alexander

Child Protective Services Ongoing Services – Terri Bohl

Youth Services – Carol Pulkrabek

Children’s Integrated Services – Kerry Swoboda

Programming

Late in 2016, the Department of Children and Families (DCF) began an initiative to bring the voice of youth into our work through the creation of regional Youth Leadership Teams (YLT). Following a request to counties to support the initiative, the Department of Human Services submitted a letter of interest and was awarded the role of founding partner for the NorthWest Regional YLT. DCF staff facilitates and oversees the regional teams with support from the regional founding partners. A number of Youth Services staff and youth are involved on the teams and share very positive experiences for both youth and staff. In early May, with the support of her social worker, Sirissa Kromenaker, one (1) of the youth traveled to Wisconsin Dells to participate on a panel at the Bureau of Youth Services Conference to

share her story and experience in the youth justice system. The 14 year old young woman did a tremendous job in sharing her story and thoughts in front of over 100 attendees.

The Department held the first Trauma-Informed Parenting (TIP) Workshop on May 4th, which is the first Wisconsin Trauma Project activity occurring in Eau Claire County. The workshop will consist of sixteen hours divided between four days. The Department has nine professionals, six parents, and six relative caregivers participating in the workshop. Additional TIP Workshops will take place in the fall and winter of this year.

Personnel

CPS Initial Assessment

Interviews for our vacant position have concluded. A background check is currently being completed to proceed with a job offer.

Ongoing Child Protective Services

Krystle Zakrzewski started as a Social Worker in Ongoing CPS on May 1st. Krystle previously worked as a Social Worker at the Wisconsin Veteran’s Home in Chippewa Falls.

Youth Services

Emily Durch has accepted a social worker position on the Youth Services team. Emily comes to us from the Eau Claire Area School District where she is currently a School Social Worker. We look forward to Emily starting on June 5, 2017. McKenzie Stenberg has resigned from her position in Youth Services. McKenzie’s last day will be May 23, 2017. McKenzie and her family are moving to the East coast to be closer to her husband’s family. McKenzie has been with the Department since 2008 and her knowledge and expertise will be greatly missed.

Integrated Services (CLTS, B-3, Alternate Care & CST)

No personnel changes to Integrated Services.

Serving

CPS Initial Assessment

Month	Access Reports	Screened In	Screened Out
January			
February			
March	97	34	63
April	134	36	98

Ongoing Child Protective Services

Families/Children open for services	Children in Alternate Care
94/178	72

AODA struggles continue to be the main case planning component in Ongoing CPS cases.

Youth Services

Families/Youth open for services	Youth in Alternate Care
118/151	37

The Department continues to have three (3) youth committed to the Department of Corrections: one (1) youth remains at Mendota Juvenile Treatment Center (MJTC); one (1) at Copper Lake School for Girls and the third youth continues to be with his mother under the Corrective Sanctions supervision and is doing well.

Integrated Services (CLTS, B-3, Alternate Care & CST)

CLTS

Children's Long Term Support (CLTS) and Children's Community Options Program (CCOP) are currently serving 144 families. There are approximately 20 children on the formal waitlist and eleven (11) children are waiting to be screened or to receive an eligibility determination to be placed on the waitlist. Two children were moved off the waitlist and will start receiving waiver services.

Alternate Care (Kinship and Foster Care)

Alternate Care continues to experience challenges in meeting the number of children needing alternate placement. As of March 31, 2017, there are 91 children in county foster homes, 24 in treatment foster homes, three (3) in group homes, and 31 in Residential Care Centers. There are currently 95 children open for Kinship Care; 37 are court ordered and 58 are voluntary. There are currently two (2) children on the waitlist for voluntary Kinship Care. To assist in responding to our Alternate Care needs, we will be contracting with Visions Treatment Foster Homes to assist with licensing foster homes.

Coordinated Service Team Program

Coordinated Services Team Program is currently serving 22 teams; 48 youth. The average age of youth being served is 9.4. CST currently has six (6) families on the waitlist.

Birth to Three Program

The Birth to Three Program continues to receive approximately 35-40 referrals per month to be evaluated for services. In April 2017, the Department received 35 referrals.

FISCAL SERVICES- Vickie Gardner

We have completed interviews for the Fiscal Associate II position and have extended an offer. Discovered data integrity issues when trying to report our CORE data due to the inability to transfer data from Genisys to Avatar (Program Software). The IT Department was unable to capture the data for CORE reporting (statistical reporting to State and Federal entities which ultimately determine certain funding allocations). Close to 1,300 individual records are being entered manually to capture the required data with help from the organizational staff department. Final reporting date is 5/19/17. We expect to meet this deadline.

Priorities

- Completing CORE reporting for 2016
- Recruiting the final Fiscal Associate II position (Accounts Payable)
- Currently working with Auditors on year-end inquiries and requests
- Training the Fiscal Associate III on CCS billing responsibilities and Fiscal Associate II position on Accounts Receivable duties and responsibilities

- Continuing preparation and approval of provider contracts
- Beginning the process of creating contract administrators and program contacts in conjunction with the preparation of provider contracts for 2018 incorporating contract outcomes/expectations.
- Working towards implementing transfer of Petty cash incentive requests to employee's monthly mileage request forms
- Beginning to prep for the 2018 Budget

ORGANIZATIONAL SUPPORT SERVICES-Sue Schleppenbach

We now have a plan and process developed to scan more of the family services client documents into eWISCAWIS. EWISCAWIS is a state data base system for children and families. We currently scan certain legal documents into eWISCAWIS and keep the rest of the documents in paper form in a client file. By scanning additional documents of the file into eWISCAWIS it will be more efficient for staff to access information concerning their client instead of having to check out the paper file from the Family Services Records Room. We are piloting this procedure beginning May 22.

ECONOMIC SUPPORT SERVICES – Linda Struck

Economic Support Unit (ESU)

The Economic Support Services Unit (ESU) provides a variety of financial supports and services to families and individuals. The programs include Child Care, Health Care (HC), and Food Share (FS). Eau Claire County is the Lead Agency of the Great Rivers Income Maintenance Consortium (GRC). Counties included in the Great Rivers Consortium include Burnett, Barron, Chippewa, Douglas, Dunn, Eau Claire, Polk, Pierce, St. Croix, and Washburn. Currently the ESU has no vacancies, two staff in new worker training.

April 2017 Recipient Data for FoodShare (FS)-HealthCare (HC) & Child Care Households

	Adults (HC-FS)	Children (HC-FS)	Total (HC-FS)	With FoodShare	Without Foodshare	Child Care Assistance Households
Eau Claire County	10,980	7,853	18,833	10,411	8,883	595
Great Rivers	50,171	38,578	88,749	47,100	41,649	1,865

Additional GRC Stats:

- 4,213 applications were processed (March Data)
- 13,742 calls were received in our call center (April Data)
- Average Speed of answer was 1.73 minutes (April Data)
- \$4,620,765 (GRC) \$1,044,671 (Eau Claire) were issued in FS benefits in March
- \$184,878 (GRC) \$22,998 (Eau Claire) in overpayments were established

REPORT TO THE HUMAN SERVICES BOARD

Action Required

Meeting Date: 5/22/17	x	Information-Discussion	
Agenda Item No. 9		Direction to Staff	
Department: Human Services		Approval/Review/Accept-Denial	
Subject: Personnel Update – Jackie Krumenauer		Requires Recommendation to:	
		County Board	
		Other:	
		Form:	Ordinance
			Resolution
			Report
		Other Action:	

Enclosed please find the latest vacancy report for Human Services.

Eau Claire County Department of Human Services
Recruitment Status - 5/17/17

Position Title	Unit	Status	Reason
Fiscal Associate II's (1)	Fiscal	Interviews scheduled	Promotion
Social Worker (KM/c)	Behavioral Health	Interviews scheduled	Retirement
Social Worker (MS)	FSU - YS	Internal discussion	Rec'd resignation
Social Worker (JB)	FSU - IA	Checking references	resignation

New for 2017 in Budget

Economic Support Specialist	ESS	On hold	New for 2017
Behavioral Health Administrator	Behavioral Health	Start date June 14	New for 2017
Family Services Administrator	FSU	Continuous	New for 2017
Social Worker Manager	Behavioral Health	Continuous	New for 2017

New for 2017 (not in Budget)*

CCS Service Facilitators (2)	Behavioral Health	Open recruitment	New for 2017
CCS Mental Health Professional (1)	Behavioral Health	Open recruitment	New for 2017
CCS AODA Case Manager (2)	Behavioral Health	Open recruitment	New for 2017
*Unanimously approved by the HS Board on 3/27/17, CoHR & Co. Bd on 4/18			